

'Allianz Business Resilience' Campaign Terms and Conditions

The '**Allianz Business Resilience' Campaign ("Campaign")** is organised by Allianz General Insurance Company (Malaysia) Berhad ("**AGIC**") and shall be subject to the terms and conditions contained herein.

1. Campaign Period

This Campaign will run from 1st February 2026 to 31st December 2026 or the date when the total amount paid under this Campaign reaches RM2,500,000, whichever occurs earlier ("**Campaign Period**"). Notwithstanding the aforesaid, AGIC reserves the right to change the Campaign Period without prior notification.

2. Eligibility

- a) This Campaign is open to corporate policyholders who fulfill the following requirements:
 - i. the corporate policyholder must have an active Allianz Business Shield, Commercial Fire or Standard Fire policy (collectively "**Policies**") during the Campaign Period; and
 - ii. the corporate policyholder's business operations at the insured premises are temporarily interrupted for at 48 consecutive hours during the **Campaign Period** , as described under the Campaign Benefit section.
- b) For the avoidance of doubt, corporate policyholders with Allianz Strata Community Shield policies are not eligible under this **Campaign**.
- c) The corporate policyholders who fulfill the eligibility criteria above will be automatically enrolled in the Campaign ("**Eligible Participants**").

3. Campaign Benefit

Business Resilience Relief	
Coverage	The Eligible Participant shall be entitled to make a claim for the benefit payable under this Campaign in the event its business operations at the insured premises are interrupted, resulting in a closure of the business for at least 48 consecutive hours, due to any named peril covered under the fire coverage (" Fire Peril ") under any of the Policy(ies) .

Amount of Benefit Payable (determined based on the total Gross Written Premium (GWP) of all active Policies)	Total GWP Based on Active (In-Force) Policies	Amount Payable
	RM10,000 and below	One-time RM2,500 lump sum payment
	RM10,001 – RM50,000	One-time RM5,000 lump sum payment
	RM50,001 – RM100,000	One-time RM10,000 lump sum payment
	RM100,001 and above	One-time RM20,000 lump sum payment
Requirements	<ol style="list-style-type: none"> 1. The total Gross Written Premium (GWP) of the Policy(ies) shall be calculated based on the active Policy(ies) at the point of claim, provided that such Policy(ies) remain active at the time the claim is made. 2. The Eligible Participant is entitled to claim the benefit under this Campaign only once, regardless of the number of active Policies it may have during the Campaign Period. 3. Claims for the benefit under this Campaign must be submitted directly to AGIC via email to AGIC.Campaign@allianz.com.my within thirty (30) days from the end date of the business closure due to a Fire Peril. 	
Claims Process	<ol style="list-style-type: none"> 1. You must first notify AGIC of your loss by submitting a claim under your Policy(ies) and obtain a claims reference number. 2. Then, submit the Required Claims Documents to AGIC via email to AGIC.Campaign@allianz.com.my. 3. AGIC to validate claim entitlement. 4. AGIC to process claim payout upon receipt of all required documents. 	
Required Claims Documents	<ul style="list-style-type: none"> ✓ Allianz Business Resilience Campaign Application Form; ✓ E-payment Authorisation Form; ✓ Eligible Participant's business registration documents; ✓ Eligible Participant's bank statement (e.g. front page of bank statement) 	

4. Other Conditions

- a) By participating in this Campaign, the **Eligible Participants** hereby agree to be bound by the terms and conditions stipulated herein and all decisions made by AGIC in respect of this Campaign which shall be final and conclusive.

- b) AGIC reserves the right and has the absolute discretion to vary the Campaign Period, and any other terms and conditions of this Campaign, or to suspend, cancel or terminate the Campaign with or without any prior notice or reason.
- c) AGIC shall not be liable for any direct or indirect loss or damage of any kind whatsoever or howsoever arising, that may be suffered by the **Eligible Participants** or any person claiming through the **Eligible Participants** in connection with this Campaign.
- d) The processing of any personal data provided pursuant to this Campaign shall be in accordance with the Personal Data Protection Act 2010.
- e) For any enquiries related to this Campaign, please contact AGIC via email at customer.service@allianz.com.my or at 1300 22 5542, Monday to Friday from 9.00am to 6.00pm.
- f) The terms and conditions herein shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 6th January 2026