

Allianz 'Welcome Reward with Allianz Shield Plus' Campaign Terms and Conditions

The **Allianz 'Welcome Reward with Allianz Shield Plus Campaign'** ("**Campaign**") which is organised by Allianz General Insurance Company (Malaysia) Berhad ("**AGIC**") and shall be subject to the terms and conditions contained herein.

1. Campaign Period

This **Campaign** will run from 15th September 2025 to 15th December 2025 or the date when the total amount of **Shopee Vouchers** payable under this Campaign reaches RM100,000, whichever occurs earlier ("**Campaign Period**"). Notwithstanding the aforesaid, **AGIC** reserves the right to change the **Campaign Period** without any prior notification. This giveaway is on a first come first serve basis.

2. Campaign Eligibility

- a) To be eligible to participate in this **Campaign**, the following criteria must be met:
 - (i) this **Campaign** is open exclusively to individuals who are aged eighteen (18) and above, and the participant must have purchased an Allianz Shield Plus policy ("**ASP Policy**") during the **Campaign Period** and must be the policyholder (or in the case of the Family Plan, an insured person) on record for the **ASP Policy** purchased;
 - (ii) the participant must not have been an **ASP** policyholder (or in the case of the Family Plan, an insured person) under an **ASP Policy** in the twelve (12) months prior to his/her latest purchase of the **ASP Policy** during the **Campaign Period**;
 - (iii) the minimum gross premium for the **ASP policy** purchased must be RM135 (after the deduction of any rebates);
 - (iv) the **ASP Policy** issuance date must be within the **Campaign Period**; and
 - (v) the participant must provide his/her own valid mobile number and email address during the purchase of the **ASP Policy**.
- b) This **Campaign** shall not be applicable to the **ASP Policy** where the policyholder is a corporate entity/group (e.g., companies, societies, associations, etc.).
- c) The participants who fulfil the criteria above will be deemed eligible for the giveaway under this **Campaign** ("**Eligible Participants**").

3. Campaign Giveaway

- a) Each **Eligible Participant** who fulfils the above criteria shall be entitled to receive one (1) Shopee e-Voucher ("**Shopee Voucher**") as follows:

No.	ASP Policy	Shopee Voucher Entitlement Amount (RM)
1.	Individual Plan	20
2.	Family Plan	20 for each insured person covered under the Family Plan

4. Voucher Distribution

- a) The **Campaign Period** will comprise three (3) phases as set out below:
- (i) Phase 1 – from 15th September 2025 to 14th October 2025;
 - (ii) Phase 2 – from 15th October 2025 to 14th November 2025; and
 - (iii) Phase 3 – from 15th November 2025 to 15th December 2025.
- b) The **Eligible Participants** will receive the **Shopee Voucher** code sent by AGIC.Campaign@allianz.com.my to his/her own valid email address registered with **AGIC** within the time periods specified below, after the end of each phase of the **Campaign Period** as set out in the table below:

ASP Policy Issuance Dates	Time Period the Eligible Participants will receive the Voucher Code
15 th September 2025 to 14 th October 2025	23 rd October 2025 to 7 th November 2025
15 th October 2025 to 14 th November 2025	23 rd November 2025 to 7 th December 2025
15 th November 2025 to 15 th December 2025	19 th December 2025 to 9 th January 2026

- c) The **Shopee Voucher** must be utilised during the **Shopee Voucher's** respective Validity Period (as defined below) given by Shopee. **AGIC** will not issue any replacement if the **Shopee Voucher** is not utilised during its Validity Period.

5. Shopee Voucher Terms and Conditions

- a) The **Shopee Voucher** will be valid for six (6) months ("**Validity Period**") and is only applicable at the voucher wallet page or the checkout page of **Shopee Mobile App only**.
- b) The **Shopee Voucher** is applicable for a one-time redemption only, and is valid for purchases from Preferred Sellers & Shopee Mall only.
- c) Please refer to the specific terms and conditions relating to the use of the **Shopee Vouchers** as stipulated by Shopee. **AGIC** is not liable or responsible for any of Shopee's terms and conditions.
- d) In the event of a dispute relating to the **Shopee Voucher**, the **Eligible Participant** is to deal directly with the Shopee Customer Service at help@support.shopee.com.my.
- e) **Shopee Vouchers** awarded to the **Eligible Participant** are non-transferrable and non-exchangeable for cash or other kinds, whether in part or in full.
- f) **AGIC** makes no representation as to the quality of goods and/or services provided by Shopee or Shopee's merchants. Any dispute about the quality of the goods and/or services is to be resolved directly with Shopee and/or the merchants of the goods purchased with the said **Shopee Voucher**.

6. Other Conditions

- a) By participating in this **Campaign**, the **Eligible Participants** hereby agree to be bound by the terms and conditions stipulated herein and all decisions made by **AGIC** in respect of this **Campaign** which shall be final and conclusive.
- b) **AGIC** reserves the absolute right and discretion to cancel, terminate or suspend this **Campaign** or vary its terms and conditions without any prior notice or reason. For the avoidance of doubt, the **Eligible Participants** hereby agree that they are not entitled to any form of compensation whatsoever arising from any losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension or variation by **AGIC**.
- c) **AGIC** shall not be liable for the specific terms of use applicable to the **Shopee Vouchers** or the benefits and services provided by any third-party service providers under this **Campaign**.
- d) **AGIC** shall not be liable for loss or damage whatsoever suffered by the **Eligible Participants**, whether directly or indirectly, arising out of or in connection with this **Campaign**.
- e) The processing of any personal data provided pursuant to this **Campaign** shall be in accordance with the Personal Data Protection Act 2010.
- f) For any enquiries related to this **Campaign**, please contact Allianz via customer.service@allianz.com.my or at 1300 22 5542, Monday to Friday from 9.00am to 6.00pm.

- g) The terms and conditions herein shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 28th August 2025