Allianz PowerLink Power Up Campaign Terms and Conditions

The "Allianz PowerLink Power Up Campaign" ("**Campaign**") is organised by Allianz Life Insurance Malaysia Berhad ("ALIM") where customers with existing PowerLink or Allianz PowerLink (collectively and severally known as "PLK") who have added on a WealthCover Rider ("WCR") or topped up the WCR premium with a minimum monthly premium of RM30 will receive complimentary COVID-19 coverage and stand a chance to win Touch 'n Go eWallet Reload PIN, subject to the terms and conditions herein.

Participants of the "Stronger Protection, Better Confidence Campaign" that ended on 20 June 2022 will also be eligible to stand a chance to win Touch 'n Go eWallet Reload PIN.

Part A: Campaign Period

- 1. This Campaign will run from 30 June 2022 to 31 August 2022 both dates inclusive ("**Campaign Period**").
- 2. Unless the Campaign Period is extended by ALIM at its absolute discretion, any participation beyond the Campaign Period will be disregarded.

Part B: Eligibility Criteria

- 1. This Campaign is open to individual customers of ALIM who fulfil the following criteria ("**Eligible Customers**"):
 - (a) hold an existing PLK policy with one of the following in-force medical riders ("Eligible Medical Rider") during the Campaign Period:
 - MediSafe Infinite+, MediSafe Infinite, MediSafe Infinite Xtra, MediSafe, MediSafe Xtra
 - MediEssential
 - MediCover
 - Enhanced MediCover
 - MediAide

Note: The HealthInsured medical rider is excluded from this Campaign;

AND

(b) must have been a registered and active user of MyAllianz Customer Portal by 31 August 2022.

Part C: Campaign Participation

1. To participate, each Eligible Customer must apply for a WCR add on/premium top up under a PLK policy with an in-force Eligible Medical Rider, with a minimum premium as stated below:

Payment Mode	Minimum WCR Premium (RM)
Yearly	360
Half-yearly	180
Quarterly	90
Monthly	30

- 2. The WCR add on/premium top up under this Campaign is subject to the terms and conditions stated in the WCR policy contract.
- 3. There is no limit to the maximum number of policies under which an Eligible Customer can perform a WCR add on/top up for the purposes of this Campaign.
- 4. No other policy alterations (e.g. increase benefit) can be performed at the same time as the submission of this WCR add on/ premium top-up request.
- 5. Under each PLK policy, the total WCR premium is subject to a cap of 5 times the basic premium.
- 6. The number of entries to the Campaign will be based on the value of the WCR add on/premium top up per month. The number of entries will be rounded down to the nearest whole number. For example:

WCR Add On/Premium Top Up	Campaign Entries
RM68 monthly	68
RM90 quarterly	30
RM1500 half-yearly	250
RM3200 yearly	266

- 7. The WCR add on/premium top up request can be submitted via one of the following channels:
 - a. ALIM agent
 - b. MyAllianz
 - c. ALIM Branches
 - d. Call from Allianz Customer Service
- 8. Eligible Customers who have submitted the WCR add on/premium top up request during the Campaign Period will qualify as participants ("**Participants**" or severally "**Participant**").

Part D: Complimentary COVID-19 Coverage

- 1. Only the life assured of the Eligible Medical Rider attached to an existing PLK of a Participant will be covered under this complimentary COVID-19 coverage ("**Eligible Life Assured**").
- 2. For the avoidance of doubt, if the relevant Eligible Medical Rider lapses or is terminated, this COVID-19 coverage for the Eligible Life Assured will cease accordingly.
- 3. Coverage period shall start from the approval date of the WCR add on/premium top-up request, and shall end upon three years from the Campaign launch date, i.e. 29 June 2025.
- 4. Notwithstanding the aforesaid, ALIM reserves the right and has the absolute discretion to terminate this complimentary COVID-19 coverage with or without prior notice.

- 5. For the avoidance of doubt, for Eligible Life Assured who is also eligible for the COVID-19 coverage under the Return Stronger with Confidence Campaign and/or the Stronger Protection, Better Confidence Campaign (collectively "Previous Campaigns"), the terms and conditions of the COVID-19 coverage under this Campaign shall supersede those under the Previous Campaigns.
- 6. The coverage is applicable to Category 3, 4 or 5 COVID-19 patients only.
- 7. Claims will be on a reimbursement basis and no Guarantee Letter will be issued.
- 8. Only expenses incurred for hospitalisation within Malaysia due to Category 3, 4 or 5 COVID-19 will be covered, hence the following will NOT be covered under this coverage:
 - Second medical opinion
 - Out-patient treatment benefits
 - Bereavement benefit
 - Expenses incurred due to being quarantined at home or a quarantine centre for COVID-19 positive customers.
- Claims are subject to the terms and conditions of the Eligible Medical Riders (e.g. provisions on coinsurance/co-payment/deductibles, the number of days of pre and post hospitalisation covered, etc.). However, such claims under this complimentary COVID-19 coverage will not reduce the annual limit and lifetime limit of the Eligible Medical Riders.
- 10. Subject to the terms and conditions of this Campaign, there is no limit in terms of the number of times of COVID-19 claims each Eligible Life Assured can make during the coverage period.
- 11. However, the Eligible Life Assured can only claim for reimbursement once for each episode the Eligible Life Assured is hospitalised due to Category 3, 4 or 5 COVID-19, regardless of the number of policies and medical riders and any COVID-19 coverage under any of the Previous Campaigns or otherwise under which the Eligible Life Assured can claim.
- 12. This complimentary COVID-19 coverage is subject to a 30 days' waiting period, starting from the approval date of the WCR add on/ premium top-up request or the Policy Reinstatement Date after qualifying for this Campaign, whichever is later.
- 13. The waiting period for this complimentary COVID-19 coverage under this Campaign will not apply if the Eligible Life Assured is also entitled to COVID-19 coverage under any of the Previous Campaigns.
- 14. This complimentary COVID-19 coverage is subject to Medically Necessary and Reasonable and Customary Charges only.

Part E: Campaign Pr	rizes
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1. There are 3 categories of Campaign prizes:

Category	Campaign Prize	Number of Units
1.	RM200 Touch n' Go eWallet Reload PIN	100
2.	RM100 Touch n' Go eWallet Reload PIN	300
3.	RM50 Touch n' Go eWallet Reload PIN	600

2. Selection of winners:

- A. The entries by each Participant of this Campaign and each participant of the Stronger Protection, Better Confidence Campaign will be assigned a running number starting from serial number "1", according to the date and time of the request approval.
- B. The serial numbers allocated to each Campaign entry will be tabulated to derive the total serial number. The total serial number will then be divided by the number of prizes to be given out (i.e. 100 units, 300 units and 600 units) to derive the number which will be used as a multiplier to select the winners ("Winners" or individually, the "Winner").

Example to choose 100 Winners for Category 1 i.e. RM200 Touch n' Go eWallet Reload PIN:

- i. Total Campaign entries received is 20,000.
- ii. 20,000 will be divided by 100 which equals to 200.
- iii. Entry of the Participants which is assigned with serial number in the multiplier of 200 (i.e. 200, 400, 600 and etc.) will be selected as the Winners for Category 1.
- 3. The same process above will be applied for the selection of Winners for Category 2 and Category 3.
- 4. The Winners will be notified on the campaign page on MyAllianz Customer Portal and will receive an email from ALIM confirming that they have won, within 14 working days from the last day of the Campaign i.e. 21 September 2022.
- 5. Each Winner is entitled to receive 1 Touch n' Go eWallet Reload PIN only.
- 6. The Touch n' Go eWallet Reload PIN is not transferable and/or exchangeable for cash.
- 7. The Touch n' Go eWallet Reload PIN is subject to the terms and conditions by Touch n' Go respectively.
- 8. ALIM reserves the absolute right to change and/or substitute the type and number of prizes for this Campaign at any time without prior notice.
- 9. The decisions made by ALIM are final and no appeals and related correspondences will be entertained by ALIM.

Part F: Terms and Conditions

- 1. By participating in this Campaign, the Participants and the participants of the Stronger Protection, Better Confidence Campaign hereby agree to be bound by these terms and conditions and any decisions made by ALIM in respect of the Campaign shall be final.
- 2. ALIM shall not be liable for any loss or damage of any kind howsoever arising, suffered by the Participants and the participants of the Stronger Protection, Better Confidence Campaign in connection with this Campaign.
- 3. ALIM reserves the right and has the absolute discretion to vary the Campaign Period, suspend, cancel or terminate the Campaign with or without any prior notice or reason. For the avoidance of doubt, cancellation, termination or suspension or variation by ALIM shall not entitle the Participants and the

participants of the Stronger Protection, Better Confidence Campaign to any claim or compensation against ALIM for any and all losses or damages incurred as a direct or indirect result of the act of cancellation, termination, suspension or variation.

- 4. The details which consist of personal data provided by the Participants to participate in this Campaign may be used by ALIM, Allianz General Insurance Company (Malaysia) Berhad and/or Allianz Malaysia Berhad (collectively "**Allianz Group of Companies**") for the following purposes:
 - Operations and administrative process of this Campaign;
 - Update Allianz Group of Companies' records;
 - Market research and statistical analysis and surveys with the aim of improving Allianz Group of Companies' products and services;
 - For advertising and promotion purposes. If the Participants wish to cease receiving any marketing material or no longer wish to be contacted for marketing and promotional purposes, please send an email to <u>customer.service@allianz.com.my</u> to notify Allianz Group of Companies to cease such marketing and promotional activities. Please note that this request will take 2 to 4 weeks to take effect; and
 - For any purposes required by law or regulation.
- 5. The details submitted by the Participants for the purpose of this Campaign will be collected, processed and used in accordance with ALIM's Privacy Statement which is available at: <u>https://www.allianz.com.my/privacy-statement</u>.
- 6. When using the Participants' details for the purposes referred above, ALIM may need to disclose it to agents of Allianz Group of Companies and/or third party service providers. When this happens, ALIM will require those parties to handle Participants' details using the same level of care that ALIM applies to the same. ALIM will also require them to only use Participants' details according to ALIM's instructions.
- 7. These terms and conditions of the Campaign shall be governed and interpreted in accordance with the laws of Malaysia.

Terms & Conditions last updated: 30 June 2022