## **MYALLIANZ USER GUIDE**

Steps to submit and check the status of claim for O Allianz Life / Employee Benefits policy on the MyAllianz app

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Langkah-langkah untuk menghantar dan menyemak status tuntutan untuk polisi Allianz Life / Employee Benefits di aplikasi MyAllianz





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Click "**CLAIMS**" on the homepage.

Klik **"CLAIMS"** di laman utama.



Click on Allianz Life or Employee Benefits tab based on the policy you would like to submit for claim.

Klik pada tab Allianz Life atau Employee Benefits berdasarkan polisi yang anda ingin serahkan tuntutan.



Click "**SUBMIT A CLAIM**" to submit a new claim.

Klik **"SUBMIT A CLAIM"** untuk menghantar tuntutan baru.



Pilih polisi yang anda ingin serahkan tuntutan.



Enter your bank details and type of treatment. Click "**NEXT**".

Masukkan butiran bank anda dan jenis rawatan. Klik "**NEXT**".

7		
	Consultation details Tell us about your medical visit.	
	What is your receipt number?	
	What is your receipt date?	
	How much was it?	DD/MM/YYYY
Enter t	he required clair	n details

and click "**NEXT**".

Masukkan butiran tuntutan yang diperlukan dan klik "**NEXT**".

8	Alm Please provide us	nost there with the following document	ts.	
	Medical report / Appoin Referral & supporting do	tment card / bcs	UPLOAD	
		Almost there   Please provide us with the following documents.   edical report / Appointment card / sferral & supporting docs UPLOAD   Max. 5 attachment; up to 1MB per file.   acejpt UPLOAD   Max. 5 attachment; up to 1MB per file.   attachment; up to 1MB per file.   mised bill UPLOAD   Max. 5 attachment; up to 1MB per file.   attachment; up to 1MB per file.   Emised bill UPLOAD   Max. 15 attachment; up to 1MB per file.   Max. 15 attachment; up to 1MB per file.		
	Receipt		UPLOAD	
		Max. 5 attachment; up 1	to 1MB per file.	
	Tax Invoice		UPLOAD	
		Max. 5 attachment; up	to 1MB per file.	
	Itemised bill		UPLOAD	
		Max. 15 attachment; up 1	to 1MB per file.	
		BACK		
		NEXT		

Upload the required claim supporting documents and click "**NEXT**".

Muat naik dokumen tuntutan yang diperlukan dan klik "**NEXT**".

	Summary	
Please check and ensure	that all information provided is accurate before submitting.	
Policy Details		
Allianz PowerLin	k	
Policy no.	0000531487	
Cover date	01.May 2019	
Insured name	January Min 2	
		/
Bank details 🖍	/	/
Account holder		
Bank name	ACRO BANK ISLAMIC	
k account no.		

On the "**SUMMARY**" page, check and ensure that the information provided is accurate.



You've submitted the claim for your policy.

Acknowledge and agree that you have read and understood the claim terms and conditions.

Click "SUBMIT".

Pada laman "**SUMMARY**", semak dan pastikan butiran yang dimasukkan adalah betul.

Baca dan bersetuju dengan terma dan syarat tuntutan.

Klik "SUBMIT".

Tuntutan polisi anda telah dihantar .



## CHECK CLAIM STATUS

You can check the status of your policy claims on the claim page.

## SEMAK STATUS TUNTUTAN

Anda boleh menyemak status tuntutan polisi anda di laman tuntutan.