

MYALLIANZ USER GUIDE

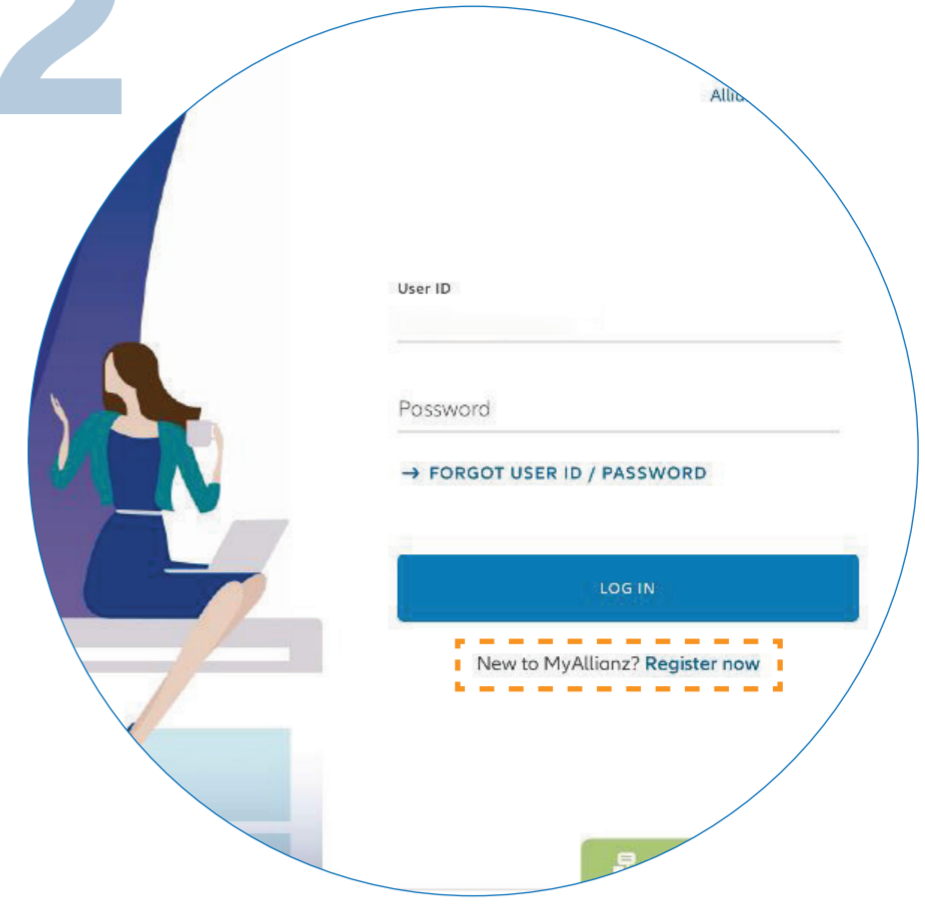
Steps to register for a new login account on MyAllianz

1



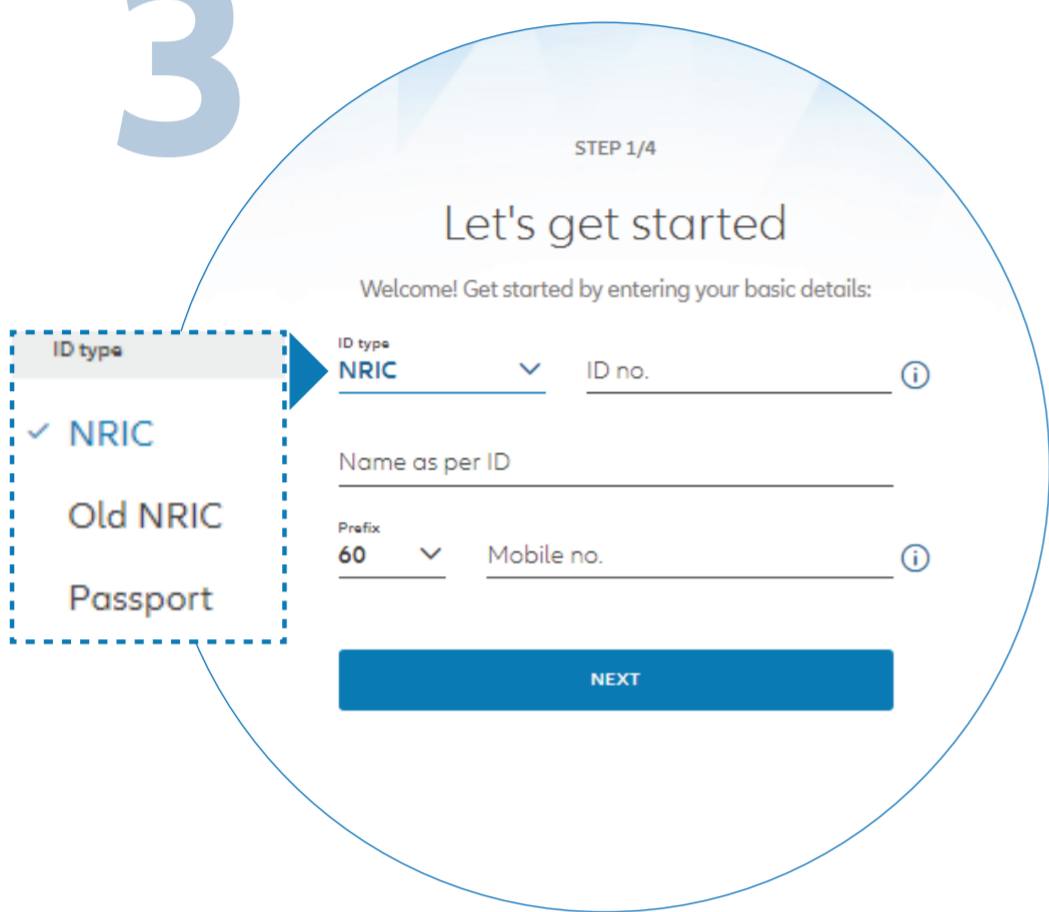
To access MyAllianz, visit allianz.com.my/customer or select **"CUSTOMER PORTAL"** from the **"LOGIN OR SIGN UP"** drop down bar at the top right of the Allianz Malaysia corporate website menu bar.

2

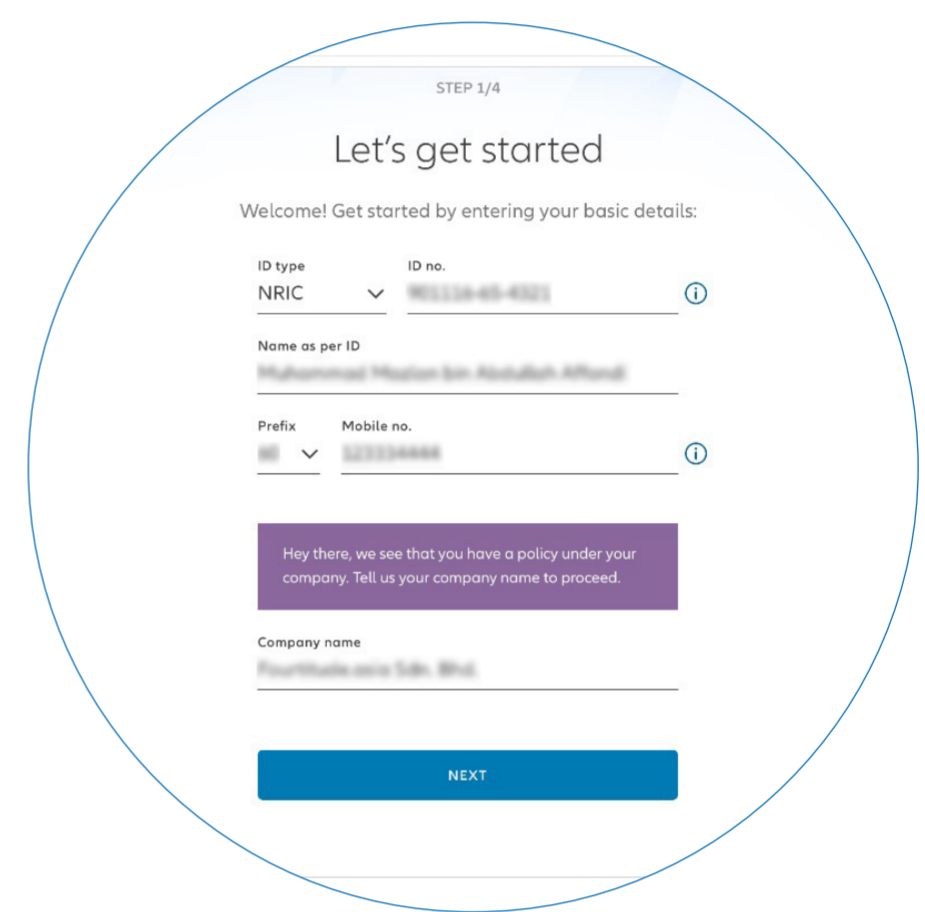


On the MyAllianz login page, click **"REGISTER NOW"** to proceed.

3



Enter your Identification No. (new NRIC/Old IC/Passport), Full Name and Mobile No., then click **"NEXT"**.



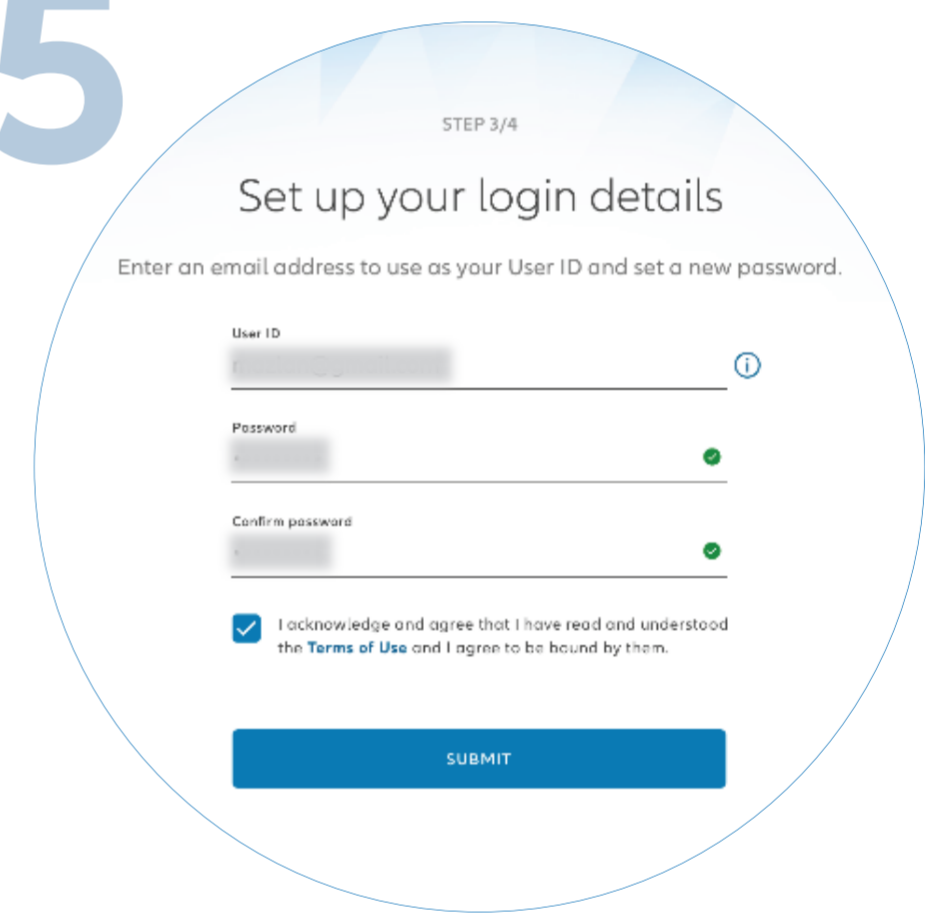
If you only have an Allianz Employee Benefit policy, you will be prompted to enter your employer's name in full e.g. xxx SDN BHD.

4



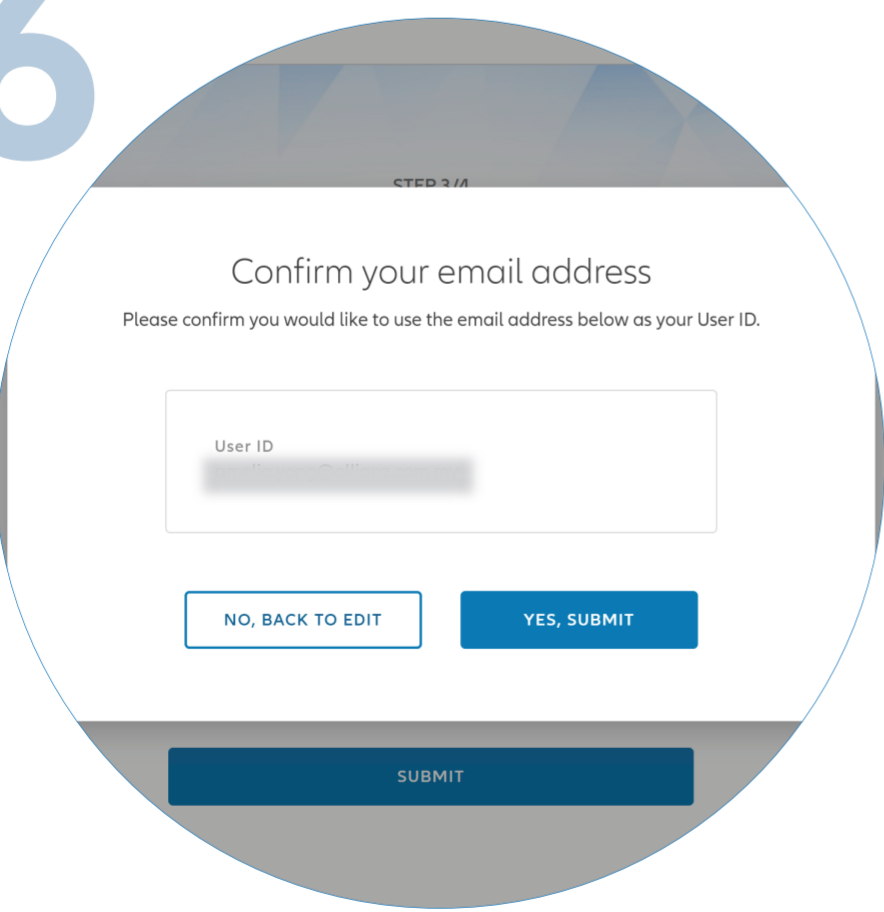
Next, you will receive a temporary password via SMS. Click **"VERIFY"**. If you did not receive the SMS after 5 minutes, click **"RESEND SMS"**.

5



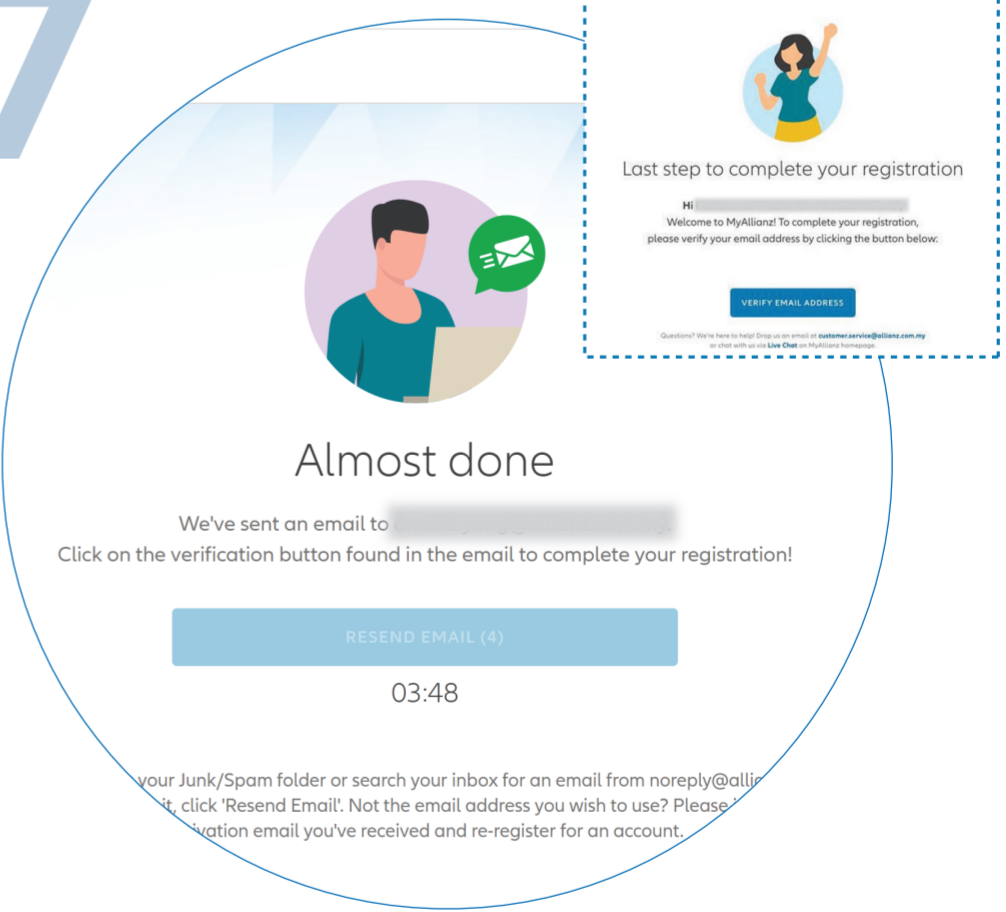
Set up your login details:
 1) Enter your email address that will be used as your User ID.
 2) Your password should contain a minimum of 8 characters with at least one uppercase letter, one lowercase letter, one numeric digit and one special character. Acknowledge the **"TERMS OF USE"** and click **"SUBMIT"**.

6



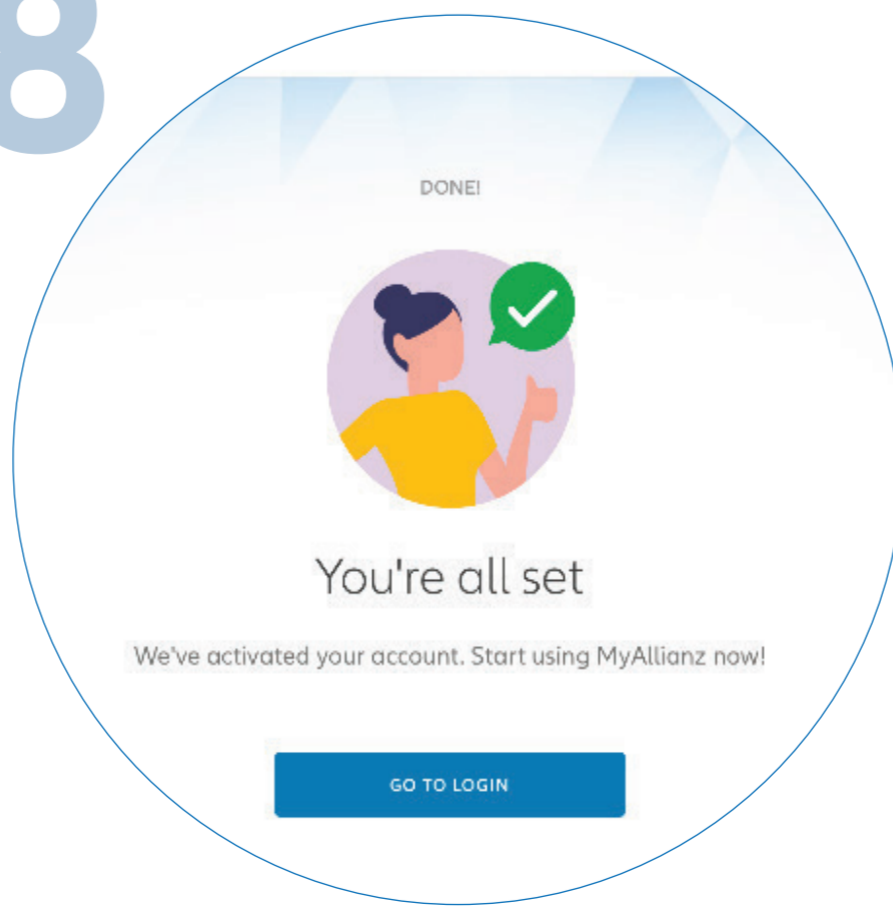
Confirm your email address and click **"YES, SUBMIT"**.

7



Next, you will receive a verification email. In the email, click **"VERIFY EMAIL ADDRESS"** to complete your registration.

8



You have successfully activated your account on MyAllianz. Click **"GO TO LOGIN"** to proceed.