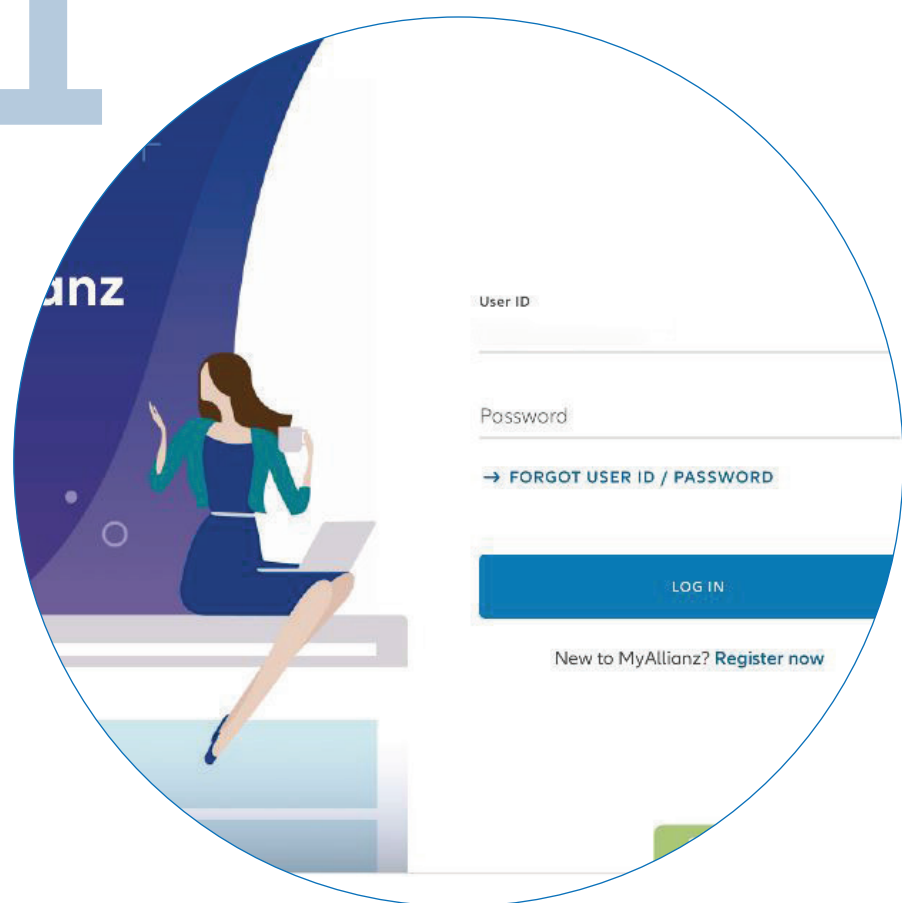


MYALLIANZ USER GUIDE

Steps to request for Guarantee Letter on MyAllianz

Langkah-langkah untuk memohon Surat Jaminan di MyAllianz

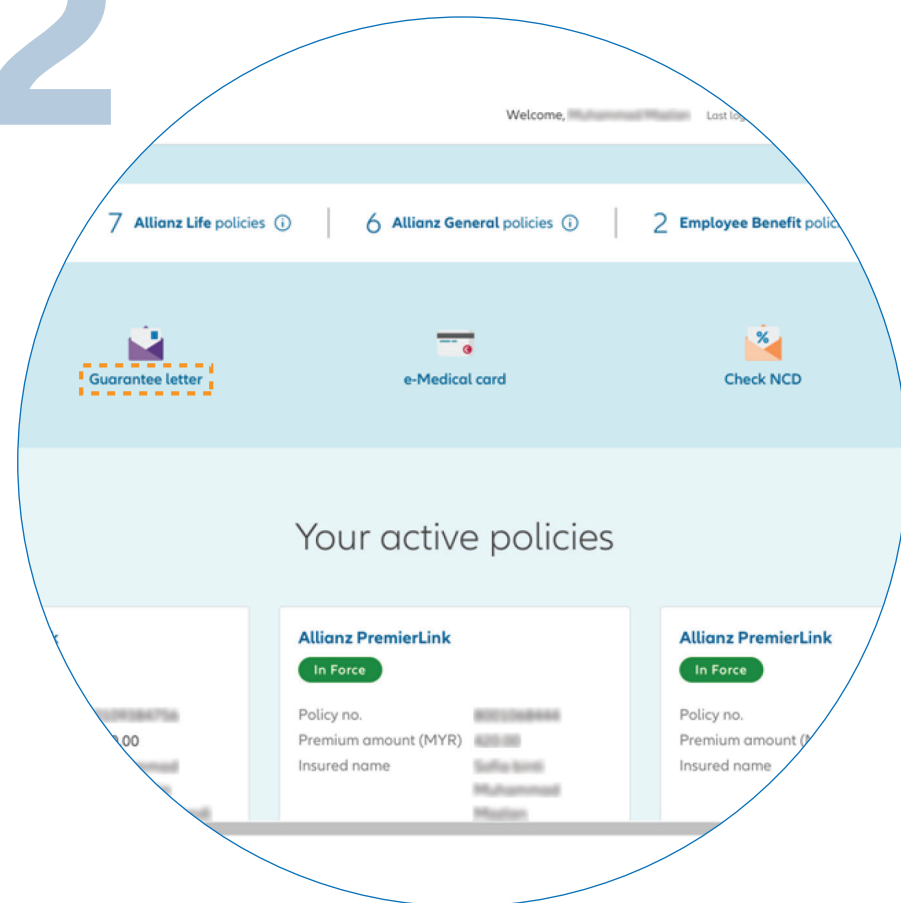
1



Login to MyAllianz at allianz.com.my/customer

Log masuk ke MyAllianz di allianz.com.my/customer

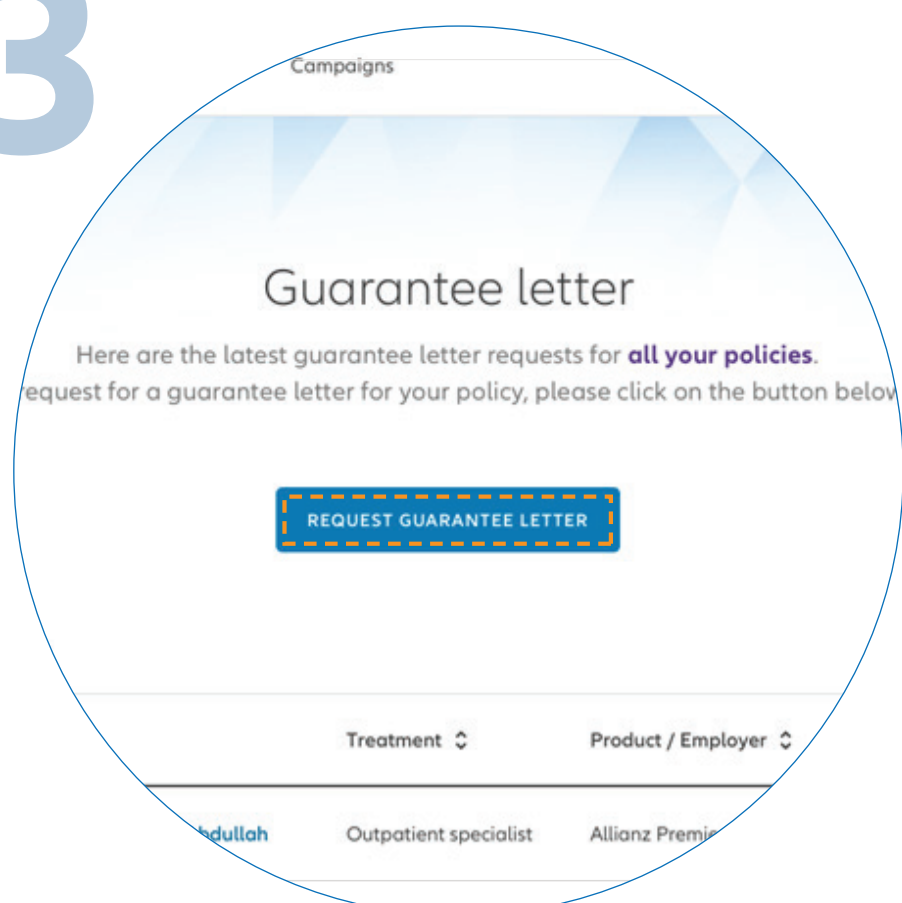
2



Click on **“GUARANTEE LETTER”** on the homepage.

Klik **“GUARANTEE LETTER”** di laman utama.

3



On the Guarantee Letter page, click on **“REQUEST GUARANTEE LETTER”**.

Pada laman Surat Jaminan, klik **“REQUEST GUARANTEE LETTER”**.

4



Click on the Allianz Life, Allianz General or Employee Benefits tab and select the policy which you would like to submit the Guarantee Letter request.

Click **“NEXT”**.

Klik pada tab Allianz Life, Allianz General atau Employee Benefits dan pilihkan polisi yang anda ingin mohon Surat Jaminan.

Klik **“NEXT”**.

5



Enter the required details and click **“NEXT”**.

Masukkan butiran yang diperlukan dan klik **“NEXT”**.

6



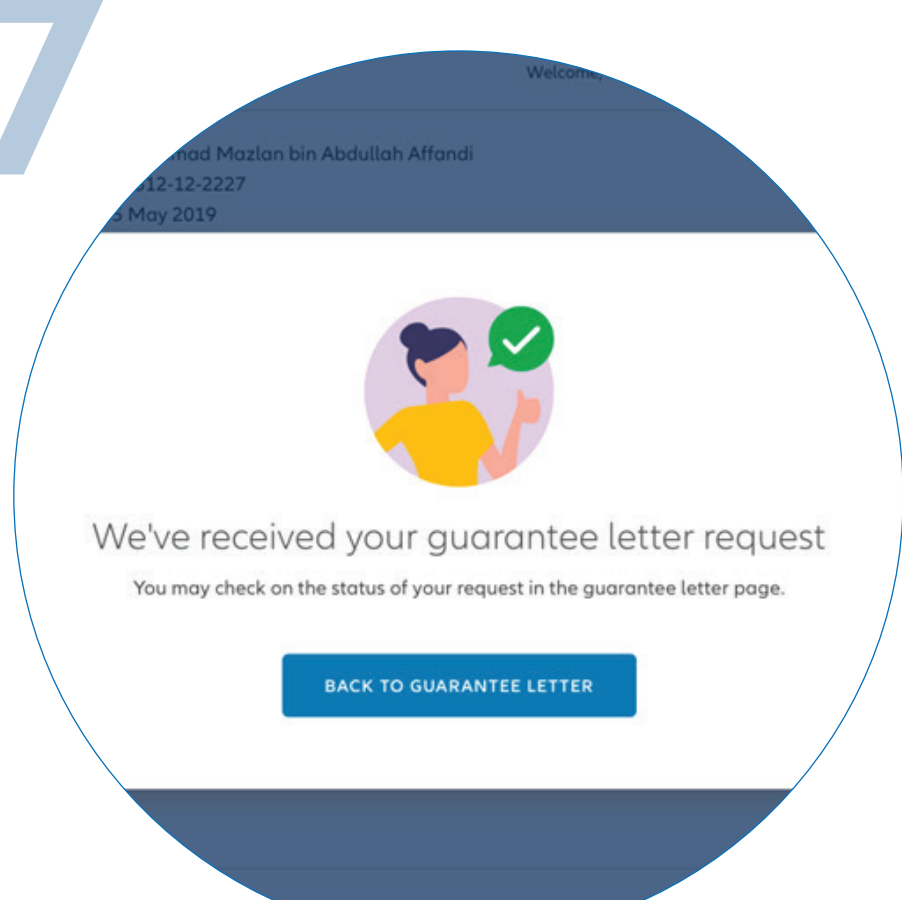
On the **“SUMMARY”** page, check and ensure that the information provided is accurate.

Click **“SUBMIT”**.

Pada laman **“SUMMARY”**, semak dan pastikan butiran yang dimasukkan adalah betul.

Klik **“SUBMIT”**.

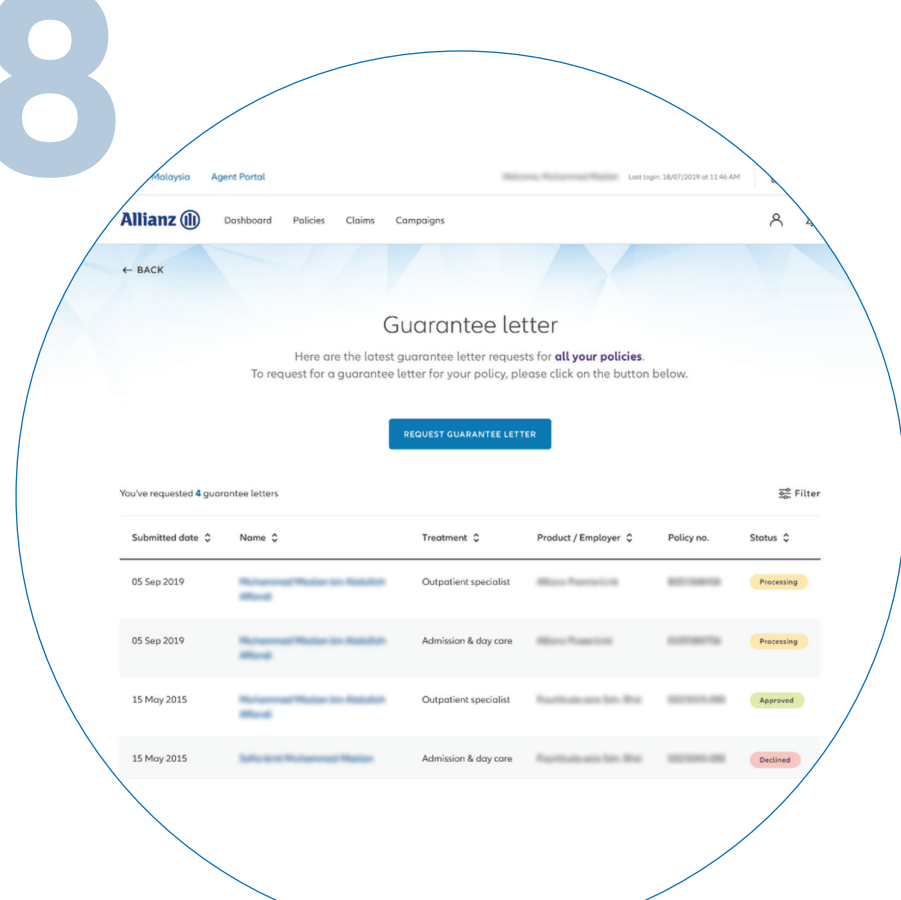
7



You've submitted the request for Guarantee Letter.

Permohonan Surat Jaminan anda telah dihantar.

8



CHECK GUARANTEE LETTER REQUEST STATUS

You can check the status of your Guarantee Letter request.

SEMAK STATUS PERMOHONAN SURAT JAMINAN

Anda boleh menyemak status permohonan Surat Jaminan anda.