

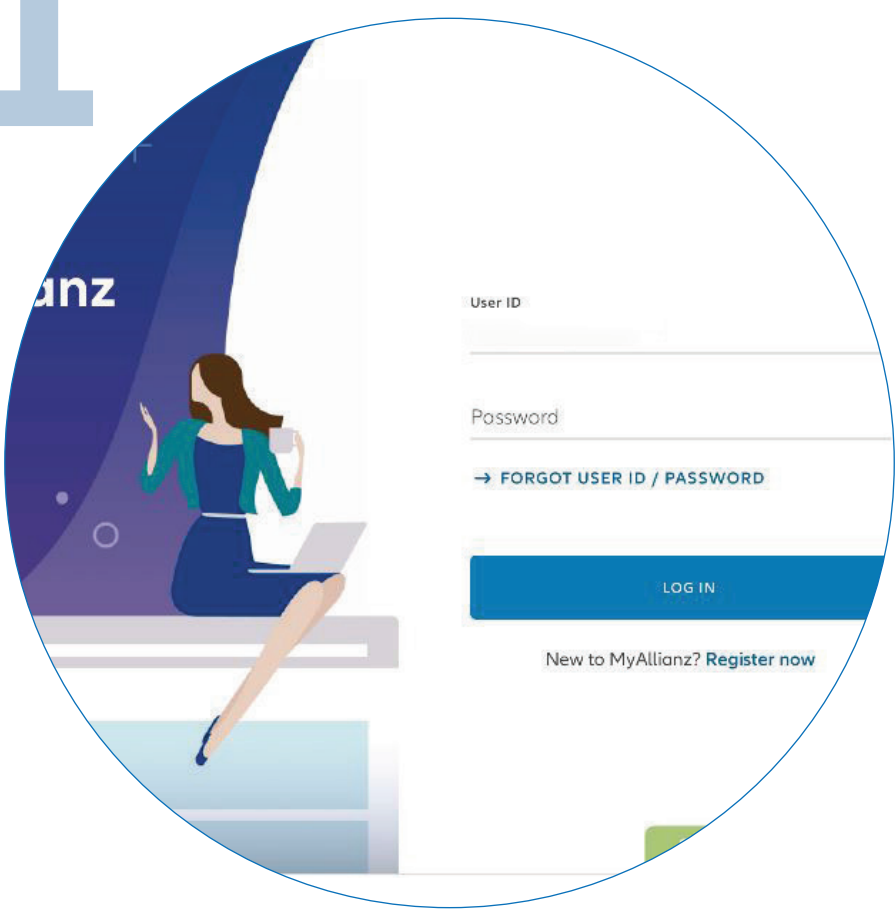
MYALLIANZ USER GUIDE

Steps to update bank details on MyAllianz (for claim reimbursements, auto-guaranteed cash payments and other cash payouts)

更新 MyAllianz上银行资料的步骤
(用于索赔支付, 自动保证现金支付和其他现金支付)

STEPS TO UPDATE BANK DETAILS 更新银行资料的步骤

1



Login to MyAllianz at allianz.com.my/customer

请到allianz.com.my/customer 登录MyAllianz。

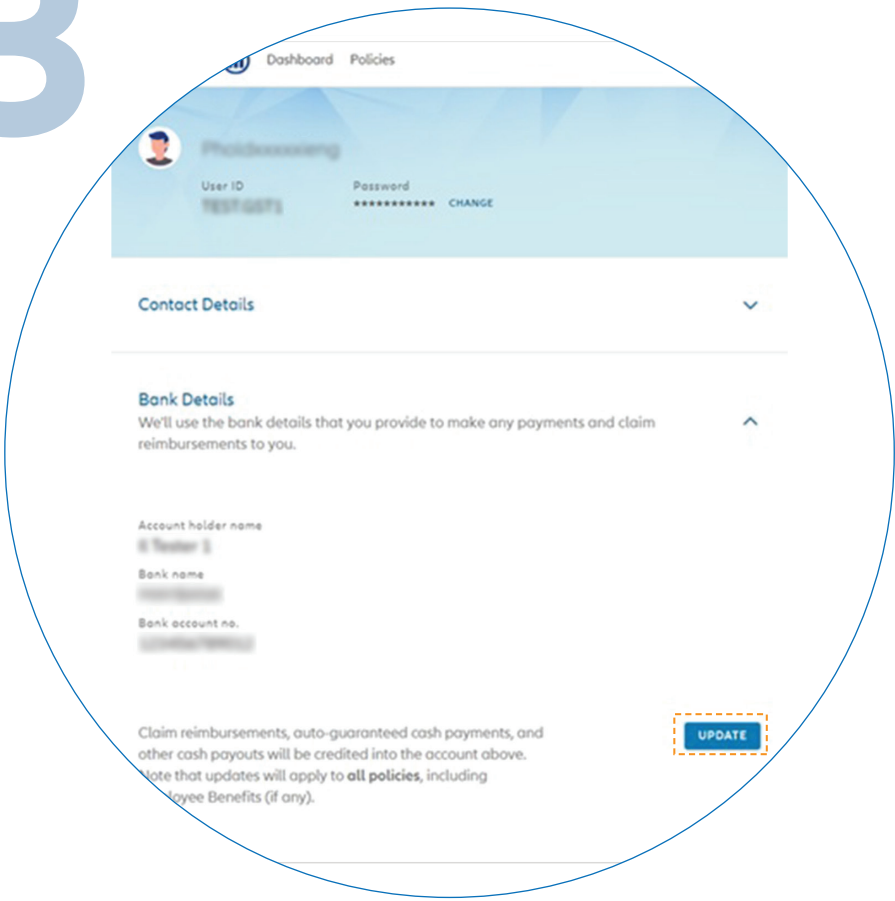
2



Click on the profile button on the top right corner of the homepage.

点击位于主页右上角的 客户资料图标按钮。

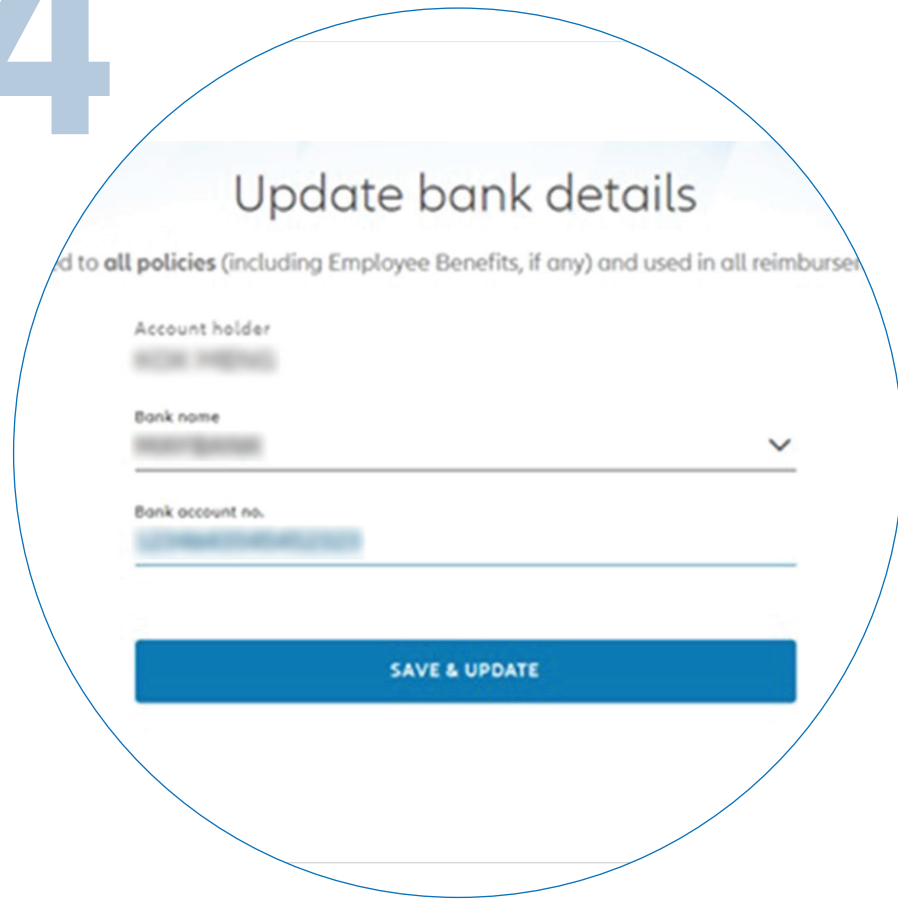
3



At the “Bank Details” section, click “UPDATE”.

请在“Bank Details”的部分上点击“UPDATE”。

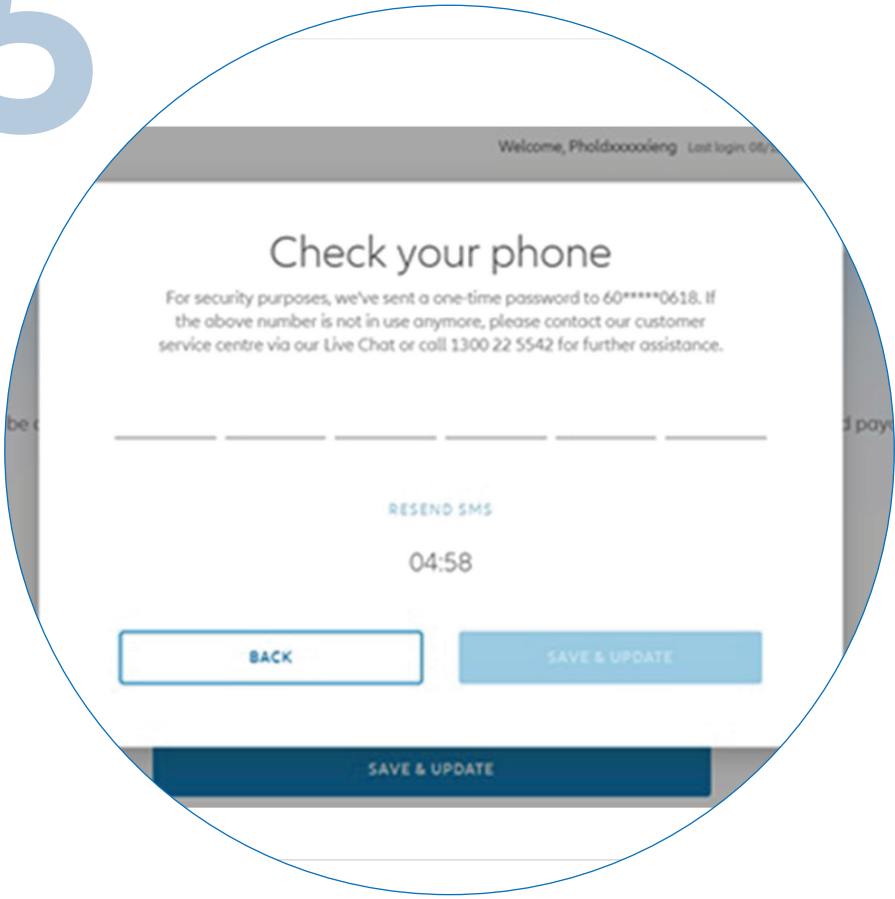
4



Select your bank from the drop-down list and enter your bank details. Click “SAVE & UPDATE”.

从下拉列表中选择您的银行, 然后输入您的银行资料。 点击“SAVE & UPDATE”。

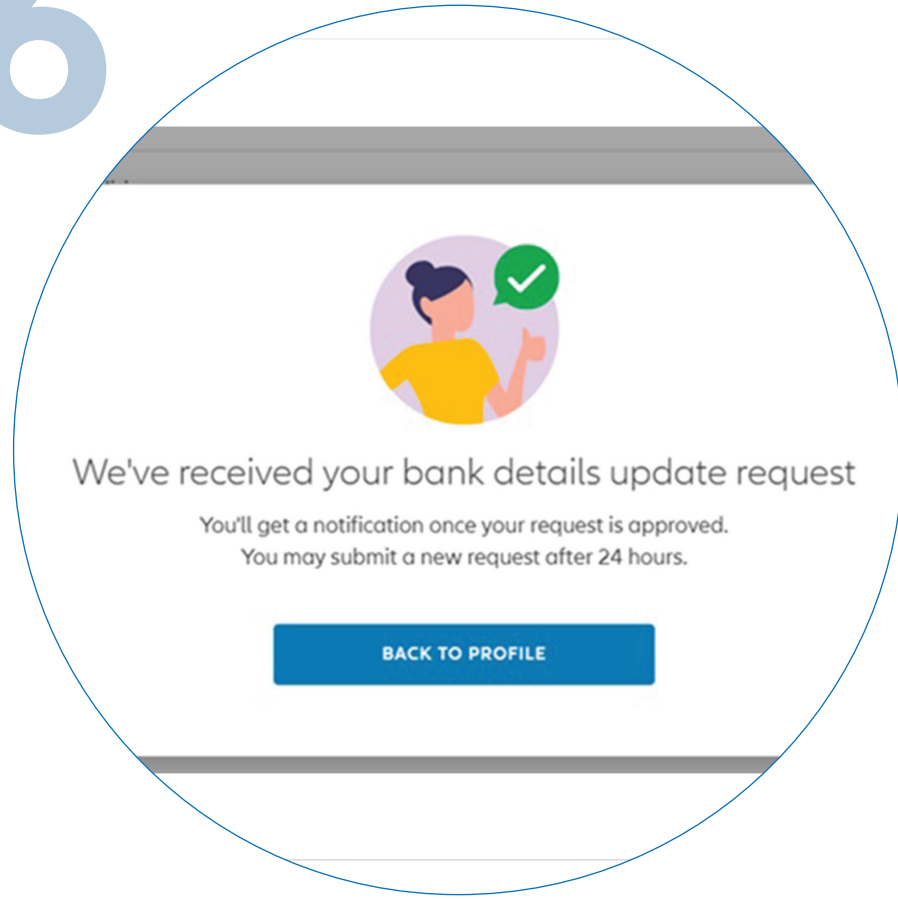
5



Next, you will receive a temporary password via SMS. Enter the temporary password and click “SAVE & UPDATE”. If you did not receive the SMS after 5 minutes, click “RESEND SMS”.

接下来, 您将收到一封内附临时密码的短信。请输入您的临时密码, 接着点击“SAVE & UPDATE”。 若您在5分钟之后仍未收到短信, 请点击“RESEND SMS”。

6



Your request will be processed and you'll receive a notification on MyAllianz once it is approved.

您的请求将被处理, 在MyAllianz批准后将收到通知。