

“Inisiatif Bantuan Banjir PerlindunganKu”

Terms & Conditions for “Inisiatif Bantuan Banjir PerlindunganKu”

The “**Inisiatif Bantuan Banjir PerlindunganKu**” (“**Initiative**”) is organised by Allianz General Insurance Company (Malaysia) Berhad (“**Allianz**” or “**We**”) subject to the terms and conditions described below.

1. Eligibility

- 1.1 This Initiative is open to all individuals actively insured under Allianz PerlindunganKu, PerlindunganKu Allianz4All, and POS PerlindunganKu (collectively, the “**Policies**”) who are affected by floods at their home. (“**Eligible Participants**”).
- 1.2 The Eligible Participants must have been required to evacuate to government-run relief centers (also known as “*Pusat Pemindahan Sementara*”) due to floods occurring anytime from 1 November 2022 to 31 January 2023 (“**Evacuation Period**”).
- 1.3 The Policies must be in force at the time of evacuation.

2. Emergency Flood Evacuation Benefit

- 2.1 If the Eligible Participants satisfy the eligibility criteria under this Initiative, they are entitled to claim a one-time RM500 lump sum payment.
- 2.2 Eligible Participants are entitled to claim under this Initiative only one (1) time, regardless of the number of Policies he/she may have purchased or renewed at the point of the Evacuation Period.

3. Claim Process

- 3.1 Eligible Participants can submit their claims for the benefit under this Initiative until 30 June 2023 or until the allocated fund of RM 2million is exhausted, whichever comes first.
- 3.2 Notify us of your claim by calling us at 1-800-22-5542 or via our corporate website at the following link: www.allianz.com.my/cnf
- 3.3 Allianz to receive the relevant documents required and validate the claim entitlement.
- 3.4 Eligible claims will be settled within 3 working days via E-payment.

4. Claim Documents Required

- 4.1 Proof of relocation to government run relief centers by providing the “Borang Pendaftaran Mangsa Bencana di Pusat Pemindahan”.
- 4.2 Completed [e-payment form](#).

5. Other Conditions

- 5.1 By participating in the Initiative, the Eligible Participants hereby agree to be bound by these terms and conditions, and any decisions made by Allianz in respect of this Initiative shall be final and conclusive.
- 5.2 Allianz reserve the right and has the absolute discretion to vary the Initiative Period, the Evacuation Period and any other terms and conditions of this Initiative, or to suspend, cancel or terminate the Initiative without any prior notice or reason.

- 5.3 Allianz shall not be liable for any direct or indirect loss or damage of any kind whatsoever or howsoever arising, that may be suffered by the Eligible Participants or any person claiming through the Eligible Participants in connection with this Initiative.
- 5.4 The processing of any personal data provided pursuant to this Campaign shall be in accordance with the Personal Data Protection Act 2010.
- 5.5 For any enquiries related to this initiative, For further enquiries, kindly contact Allianz Malaysia via customer.service@allianz.com.my or at 1-300-22-5542, from Monday to Friday between 9.00am to 6.00pm.
- 5.6 The terms and conditions of this Initiative shall be governed and interpreted in accordance with the laws of Malaysia.

Terms & Conditions last updated: 3 January 2023