

'Travel Light with Allianz' Campaign Terms and Conditions

The 'Travel Light with Allianz' Campaign ("Campaign") which is organised by Allianz General Insurance Company (Malaysia) Berhad ("AGIC") and shall be subject to the following terms and conditions contained herein.

1. Campaign Period

This Campaign will run from 15th April 2025 to 15th June 2025 or until the total redeemed Allianz-branded foldable travel bag reaches ten thousand (10,000) units, whichever is earlier ("Campaign Period"). This giveaway is on a first come first serve basis.

2. Campaign Eligibility

- a) The following are the criteria to be eligible for this Campaign:
 - i) This Campaign is open to all individuals and group policyholders with a minimum of five (5) insured persons under the Allianz Travel Care ("ATC") or Allianz Travel Easy ("ATE") Overseas (Asia/Worldwide) Coverage for Single Trip or Annual Plan Policy;
 - ii) The ATC or ATE policy must have been purchased or renewed during the Campaign Period; and
 - iii) Valid contact details of the insured persons such as their mobile number and email address must be provided to AGIC during the purchase or renewal of the ATC or ATE policy.
- b) The insured persons who fulfil the criteria above will be eligible for the giveaway under this Campaign ("Eligible Individuals").

3. Campaign Giveaway

- a) Each Eligible Individual shall be entitled to receive one (1) Allianz-branded foldable travel bag. Only ten thousand (10,000) units of Allianz-branded foldable travel bags are available for giveaway during the Campaign Period.
- b) AGIC will send a giveaway confirmation email to the master or main policyholders ("Main Policyholder") within thirty (30) working days from the policy issuance date. The

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Main Policyholder must then provide their details and inform **AGIC** of their preferred Allianz branch for collection.

- c) The **Main Policyholder** must collect their foldable travel bag from their preferred Allianz branch by 2nd September 2025. Failure to collect the foldable travel bag within this period will result in forfeiture of the giveaway.
- d) The **Main Policyholder** collecting his/her foldable travel bag will be verified via proof of his/her National Registration Identity Card ("NRIC") or passport.
- e) Alternatively, the **Main Policyholder** may appoint a representative to collect the foldable travel bag on his/her behalf. The appointed representative must provide the following documents during the redemption of the **Main Policyholder** to ensure the giveaways are collected by the authorised representative:
 - i) Letter of authorisation duly signed by the **Main Policyholder**;
 - ii) Photocopy of the **Main Policyholder's** NRIC or passport; and
 - iii) NRIC or passport of the appointed representative.
- f) All costs and expenses incurred for the purpose of collection of the foldable travel bag (e.g. transportation to branch) shall be solely borne by the **Main Policyholder**.
- g) **AGIC** will not be held liable for any failure or wrongful collection of the foldable travel bag.

4. Other Conditions

- a) By participating in this **Campaign**, the **Eligible Individual** hereby agree to be bound by the terms and conditions, and any decisions made by **AGIC** in respect of this **Campaign** which shall be final and conclusive.
- b) **AGIC** reserves the right and has the absolute discretion to cancel, terminate or suspend this **Campaign** or vary its terms and conditions without any prior notice or reason. For the avoidance of doubt, the **Eligible Individual** hereby agree that they are not entitled to any form of compensation whatsoever arising from any losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension or variation by **AGIC**.
- c) **AGIC** shall not be liable for the specific terms of use which may be applicable to the foldable travel bag or any other item given away under this **Campaign**.
- d) **AGIC** shall not be liable for any direct or indirect loss or damage of any kind howsoever arising, suffered by the **Eligible Individual** or any person claiming through the **Eligible Individual** in connection with this **Campaign**.
- e) The processing of any personal data provided pursuant to this **Campaign** shall be in

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accordance with the Personal Data Protection Act 2010.

- f) For any enquiries related to this Campaign, please contact Allianz via email at customer.service@allianz.com.my or at 1300 22 5542, Monday to Friday from 9.00am to 6.00pm.
- g) The terms and conditions herein shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 13 May 2025

Allianz Customer Service Center

Allianz Arena, Ground Floor, Block 2A, Plaza Sentral, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur.

Allianz Contact Center: 1 300 22 5542 Email: customer.service@allianz.com.my   AllianzMalaysia  allianz.com.my