

## No Stopping Us Campaign Terms and Conditions

The No Stopping Us Campaign ("**Campaign**") is co-organised by Allianz Life Insurance Malaysia Berhad and Allianz General Insurance Company (Malaysia) Berhad (collectively, "**Allianz Malaysia**"), subject to the terms and conditions herein.

### Part A: Campaign Period

1. This Campaign will run from 1 March 2025 to 20 July 2025, both dates inclusive ("**Campaign Period**").
2. The cut-off time and date to participate in this Campaign is at 23:59pm (Malaysia time) on 20 July 2025.
3. Allianz Malaysia may at its absolute discretion extend the Campaign Period at any time with or without any prior notice. Unless the Campaign Period is extended and announced by Allianz Malaysia, any participation beyond the Campaign Period will be disregarded.

### Part B: Eligibility

1. This Campaign is open to all citizens or permanent residents of Malaysia who are at least eighteen (18) years old and fulfil the following conditions ("**Eligibility Criteria**"):
- a. New Allianz Life Insurance Malaysia Berhad ("**Allianz Life**") individual customers (as defined below) who purchase any of the Allianz Life insurance products as listed below ("**Eligible Allianz Life Products**") during the Campaign Period, subject to Allianz Life's underwriting requirements, and the policy of the Eligible Allianz Life Product purchased is issued within the Campaign Period and remain active as at 20 July 2025;

Allianz Life Products	Allianz AssuredLink
	Allianz UltimateLink
	Allianz EverLink Plus
	Allianz EverLink Signature
	HSBC's EliteWealth (5-Pay)
	HSBC's EliteWealth Plus (6-Pay)
	HSBC's EliteCare Plus
	HSBC's EliteSaver SP & SP GIO (USD)
	HSBC's UniversalLegacy SP & (3-Pay)
	HSBC's UniversalIncome (3-Pay) & (10-Pay)
	HSBC's UniversalTreasure Plus SP
	HSBC's Universal AssuredTreasure
	HSBC's FamilyCare

OR

- b. New Allianz General Insurance Company (Malaysia) Berhad ("**Allianz General**") individual customers (as defined below) who purchase any of the Allianz General insurance products as listed below ("**Eligible Allianz General Products**") during the Campaign Period, subject to Allianz General's underwriting requirements, and the policy of the Eligible Allianz General Product purchased is issued within the Campaign Period and remain active as at 20 July 2025;

Allianz General Products	Allianz Shield Plus
	Allianz Travel Care (Annual plan)
	Allianz Travel Easy (Annual plan)
	Allianz Smart Home Cover
	Allianz Medicure
	Allianz Motor Comprehensive (Private Car)
	Allianz Motorcycle Comprehensive
	Allianz Motorcycle Plus Comprehensive
	Premier Home

OR

- c. Existing Allianz Life customers (as defined below) having an active Allianz Life individual policy who purchase any of the Eligible Allianz Life Products or existing Allianz General customers (as defined below) having an active policy who purchases any of the Eligible Allianz General Products, as at 20 July 2025;

AND

- d. have registered as users of the MyAllianz customer portal application ("MyAllianz") by 20 July 2025 at 23:59pm.
2. For avoidance of doubt, the customer status is defined as below:
- a. New Allianz Life or Allianz General customers ("**New Customers**") refers to any individual who did not hold an active policy with Allianz Malaysia before signing up for a product on or after 1 January 2025. This includes individuals who have never been insured under any Allianz Malaysia's policy or whose previous policies were inactive or expired prior to the aforementioned date.
  - b. Existing Allianz Life or Allianz General customers ("**Existing Customers**") refers to any individual who holds an active policy with Allianz Life and/or Allianz General as of 31 December 2024. This includes all customers with policies that are active and in force as of the specified date, regardless of the type or duration of the policy.

(individually referred to as "**Customer**" and collectively "**Customers**").

### Part C: Campaign Participation

1. To participate in this Campaign, Customers must complete the following steps:

Step 1:

Go to the No Stopping Us Campaign webpage at <http://www.allianz.com.my/personal/whats-new/nostoppingus.html>

Step 2:

Answer a question correctly and provide their full name as per National Registration Identity Card ("**NRIC**"), NRIC number, email address and state of residence.

Step 3:

Read the terms and conditions and click "Agree" to acknowledge the same. Thereafter, click "Submit."

Customers who complete the steps in Part B (1) and Part C (1) above by 20 July 2025 will be eligible to participate in the Campaign ("**Eligible Participants**").

2. By participating in this Campaign, Eligible Participants may earn entries as follows:

Type of Entry	Number of entry(ies)
Purchases any Eligible Allianz Life Product or Eligible Allianz General Product during the Campaign Period subject to Allianz Life or Allianz General's underwriting requirements. The policy of the Eligible Allianz Life Product or Eligible Allianz General Product must be issued during the Campaign Period and remain active as at 20 July 2025.	Fifty (50) entries per policy
Being a New Customer.	One hundred (100) entries per customer

#### **Examples of Entries Calculation**

##### **Example A: You are an Existing Customer of Allianz Life with a critical illness plan**

Activities	Campaign Entry(ies)
Purchase (1) Allianz EverLink Signature (life insurance) on 8 May 2025	50
You become an Allianz General customer on 2 May 2025	100
Purchase (1) Allianz Shield Plus (personal accident insurance) on 2 May 2025	50
<b>Total Campaign Entries earned</b>	<b>200</b>
Register as a MyAllianz user on 20 July 2025	Complete
Complete and submit the participation form on the campaign webpage on 8 May 2025	Complete
<b>Are you an Eligible Participant?</b>	<b>Yes</b>

##### **Example B: You are an Existing Customer of Allianz General with a personal accident plan**

Activities	Campaign Entry(ies)
Purchase (1) Allianz Smart Home Cover (home insurance) on 2 May 2025	50
Purchase (1) Allianz Travel Care (travel insurance) on 3 June 2025	50
<b>Total Campaign Entries earned</b>	<b>100</b>
Did not register for MyAllianz	Incomplete
Complete and submit the participation form on the campaign webpage on 2 May 2025	Complete
<b>Are you an Eligible Participant?</b>	<b>No, as the MyAllianz registration was incomplete.</b>

##### **Example C: You are a New Customer with no product holdings yet**

Activities	Campaign Entry(ies)
You become an Allianz General customer on 28 April 2025	100
Purchase (1) Allianz Motor Comprehensive (Private Car) (car insurance) on 28 April 2025	50
You become an Allianz Life customer 4 July 2025	100
Purchase (1) Allianz AssuredLink (life insurance) on 4 July 2025	50

<b>Total Campaign Entries earned</b>	<b>300</b>
Register as a MyAllianz user on 28 April 2025	Complete
Complete and submit the participation form on the campaign webpage on 28 April 2025	Complete
<b>Are you an Eligible Participant?</b>	<b>Yes</b>

#### Part D: Prizes

1. A total of three hundred and twelve (312) prizes ("**Prizes**"), consisting of twelve (12) Grand Prizes and three hundred (300) Consolation Prizes, as stated in the table below will be given out.
2. An authorised travel agency appointed by Allianz Malaysia ("**Authorised Travel Agency**") will arrange for the redemption and booking of the flight tickets and hotel accommodation under the Grand Prizes.
3. The Prizes and its entitlement defined as below:

Prize	Entitlement
Grand Prize x Twelve (12) Winners (" <b>Grand Prize Winners</b> ")	<ul style="list-style-type: none"> <li>★ Two (2) tickets to the Semi-Finals of the Korea Open 2025 badminton championship.</li> <li>★ Two (2) return flight tickets originating from Kuala Lumpur, Malaysia to Seoul, South Korea (inclusive of transits, if any).</li> <li>★ Three (3) nights' accommodation at a hotel on Twin Sharing Basis – breakfast provided.</li> <li>★ Allianz Travel Care insurance coverage for the Grand Prize Winner and the Travel Companion (as defined below) throughout the travel period from 24 September 2025 to 28 September 2025.</li> </ul> <p><u>Notes:</u></p> <ul style="list-style-type: none"> <li>• The tickets to the Semi-Finals at the Korea Open 2025 badminton championship will be shared by Allianz Malaysia via email.</li> <li>• The flight tickets and hotel accommodation booking will be issued/made in the Grand Prize Winner's name and another name to whom the Grand Prize Winner assigns ("<b>Travel Companion</b>") respectively. The Grand Prize Winner and the Travel Companion must travel together under the same booking record for the entire journey.</li> <li>• The flight tickets are not applicable to code-share flights and are not upgradable through mileage redemption, and any flight seating arrangement is subject to availability.</li> <li>• No amendment can be made once flight tickets are issued.</li> <li>• All booking procedures must be completed, and flight tickets issued at least fourteen (14) days before the scheduled flight departure date from Kuala Lumpur to Seoul, South Korea, i.e. 24 September 2025.</li> <li>• The scheduled flight return date from Seoul, South Korea to Kuala Lumpur is 28 September 2025.</li> <li>• The Grand Prize Winner and the Travel Companion are responsible for obtaining the necessary visa and/or any other documentations required for the travel.</li> </ul>

Consolation Prize x Three Hundred (300) Winners (“ <b>Consolation Prize Winners</b> ”)	Each Consolation Prize Winner will get (subject to availability): <ul style="list-style-type: none"> <li>• Exclusive Alli the Eagle Plush Mascot; or</li> <li>• Exclusive Allianz Stainless Steel Mug (1200ml); or</li> <li>• Exclusive Allianz Bladeless Portable Fan.</li> </ul>
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4. For avoidance of doubt, any extension of trip, return flight rescheduling after booking, travel arrangements, accommodations, services and costs and expenses not mentioned in the respective Grand Prizes’ terms and conditions shall be fully borne by the Grand Prize Winners respectively including but not limited to the following: -
  - i. Any meal, event, and/or activity,
  - ii. Hotel incidentals (including but not limited to phone charges, mini bar service, room service, WiFi charges, laundry services etc);
  - iii. Passports and/or travel visas and the relevant application/renewal fees;
  - iv. Transportation to and from Kuala Lumpur International Airport (KLIA), Kuala Lumpur;
  - v. Transportation to and from the airport in Seoul, South Korea;
  - vi. Translation services; and/or
  - vii. Any and all applicable taxes.
5. Allianz Malaysia will not be held liable for any failure or wrongful delivery in relation to the redemption and booking of the flight tickets and hotel accommodation and cash allowance collection.
6. In the event the trip from Kuala Lumpur to Seoul, South Korea as stipulated under the Grand Prizes cannot be fulfilled at all due to a travel restriction such as closing of border or flight limitation imposed by the Government of Malaysia and/or Government of South Korea, the entire Grand Prizes will be deemed not able to be fulfilled and Allianz Malaysia will at its sole and absolute discretion provide alternative prizes to the Grand Prize Winners.
7. If the Grand Prize Winner and/or the Travel Companion fail to obtain necessary travel documents causing them not able to travel as scheduled, the entire Grand Prize will be deemed forfeited and Allianz Malaysia will NOT provide any compensation, replacement, alternative or substitute for the forfeited Grand Prize.
8. Allianz Malaysia has no control over any arrangement and the organization of the Korea Open 2025 events, programmes and schedules, and therefore accepts no responsibility for any change or cancellation of any of such events, programmes and schedules. In the event the Korea Open 2025 is cancelled or postponed, Allianz Malaysia will NOT provide any compensation, replacement, alternative or substitute for the tickets to the Semi-finals of the Korea Open 2025. However, the Grand Prize Winners are still entitled to the portions of the Grand Prizes (e.g. flight, accommodation, travel insurance and cash allowance) which are not affected by the cancellation or postponement and can be fulfilled in accordance with the terms and conditions of the Grand Prizes to the extent possible.
9. The Consolation Prize Winners shall provide a correspondence address in Malaysia for purposes of delivery of the Consolation Prizes.
10. Allianz Malaysia will deliver the Consolation Prizes to the address in Malaysia, as provided by the Consolation Prize Winners via courier, unless otherwise informed by Allianz Malaysia. Any Consolation Prize that is unclaimed or unredeemed or undelivered and subsequently returned to Allianz Malaysia as the sender will be forfeited.
11. In the event a Winner (as defined below) rejects, forgoes or fails to claim or redeem the Prize for any reason whatsoever, the Winner will disclaim all rights, interests and claims to that Prize, and the Prize will be dealt with according to the sole and absolute discretion of Allianz Malaysia.
12. Allianz Malaysia shall give no assurance or satisfaction guaranteed with regard to the Prizes.

## Part E: Winner Selection, Announcement and Notification

1. There will be two (2) rounds of winner selections and a total of 312 winners will be selected from the pool of Eligible Participants (individually referred to as “**Winner**” and collectively as “**Winners**”).

Round	Prizes	Draw Date by
1	Twelve (12) Grand Prize	15 August 2025
2	Three hundred (300) units of Consolation Prize	22 August 2025

### A. Grand Prize Winners’ Selection:

- i. Eligible Participants who have fulfilled the Eligibility Criteria will be assigned a running number starting from serial number “1” for each entry earned and according to the date and time the Eligibility Criteria is met.
- ii. The serial numbers allocated to each entry will be tabulated to derive the total serial number. The total serial number will then be divided by the number of Prizes to be given out to derive the number which will be used as a multiplier to select the Eligible Participants to be selected as Winners.

#### Example for Grand Prize Winner selection:

- a. Total entries is 5,000.
- b. 5,000 will be divided by 12 which equals to 416 (round down).
- c. Entries assigned to Eligible Participants with the serial number in the multiplier of 416 (i.e. 416, 832, 1248 etc.) will be selected as a Grand Prize Winner.
- iii. **Contacting Grand Prize Winners:**
  - a. The Grand Prize Winners shall be notified via a phone call on the necessary steps of claiming their prize within thirty (30) calendar days from the end of the Campaign Period.
  - b. In the event a Grand Prize Winner fails to answer or respond to the call after two (2) attempts made by Allianz Malaysia, another Grand Prize Winner will be selected.
  - c. Following the phone call, the Grand Prize Winners are required to reply to the email from Allianz Malaysia with the relevant information and documents requested for travel booking and planning purposes, within the stipulated date and time provided in the email by Allianz Malaysia.
  - d. In the event a Grand Prize Winner fails reply to the email within the stipulated date and time provided in the email from Allianz Malaysia, the Grand Prize will be deemed forfeited.

### B. Consolation Prize Winners’ Selection:

- i. The same process under Part E.1.A. (i and ii) above will be applied for the Selection of Consolation Prize Winners.
- ii. **Contacting Consolation Prize Winners:**
  - a. The Consolation Prize Winners shall be notified via email, SMS or any mode of communication as per Allianz Malaysia’s system records as deemed appropriate within sixty (60) calendar days from the end of the Campaign Period.
  - b. An email will also be sent out to the Consolation Prize Winners to obtain their correspondence address in Malaysia. Consolation Prize Winners are required to reply to the email within the stipulated date and time as stated in the email from Allianz Malaysia.

- c. In the event a Consolation Prize Winner fails reply to the email within the stipulated date and time provided in the email from Allianz Malaysia, the Consolation Prize will be deemed forfeited.
2. The selection of Winners shall be final, and each Winner is entitled to one (1) Prize only.
3. Winners must reside and/or have a place of residence in Malaysia to win the Prize.
4. The Prizes are strictly non-transferable, non-endorsable, non-reroutable, non-refundable and not exchangeable for cash or vouchers under any circumstances and the Prizes will only be given to the Winners as verified by Allianz Malaysia.
5. Prize images shown in any marketing and advertisement materials are for illustration purposes only and may vary in certain aspects from the actual Prize received.
6. Allianz Malaysia reserves the right to request documentation or written proof of identification, age, and place of residence of any or all Winners of this Campaign before awarding the Prizes. Allianz Malaysia warrants that the disclosure of such particulars to any third-party service providers shall be used only in relation to and for purposes of the Campaign including fulfilment of prizes.
7. The Winners may be required to attend a prize giving ceremony and, in such event, Allianz Malaysia shall notify the Winners of the specific date, time and venue of the prize giving ceremony. All transportation, accommodation, personal expenses, and any other costs incurred in relation to attending the prize giving ceremony shall be borne by the Winners themselves. If a Winner is unable to attend the prize giving ceremony, the Winner shall give a seven (7) days' prior written notice to Allianz Malaysia, failing which the Prize to the Winner shall be forfeited.
8. Winners of this Campaign shall be responsible to contact Allianz Malaysia in writing within twenty (20) days from the date the Winners are informed of their entitlement if they did not receive their respective Prizes. Any request for reimbursement of the Prize not received or delayed that is not due to the fault of Allianz Malaysia, shall not be entertained.
9. Allianz Malaysia reserves the absolute right to change and/or substitute any of the Prizes, for this Campaign with other prize(s) of similar value at any time with or without any prior notice or reason.
10. Allianz Malaysia shall reserve the rights to use the names and/or photographs of the Winners as materials for the purposes of publicity, without any prior notice to the Winners. By participating in this Campaign, the Winners consent to such use of their names and/or photographs by Allianz Malaysia and shall not be entitled to claim ownership or any forms of compensation for such materials or publicity.

#### **Part F: General Terms and Conditions**

1. By participating in this Campaign, the Eligible Participants hereby agree to be bound by these terms and conditions stipulated herein and all decisions made by Allianz Malaysia shall be final, conclusive and absolute and no appeals and related correspondence in relation to the decisions of Allianz Malaysia will be entertained.
2. Allianz Malaysia reserves the absolute right and discretion to disqualify an Eligible Participant from this Campaign in the following events if:
  - (a) the Eligible Participant fails to comply with the terms and conditions of this Campaign stipulated herein;
  - (b) the Eligible Participant is found or suspected to have done anything which is in conflict with the terms and conditions of this Campaign and/or its process or operations, including but not limited to fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the participation of this Campaign; or

- (c) the Eligible Participant is found or suspected to have provided any information that is untrue, inaccurate and/or incomplete.

For the avoidance of doubt, the above list of events is non-exhaustive. Allianz Malaysia is entitled to exercise its rights and discretion as it deems fit.

3. Allianz Malaysia shall not be liable for any losses or damages whatsoever suffered by the Eligible Participants or any third parties, whether directly or indirectly, arising out of or in connection with this Campaign.
4. Allianz Malaysia shall not be responsible or liable for any loss, damage, claim, injury, death or accident incurred or suffered, in any circumstances, by the Winners, their Travel Companions or any third parties, whether directly or indirectly, arising out of or in connection with the trip taken as redeemed under this Campaign.
5. Allianz Malaysia shall not be liable for the specific terms of use applicable to the Prizes, or any rules or regulations stipulated by the Authorised Travel Agency to arrange for the redemption or collection of the Prize, or the benefits and/or services provided by any third-party service providers under this Campaign.
6. Allianz Malaysia reserves the absolute right and discretion to cancel, terminate or suspend this Campaign or vary its terms and conditions without any prior notice or reason. For avoidance of doubt, the Eligible Participants hereby agree that they are not entitled to any form of compensation whatsoever arising from all losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension, or variation by Allianz Malaysia.
7. This Campaign is in no way sponsored, endorsed, administered by the Korea Open 2025, Authorised Travel Agency, selected airline or accommodation.
8. By participating in this Campaign, the Eligible Participants agree and consent to allow their personal data being collected, processed, and used by Allianz Malaysia Berhad, Allianz Life Insurance Malaysia Berhad and/or Allianz General Insurance Company (Malaysia) Berhad (collectively, "**Allianz Group of Companies**") in accordance with the Personal Data Protection Act 2010. In addition, the Eligible Participants agree and consent to their personal data or information being collected, processed, and used by Allianz Group of Companies for the following purposes:
  - Operations and administrative process of this Campaign;
  - Update Allianz Group of Companies records;
  - Market research and statistical analysis and surveys with the aim of improving Allianz Group of Companies products and services;
  - For advertising and promotion purposes; and
  - For any purposes required by law or regulation.

If the Eligible Participants wish to cease receiving any Allianz Group of Companies' marketing material or no longer wish to be contacted for marketing and promotional purposes by Allianz Group of Companies, please send an email to [customer.service@allianz.com.my](mailto:customer.service@allianz.com.my). Please note that Allianz Group of Companies will take two (2) to four (4) weeks to comply with such request.
9. The terms and conditions herein shall prevail over any inconsistent terms, conditions or representations contained in any other materials, including but not limited to promotional or advertising materials, for this Campaign.
10. The terms and conditions of the Campaign shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.