

Dear Editor,  
For immediate release:

## Allianz General offers free roadside assistance for motorcycles 250cc and below

- **Allianz Motorcycle Plus (Comprehensive) coverage upgraded**

**Kuala Lumpur, 6 August 2021** – Allianz General Insurance Company (Malaysia) Berhad (Allianz General) is offering its motorcycle comprehensive (below 250cc) policyholders free roadside assistance.

The roadsides assistance service, provided by its Allianz Road Rangers, includes emergency towing assistance (free for up to 50km, round-trip), fuel delivery, battery, and flat tyre service.

So, any Allianz Motorcycle Plus (Comprehensive) or Allianz Motorcycle (Comprehensive) (below 250cc) customer can call the Allianz Road Rangers 24-hour helpline at 1800-22-5542, to have a technician or tow truck dispatched to their location for assistance, repair work, or to deliver towing services.

Allianz General Insurance Company (Malaysia) Berhad (Allianz General) Chief Executive Officer, Sean Wang, revealed how motorcycles were a vastly underserved market in Malaysia. Riders have long waited for better on-the-road service, something the insurer was eager to take on.

"Allianz General is always trying to push the envelope and provide services that matter to our customers. We started the Allianz Road Rangers service for our motor comprehensive (private car) customers in 2017, and it feels great that we can now do the same for our motorcycle comprehensive policyholders below 250cc," said Sean.

"Motorcycle riders are vastly underserved in Malaysia with little after-sales services, such as an accident or roadside assistance. So, if you are a motorcyclist in Malaysia, the best hope one has if they suffer a flat tyre or a breakdown in the middle of nowhere is that that a friend, a fellow rider or a good Samaritan will show up to assist them," added Sean.

"Some operators opt-out of this type of service simply because it is not as lucrative as towing a car, but that is not how Allianz General is choosing to go about it. Our

underserved



goal is to change that by offering riders assistance and the promise that, with Allianz Road Rangers, help will always arrive when you need it."

Besides that, Allianz Motorcycle Plus now offers improved protection with an Accident Cover of RM10,000 (for death or permanent disablement) and Hospital Income of up to RM6,000 (RM100, for up to 60 Days) for Comprehensive and Third Party policies at no extra charge.

Allianz Motorcycle Plus (Comprehensive) also includes coverage for losses or damages to your motorcycle due to accident, fire, and theft as well as third party death and bodily injuries; and third party property losses or damages, as well as the All Special Perils Full Sum-Insured Protection (covering flood, landslides or any natural disasters). Whereas Allianz Motorcycle Plus (Third Party Only) offers third party death and bodily injuries; and third party property losses or damages.

"If you own a motorcycle and you are looking for worry-free protection, then Allianz Motorcycle Plus (Comprehensive) is it – with special perils cover, heightened Accident Cover and Hospital Income, and the addition of the Road Ranger roadside accident service. It offers Malaysian riders the most well-rounded motorcycle plan in terms of protection and value-added service in the market," said Sean.

Allianz Motorcycle Plus may be purchased via Allianz General intermediaries, over the counter at POS Malaysia branches nationwide, or visit [allianz.com.my/motorcycle-plus](http://allianz.com.my/motorcycle-plus).

To learn more about the new Allianz Road Rangers service, visit [allianz.com.my/road-rangers](http://allianz.com.my/road-rangers).

*\*Terms and conditions apply.*



### About Allianz in Malaysia

The investment holding company, Allianz Malaysia Berhad, a subsidiary of Allianz SE, has two insurance subsidiaries - Allianz General Insurance Company (Malaysia) Berhad ("Allianz General") and Allianz Life Insurance Malaysia Berhad ("Allianz Life").

Allianz General is one of the leading general insurers in Malaysia and has a broad spectrum of services in personal lines; small to medium enterprise business and large industrial risks. The GWP for general insurance business for financial year 2020 reached a mark of RM2.36 billion. Allianz Life offers a comprehensive range of life and health insurance and investment-linked products and for the financial year 2020, Allianz Life recorded a GWP of RM2.95 billion and is one of the fastest growing life insurers in Malaysia. Allianz Malaysia has 32 branches nationwide.

In 2020, Allianz Malaysia was awarded the Industry Excellence Award for financial services at the MSWG-ASEAN Corporate Governance Awards. The Company also ranked seventh amongst the Top 100 Companies for Overall Corporate Governance and Performance (by Rank) and 16th amongst the Top 100 Companies for Corporate Governance Disclosure (by Rank). In 2019, Allianz Life was named The BrandLaureate's Iconic Brands of the Decade Award 2019 for Life Insurance.

To learn more about Allianz Malaysia, visit [allianz.com.my](http://allianz.com.my)  
Facebook: [facebook.com/AllianzMalaysia/](https://facebook.com/AllianzMalaysia/) | Instagram: [instagram.com/allianzmalaysia/](https://instagram.com/allianzmalaysia/)  
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### About Allianz

The Allianz Group is one of the world's leading insurers and asset managers with more than 100 million\* private and corporate customers in more than 70 countries. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing around 790 billion euros on behalf of its insurance customers. Furthermore, our asset managers PIMCO and Allianz Global Investors manage 1.7 trillion euros of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we are amongst the leaders in the insurance industry in the Dow Jones Sustainability Index. In 2020, over 150,000 employees achieved total revenues of 140 billion euros and an operating profit of 10.8 billion euros for the group.

\*Includes non-consolidated entities with Allianz customers.


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