

“LET YOUR LOVE LIVE ON” SOCIAL MEDIA CONTEST TERMS AND CONDITIONS

The Allianz Malaysia “Let Your Love Live On” contest (“**Contest**”) is organised by Allianz Life Insurance Malaysia Berhad (“**Allianz Life**”), subject to the terms and conditions herein.

Part A: Contest Period

1. This Contest will run for fourteen (14) days, beginning from 22 October 2025 at 12pm and ends on 5 November 2025 at 11.59pm, both time and dates inclusive (“**Contest Period**”).
2. Allianz Life reserves the right to vary or change the Contest Period without prior notification.
3. Unless the Contest Period is extended and announced by Allianz Life, any entry received after the Contest Period (due to any reason whatsoever) will be disregarded.

Part B: Eligibility

1. This Contest is open to all Malaysian citizens and permanent residents of Malaysia aged eighteen (18) and above (as at the commencement date of the Contest), who reside in Malaysia except:
 - (a) directors and employees, whether employed on a permanent or contractual basis, of Allianz Life, Allianz Malaysia Berhad, and/or Allianz General Insurance Company (Malaysia) Berhad (collectively known as the “**Allianz Group of Companies**”), and their immediate family members. “Immediate family members” shall refer to the director’s or employee’s parents, siblings, spouse, and children”;
 - (b) all representatives or agents of the Allianz Group of Companies, including their employees, agents, financial advisors, and brokers; and
 - (c) vendors, suppliers, advertisers, and contest agents of Allianz Group of Companies who are directly or indirectly involved in managing or organising this Contest.

Part C: Steps to Participate in this Contest

1. To participate in this Contest, every participant (“**Participant**”) must have satisfied the eligibility criteria under Part B and must fulfil the following steps:
 - a. Each Participant must have a valid personal Facebook account;

- b. The Participants shall watch any one of the “**Moments may pass, but your love lives on**” videos posted on Allianz Malaysia Facebook page (“Video”) and submit their answer to the question: “*If tomorrow never comes, what would your last note be to him/ her/ them and who are they?*” in the comment section of any one of the Video posts (“**Comment**”). For avoidance of doubt, any comment left on Facebook stories will not be accepted.
- c. The Participants are required to:
 - i. include these hashtags in their Comment: **#AllianzMalaysia #AllianzAssuredLove #LetYourLoveLiveOn**; and
 - ii. tag three (3) friends in the Comment.
2. By adhering to all requirements in Paragraph 1 of Part C above, each Participant will earn one (1) entry to this Contest (“**Valid Entry**”).
3. Each Participant is allowed to use only one (1) personal Facebook account to participate in this Contest. In the event that a Participant is found to have used multiple Facebook accounts to participate in this Contest, the Participant will be disqualified and the Prize (as stated below) awarded to him/her, if any, shall be withdrawn.
4. Each Participant is only entitled to one (1) Valid Entry regardless of the number entries provided by the Participant any one (1) of the two (2) Video posts. In the event a Participant has multiple entries using the same Facebook account or provided his/her Comment on more than one (1) Video post, only the first (1st) entry submitted by the Participant will be considered.
5. Participants must use their own respective personal Facebook account to participate in this Contest. Entry submitted using either Facebook’s business or creator account or on behalf of another person and joint submission of entries are strictly prohibited.
6. Participants must NOT share or trade their Facebook account login details with other Participants or with other Facebook users.
7. The answer shall not use or contain any language, content or material which is illegal, derogatory, or otherwise deemed inappropriate, in the sole discretion of Allianz Life. Allianz Life reserves the right to report or remove any entry which is deemed inappropriate or is not compliant with the terms and conditions of this Contest.
8. Failure to comply with the terms and conditions of this Giveaway shall result in the automatic disqualification of the Participant from this Contest.

Part D: Prizes, Winner Selection, Announcement, and Collection of Prizes

1. Twenty-five (25) Participants who fulfill all requirements under Part B and Part C will be shortlisted using the following method ("**Shortlisted Participants**"):
 - a) Each Valid Entry received during the Contest Period will be assigned a running number starting from serial number "1" according to the time of the Comment.
 - b) The serial number allocated to each Valid Entry will be tabulated to derive the total serial numbers.
 - c) The total serial numbers will then be divided by the total number of Prizes to be given out (i.e. twenty-five (25)), which will be rounded to the nearest number to derive the number which will serve as a multiplier to select the twenty-five (25) Shortlisted Participants.
 - d) Example:
 - i. The total Valid Entries received by 11.59pm on 5 November 2025 is 600.
 - ii. The 600 Valid Entries will then be divided by 25, which equals to 24.
 - (a) Participants holding Valid Entries which are assigned with the serial numbers that are multiples of 24 (i.e. 24, 48, 72, 96, 120, 144, 168, 192, 216, 240...etc) will be selected as Shortlisted Participants.
2. Allianz Life will contact the Shortlisted Participants by replying to their Comment that fulfills the requirement of a Valid Entry. The Shortlisted Participants will be required to provide his/her personal details such as full name as per MyKad/MyPR, MyKad/MyPR number, email address and mobile number and email the required details to socialmedia@allianz.com.my within forty-eight (48) hours from the time Allianz Life replies to the Shortlisted Participant's Comment for verification purposes.
3. Upon successful verification, the Shortlisted Participant will receive an email from Allianz Life and the Shortlisted Participant will be required to answer a question within forty-eight (48) hours from the time the email is sent by Allianz Life. The Shortlisted Participants who provide the correct answer successfully within the prescribed period will be selected as winners ("**Winners**").
4. If any of the Shortlisted Participant does not or fails to reply within forty-eight (48) hours from the time of the email being sent, Allianz Life reserves the right to forfeit the Prize without prior notification and select another Shortlisted Participant to be in the running to win the Prize.

5. The Winners of this Contest will each win a Touch 'n Go eWallet Reload Pin worth RM50 (**"Prize"**).
 6. The Winners and their Facebook account name will be announced on Allianz Malaysia's Facebook Page by 12 November 2025.
 7. Once the Winners are announced, Allianz Life will contact the Winners via FB messenger and subsequently via email. The Winners are required to provide correct details and a valid email address in order to receive the Prize. In the event the details or email address provided is invalid or incorrect, Allianz Life will not be held liable for any delay, failure, or wrongful delivery of the Prize. Any request for reimbursement of Prize not received which is not due to Allianz Life's fault will not be entertained.
 8. Costs and expenses incurred for the purpose of collection of the Prizes, if any, shall be solely borne by the Winners.
 9. The Prizes are not exchangeable for cash and/or transferable to any other person.
 10. The Prizes cannot be reissued/extended/replaced for any reason whatsoever.
 11. All Prizes are accepted entirely at the risk of the Winners and Allianz Life excludes all liabilities for representations and warranties in connection with any of the Prize to the extent permitted by law.
 12. The redemption of Touch 'n Go eWallet Reload PIN will be subject to the terms and conditions of the issuing company, namely Touch 'n Go Sdn. Bhd.
 13. Allianz Life has the sole discretion to disqualify any Participant if it has a reason to believe that:
 - (a) the Participant fails to comply with the terms and conditions stipulated herein;
 - (b) the Participant has attempted to undermine the operation of this Contest in any way whatsoever including but not limited to deceit, fraud, cheating, or deception.
 - (c) the authenticity of the Contest entry by the Participant is questionable in the opinion of Allianz Life;
 - (d) the Participant is found or suspected to have provided any information that is untrue, inaccurate and/or incomplete.
- For the avoidance of doubt, the above list of events is non-exhaustive. Allianz Life is entitled to exercise its rights and discretion as it deems fit.
14. The decisions made by Allianz Life are final and no appeals and related correspondences to the decisions will be entertained.

15. Allianz Life reserves the absolute right to change and/or substitute the type and number of Prizes for this Contest at any time without prior notice.

Part E: Miscellaneous

1. By participating in this Contest, the Participants hereby agree that they shall be bound by the terms and conditions stipulated herein and all decisions made by Allianz Life which shall be final and conclusive.
2. By participating in this Contest, Participants agree and consent that Allianz Life is entitled to (a) process their personal data and contact them using the contact details provided; and (b) use, publish, or feature their full names, Facebook accounts, and Winners' profile photos ("**Required Personal Data**") for publicity and advertising purposes without any compensation or need for prior notification.
3. The processing and use of the Required Personal Data of the Participants shall be solely for purposes in relation to this Contest and in accordance with the Personal Data Protection Act 2010.
4. In addition, the Participants agree and consent to their personal data or information being collected, processed and used by any of the Allianz Group of Companies for following purposes:
 - i. Operations and administrative process of this Contest;
 - ii. Update Allianz Group of Companies' records;
 - iii. Market research and statistical analysis and surveys with the aim of improving Allianz Group of Companies' products and services;
 - iv. For advertising and promotion purposes. If the Participants wish to cease receiving any marketing material or no longer wish to be contacted for marketing and promotional purposes, please send an email to customer.service@allianz.com.my to notify Allianz Group of Companies to cease such marketing and promotional activities. Please note that this request will take two (2) to four (4) weeks to take effect; and
 - v. For any purposes required by law or regulation.
5. The details submitted by the Participants, Shortlisted Participants and Winners for the purpose of this Contest will be collected, processed and used in accordance with Allianz

Malaysia's Privacy Statement which is available at: <https://www.allianz.com.my/privacy-statement>.

6. When using the Participants', Shortlisted Participants' or Winners' details for the purposes stated above, Allianz Life may need to disclose it to agents of Allianz Group of Companies and/or third-party service providers. When this happens, Allianz Life will require those parties to handle Participants', Shortlisted Participants' or Winners' details using the same level of care that Allianz Life applies to the same. Allianz Life will also require them to only use Participants' or Winners' details according to Allianz Life's instructions.
7. Allianz Life shall not be held liable or responsible for any delay and/or failure in the receipt of any Contest entry due to the inability of the Participants' Internet Service Provider company and/or telecommunication network to provide timely or efficient internet and/or telecommunication services.
8. Allianz Life shall not be liable for any loss or whatsoever suffered by the participants, whether directly or indirectly, arising out of or in connection with this Contest.
9. Allianz Life reserves the absolute right to cancel, terminate, or suspend this Contest or vary its terms without any prior notice or reason. For the avoidance of doubt, the participants hereby agree that they are not entitled to any form of compensation whatsoever arising from any losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension or variation by Allianz Life.
10. This Contest is in no way sponsored, endorsed, administered by, or associated with Meta Platforms, Inc., Touch 'n Go Sdn. Bhd or Alphabet Inc. (YouTube).
11. These terms and conditions herein shall prevail over any inconsistent terms, conditions, provisions, or representations contained in any other promotional or advertising materials for this Contest.
12. These terms and conditions shall be governed and interpreted in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 21/10/2025