

Dear Editor,  
For immediate release:

## Allianz General takes on-the-go windscreen replacement service to major cities nationwide

**Kuala Lumpur, 2 May 2022** – The Allianz Windscreen Replacement On-the-Go service will be available in major cities nationwide beginning 1 May 2022.

Launched in the Klang Valley in June 2020 by Allianz General Insurance Company (Malaysia) Berhad (Allianz General), the service offers Allianz Motor Private Car Comprehensive policyholders with windscreen cover on-location repair service for cracked or damaged windscreens. The cashless service, which comes with genuine glass replacements and a lifetime warranty, will now be available to policyholders in Johor Bahru, Melaka, Seremban, Ipoh, Penang, Alor Setar, Kuantan, Kuala Terengganu, Kota Bharu, Kota Kinabalu, and Kuching.

To use the service, customers can call 1800-22-5542 to set up an appointment, and Allianz General will despatch its Allianz-branded on-the-go service cars to the customer's location within the hour. The service does not require filling out forms, thus eliminating long wait-time and tedious processes.

Allianz General Chief Claims Officer Damian Williams said: "This service is the epitome of putting our customers first, and we are genuinely excited to be able to extend this service to major cities nationwide. Now with a total of 34 Allianz-branded on-the-go service cars, our customers can be assured of quick solutions when they need them.

"At the same time, sometimes freak accidents can happen. So, it is best to remember that if your windscreen gets completely shattered while you are driving. Always try to remain calm and pull slowly to the side of the road and call for help," added Damian.

Allianz General customers can call 1800-22-5542 for the Allianz Windscreen Replacement On-the-Go service, available from Monday to Saturday, 9.00am to 6.00pm. *Terms and conditions apply.*

Service

### About Allianz in Malaysia



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AllianzMalaysia

The investment holding company, Allianz Malaysia Berhad, a subsidiary of Allianz SE, has two insurance subsidiaries - Allianz General Insurance Company (Malaysia) Berhad ("Allianz General") and Allianz Life Insurance Malaysia Berhad ("Allianz Life"). Allianz General is one of the leading general insurers in Malaysia and has a broad spectrum of services in personal lines, small to medium enterprise business and large industrial risks. The GWP for general insurance business for financial year 2021 reached a mark of RM2.43 billion. Allianz Life offers a comprehensive range of life and health insurance and investment-linked products and for the financial year 2021, Allianz Life recorded a GWP of RM3.26 billion and is one of the fastest growing life insurers in Malaysia. Allianz Malaysia has 32 branches nationwide.

In 2021, Allianz Malaysia won The Edge Billion Ringgit Club (BRC) Financial Services (below RM10 billion market capitalisation) award for the highest growth in profit after tax (PBT) over three years. The Company also bagged the Malaysia International Business Awards 2021 (Life Insurance category) and three awards at the Global Banking & Finance Awards: Insurance Brand of the Year Malaysia 2021; Best General Insurance Product Malaysia 2021; and Best Insurance Social Media Engagement Malaysia 2021. In 2020, Allianz Malaysia was awarded the Industry Excellence Award for financial services at the MSWG-ASEAN Corporate Governance Awards. The Company also ranked seventh amongst the Top 100 Companies for Overall Corporate Governance and Performance (by Rank) and 16th amongst the Top 100 Companies for Corporate Governance Disclosure (by Rank).

To learn more about Allianz Malaysia, visit [allianz.com.my](https://allianz.com.my)

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#### About Allianz

The Allianz Group is one of the world's leading insurers and asset managers with more than 126 million\* private and corporate customers in more than 70 countries. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing around 809 billion euros on behalf of its insurance customers. Furthermore, our asset managers PIMCO and Allianz Global Investors manage nearly 2.0 trillion euros of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we are amongst the leaders in the insurance industry in the Dow Jones Sustainability Index. In 2021, over 155,000 employees achieved total revenues of 148.5 billion euros and an operating profit of 13.4 billion euros for the group.


*\*Including non-consolidated entities with Allianz customers.*


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