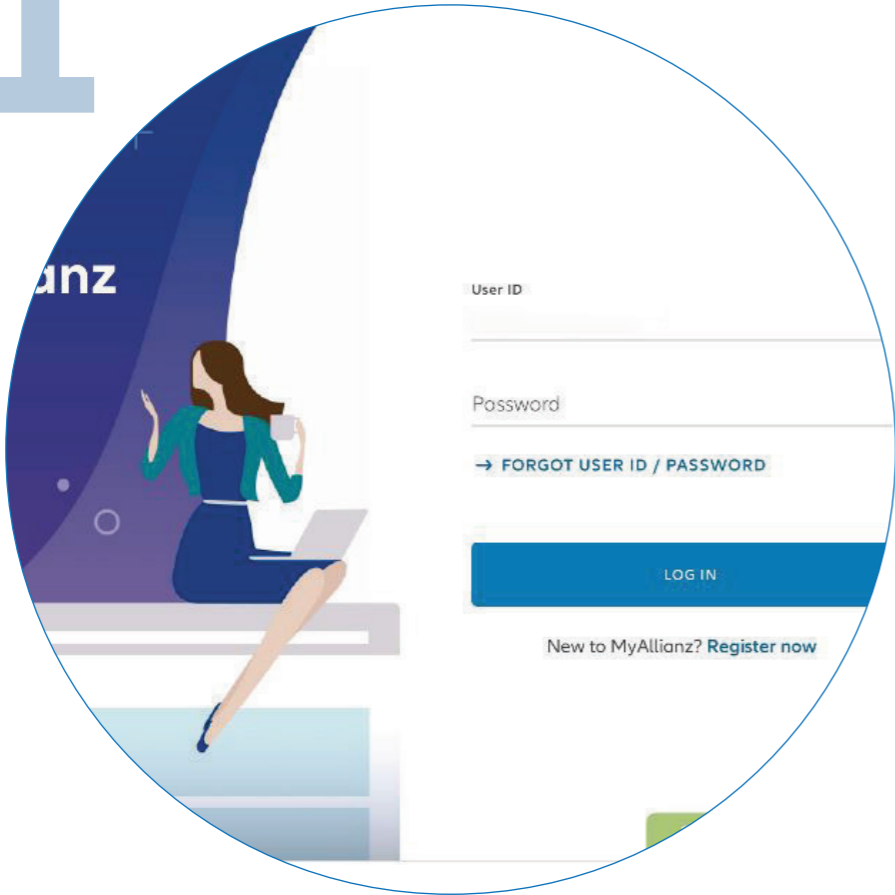


MyAllianz User Guide

Steps to update bank details on MyAllianz (for claim reimbursements, auto-guaranteed cash payments and other cash payouts)

Langkah-langkah untuk mengemaskini maklumat perbankan di MyAllianz (untuk pembayaran balik tuntutan, pembayaran jaminan tunai automatik dan pembayaran tunai lain)

1



Log in to MyAllianz

Log masuk ke MyAllianz

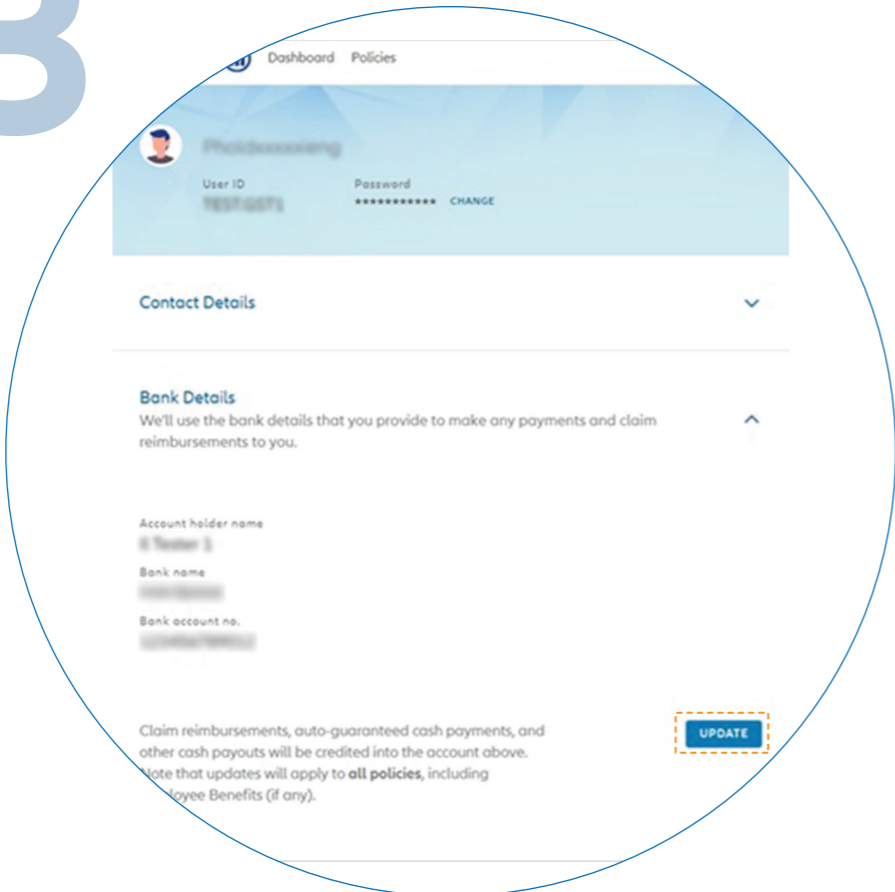
2



Click on the profile button on the top right corner of the homepage.

Klik butang profil di sudut kanan atas laman utama.

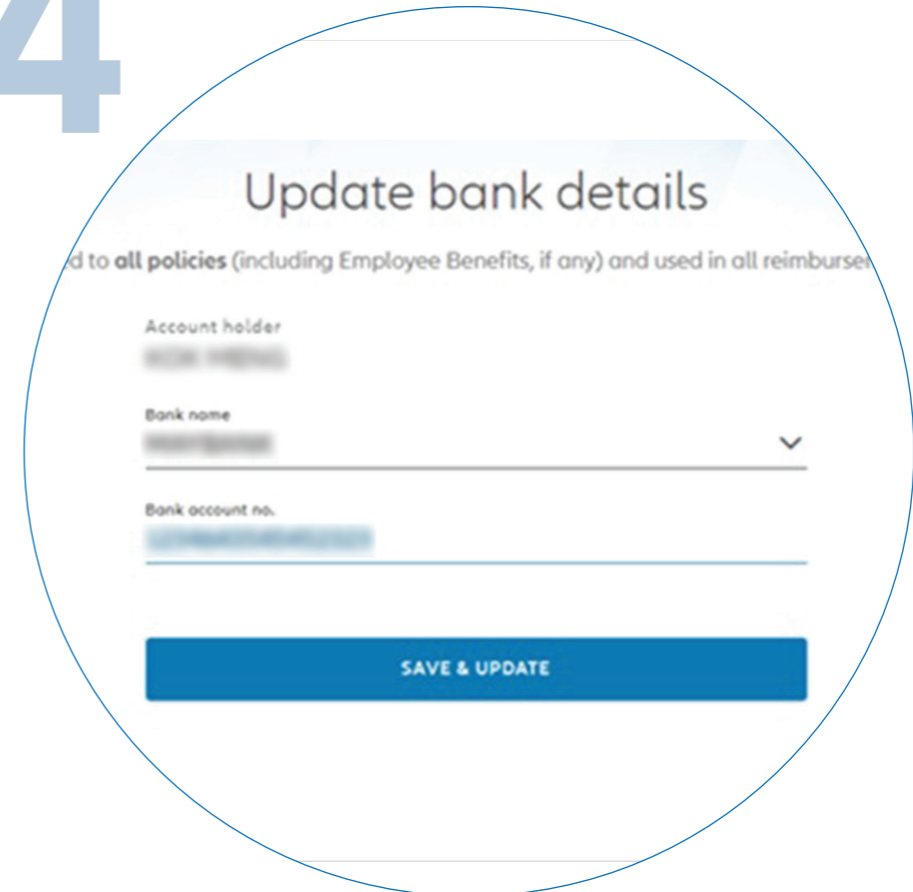
3



At the 'Bank Details' section, click 'UPDATE'.

Klik 'UPDATE' di bahagian 'Bank Details'.

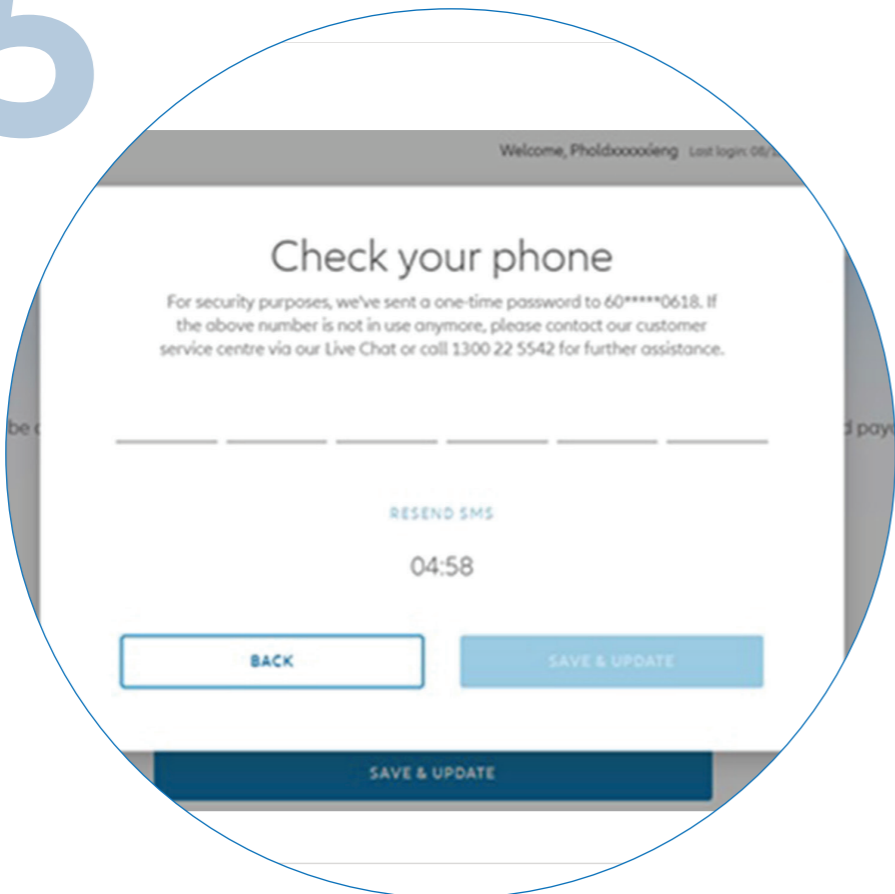
4



Select your bank from the drop-down list and enter your bank details. Click 'SAVE & UPDATE'.

Pilih bank anda dari senarai sedia ada dan masukkan maklumat perbankan anda. Klik 'SAVE & UPDATE'.

5

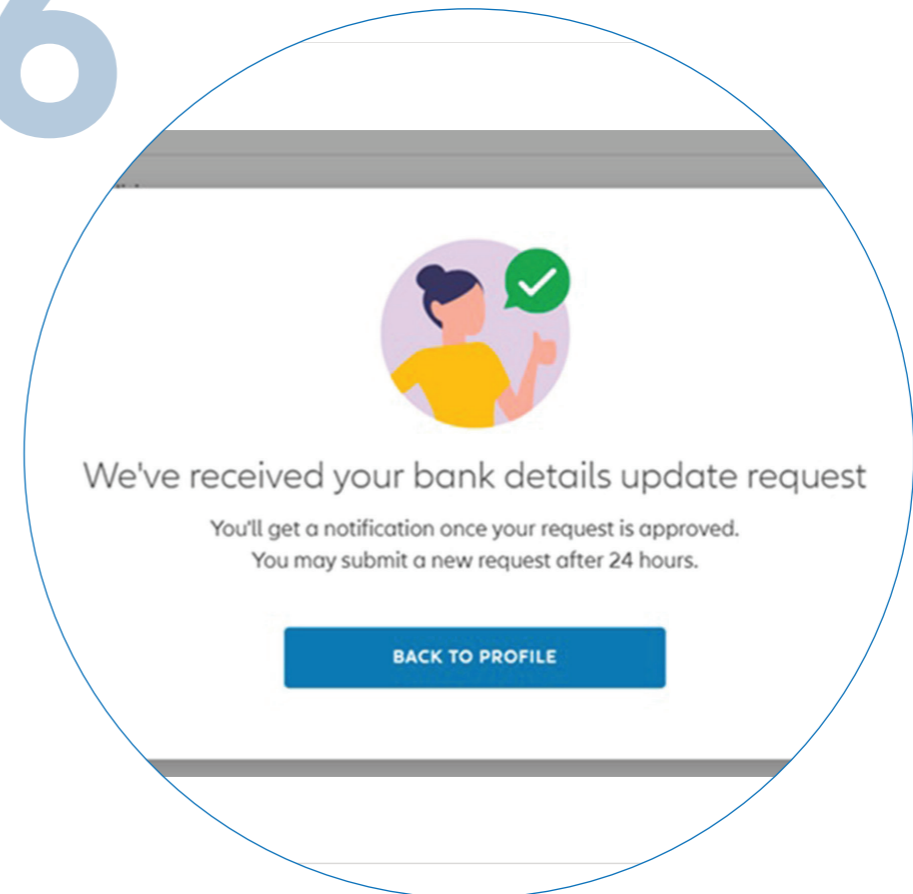


Next, you will receive a temporary password via SMS. Enter the temporary password and click 'SAVE & UPDATE'.

If you did not receive the SMS after 5 minutes, click 'RESEND SMS'.

Seterusnya, anda akan menerima kata laluan sementara melalui SMS. Masukkan kata laluan sementara dan klik 'SAVE & UPDATE'. Jika anda tidak menerima SMS selepas 5 minit, klik 'RESEND SMS'.

6



Your request will be processed and you'll receive a notification on MyAllianz once it is approved.

Permintaan anda akan diproses dan anda akan menerima notifikasi di MyAllianz setelah ia diluluskan.