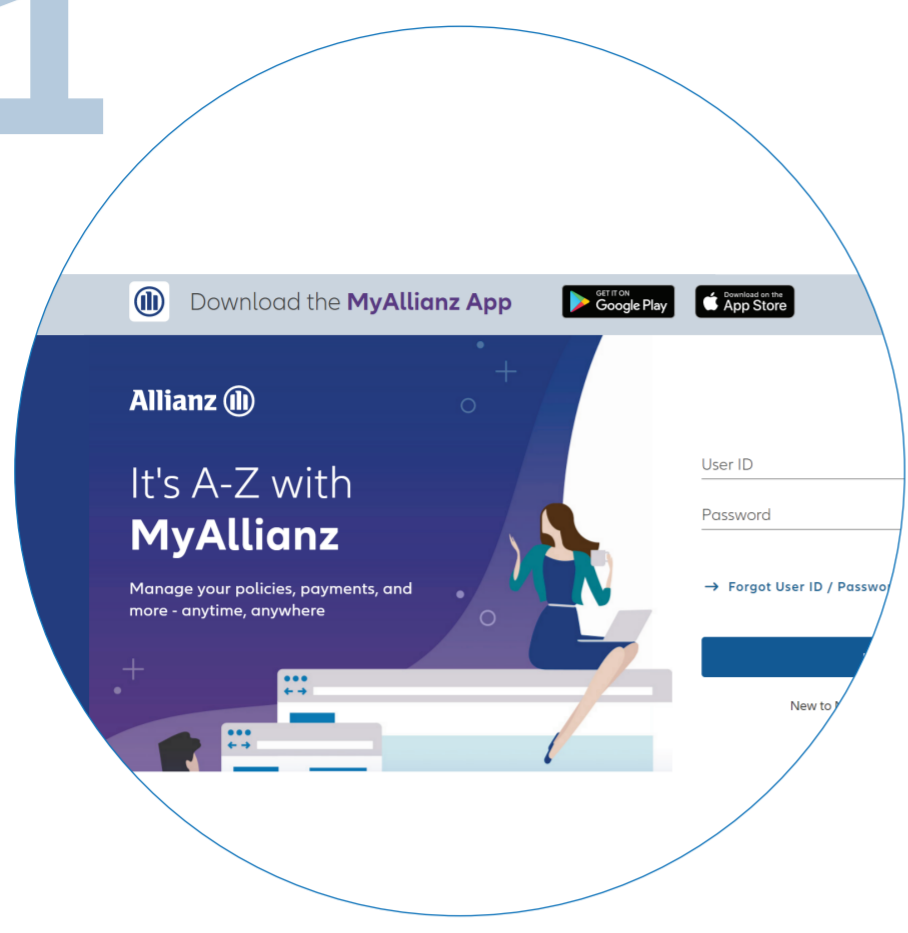


MyAllianz User Guide

Steps to register a new account for policyholders on MyAllianz.

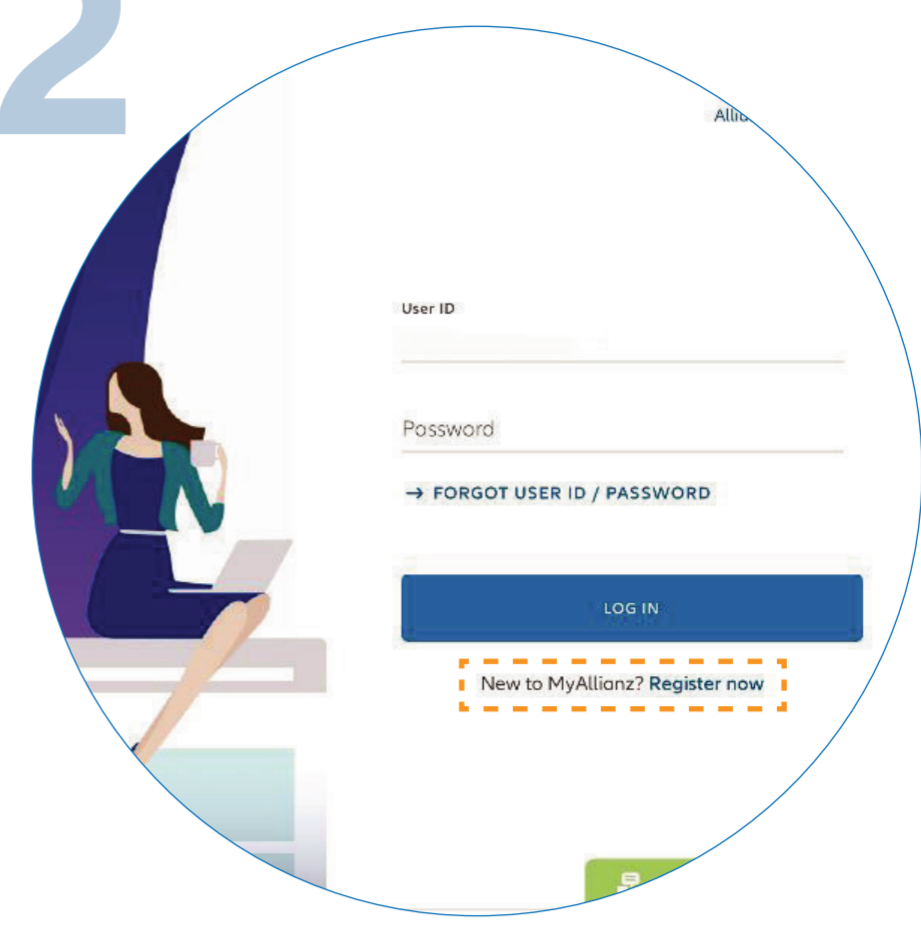


1



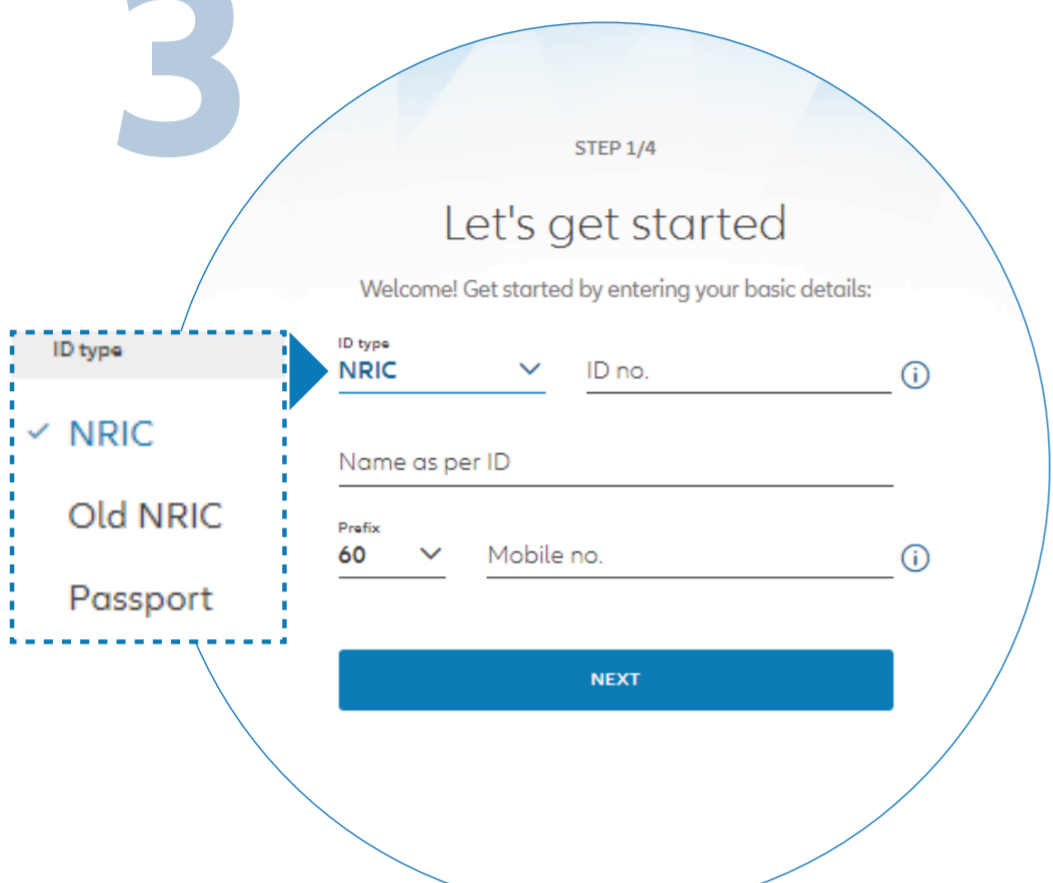
To access MyAllianz, visit allianz.com.my/customer or download the MyAllianz app via Apple App store or Google Play store.

2

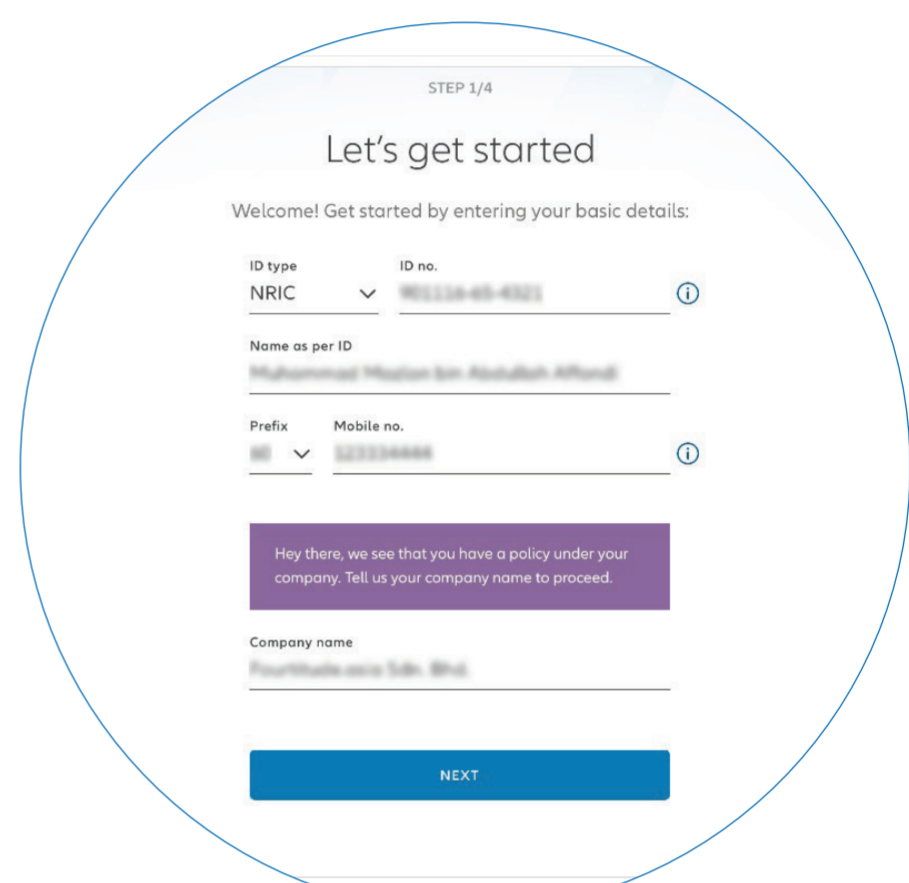


On the MyAllianz login page, click '**REGISTER NOW**' to proceed.

3



Enter your Identification No. (new NRIC/Old IC/Passport), Full Name and Mobile No., then click '**NEXT**'.



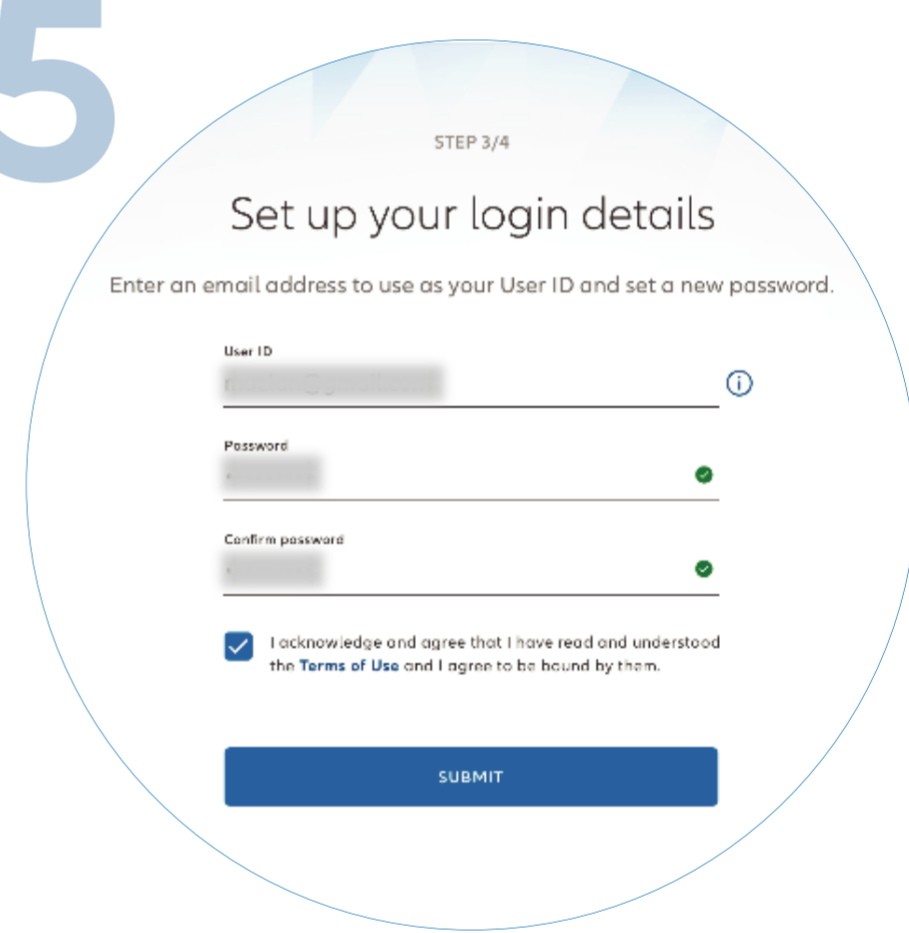
If you only have an Allianz Employee Benefit policy, you will be prompted to enter your employer's name in full e.g. xxx SDN BHD.

4



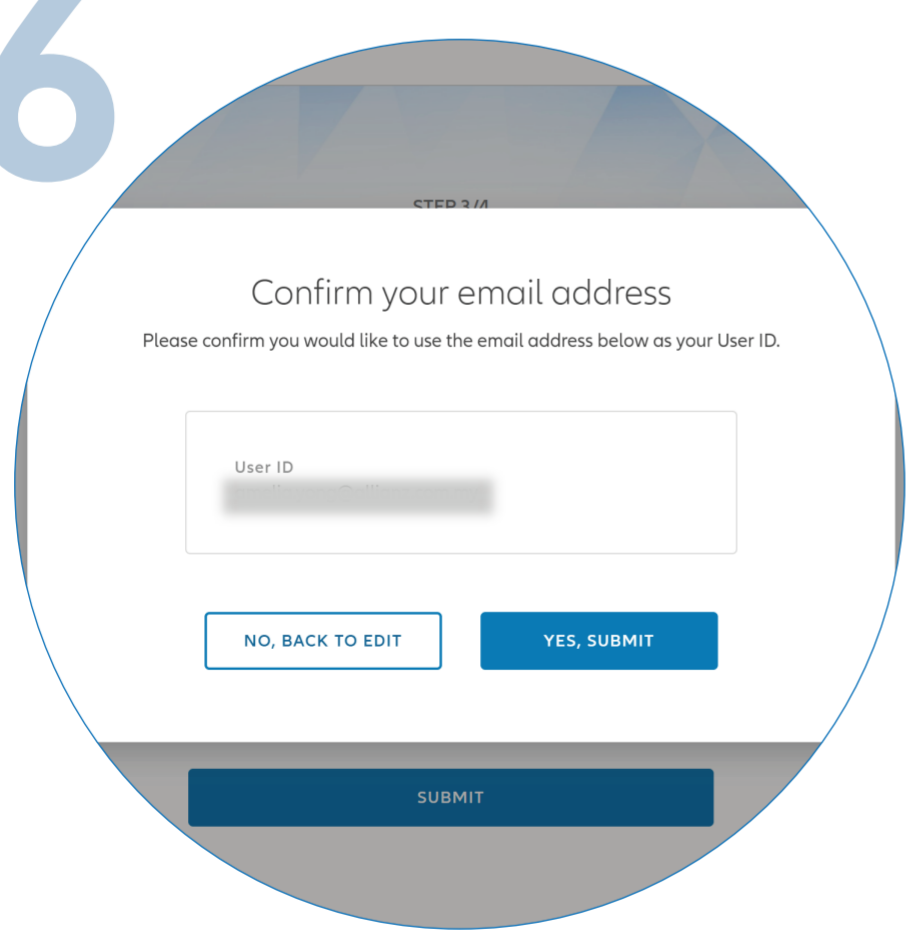
You will receive a temporary password via SMS. Click '**VERIFY**'. If you did not receive the SMS after 5 minutes, click '**RESEND SMS**'

5



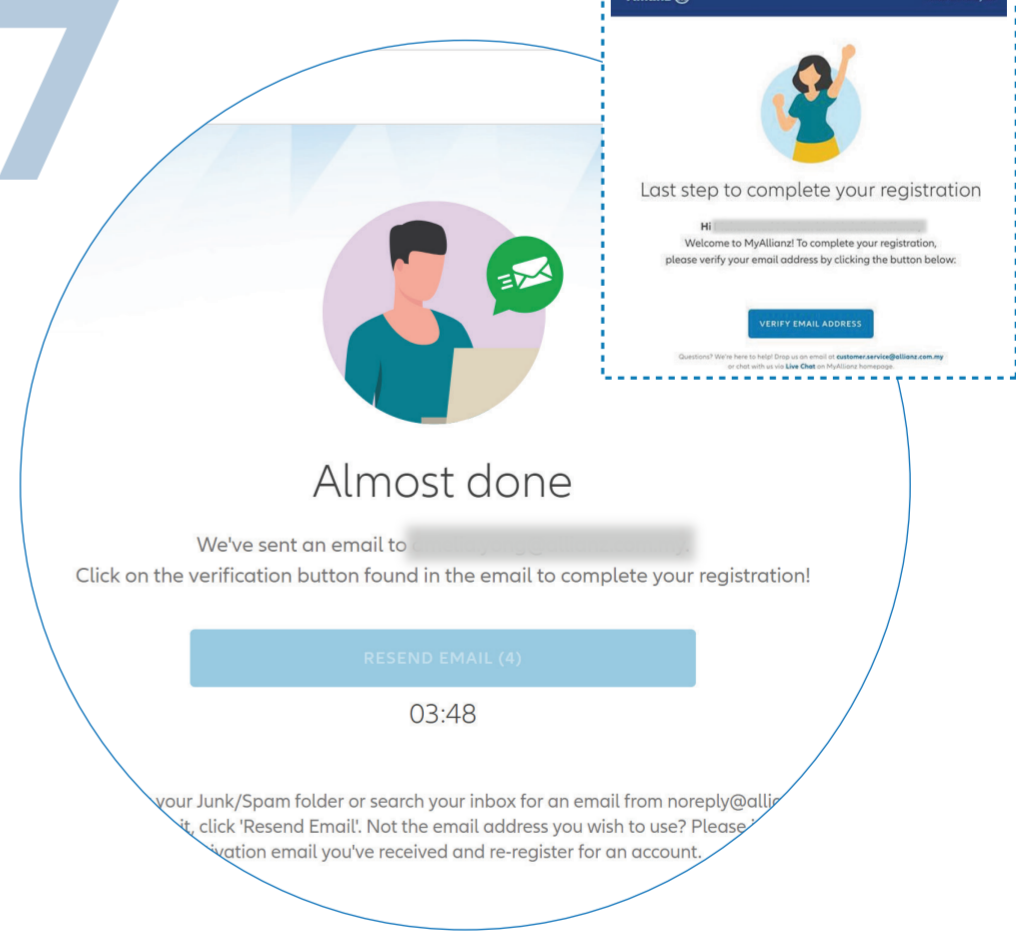
Set up your login details:
1) Enter your email address that will be used as your User ID.
2) Your password should contain a minimum of 8 characters with at least one uppercase letter, one lowercase letter, one numeric digit and one special character. Acknowledge the '**TERMS OF USE**' and click '**SUBMIT**'.

6



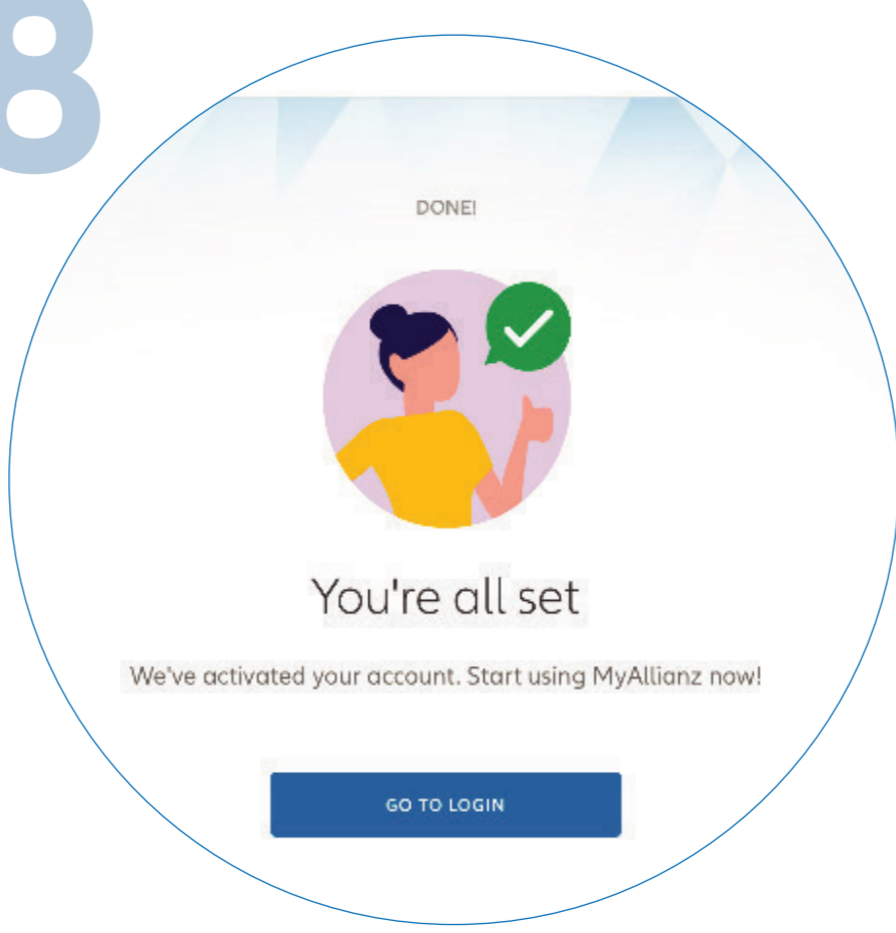
Confirm your email address and click '**YES, SUBMIT**'.

7



Next, you will receive a verification email. In the email, click '**VERIFY EMAIL ADDRESS**' to complete your registration.

8



You have successfully activated your account on MyAllianz. Click '**GO TO LOGIN**' to proceed.