

In-branch Rewards Terms and Conditions

The In-branch Rewards ("**Campaign**") is organised by Allianz Malaysia Berhad ("**AMB**"). This Campaign is exclusively offered to customers of Allianz General Insurance Company (Malaysia) Berhad ("**AGIC**") and Allianz Life Insurance Malaysia Berhad ("**ALIM**") (collectively known as "**Allianz Malaysia**") subject to the terms and conditions herein.

Part A: Campaign Period

1. This Campaign will run from 30 October 2025 to 14 November 2025, both dates inclusive ("**Campaign Period**").
2. The cut-off date to participate in this Campaign is on 14 November 2025 or until the Gifts (as defined below) are fully redeemed, whichever comes first.
3. If the Gifts are fully redeemed before the end of the Campaign Period, an announcement will be made within 48 hours on Allianz Malaysia's Facebook.
4. Allianz Malaysia reserves the right, at its sole discretion, to shorten or extend the Campaign Period at any time with or without prior notice. Unless announced otherwise by Allianz Malaysia, any participation received after the Campaign Period or once Gifts are fully redeemed, whichever comes first, will be disregarded.

Part B: Eligibility Criteria

1. This Campaign is open to all citizens or permanent residents of Malaysia ("**Participants**") who complete an activity at the Penang One Allianz Flagship Branch at 17A, Jalan Sultan Ahmad Shah, Georgetown, 10050 Pulau Pinang during the Campaign Period.
2. The activities which are eligible ("**Eligible Activities**") are as follows:
 - Policy enquiries and/or purchase of policy;
 - Premium payment;
 - Nomination;
 - Update of personal details, including but not limited to nominees or trustees' contact details;
 - Other policy related matters;
 - Claim related matters; or
 - MyAllianz account registration.

Part C: Gifts

1. A total of two hundred (200) units of gifts ("**Gifts**") as stated below will be given out during this Campaign.

2. The Gifts defined as below:

Campaign Period	Gifts	No. of Eligible Customers
30 October 2025 – 7 November 2025	Each Eligible Customer will get (subject to availability): - RM 30 TNG eWallet Reload PIN	100 customers
8 November 2025 – 14 November 2025	Each Eligible Customer will get (subject to availability): - Exclusive Allianz Duffel Bag	100 customers

Part D: Eligible Customer, Announcement and Notification

1. The Gifts under this Campaign are given out on a first-come-first-served basis. The Participants who have fulfilled all the eligibility criteria under Part B will receive the Gift (“**Eligible Customers**”).
2. Each Eligible Customer is entitled to receive only one (1) Gift, regardless of the number of participations or Eligible Activities completed during the Campaign Period.
3. The Gifts must be collected by the Eligible Customers at the Penang One Allianz Flagship Branch during the Campaign Period. Any Gift that is not collected during the Campaign Period will be forfeited and returned to Allianz Malaysia and the Eligible Customer shall not be entitled to any form of claim, compensation or substitution of the forfeited Gift.
4. All costs and expenses incurred in relation to the collection of the Gift shall be borne by the Eligible Customers themselves.
5. The Gift is non-exchangeable, non-transferable or redeemable for cash.
6. Allianz Malaysia reserves the right to request for documentation or written proof of identification, age, and place of residence of any or all Eligible Customers of this Campaign prior to giving out the Gifts.
7. The redemption of the TNG eWallet Reload PIN will be subject to the terms and conditions of the issuing company, namely Touch ‘n Go Sdn Bhd.
8. Any request for reimbursement of the Gift not received or delayed that is not due to the fault of Allianz Malaysia, shall not be entertained.
9. Allianz Malaysia will not be responsible for any delays, losses, damages or theft of the Gifts.

10. Allianz Malaysia reserves the absolute right to change and/or substitute the Gifts for this Campaign with other gifts of similar value at any time with or without any prior notice or reason.

Part E: General Terms and Conditions

1. By participating in this Campaign, the Participants hereby agree to be bound by these terms and conditions stipulated herein and all decisions made by Allianz Malaysia shall be final, conclusive and absolute and no appeals and related correspondence in relation to the decisions of Allianz Malaysia will be entertained.
2. Allianz Malaysia reserves the absolute right and discretion to disqualify a Participant in the following events if:
 - (a) the Participant fails to comply with the terms and conditions of this Campaign stipulated herein;
 - (b) the Participant is found or suspected to have done anything which is in conflict with the terms and conditions of the Campaign and/or its process or the operations of it, including but not limited to fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the participation of the Campaign; and
 - (c) the Participant is found or suspected to have provided any information that is untrue, inaccurate and/or incomplete.

For the avoidance of doubt, the above list of events is non-exhaustive. Allianz Malaysia is entitled to exercise its rights and discretion as it deems fit.

3. Allianz Malaysia shall not be liable for any losses or damages whatsoever suffered by the Participants, whether directly or indirectly, arising out of or in connection with this Campaign.
4. Allianz Malaysia reserves the absolute right and discretion to cancel, terminate or suspend the Campaign or vary its terms and conditions with or without any prior notice or reason. For avoidance of doubt, the Participants hereby agree that they are not entitled to any form of compensation whatsoever arising from all losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension, or variation by Allianz Malaysia.
5. By participating in this Campaign, the Participants agree and consent to allow their personal data being collected, processed, and used by AMB and Allianz Malaysia (collectively, **"Allianz Group of Companies"**) in accordance with the Personal Data

Protection Act 2010. In addition, the Participants agree and consent to their personal data or information being collected, processed, and used by Allianz Group of Companies for the following purposes:

- Operations and administrative process of this Campaign;
- Update Allianz Group of Companies' records;
- Market research and statistical analysis and surveys with the aim of improving Allianz Group of Companies' products and services;
- For advertising and promotion purposes; and
- For any purposes required by law or regulation.

If the Participants wish to cease receiving any marketing material or no longer wish to be contacted for marketing and promotional purposes by Allianz Group of Companies, please send an email to customer.service@allianz.com.my. Please note that Allianz Malaysia will take two (2) to four (4) weeks to comply with such request.

6. The terms and conditions herein shall prevail over any inconsistent terms, conditions or representations contained in any other materials, including but not limited to promotional or advertising materials, for this Campaign.
7. The terms and conditions of the Campaign shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 29 October 2025