

Dear Editor,
For immediate release:

Travel with Allianz Travel XPert for peace of mind on every journey

Kuala Lumpur, 26 August 2025 – Allianz Malaysia Berhad (Allianz Malaysia) is proud to enhance its travel insurance offerings with Allianz Travel XPert, a comprehensive travel insurance solution that provides unparalleled protection for travellers with benefits such as cashless overseas hospital admission, exclusive discounts for groups of travellers and children, and many more.

Building on a legacy of trusted protection, Allianz Travel XPert ensures peace of mind for individuals and families embarking on domestic and international journeys, offering flexible options and extensive coverage. For frequent travellers – those journeying more than three (3) times a year – an annual plan is available, providing exceptional value.

Allianz Malaysia Chief Executive Officer Sean Wang stated: "We are thrilled to introduce Allianz Travel XPert, a product that embodies our commitment to innovation and customer-centric solutions. It is crucial to ensure that our customers are protected against the unexpected when travelling, whether domestically or internationally, for leisure or business. Allianz Travel XPert offers comprehensive coverage and flexibility, allowing travellers to focus on creating memorable experiences with peace of mind."

Allianz Travel XPert is tailored to meet the diverse needs of today's travellers, providing coverage for a wide range of situations. The plan offers cashless admission and discharge for overseas hospitalisation bills over RM20,000, as well as coverage for alternative medicine up to RM1,500.

In cases of luggage or travel delays, policyholders can receive compensation of up to RM4,500 for every five-hour delay. Meanwhile, pet lovers will appreciate the pet hotel coverage up to RM1,000.

The plan also accommodates the adventurous, with coverage for leisure sports activities at no extra cost. Personal accident benefits are included too, providing financial protection in the event of accidental death or permanent disablement while travelling.

And for those embracing travel in their golden years, coverage now extends up to age 85 for senior citizens, offering added peace of mind for seasoned travellers.

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Additionally, groups of five (5) or more travellers covered under one policy will receive a 5% discount on their premiums. Premiums for children are further discounted by 20%, making holidays more affordable for families.

Allianz Malaysia is proud to also introduce the "Our Promise, Or Else We Pay Double" initiative, designed to give policyholders greater peace of mind when they travel. For Allianz Travel XPert and Allianz Travel Easy policies issued from 31 July 2025 onwards, claims of up to RM5,000 submitted via the MyAllianz mobile app or web portal will be paid within three (3) working days, or else policyholders will receive double the amount.

"Our Promise, Or Else We Pay Double is about delivering on our promise – and that's how confident we are in our commitment to our customers," said Sean.

Should an emergency arise, policyholders can access Allianz's global network of assistance services anytime, anywhere by calling the 24/7 emergency support line at +603 7628 3617. The support line provides tele-medical consultation, monitoring of medical conditions and medical referrals. For travel assistance, policyholders can obtain information on visa, passport, inoculation, weather and foreign exchange, in addition to flight arrangements, legal referrals, emergency message relay and referral to interpreter or translator.

Allianz Malaysia invites travellers to explore the robust protection offered by Allianz Travel XPert, ensuring that every journey is safe and worry-free.

For more information about Allianz Travel XPert, to explore the coverage options available and view full terms and conditions, or to learn more about Allianz Travel Easy which can be purchased online, head on over to www.allianz.com.my/travel.

For further information, please contact:

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About Allianz in Malaysia

Allianz Malaysia Berhad ("Allianz Malaysia"), an investment holding company and a subsidiary of Allianz SE, operates through two insurance subsidiaries: Allianz General Insurance Company (Malaysia) Berhad ("Allianz General") and Allianz Life Insurance Malaysia Berhad ("Allianz Life"). Allianz General is one of the leading general insurers in Malaysia, offering a broad range of services across personal lines, small to medium enterprises, and large industrial risks. For the 2024

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financial year, Allianz General's Gross Written Premiums (GWP) reached RM3.42 billion. Allianz Life offers a comprehensive range of life and health insurance products, as well as investment-linked products. For the 2024 financial year, Allianz Life recorded a GWP of RM3.83 billion, making it one of the fastest-growing life insurers in Malaysia. Allianz Malaysia operates 30 branches nationwide. In 2024, Allianz Malaysia Berhad was named Best Digital Insurer by InsuranceAsia News in the Country Awards for Excellence 2024. Allianz General received the award for General Insurer of the Year by InsuranceAsia News in 2024.

To learn more about Allianz Malaysia, visit allianz.com.my

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About Allianz

The Allianz Group is one of the world's leading insurers and asset managers serving private and corporate customers in nearly 70 countries. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing around 749 billion euros* on behalf of its insurance customers. Furthermore, our asset managers PIMCO and Allianz Global Investors manage about 1.8 trillion euros* of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we are among the leaders in the insurance industry in the Dow Jones Sustainability Index. In 2024, over 156,000 employees achieved total business volume of 179.8 billion euros and an operating profit of 16.0 billion euros for the Group.

* As of June 30, 2025.