

Dear Editor,
[For immediate release:](#)

Allianz Road Rangers on standby for roadside assistance ahead of Hari Raya travels

Kuala Lumpur, 9 April 2024 – As we approach Hari Raya, we can expect many Malaysians to travel cross-country to be reunited with their loved ones. However, we need to be reminded that accidents or breakdowns can happen and all necessary precautions should be taken to arrive safely at our destination.

The Allianz Road Rangers, a premium roadside assistance service for the company's motor comprehensive policyholders, is on standby with a fleet of more than 300 tow trucks to be stationed across the country, ready to assist in the event of a breakdown or accident.

Allianz Malaysia Berhad and Allianz General Insurance Company (Malaysia) Berhad ("Allianz General") CEO Sean Wang said, "Safety is paramount and this should always be the first thing on our minds as we plan our *balik kampung* journey. We have more than 3 million motor policies and it is important that we are able to provide them with the best assistance and services, especially in their times of need. Our Road Rangers will be deployed at various locations to provide the necessary roadside assistance."

Between 6 and 14 April 2024, Allianz General will standby its fleet at strategic locations that are accessible to major highways.

Last year, there were a total of 12,407 road accidents reported during Ops Selamat 20 in conjunction with the Hari Raya Aidilfitri festive period. The total number of deaths recorded was 146 compared to 145 from the year before.

The Allianz Road Rangers provides comprehensive roadside assistance, including quick repairs if possible or towing to an accredited workshop for various vehicle segments, including Private Cars, Motorcycles, Goods-Carrying Vehicles, and Electric Vehicles (EV). These benefits are subject to the entitlements and terms and conditions outlined in the policy. In the event of an accident, Motor Comprehensive policyholders can avoid touts and dubious workshops by calling 1-800-22-5542 for end-to-end insurance service.

There are some basic checks you can do to ensure your vehicle is road - ready. Ensure that your vehicle has been serviced and is good to drive through to your destination and back. Inflate your vehicle's tyres according to the pressure recommended by the manufacturer. Check to see if your vehicle's tyres have a sufficient thread for long-distance driving, or get it checked by a mechanic. Ensure no warning sensors appear on your vehicle's dashboard, or bring it to a trusted workshop if there are. Also, ensure that the battery water has been topped up sufficiently. And make sure you get enough sleep and rest before you embark on a long journey.

“While we are prepared on our end, I hope road users will take the necessary precautions to ensure that they safely reach their destinations for Hari Raya. On behalf of Allianz General, I would like to wish all Malaysians Selamat Hari Raya Aidilfitri.” continued Sean.

As of 31 December 2023, Allianz General maintained a 20.7% market share within the general insurance industry for motor vehicles.

For more information on the Allianz Road Rangers, visit

<https://www.allianz.com.my/personal/whats-new/allianz-road-rangers.html>

For further information, please contact:

Shamala Gopalan

Group Head

Corporate Communications Department

Allianz Malaysia Berhad

Mobile: 016.285.0685

Email: shamala.gopalan@allianz.com.my

Gary Mark Nagan

Manager

Corporate Communications Department

Allianz Malaysia Berhad

Mobile: 012.367.1450

Email: gary.nagan@allianz.com.my

About Allianz in Malaysia

The investment holding company, Allianz Malaysia Berhad, a subsidiary of Allianz Asia Holding Pte. Ltd., has two insurance subsidiaries - Allianz General Insurance Company (Malaysia) Berhad (“Allianz General”) and Allianz Life Insurance Malaysia Berhad (“Allianz Life”). Allianz General is one of the leading general insurers in Malaysia and has a broad spectrum of services in personal lines, small to medium enterprise business and large industrial risks. The GWP for general insurance business for financial year 2023 reached a mark of RM3.00 billion. Allianz Life offers a comprehensive range of life and health insurance and investment-linked products and for the financial year 2023, Allianz Life recorded a GWP of RM3.54 billion and is one of the fastest growing life insurers in Malaysia. Allianz Malaysia has 32 branches nationwide. In 2021, Allianz Malaysia won The Edge Billion Ringgit Club (BRC) Financial Services (below RM10 billion market capitalisation) award for the highest growth in profit after tax (PBT) over three years. The Company also bagged the Malaysia International Business Awards 2021 (Life Insurance category) and three awards at the Global Banking & Finance Awards: Insurance Brand of the Year Malaysia 2021; Best General Insurance Product Malaysia 2021; and Best Insurance Social Media Engagement Malaysia 2021. In 2020, Allianz Malaysia was awarded the Industry Excellence Award for financial services at the MSWG-ASEAN Corporate Governance Awards. The Company also ranked seventh amongst the Top 100 Companies for Overall Corporate Governance and Performance (by Rank) and 16th amongst the Top 100 Companies for Corporate Governance Disclosure (by Rank).

To learn more about Allianz Malaysia, visit allianz.com.my

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About Allianz

The Allianz Group is one of the world's leading insurers and asset managers with around 125 million* private and corporate customers in nearly 70 countries. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing around 737 billion euros** on behalf of its insurance customers. Furthermore, our asset managers PIMCO and Allianz Global Investors manage about 1.7 trillion euros** of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we are among the leaders in the insurance industry in the Dow Jones Sustainability Index. In 2023, over 157,000 employees achieved total business volume of 161.7 billion euros and an operating profit of 14.7 billion euros for the group.

**Including non-consolidated entities with Allianz customers.*

ALLIANZ MALAYSIA BERHAD


Level 29, Menara Allianz Sentral
203, Jalan Tun Sambanthan
Kuala Lumpur Sentral, 50470 Kuala Lumpur
Tel: 603-2264 1188/ 0688
Fax: 603-2264 1199
allianz.com.my

ALLIANZ CUSTOMER SERVICE CENTRE

ALLIANZ ARENA, Ground Floor, Block 2A
Plaza Sentral, Jalan Stesen Sentral 5
Kuala Lumpur Sentral, 50470 Kuala Lumpur
Customer Contact Center: 1 300 22 5542
Email: customer.service@allianz.com.my
AllianzMalaysia

*** As of December 31, 2023.*

ALLIANZ MALAYSIA BERHAD

Level 29, Menara Allianz Sentral
203, Jalan Tun Sambanthan
Kuala Lumpur Sentral, 50470 Kuala Lumpur
Tel: 603-2264 1188/ 0688
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