BAHASA MALAYSIA

中文

will handle the rest!

Pack your bags, **Allianz Travel XPert**

Travel is all about making memories, not worries. With Allianz Travel XPert, enjoy expert protection and peace of mind against travel mishaps wherever you go! If you travel more than three times a year, you may even get better value with our annual plan. Simplifying your benefits experience Cashless Admission & Discharge for **Enhanced benefits**

Alternative Medicine - coverage up to

Luggage Delay and Travel Delay -

delay, up to RM4,500

Receive payment for every 5-hour

1,500

75,000

350 per day

10,000,000

10,000,000

RM1,500

Rental Car/Campervan - coverage up when you need it most! to **RM4.500** Pet Hotel - coverage up to RM1,000

overseas hospitalisation bills over

Get cashless hospital admission

and discharge for accidents or

illnesses. Hassle-free support

RM20,000



up to 15,000 up to 25,000 (C) Emergency Assistance Emergency Medical Evacuation² (up to) 10,000,000 10,000,000 10,000,000

10,000,000

10,000,000

Personal Liability (up to) 500,000 1,000,000 (F) Optional Benefit

Worldwide Asia Classic Classic **Prestige Prestige** 1 - 5 days 24 74 89 121 165 6 - 10 days 121 181 254 36 96 358 11 - 15 days 47 134 174 242 185 243 339 508 16 - 22 days 60 23 - 31 days 72 259 342 527 765 Each additional Not 45 78 32 114 week or part **Applicable Annual Plan** 230 500 850 650 990

Premium (RM)

Asia

Classic

189

82

Premium (RM)

Overseas

Overseas

Worldwide

Classic

194

125

Premium (RM) Asia/Worldwide (per trip)

500

1,000

Discount (%)

5

20

Premium Discount Multiple Travellers and Children

Optional Benefit

Premium Rates

Senior Citizens (71 to 85 years old)

No. of Days

No. of Days

1 - 5 days

Each additional

week or part

Age

18 - 40 years old 41 - 60 years old

5 or more travellers¹

Children²

protection.

Adults (18 to 70 years old) and Children (30 days to 17 years old)

Domestic

Domestic

32

Not

Applicable

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No	tes;
1.	The premium discount is not applicable to individuals aged seventy-one (71) to eighty-five (85) years old.
2.	The premium discount for children is only applicable to child/children aged thirty (30) days to seventeen
	(17) years old.
3.	The International and Domestic Medical Assistance and Evacuation Programme ("IMA") will be charged separately at a rate of RM1.62 per person.
4	The premium payable is subject to Service Tax for domestic trips and where there is a combination of domestic and
	overseas trips.
5.	For overseas journeys/trips, the maximum period of coverage per journey/trip for:
	(a) non-annual policies is two hundred (200) consecutive days for return (two-way) trips and ninety (90) consecutive days for one-way trips; and
	(b) annual policies is ninety (90) consecutive days.
6.	For domestic journeys/trips, the maximum period of coverage per journey/trip for annual and non-annual policies
	is thirty-one (31) consecutive days.
7.	The maximum period of coverage per journey/trip for High Altitude Mountaineering is thirty-one (31) days.
8.	Each journey/trip must commence and conclude in Malaysia, with the exception of one-way journeys/trips.
	njoy premium discount when you
	rijoy premium discount when you
	travel with a group of 5 or more,
	travet with a group of 3 of more,

Scenario B: Group of 4 Travellers covered under the same policy. Each child will enjoy 20% discount on their premium, regardless

of group size.

Premium (RM)

121.00

121.00

121.00

121.00

Important things to know about claims

Step

For claims up to RM5,000* submitted via the MyAllianz mobile app or web portal, we guarantee claim reimbursement within 3 working days, or else we pay double.

Submit Your Claim

Notify and submit your claim via the MyAllianz App¹ or

contact your servicing agent for assistance.

Premium After Discount (RM)

121.00

121.00

96.80

96.80

Allianz Travel XPert Asia Prestige Plan (6-10 Days)

Travellers

Adult 1

Adult 2

Child 1

Child 2

*Terms and Conditions apply.

20% premium discount for each child.

Step Upload Required Documents² Personal Accident/Medical Claims: Medical report or death certificate, hospital admission/discharge note, original medical bills/receipts, flight itineraries (if applicable). **Travel Claims:** Report from relevant authorities (for delays, theft, or damage), and receipts for travel/accommodation costs (if curtailment). Step **Claim Processing & Payout** Once all required documents are received, claims below RM5,000 will be processed and paid out within 72 hours. For claims above RM5,000, the processing and payout will be completed within 7 days.

International and Domestic Medical Assistance includes: Tele-Medical Consultation Medical Referral Monitoring of Medical Condition

Always-On Emergency Support Line:

Round-the-Clock Travel Assistance:

+603 7628 3617 ←

⋄ Visa, Passport and Inoculation Information

Arrangement of Flight Information

Weather and Foreign Exchange Information

Travel Assistance includes:

involves exposure to risk.

Countries.

Geographical Area 1) Domestic journeys/trips means your selected destination within Malaysia. 2) Overseas journeys/trips means your selected geographical travel area outside Malaysia indicated as "Asia" or "Worldwide". The terms "Asia" and "Worldwide" are defined as follows: Asia is defined as Australia, Bangladesh, Brunei, Cambodia, China, Hong Kong, India,

Singapore, South Korea, Sri Lanka, Taiwan, Thailand and Vietnam.

Zimbabwe and any countries under sanctions or at war.

Indonesia, Japan, Laos, Macau, Maldives, Myanmar, Nepal, New Zealand, Philippines,

• Worldwide is defined as all countries including Asia (as defined above) except the Excluded

• Excluded Countries include Afghanistan, Belarus, Cuba, Democratic Republic of Congo, Iran, Iraq, Israel, Lebanon, Libya, North Korea, Somalia, South Sudan, Sudan, Syria, Yemen,

Each traveller will enjoy 5% discount on their premium, except for senior citizens. Children receive an additional 20% premium discount. Allianz Travel XPert Worldwide Classic Plan (6-10 Days) Travellers Premium (RM) Premium After Discount (RM) Adult 1 181.00 171.95 181.00 Adult 2 171.95 Adult 3 181.00 171.95 171.95 Senior Citizen 1 290.00 290.00 Child 1 181.00 137.56 5% premium discount for each traveller (excluding senior citizens). Additional 20% premium discount for each child.

- - **Excluded Sports Activities** Any mountaineering or climbing activities in Nepal, BASE jumping, mountaineering exceeding three thousand five hundred meters (3,500m) for overseas Journeys/Trips, unless Optional Benefit - High Altitude Mountaineering is purchased, off-piste skiing or snowboarding, parkour,
 - This brochure is valid from 31/07/2025. This brochure is for general information only and it is not a contract of insurance. The precise terms and conditions that apply are specified in the policy wordings.
- Contact us for more information:

- Alternative Medicine (up to) 1,000 1,000 (including for follow-up treatment) Follow-up Treatment (up to) 6,000 50,000 (maximum 45 days) 100 per day 350 per day Hospital Income up to 3,000 Emergency Medical Repatriation² (up to) 10,000,000 10,000,000
- Mortal Remains Repatriation² (up to) 10,000 Compassionate Visit (up to) 2,000 7,500 Child Care (up to) Not Available 7,500 10,000 7,500 Despatch of Medicine (up to) 2,000 5,000 (D) Travel Inconvenience Benefits Deposit or Trip Cancellation (up to) 1,000 25,000 35,000 1,000 Travel Curtailment (up to) 25,000 35,000 100 200 per 300 per Luggage Delay 5 hours (minimum 5 5 hours up to 4,500 hours delay) up to 3,000 100 per 300 per 300 per Travel Delay (including rescheduling, cancellation and 5 hours 5 hours 5 hours up to 1,500 up to 3,000 up to 4,500 Missed Departure (up to) 400 2,000 3,000 Missed Travel Connection (lump sum) 150 300 1,000 150 300 600 Travel Overbooked (lump sum) 500 5,000 7,500 (subject to (subject to (subject to aggregate limit aggregate limit aggregate limit Loss or Damage of Personal Luggage or of 1,000 for of 300 for of 1.500 for Personal Effects (up to) smart devices smart devices smart devices and 100 for all and 500 for all and 750 for all other items) other items) other items) Not Available 5,000 Loss of Travel Documents (up to) 5,000 1,000 Loss of Personal Money (up to) 300 3,000 Leisure Sports Activities⁴ Included Included Included **Terrorism** Included Included Included (E) Other Inconvenience Benefits 7,500 Credit Card/Charge Card Indemnity (up to) 500 5,000 4,500 Rental Car/Campervan (up to) 1.000 3,500 6,000 Loss of Home Contents (up to) 1,000 8,000 Damage to Sports Equipment (up to) 300 1.000 2,000 Hijacking (up to 20 days) (minimum 12 hours) 200 per day 400 per day 500 per day Pet Hotel (up to) 300 500 1,000 1,000,000 High Altitude Mountaineering⁵ Not available Available Available (G) 24/7 Domestic and Worldwide Travel Included Included Included **Assistance** 1. Cashless admission and discharge is available for overseas hospitalisation claims exceeding RM20,000 per 2. The maximum limit payable under Emergency Medical Evacuation, Emergency Medical Repatriation and Mortal Remains Repatriation shall be aggregated and shall not exceed the maximum stated in the Schedule of Benefits. 3. Individuals aged seventy-one (71) to eighty-five (85) years old are only eligible for the Classic plan under the 4. Leisure Sports Activities is not available to individuals aged seventy-one (71) to eighty-five (85) years old. 5. The High Altitude Mountaineering Optional Benefit is only available to individuals aged eighteen (18) to sixty (60) 6. Please refer to the policy wording for the detailed description of the benefits, terms and conditions applicable.
- 6 10 days 49 245 290 11 - 15 days 63 342 387 16 - 22 days 81 472 542 23 - 31 days 97 660 843

High Altitude Mountaineering (above 3,500 metres and up to 5,500 metres)

whether it's friends or family!

Travelling together is better and more rewarding. Get a 5% discount on premiums for each traveller when 5 or more individuals are covered under one policy. Plus, enjoy an additional 20% discount on premiums for children, regardless of group size. Perfect for family vacations or group trips, with extra savings and full

Notes: MyAllianz App is available to download on the App Store and Google Play. The above listing of documents is only a guide, and we reserve our right to request for further documentation as and when necessary. We also reserve our right to conduct further investigation as and when necessary. In the event of a death claim and policy without a nominee, we will request documents to substantiate the legal claimant. **Activating Cashless Admission** for Claims of RM20,000 and above Step **Seek Immediate Medical Attention** Seek medical attention at the nearest hospital in case of accident or injury. Step

Contact our Authorised Representative's

Step

Call our 24/7 hotline at +603 7628 3617, provide your name, NRIC/passport number, and hospital details for further

Receive Treatment

Your Go-To for Domestic and Global Journeys!

After verification, a Guarantee Letter (GL) will be issued for cashless treatment. We'll settle covered bills, and you'll pay any non-covered expenses before discharge.

Legal Referral

Emergency Message Relay

Referral to Interpreter/Translator

*Subject to the terms & conditions of the policy.

24/7 hotline

- racing (other than on foot), motor rallies, hunting, spelunking or cave exploring, white or black water rafting (grade 5 and above), and any other activities that requires a degree of skill and