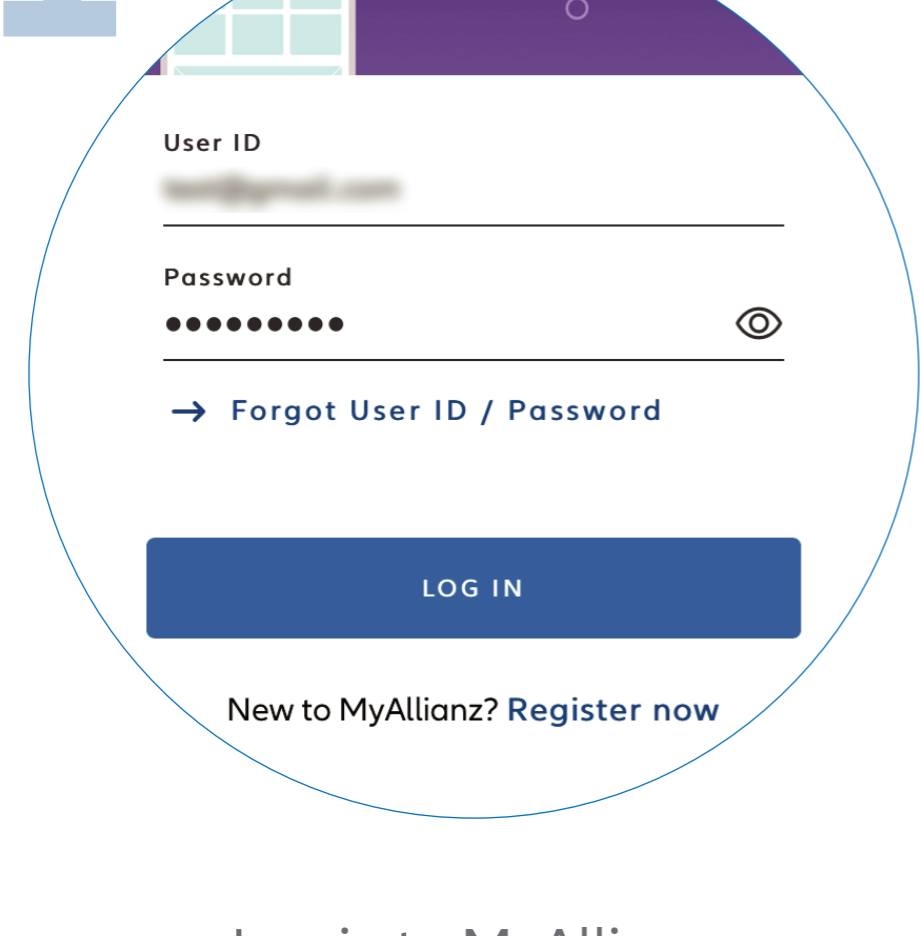


MyAllianz User Guide

Steps to submit and check the status of claim for Allianz Life / Employee Benefits policy on MyAllianz

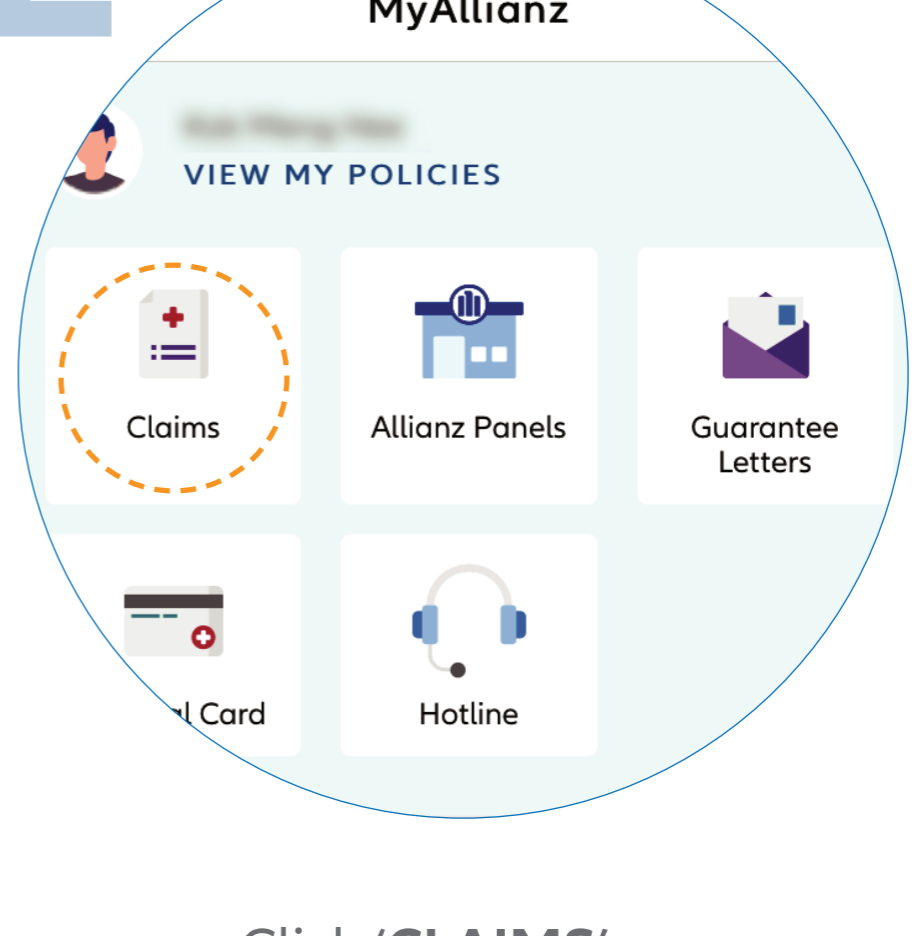
在 MyAllianz 提交 Allianz Life / Employee Benefits 保单和查询索赔进展步骤

1



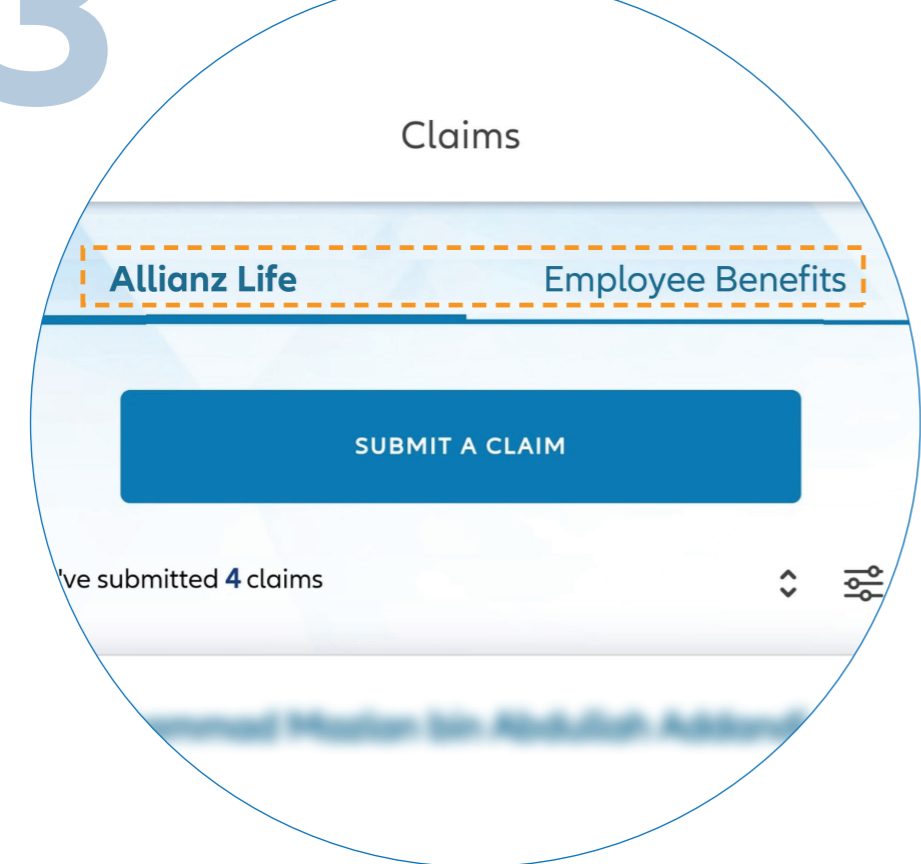
Log in to MyAllianz
登录 MyAllianz。

2



Click 'CLAIMS' on the homepage.
点击主页面上的 'CLAIMS'。

3



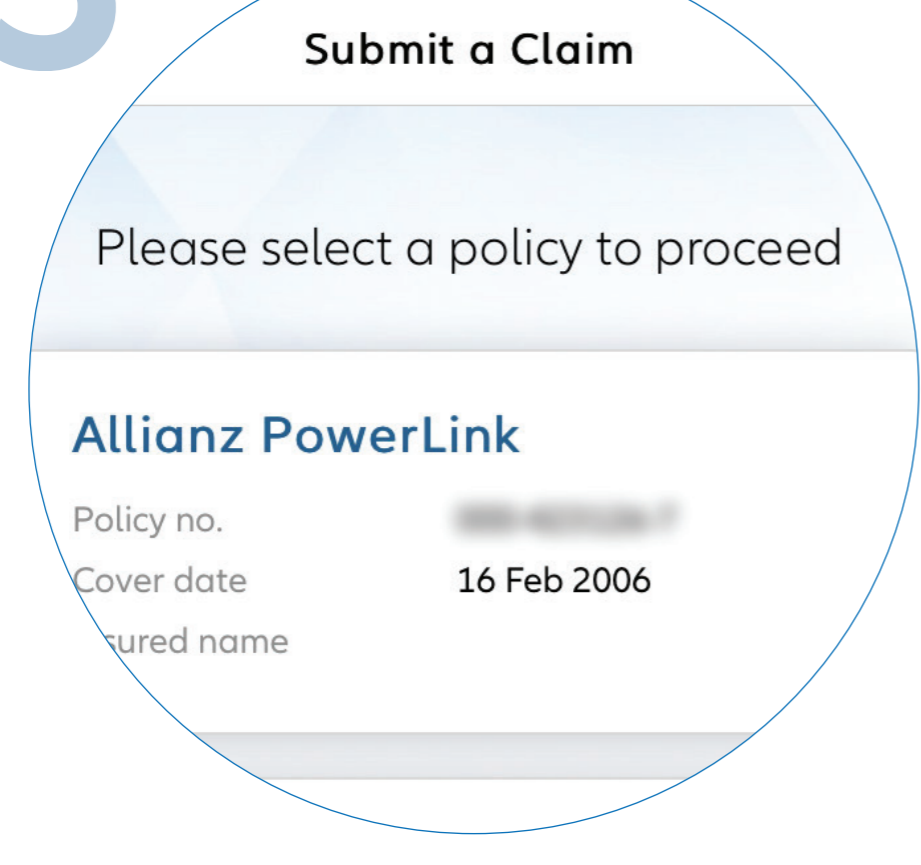
Click on Allianz Life or Employee Benefits tab based on the policy you would like to submit for claim.
根据您要提交索赔的保单，点击 Allianz Life，或 Employee Benefits。

4



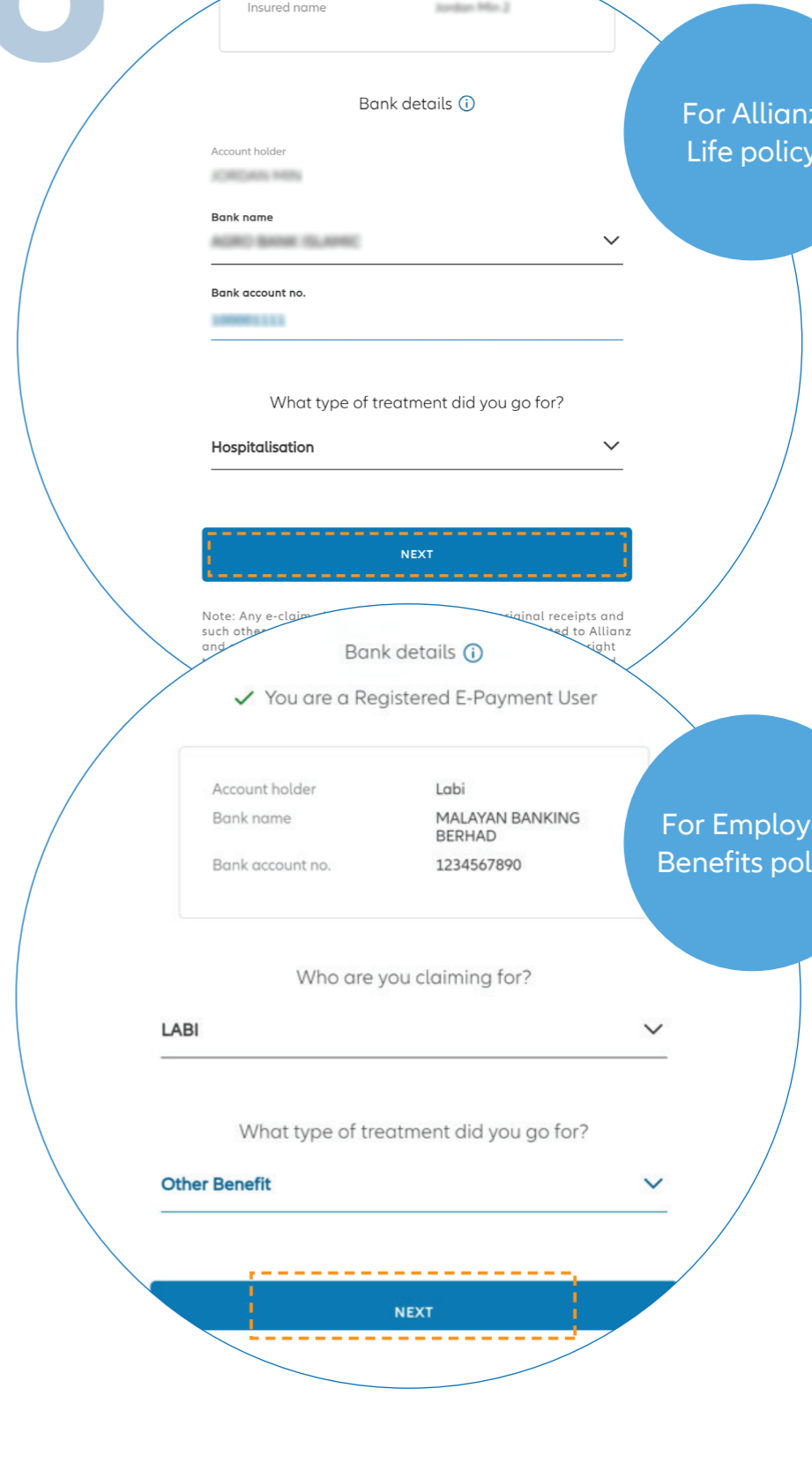
Click 'SUBMIT A CLAIM' to submit a new claim.
点击 'SUBMIT A CLAIM' 来提交新的索赔。

5



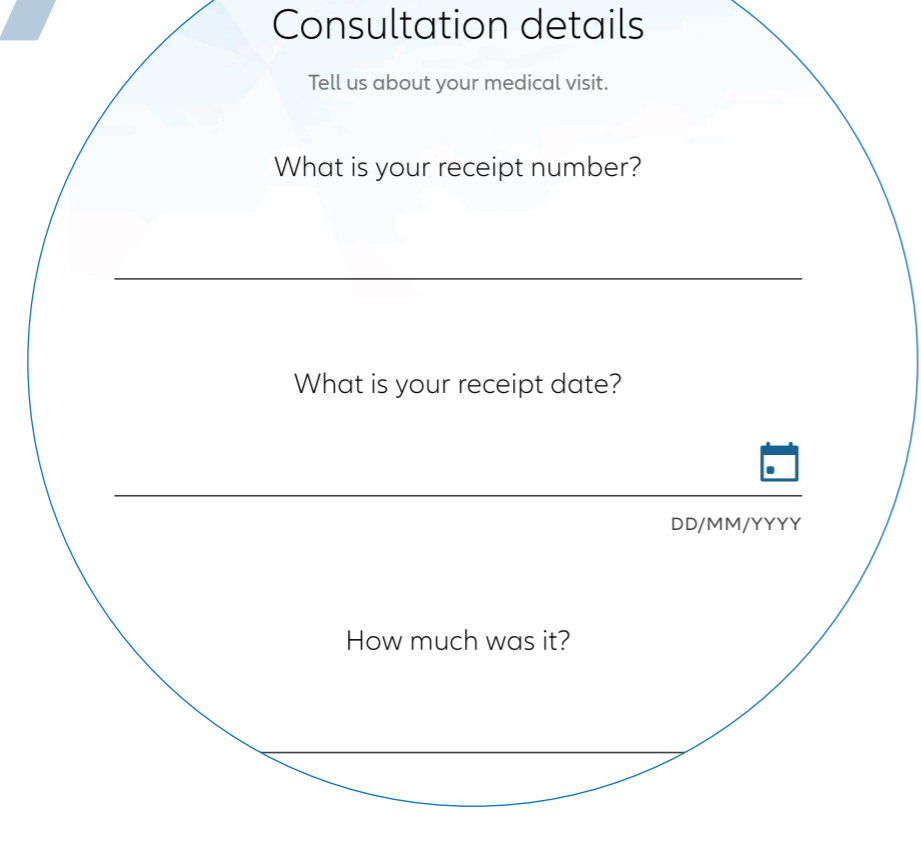
Select the policy you would like to submit for claim.
选择您要提交索赔的保单。

6



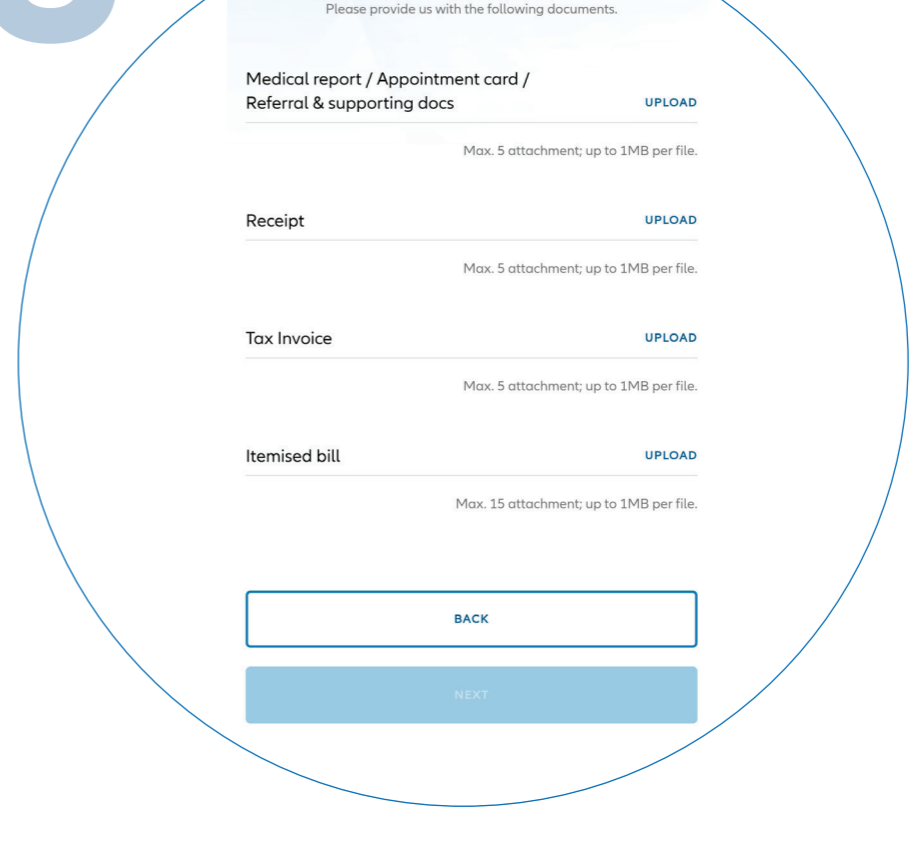
For Allianz Life policy, enter your bank details and type of treatment. Click 'NEXT'.
For Employee Benefits, enter your bank details, insured's name, and type of treatment. Click 'NEXT'.
对于 Allianz Life policy 保单，输入您的银行信息和治疗类型后，点击 'NEXT'。
对于 Employee Benefits 保单，输入您的银行信息、受保人姓名和治疗类型。点击 'NEXT'。

7



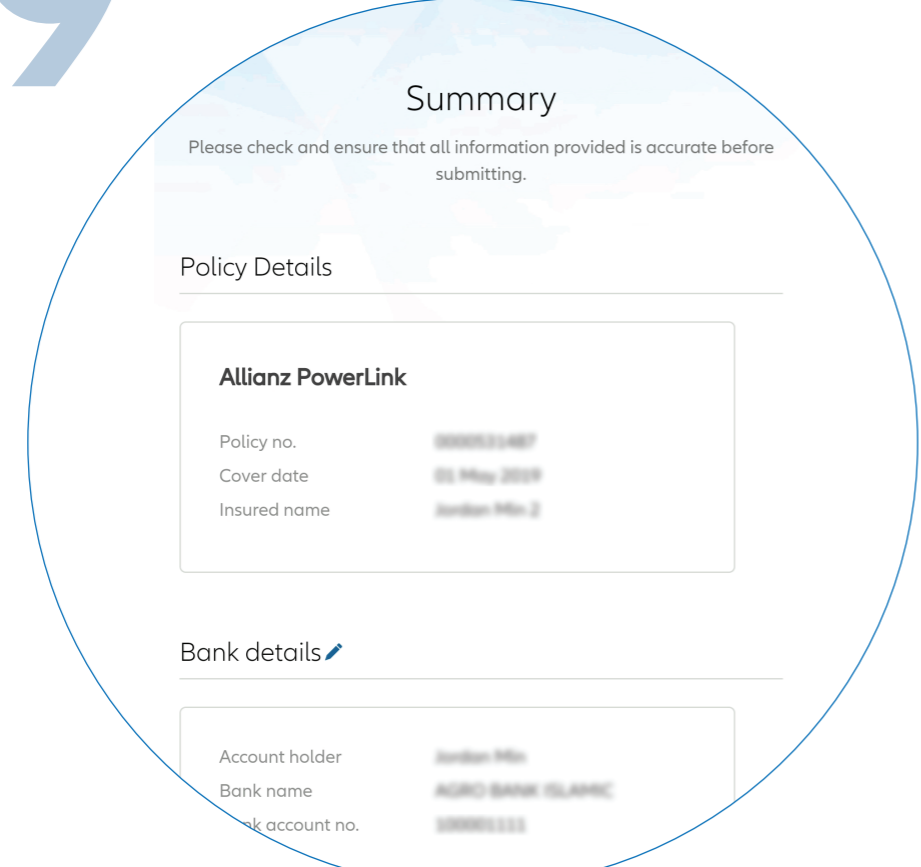
Enter the required claim details and click 'NEXT'.
输入所需索赔细节后点击 'NEXT'。

8



Upload the required claim supporting documents and click 'NEXT'.
上载所需索赔文件后点击 'NEXT'。

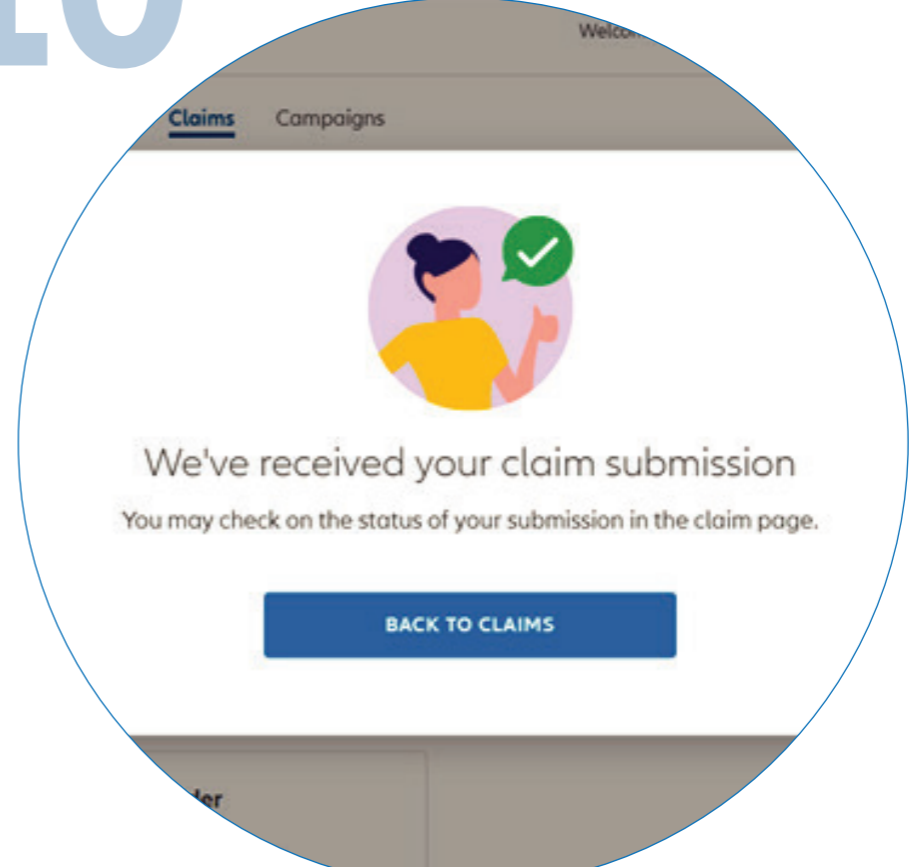
9



On the 'SUMMARY' page, check and ensure that the information provided is accurate.
Acknowledge and agree that you have read and understood the claim terms and conditions.
Click 'SUBMIT'.

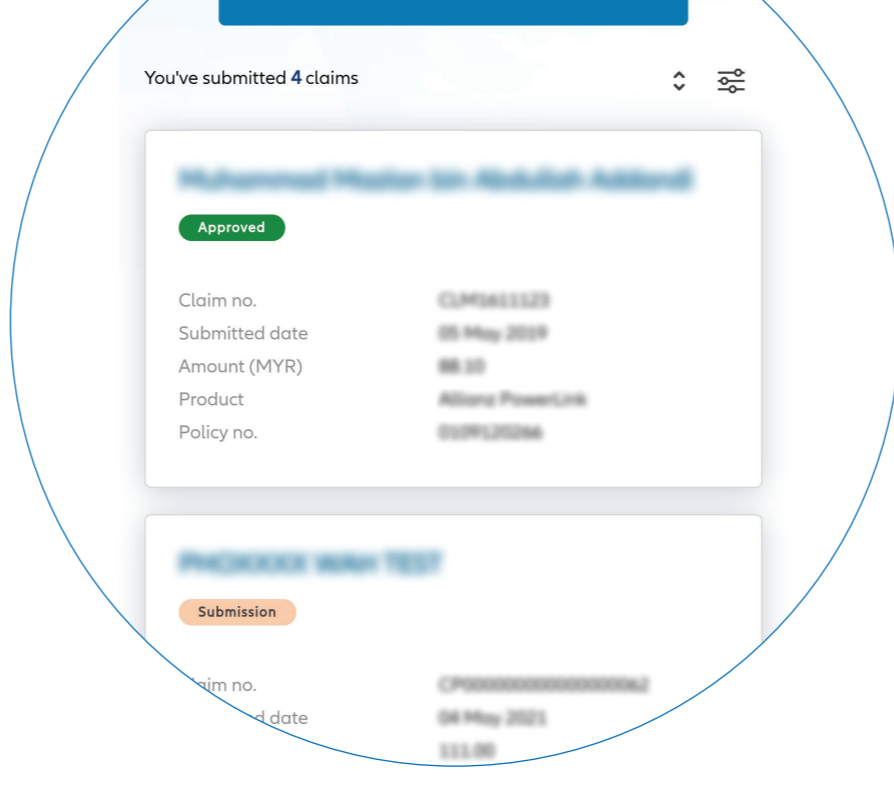
在 'SUMMARY' 页面，检查并确认所提供的信息皆为正确。
确认并同意您已阅读及理解索赔条款和条规。
点击 'SUBMIT'。

10



You've submitted the claim for your policy.
您已成功提交保单索赔。

11



CHECK CLAIM STATUS
You can check the status of your policy claims on the claim page.

查看索赔状态
您可以在索赔页面上查看您的保单索赔状态。