

## Allianz “Adventure Awaits with Travel XPert” Campaign Terms and Conditions

Allianz “Adventure Awaits with Travel XPert” Campaign (“Campaign”) is organised by Allianz General Insurance Company (Malaysia) Berhad (“AGIC”) and shall be subject to the terms and conditions contained herein.

### 1. Campaign Period

- a) This **Campaign** will run from 31<sup>st</sup> July 2025 to 31<sup>st</sup> October 2025 or until the total redeemed Allianz-branded Eco bag reaches two thousand (2,000) units, whichever is earlier (“**Campaign Period**”). This giveaway is on a first come first serve basis.

### 2. Campaign Eligibility

- a) The following are the criteria to be eligible for this **Campaign**:
  - (i) This **Campaign** is open to all individuals who are insured persons under the **Allianz Travel XPert (“ATX”)** or **Allianz Travel Easy (“ATE”) Overseas (Asia/Worldwide) Coverage for Single Trip or Annual Plan Policy**.
  - (ii) The **ATX** or **ATE** policy must have been purchased or renewed during the **Campaign Period** and the policy issuance date must be within the **Campaign Period**.
  - (iii) Valid contact details of the insured persons such as their mobile number and email address must be provided to **AGIC** during the purchase or renewal of the **ATX** or **ATE** policy.
- b) The insured persons who fulfill the criteria above will be eligible for the redemption under this **Campaign** (“**Eligible Individual**”).

### 3. Campaign Giveaway

- a) Each **Eligible Individual** is entitled to receive one (1) Allianz-branded Eco bag. Only two thousand (2,000) units of Allianz-branded Eco bag are available for giveaway during the **Campaign Period**.
- b) **AGIC** will send a giveaway confirmation email within fourteen (14) working days from the policy issuance date. The **Eligible Individual** must then provide their details and inform **AGIC** of their preferred Allianz branch for collection in the email.
- c) The **Eligible Individual** must collect their Eco bag from their preferred Allianz branch by 1<sup>st</sup> December 2025.
- d) Failure to collect the Eco bag by 1<sup>st</sup> December 2025 will result in forfeiture of the giveaway.
- e) The **Eligible Individual** collecting his/her Eco bag will be verified via proof of his/her National Registration Identity Card (“**NRIC**”) or passport.
- f) Alternatively, the **Eligible Individual** may appoint a representative to collect the Eco bag on his/her behalf. The appointed representative must provide the following documents during the redemption of the **Eligible Individual** to ensure the giveaways are collected by the authorised representative:

- (i) Letter of authorisation duly signed by the **Eligible Individual**;
  - (ii) Photocopy of the **Eligible Individual**'s NRIC or passport; and
  - (iii) NRIC or passport of the appointed representative.
- g) All costs and expenses incurred for the purpose of collection of the Eco bag (e.g. transportation to branch) shall be solely borne by the **Eligible Individual**.
- h) **AGIC** will not be held liable for any failure or wrongful collection of the Eco bag.

#### 4. Other Conditions

- a) By participating in this **Campaign**, the **Eligible Individuals** hereby agree to be bound by the terms and conditions, and any decisions made by **AGIC** in respect of this **Campaign** which shall be final and conclusive.
- b) **AGIC** reserves the right and has the absolute discretion to cancel, terminate or suspend this **Campaign** or vary its terms and conditions without any prior notice or reason. For the avoidance of doubt, the **Eligible Individuals** hereby agree that they are not entitled to any form of compensation whatsoever arising from any losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension or variation by **AGIC**.
- c) **AGIC** shall not be liable for the specific terms of use which may be applicable to the Eco bag, or any other item given away under this **Campaign**.
- d) **AGIC** shall not be liable for any direct or indirect loss or damage of any kind howsoever arising, suffered by the **Eligible Individual** or any person claiming through the **Eligible Individual** in connection with this **Campaign**.
- e) The processing of any personal data provided pursuant to this **Campaign** shall be in accordance with the Personal Data Protection Act 2010.
- f) For any enquiries related to this **Campaign**, please contact Allianz via email at [customer.service@allianz.com.my](mailto:customer.service@allianz.com.my) or at 1300 22 5542, Monday to Friday from 9.00am to 6.00pm.
- g) The terms and conditions herein shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.