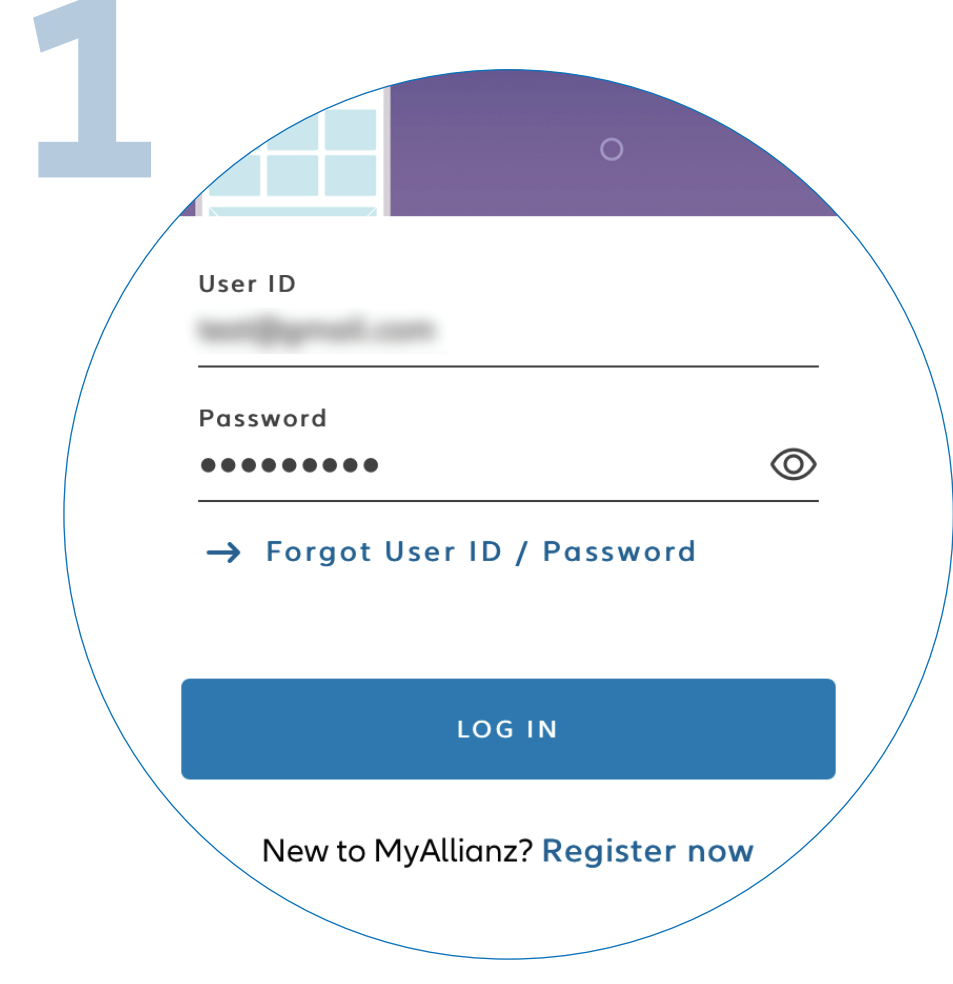


# MYALLIANZ USER GUIDE

Steps to submit and check the status of claim for Allianz Life / Employee Benefits policy on the MyAllianz app

在 MyAllianz 应用程序上提交 Allianz Life / Employee Benefits 保险索赔和查看状态的步骤



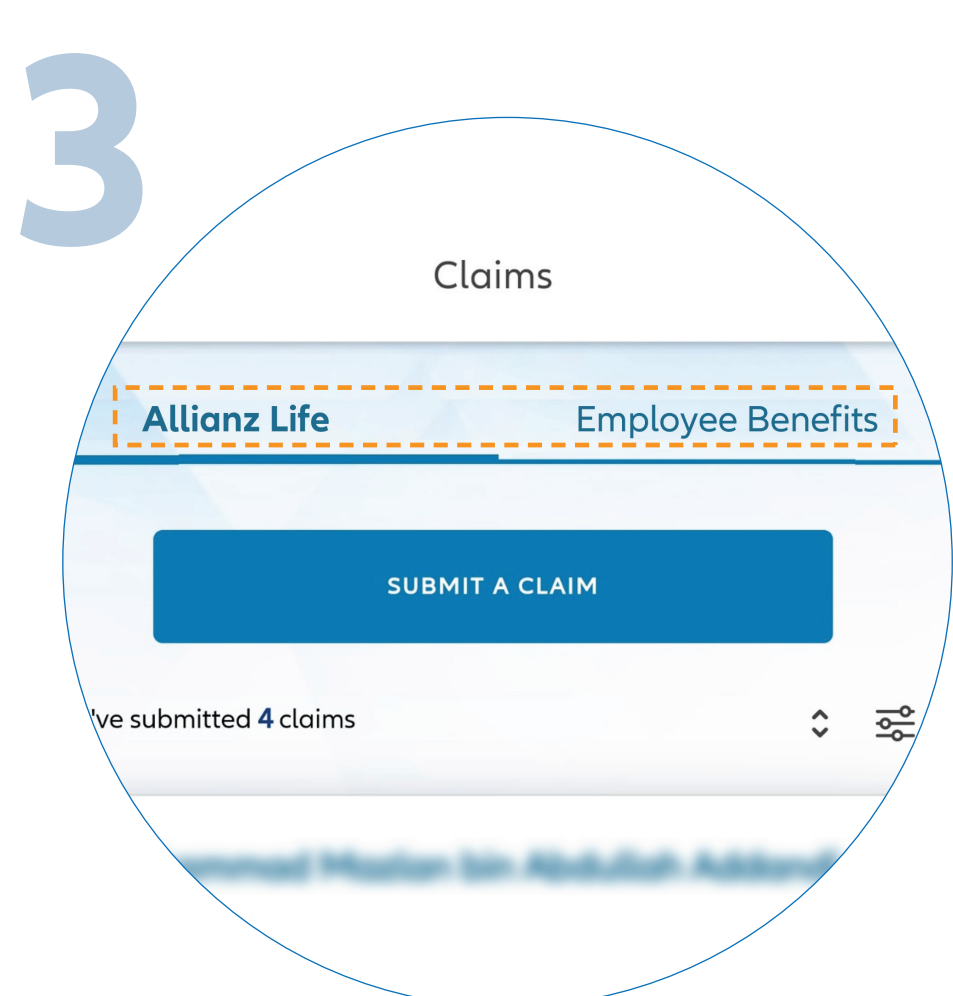
Login to the MyAllianz app.

请登录 MyAllianz 应用程序。



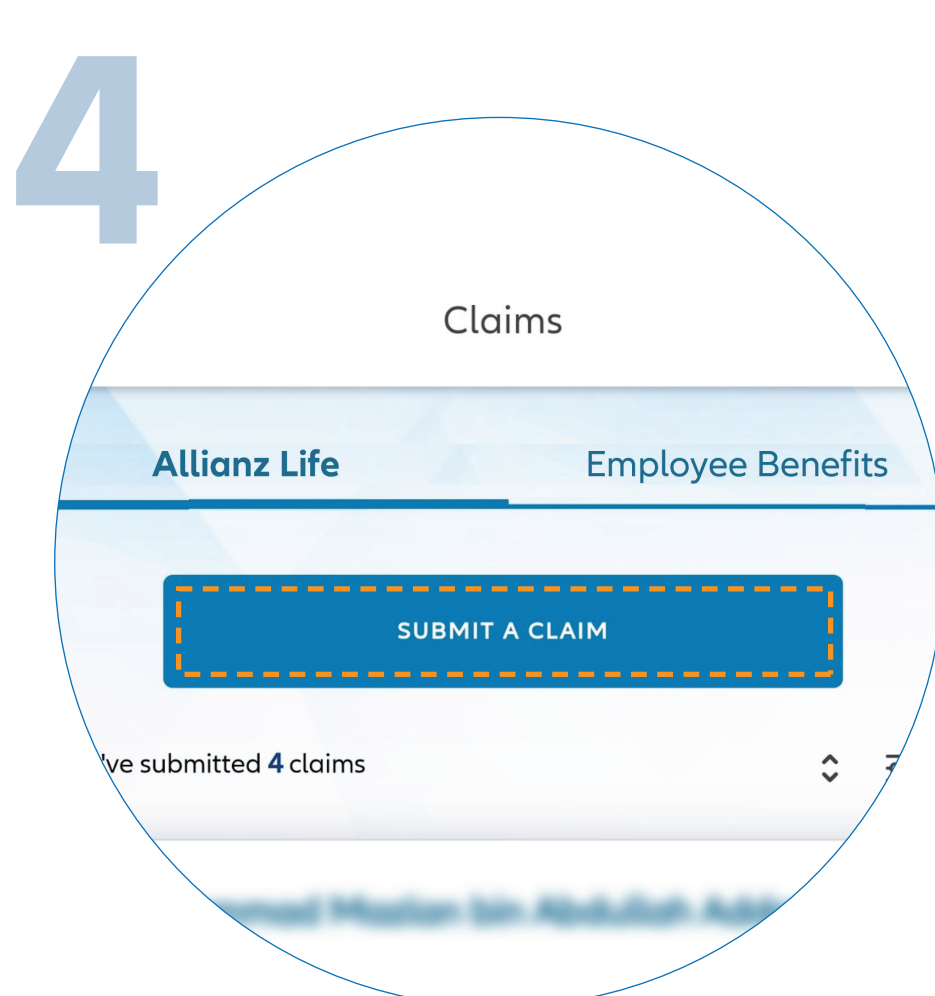
Click “CLAIMS” on the homepage.

点击主页面上的 “CLAIMS”。



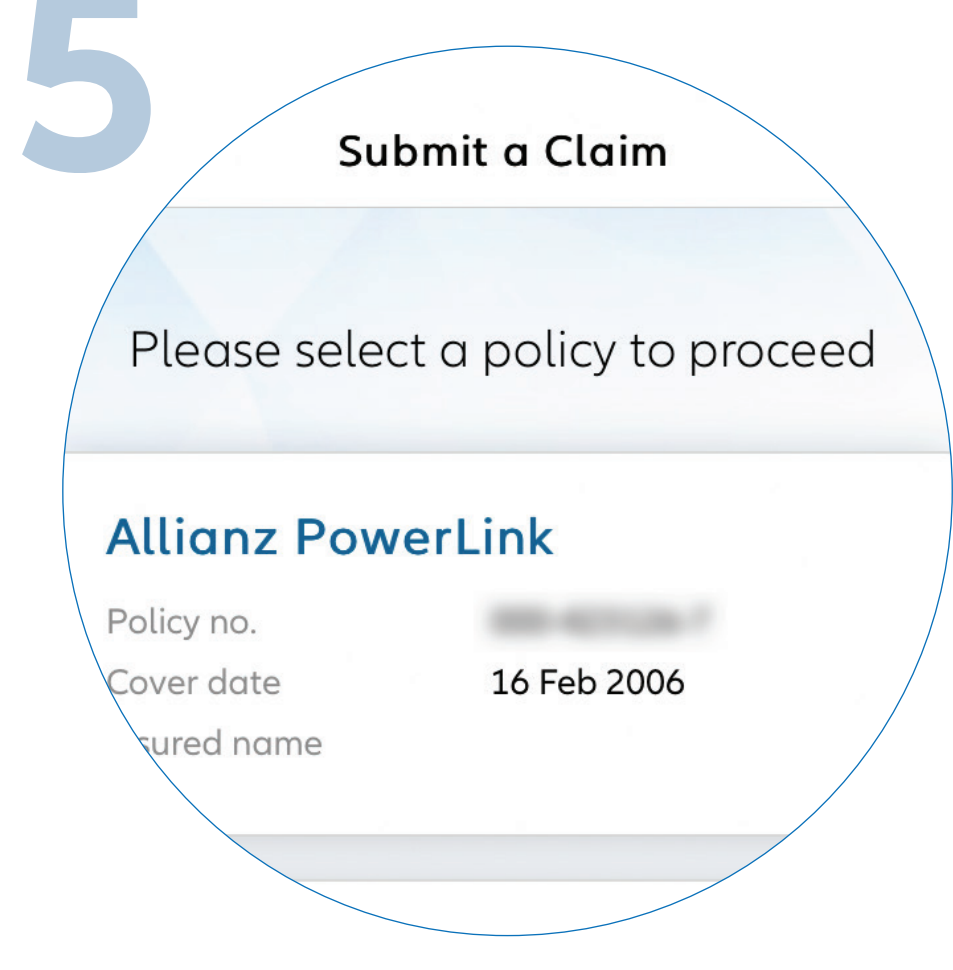
Click on Allianz Life or Employee Benefits tab based on the policy you would like to submit for claim.

根据您要提交索赔的保单，点击 Allianz Life，或 Employee Benefits。



Click “SUBMIT A CLAIM” to submit a new claim.

点击 “SUBMIT A CLAIM” 来提交新的索赔。



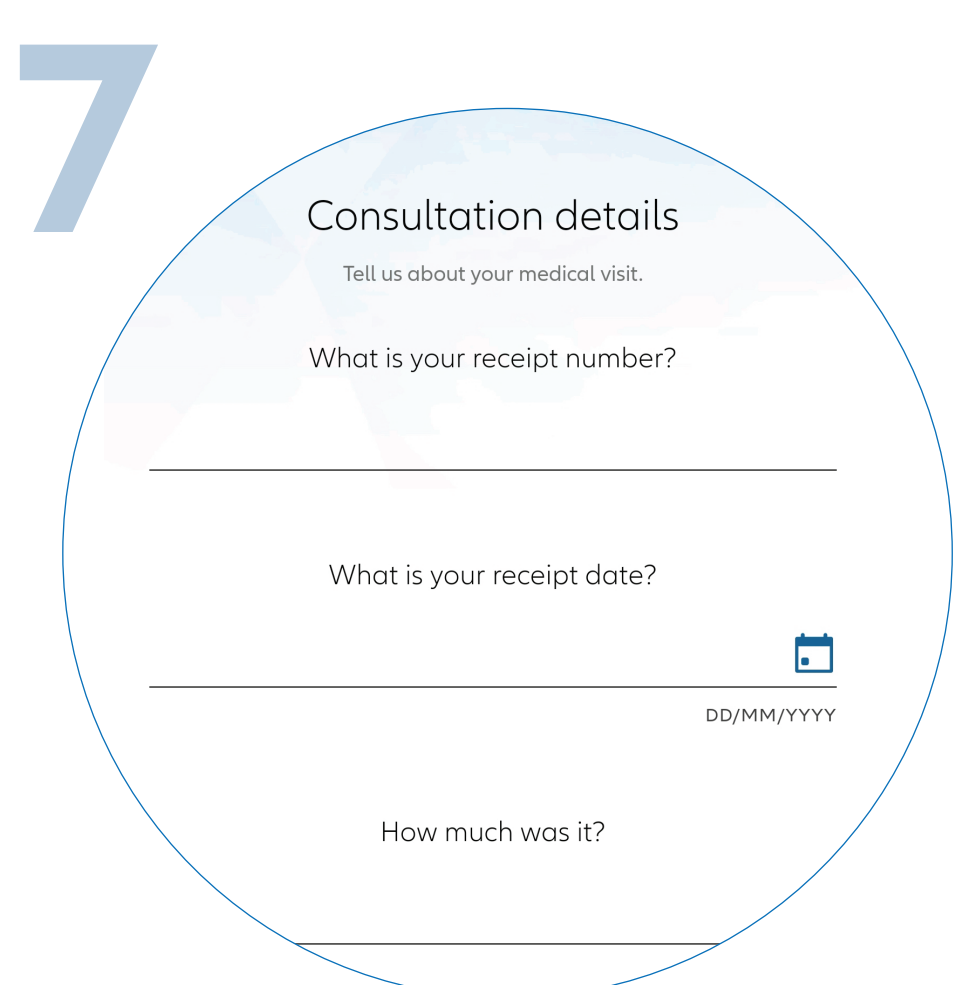
Select the policy you would like to submit for claim.

选择您要提交索赔的保单。



Enter your bank details and type of treatment. Click “NEXT”.

输入您的银行信息和治疗类型后，点击 “NEXT”。



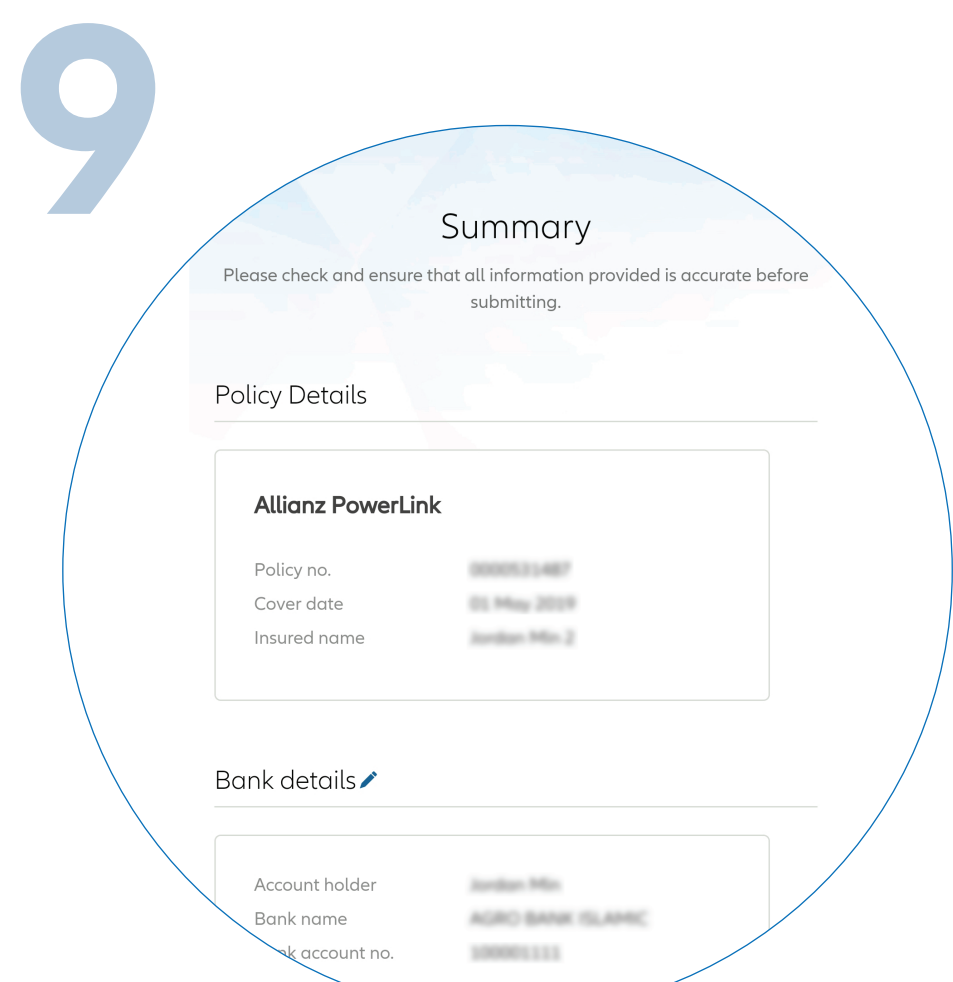
Enter the required claim details and click “NEXT”.

输入所需索赔细节后点击 “NEXT”。



Upload the required claim supporting documents and click “NEXT”.

上载所需索赔文件后点击 “NEXT”。



On the “SUMMARY” page, check and ensure that the information provided is accurate.

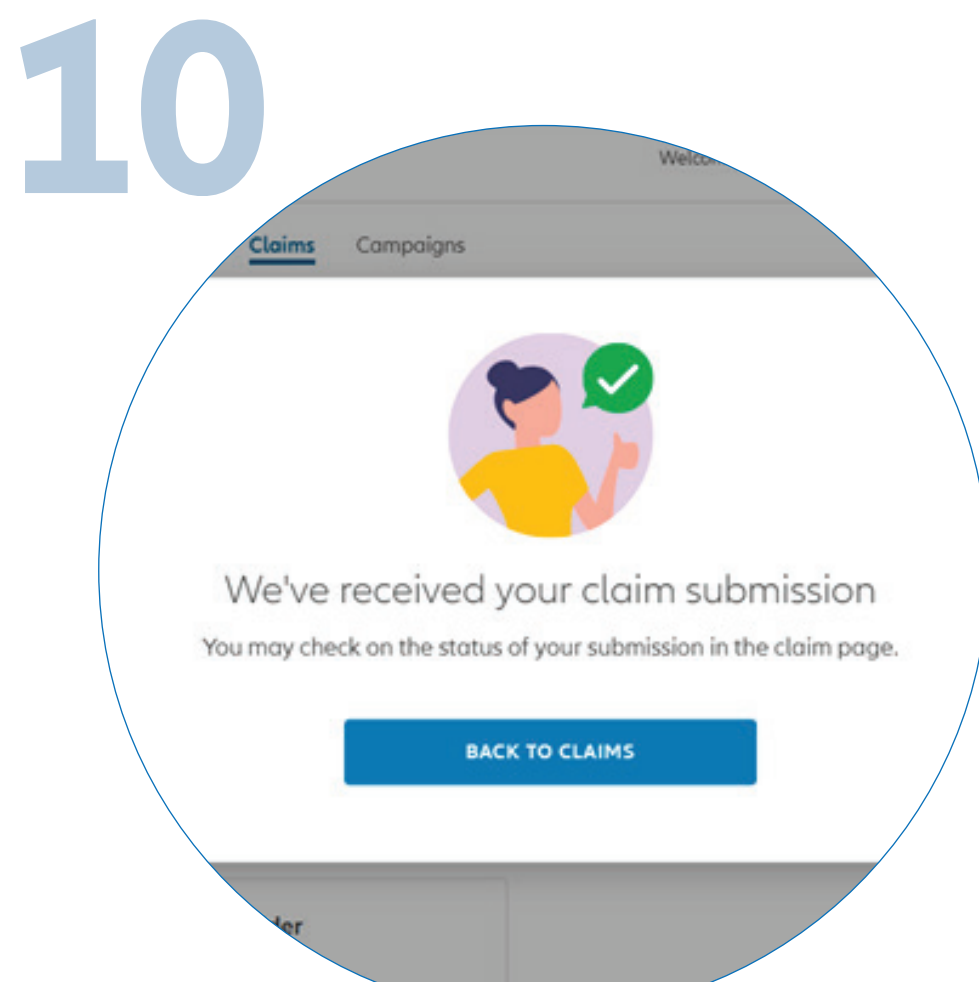
Acknowledge and agree that you have read and understood the claim terms and conditions.

Click “SUBMIT”.

在 “SUMMARY” 页面，检查并确认所提供的信息皆为正确。

确认并同意您已阅读及理解索赔条款和条件。

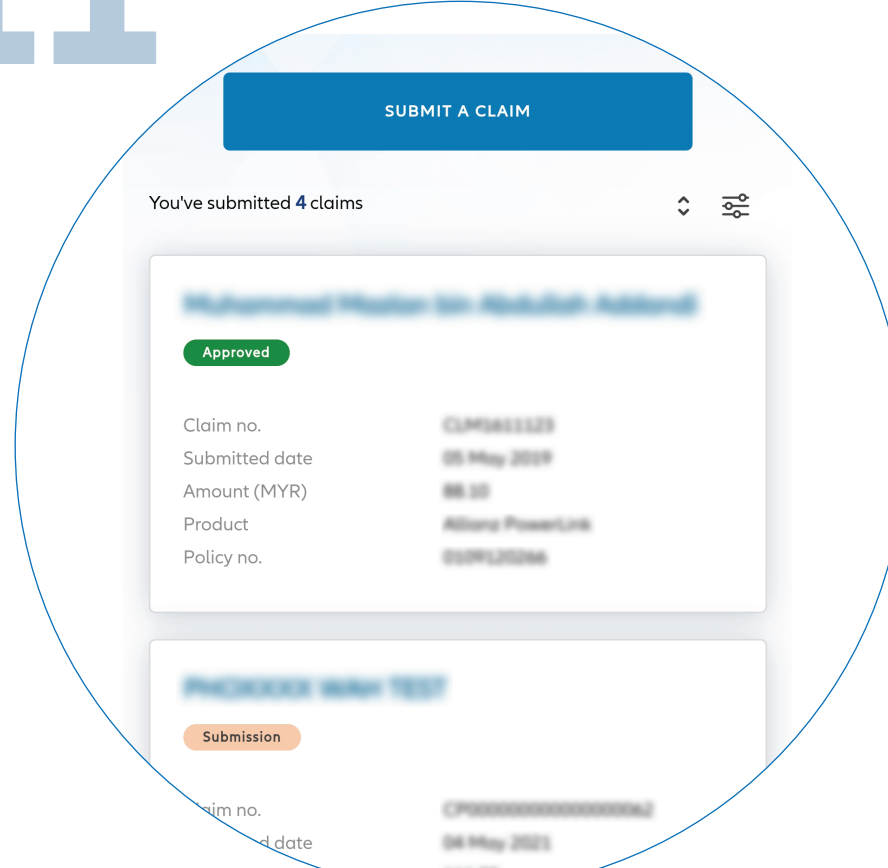
点击 “SUBMIT”。



You've submitted the claim for your policy.

您已成功提交保单索赔。

## 11



查看索赔状态

您可以在索赔页面上查看您的保单索赔状态。