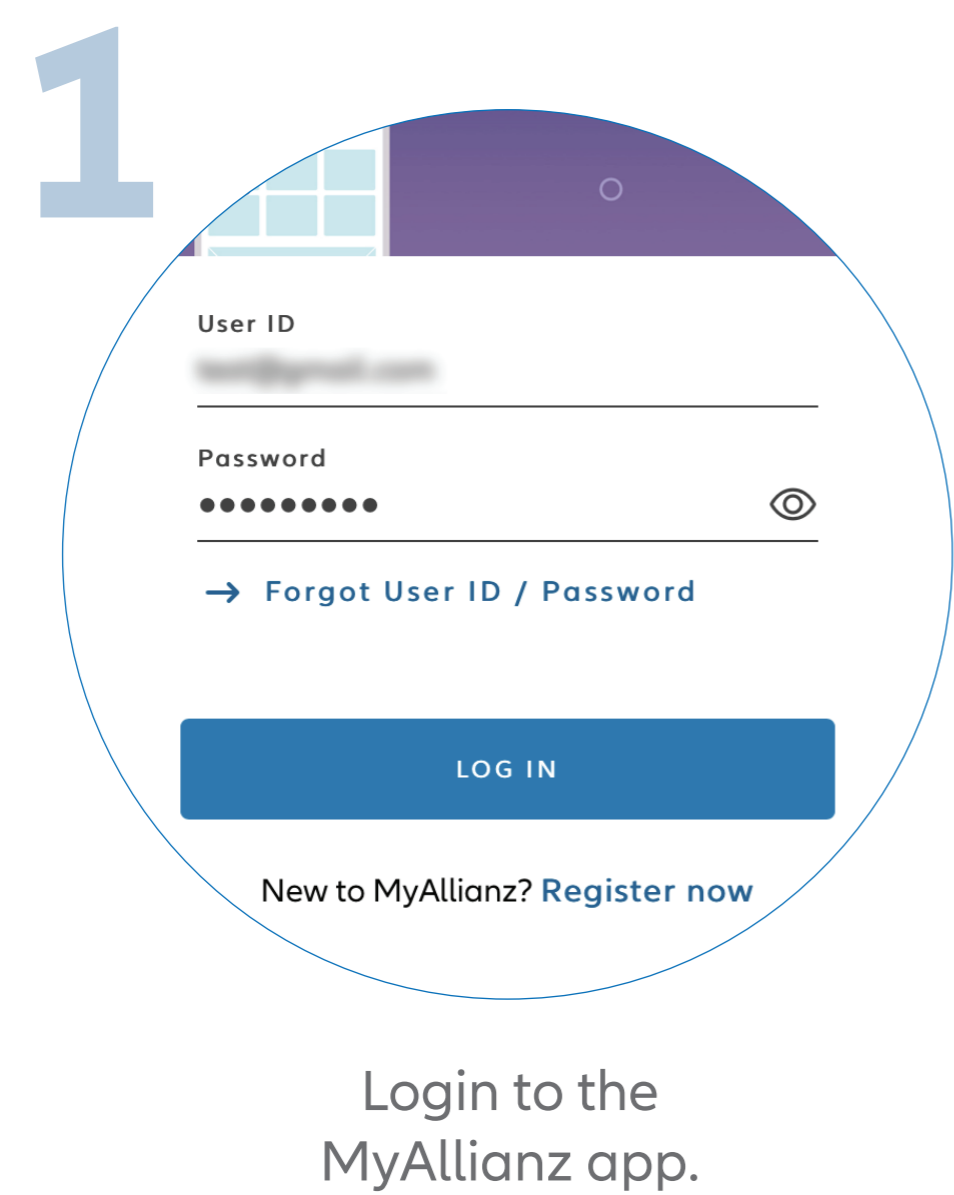


MYALLIANZ USER GUIDE

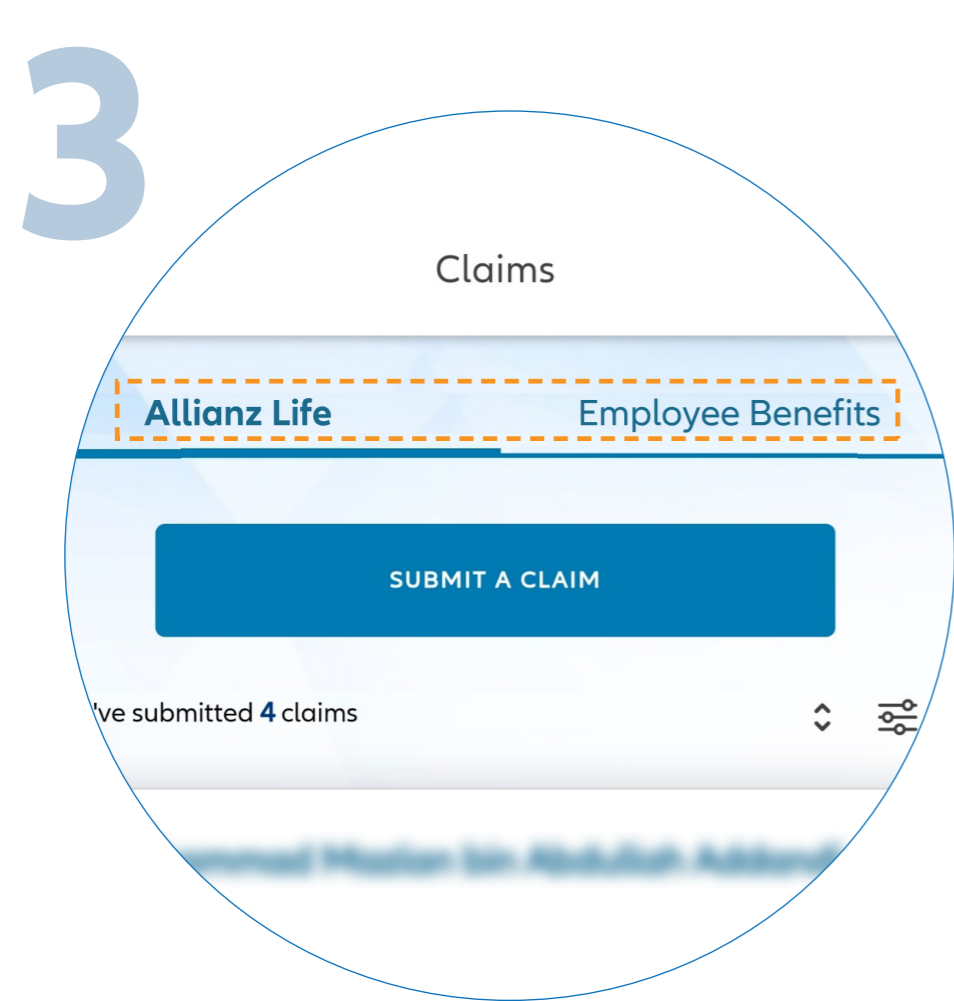
Steps to submit and check the status of claim for Allianz Life / Employee Benefits policy on the MyAllianz app



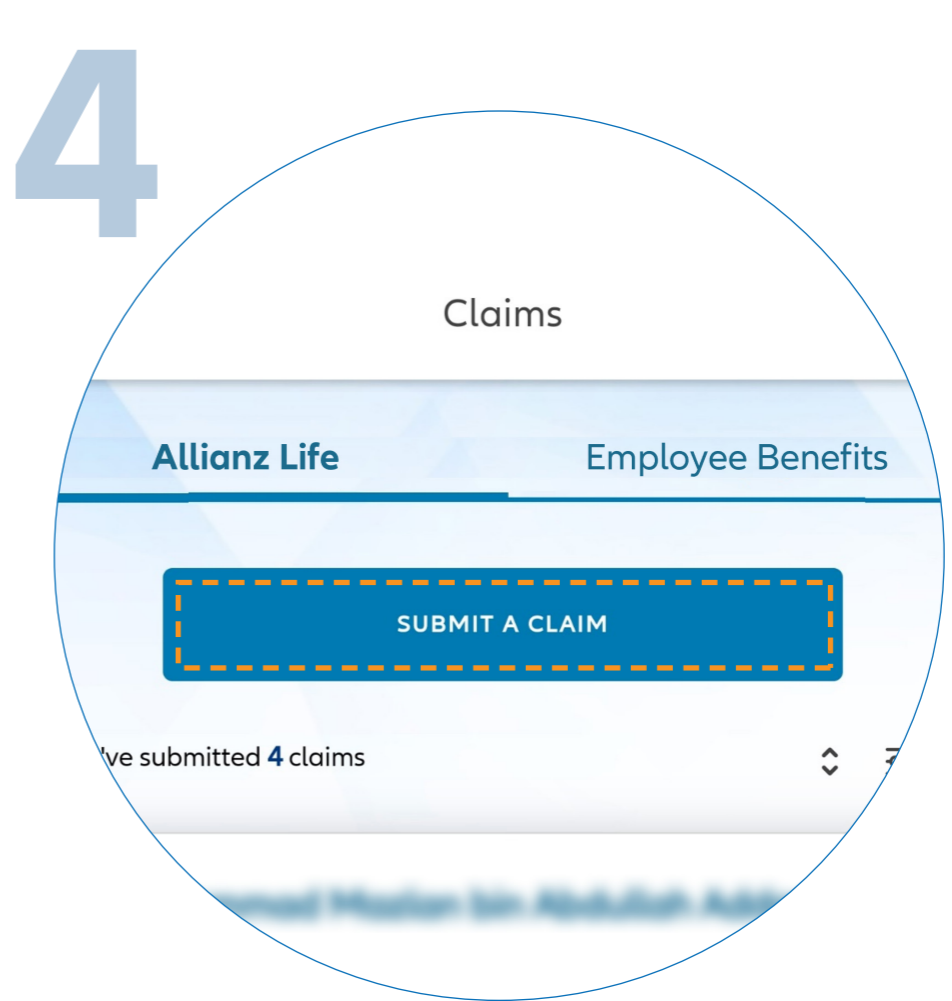
Login to the MyAllianz app.



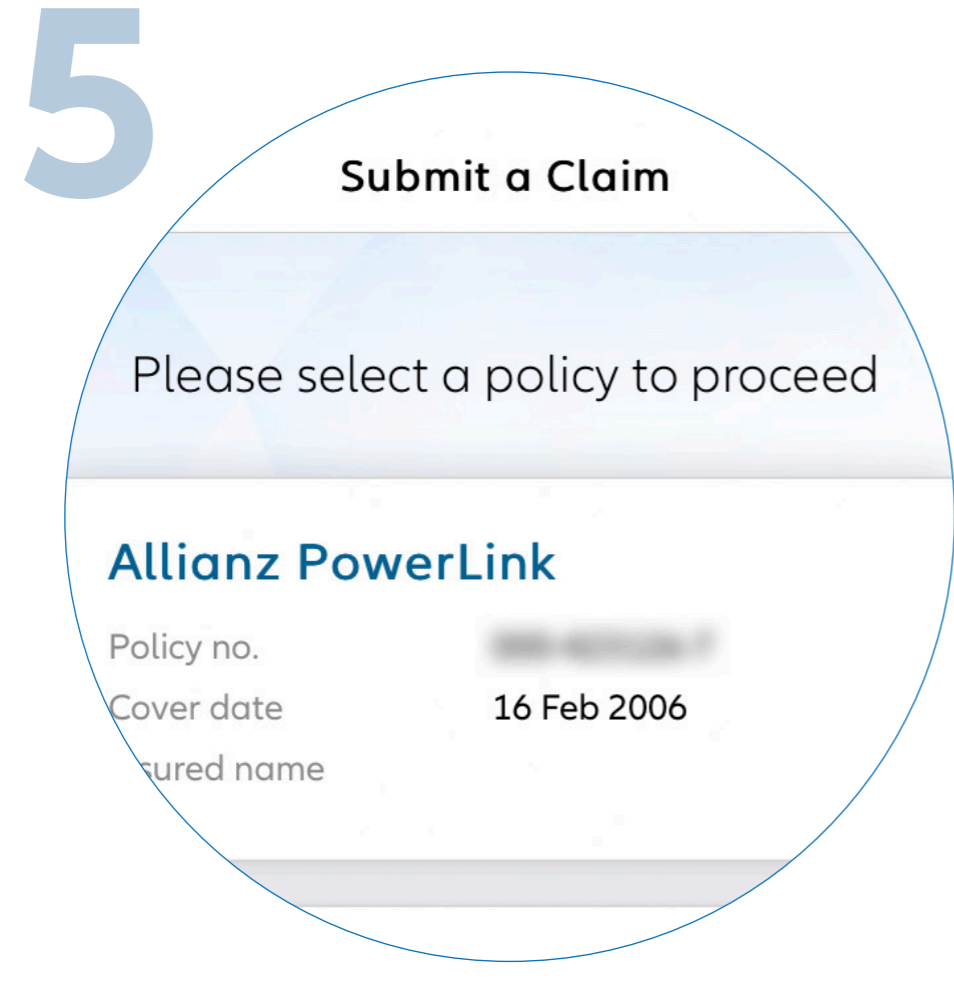
Click “CLAIMS” on the homepage.



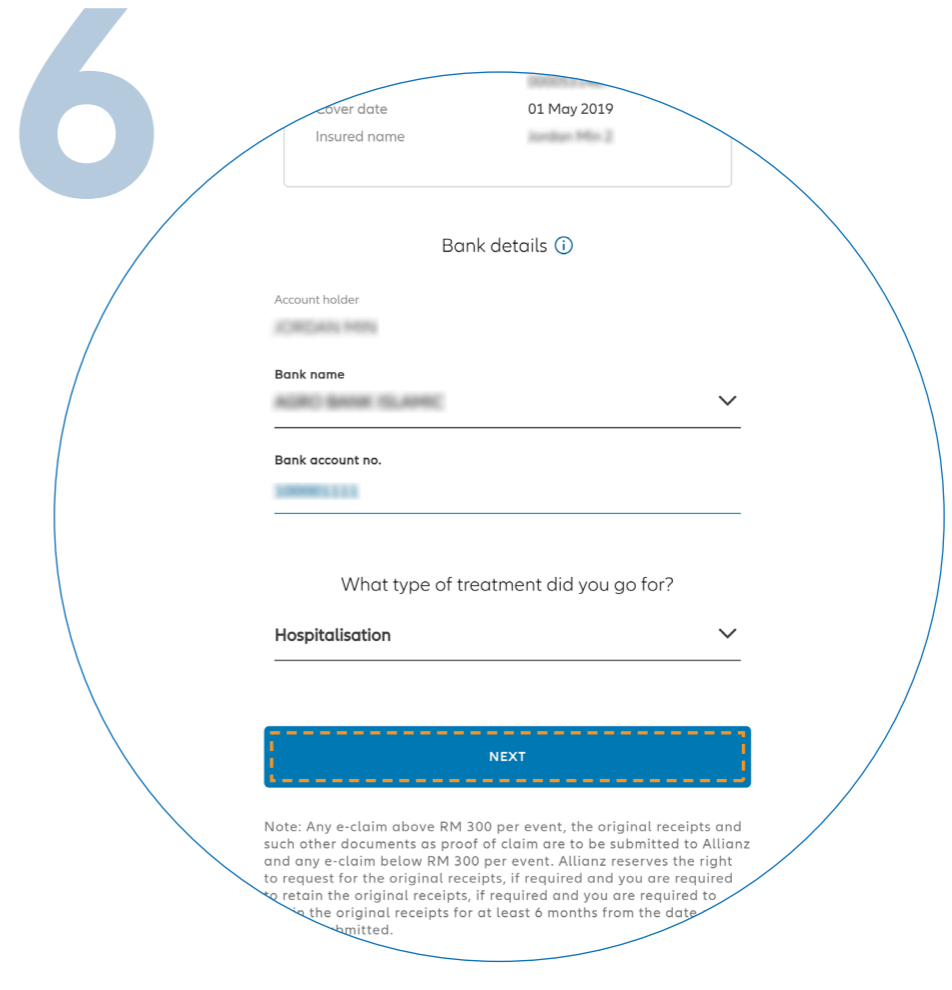
Click on Allianz Life or Employee Benefits tab based on the policy you would like to submit for claim.



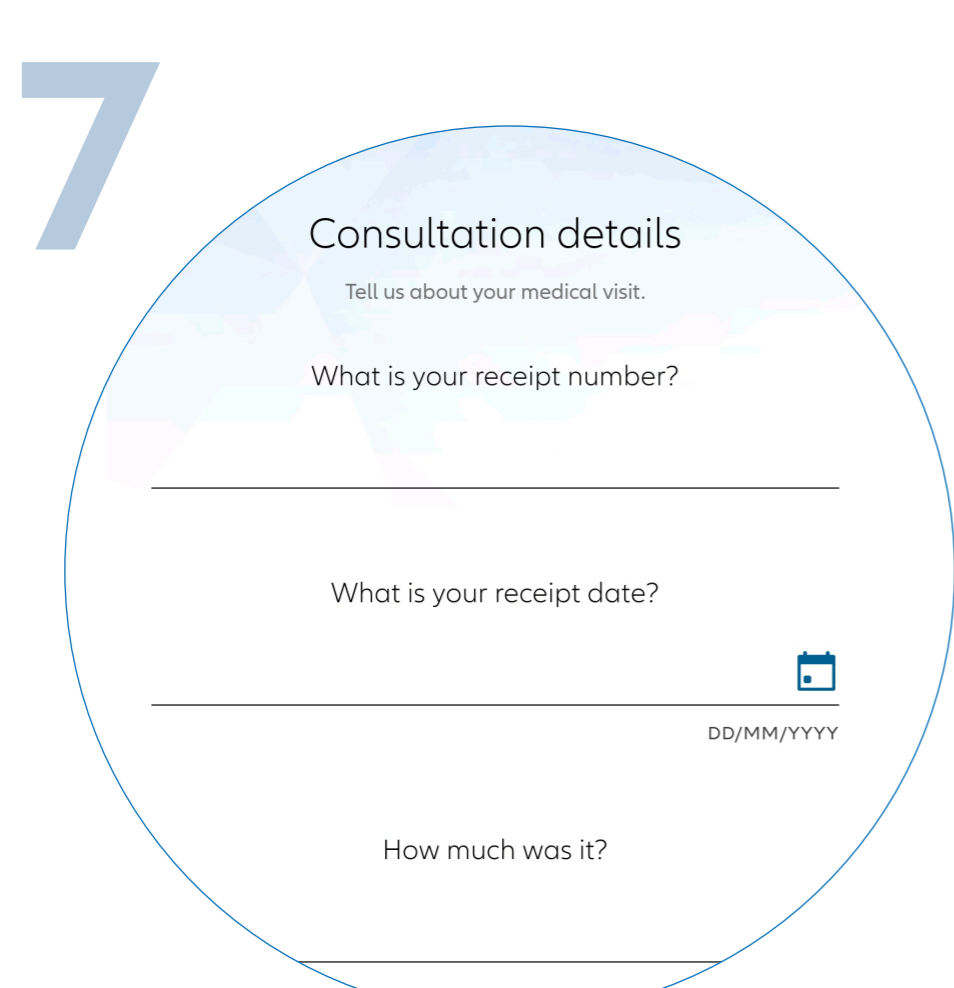
Click “SUBMIT A CLAIM” to submit a new claim.



Select the policy you would like to submit for claim.



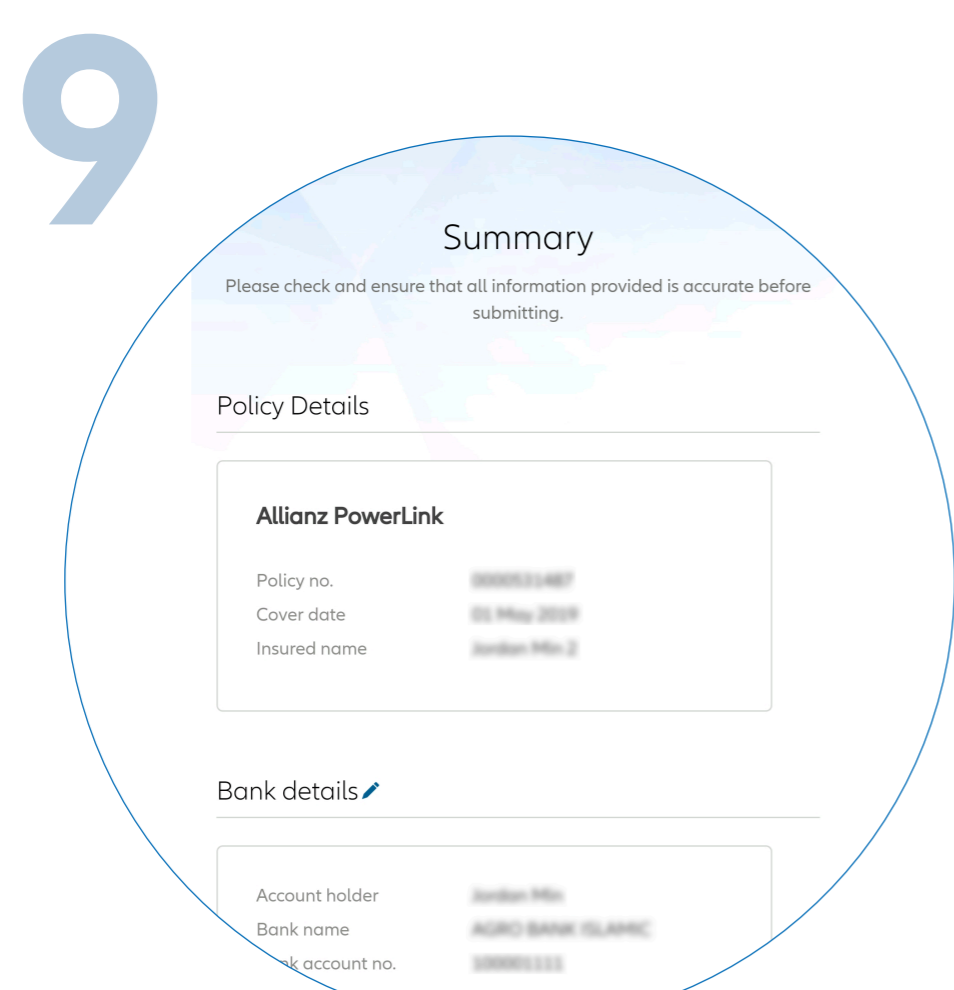
Enter your bank details and type of treatment. Click “NEXT”.



Enter the required claim details and click “NEXT”.



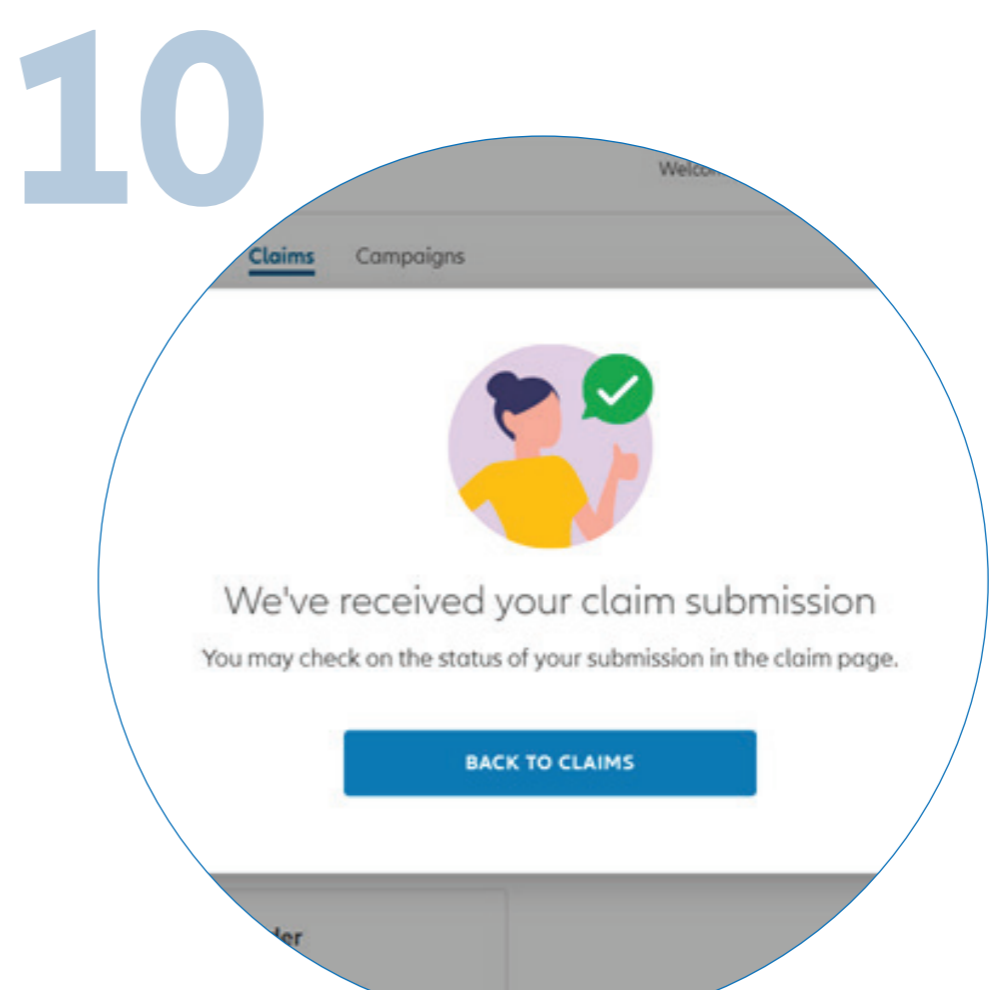
Upload the required claim supporting documents and click “NEXT”.



On the “SUMMARY” page, check and ensure that the information provided is accurate.

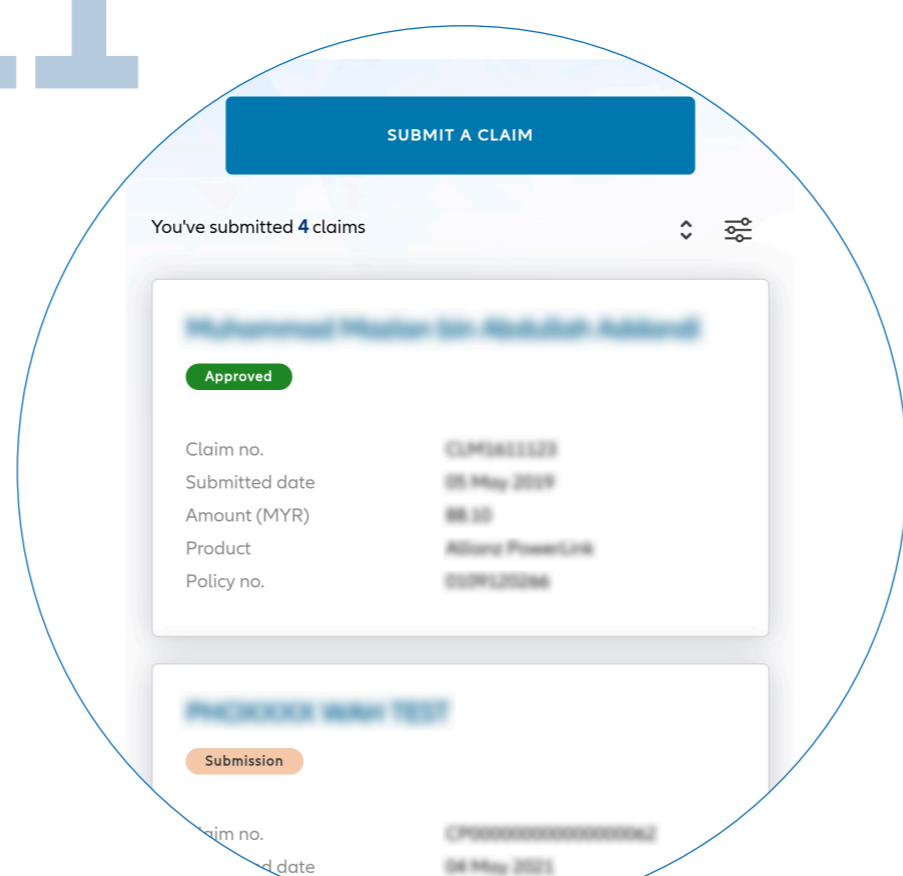
Acknowledge and agree that you have read and understood the claim terms and conditions.

Click “SUBMIT”.



You've submitted the claim for your policy.

11



CHECK CLAIM STATUS

You can check the status of your policy claims on the claim page.