

General Important Notice

This document serves to provide some general important notice, complementing the Quotation Reference and Product Disclosure Sheet. Unless stated otherwise, it applies to both the Basic Policy ("Policy") and any attached riders, whichever is applicable.

1. You must choose the type of policy that best suits you. You should read and understand the insurance policy and discuss with your intermediary or contact us directly for more information
2. You should satisfy Yourself that the Policy would best serve Your needs and that the Premium payable under the Policy is affordable.
3. It is important that the Insured Persons inform Us of any change in their contact details including email contact ensure that all correspondences reach them in a timely manner.
4. Insurance protection shall only be effective from the Policy Effective Date of this Policy according to terms and conditions agreed/set.
5. You are advised to keep the receipt as proof of payment of premiums.
6. The standard time frame required for Us to issue a Policy will be 21 working days from the submission date of full and complete documentation received.
7. Eligible claims can be submitted via our MyHealth app or online portal (www.allianzcare.com/en/myhealth.html).
8. If You have existing Policy with Us, You can reach out to Your respective Customer Relationship Manager for inquiry. If not, You may contact Us at: 1 300 22 5542 or email at customer.service@allianz.com.my
9. It may not be advantageous to replace an existing life or medical and health insurance Policy with a new one. If You intend to do so, We recommend that You consult Your present insurer before making a final decision.
10. In the event that any sales and services tax, value added tax or any similar tax and any other duties, taxes, levies or imposts (collectively "Applicable Tax") whatsoever are introduced by any authority and are payable under the laws of Malaysia in connection with any supply of goods and/or services made or deemed to be made under the Policy, We will be entitled to charge any Applicable Tax as allowed by the laws of Malaysia. Such Applicable Tax payable shall be paid in addition to the applicable Premiums and other charges. All provisions in the Policy on payment of Premiums and default hereof (if any) shall apply equally to the Applicable Tax.