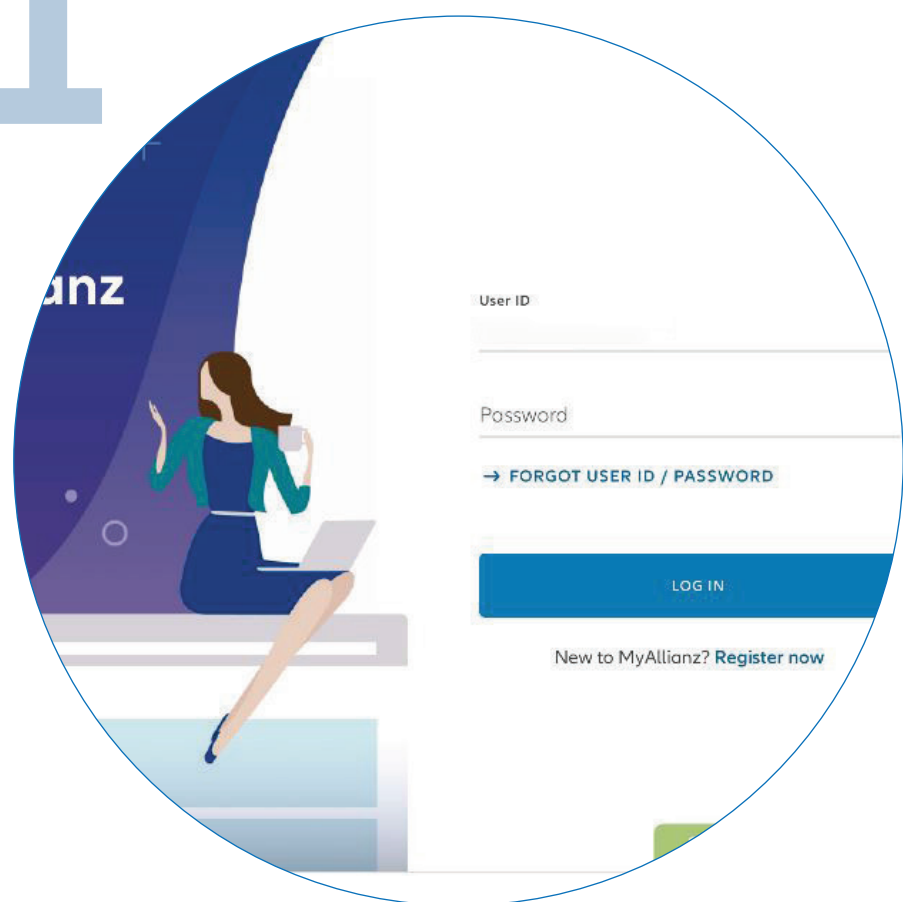


# MYALLIANZ USER GUIDE

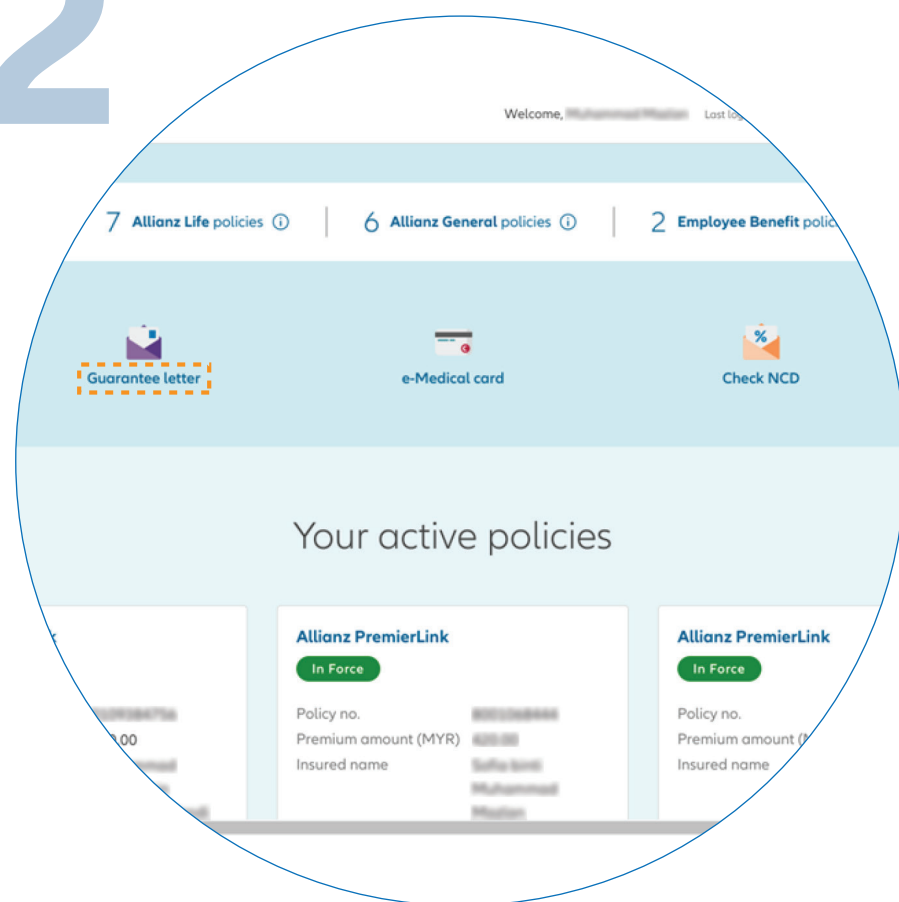
## Steps to request for Guarantee Letter on MyAllianz

1



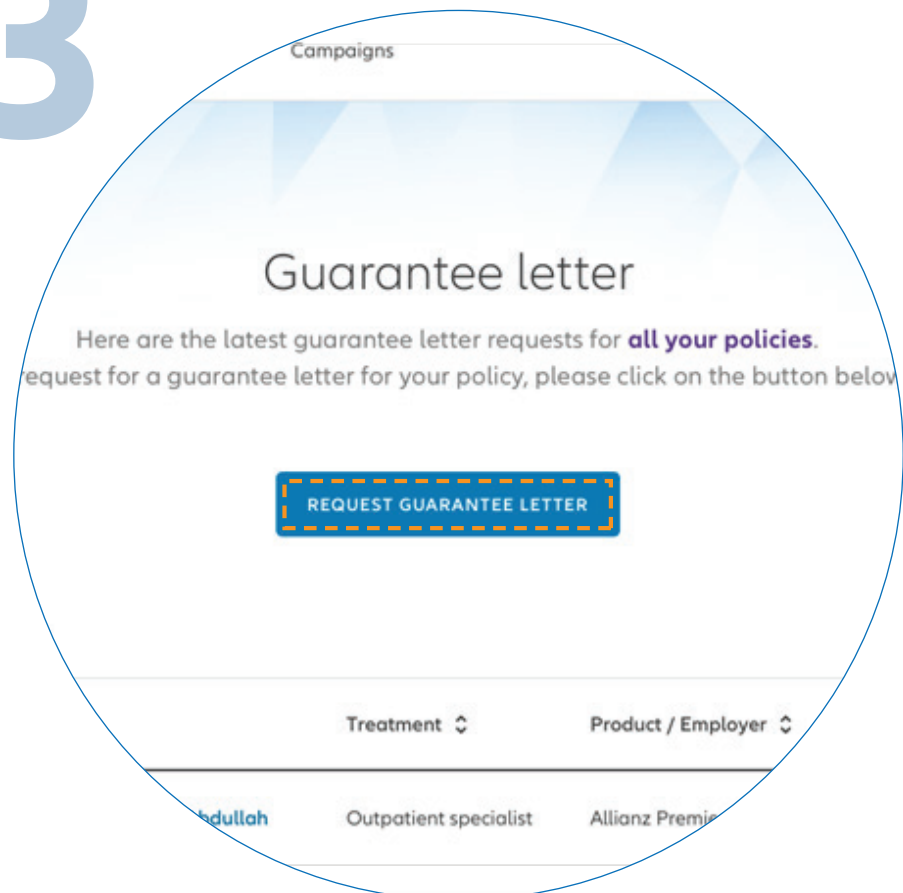
Login to MyAllianz at [allianz.com.my/customer](https://allianz.com.my/customer)

2



Click on **“GUARANTEE LETTER”** on the homepage.

3



On the Guarantee Letter page, click on **“REQUEST GUARANTEE LETTER”**.

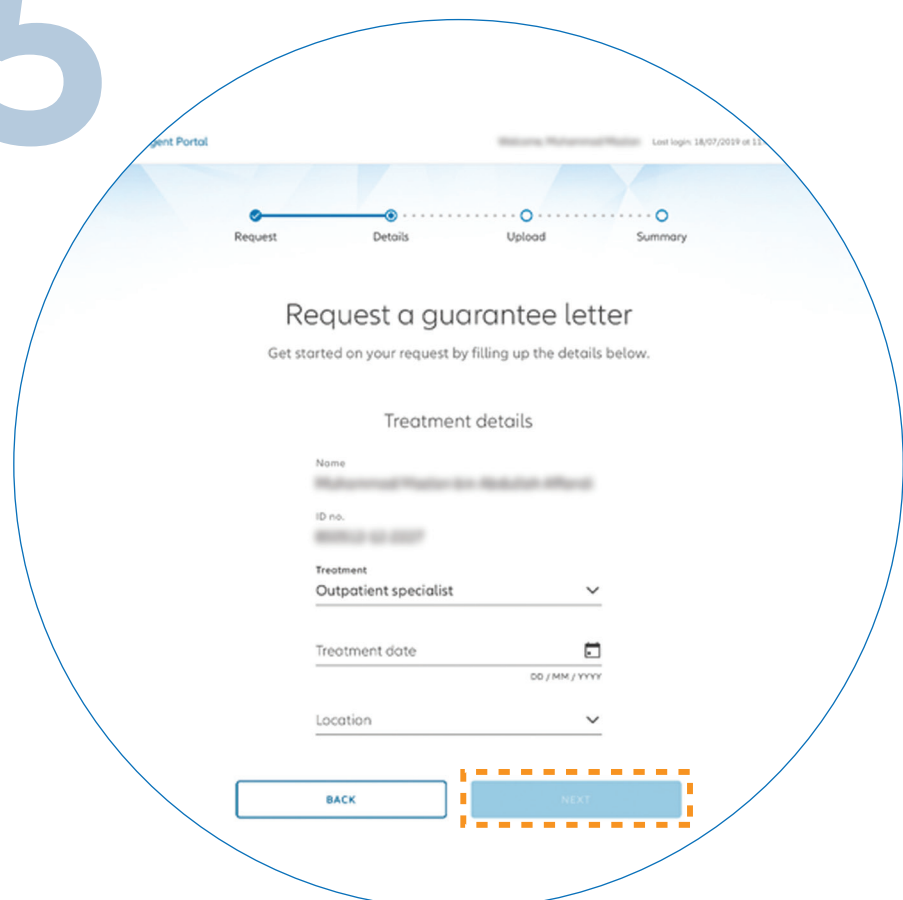
4



Click on the Allianz Life, Allianz General or Employee Benefits tab and select the policy which you would like to submit the Guarantee Letter request.

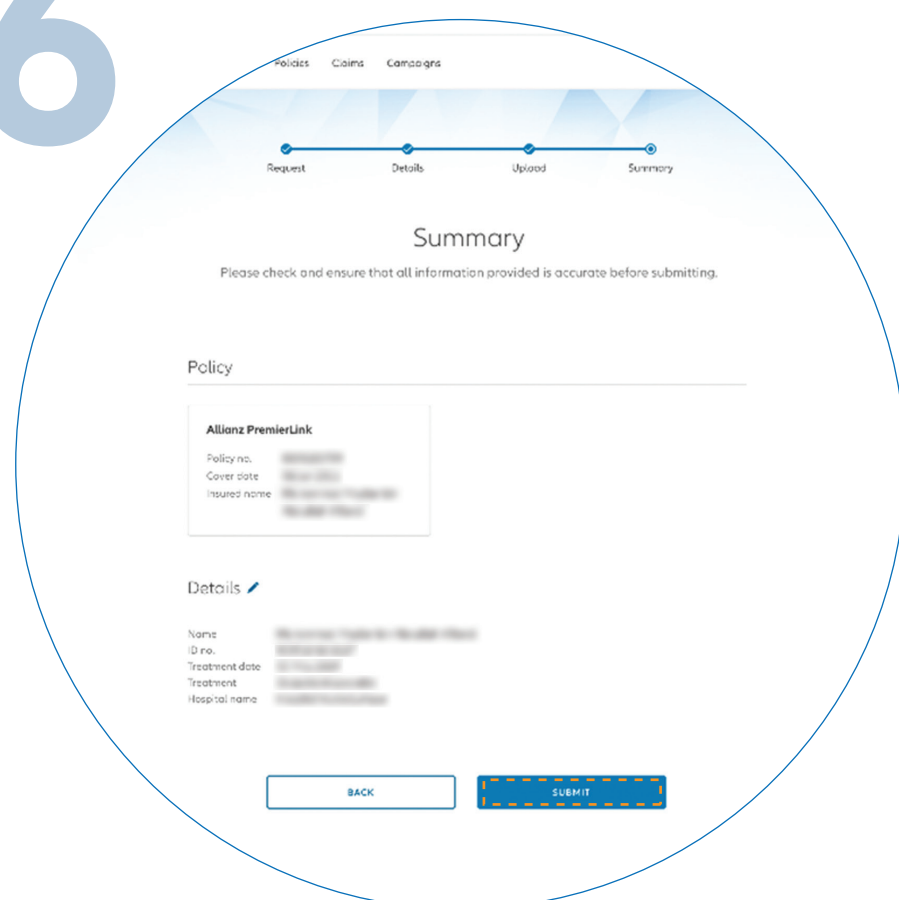
Click **“NEXT”**.

5



Enter the required details and click **“NEXT”**.

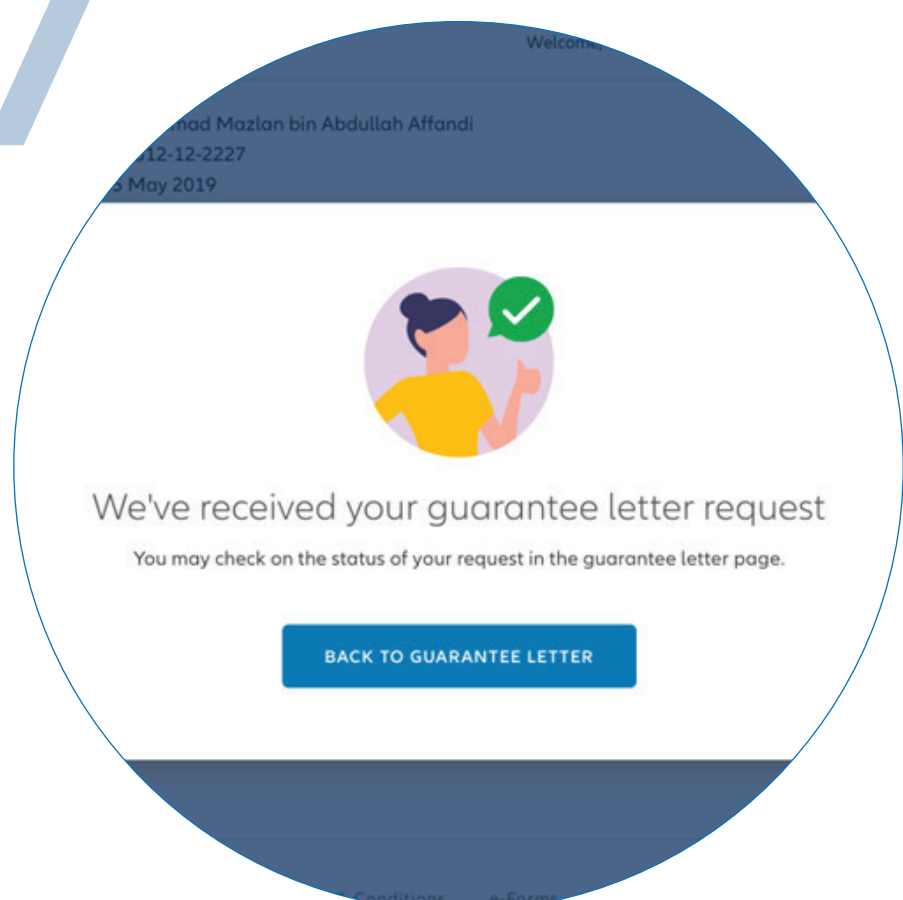
6



On the **“SUMMARY”** page, check and ensure that the information provided is accurate.

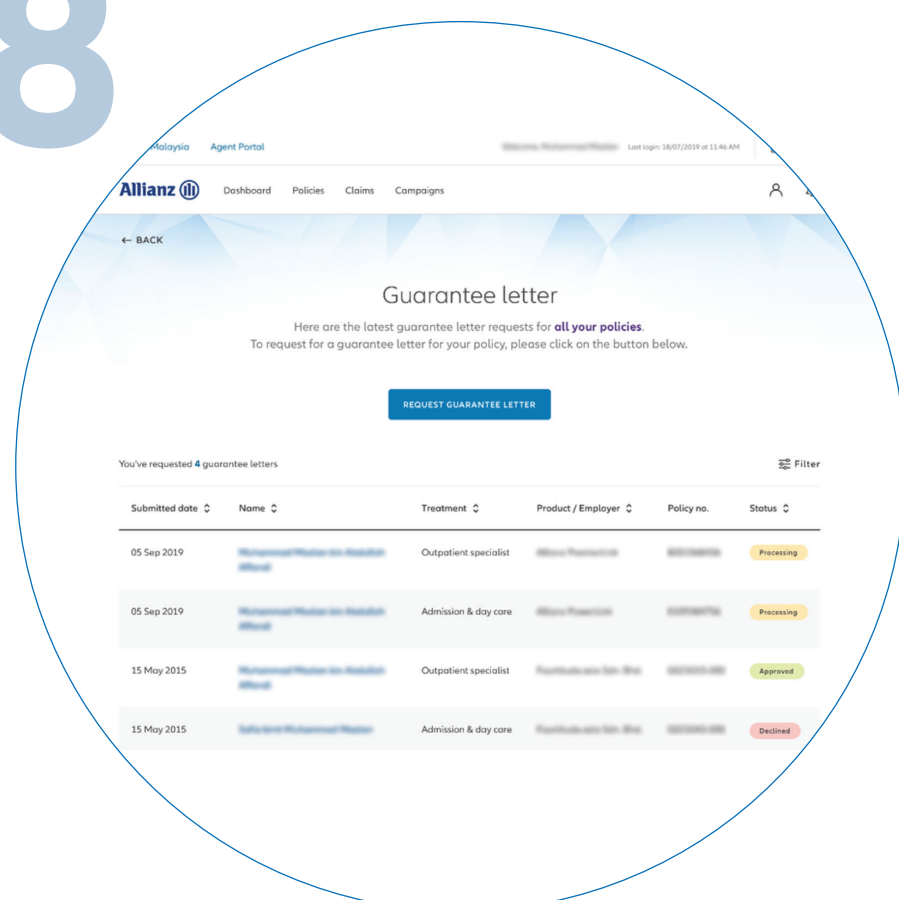
Click **“SUBMIT”**.

7



You've submitted the request for Guarantee Letter.

8



**CHECK GUARANTEE LETTER REQUEST STATUS**

You can check the status of your Guarantee Letter request.