

Allianz Malaysia Berhad (197201000819)

Dear Editor,
[For immediate release:](#)

Allianz General delivers next-level customer convenience with On-the-Go EV charging, windscreen replacement

Kuala Lumpur, 20 April 2026 – Allianz General Insurance Company (Malaysia) Berhad (Allianz General) continues to lead the way in delivering innovative solutions and unparalleled customer convenience with its On-the-Go services for electric vehicle (EV) charging and windscreen replacement.

These initiatives underscore Allianz General's dedication to addressing the evolving needs of its customers with cutting-edge, customer-centric services.

“At Allianz General, we are constantly looking for ways to innovate and enhance customer experience. Our EV Charging On-the-Go and Windscreen Replacement On-the-Go services are prime examples of how we meet our customers’ needs with practical, forward-thinking solutions,” said Allianz General Chief Executive Officer, Sean Wang.

Allianz General has also expanded its EV Charging On-the-Go service to key regions beyond the Klang Valley, further demonstrating its commitment to providing best-in-class services for customers.

“We are proud to be at the forefront of innovation in the industry, delivering services that not only meet but exceed customer expectations. At the same time, we remain committed to supporting sustainable mobility by addressing EV adoption challenges with innovative services,” Sean added.

As part of Allianz General’s EV Shield coverage, the EV Charging On-the-Go service has been a game-changer for EV owners since its launch. The first of its kind in the industry, this service provides a 15-minute on-the-spot fast charge, offering a travel range of up to 50km to the nearest charging facility and ensuring peace of mind for EV drivers in unexpected situations.

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The service has been well received since its inception, with the number of cases managed increasing progressively each year and early uptake continuing into the current year.

Starting 2026, Allianz General has expanded the service beyond the Klang Valley to Penang, Kuantan and Johor Bahru, making it more accessible to EV owners nationwide.

Allianz General's Windscreen Replacement On-the-Go service has been another standout offering, providing customers the convenience of having their cracked and damaged car windscreen replaced or repaired at their preferred location without requiring lengthy documentation.

All customers need to do is call 1800-22-5542 and Allianz-branded service cars will be dispatched to their location of choice within an hour. The service also utilises genuine glass replacements and comes with a lifetime warranty.

Since the introduction of the Windscreen Replacement On-the-Go service, Allianz General has supported hundreds of cases nationwide each year, reflecting strong demand. Customer feedback has been highly encouraging, with the overwhelming majority of customers expressing satisfaction with the service.

With the EV Charging On-the-Go and Windscreen Replacement On-the-Go services, Allianz General continues its commitment to innovation and customer-centricity, setting new benchmarks for service excellence.

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About Allianz in Malaysia

Allianz Malaysia Berhad ("Allianz Malaysia"), an investment holding company and a subsidiary of Allianz SE, operates through two insurance subsidiaries: Allianz General Insurance Company (Malaysia) Berhad ("Allianz General") and Allianz Life Insurance Malaysia Berhad ("Allianz Life"). Allianz General is one of the leading general insurers in Malaysia, offering a broad range of services across personal lines, small to medium enterprises, and large industrial risks. For the 2025 financial year, Allianz General's Gross Written Premiums (GWP) reached RM3.68 billion. Allianz Life offers a comprehensive range of life and health insurance products, as well as investment-linked products. For the 2025 financial

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year, Allianz Life recorded a GWP of RM4.01 billion, making it one of the fastest-growing life insurers in Malaysia. Allianz Malaysia operates 30 branches nationwide. In 2025, Allianz Malaysia received the Overall Excellence Award and a ranking of 9th among the Top 10 at the National Corporate Governance & Sustainability Awards 2025. Allianz Malaysia was also the Winner of the Women At Work & Leadership category at the Life at Work Awards by TalentCorp. Allianz General was named General Insurance Company of the Year at the 29th Asia Insurance Industry Awards 2025.

To learn more about Allianz Malaysia, visit allianz.com.my

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About Allianz

The Allianz Group is one of the world's leading insurers and asset managers with around 97 million customers* in nearly 70 countries. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing around 764 billion euros** on behalf of its insurance customers. Furthermore, our asset managers PIMCO and Allianz Global Investors manage about 2.0 trillion euros** of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we are among the leaders in the insurance industry in the Dow Jones Sustainability Index. In 2025, over 156,000 employees achieved total business volume of 186.9 billion euros and an operating profit of 17.4 billion euros for the Group.

*Customer count reflects Allianz customers in consolidated entities that are part of the customer reporting scope only.

** As of December 31, 2025.

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