

**Allianz General We Care Campaign Claim Form for
Person Under Investigation (PUI) / Person Under Surveillance (PUS) for COVID-19
Claim of Food Delivery e-Voucher**

This claim request MUST BE submitted to wecare@allianz.com.my together with all the required documents as listed below within 7 calendar days from the start date of surveillance and observation period OR admission date. For more info, please contact your Allianz agent.

Document check (✓)

	Completed Allianz We Care Community Campaign Claim Form for PUI/PUS for COVID-19
	Copy of Home Surveillance & Observation Order/Letter from MOH/hospital AND/OR PUI/PUS confirmation medical letter from MOH/ hospital to undergo home surveillance or admission in hospital
	Copy of identification card

Note: Should there be any doubts on the softcopies submitted, we reserve the right to hold or decline the claim until original copy of the documents are received.

Particulars of Claimant

Name as per NRIC	
NRIC/ Old IC No.	
Mobile Number	
Email Address (To receive the e-Vouchers)	<i>Please note that the e-vouchers are confidential and intended for the Claimant only. Kindly do not share or reveal the details to any third party to avoid unauthorised use. Any request for e-voucher replacements will not be entertained.</i>
State / District	

Details of confirmation of PUI/PUS

Start Date of Surveillance and Observation period OR Admission Date	
End Date of Surveillance and Observation period OR Discharge Date	
Name of Hospital/District Health Office and Authorised Officer	

Consent To Process & Disclose Personal Data / Persetujuan Untuk Memproses & Mendedah Data Peribadi

I have fully read and understood the data privacy notice overleaf. I hereby confirm that I give explicit consent, in accordance with the provisions of the Personal Data Protection Act 2010, on behalf of myself to the Company to collect, use, disclose, transfer, share or otherwise process my Personal Data, including sensitive personal data for the purposes stated in the data privacy notice overleaf. / *Saya telah membaca dan memahami sepenuhnya notis data privasi disebelah belakang borang ini. Saya mengesahkan bahawa saya memberi persetujuan yang nyata, kepada Syarikat untuk mengumpul, menggunakan, mendedahkan, memindahkan, berkongsi atau sebaliknya memproses Data Peribadi saya termasuk data peribadi sensitif untuk tujuan-tujuan yang dinyatakan di belakang borang ini.*

Signature of Claimant

Date:

Data Privacy Notice & Consent / Notis Data Privasi & Persetujuan

1. Processing of Your Personal Data / Pemprosesan Data Peribadi Anda

- a) Allianz General Insurance Company (Malaysia) Berhad ("Company") will use the information you supply in this form to, among others, process your claim in accordance with the Personal Data Protection Act 2010, other related legislation and the Company's internal policy. / Allianz General Insurance Company (Malaysia) Berhad ("Syarikat") akan menggunakan maklumat yang anda bekalkan dalam borang ini untuk, antaranya, memproses tuntutan anda mengikut Akta Perlindungan Data Peribadi 2010, undang-undang lain yang berkaitan dan polisi dalaman Syarikat.
- b) The personal information collected in this form, which is supplied by you about your own or another person's personal information, may include sensitive personal data required for claims ("Personal Data"). You confirm that you are authorised to act for the other person, to consent to the processing of his/her Personal Data and to receive on his/her behalf, any data privacy notices. / Maklumat peribadi dalam boring ini yang dibekalkan oleh anda mengenai maklumat peribadi sendiri berkaitan orang lain, mungkin termasuk data peribadi sensitif yang diperlukan untuk membut tuntutan ("Data Peribadi"). Anda mengesahkan bahawa anda diberi kuasa untuk bertindak bagi pihak mereka untuk bersetuju dengan pemprosesan Data Peribadi mereka dan menerima bagi pihak mereka apa-apa notis data privasi.
- c) The Company may also obtain your Personal Data from other sources, such as bureau or agencies established or to be established by regulatory authorities, operators of registers or databases available to the insurance industry, other external database suppliers, governmental departments, agencies or authorities, the Company's intermediaries, third party administrators and/or your attending doctors, hospitals, clinics, other medical professionals, facilities or pharmacies, laboratories, lawyers, agents, proposed assignees, from whom such information would be essential for the proper processing of the data for the said claims herein. / Syarikat juga mungkin memperolehi Data Peribadi anda daripada sumber-sumber lain, seperti biro atau agensi-agensi yang ditubuhkan atau akan ditubuhkan oleh pihak berkuasa kawal selia, operator rekod atau pangkalan data yang tersedia kepada industri insurans, atau pembekal-pembekal pangkalan data luar, jabatan kerajaan, agensi atau pihak berkuasa, pihak perantara insurans, pengurus dan/atau pembekal perkhidmatan pihak ketiga, doktor perawat anda, hospital, klinik, ahli profesional perubatan lain, kemudahan atau farmasi perubatan yang lain, makmal, peguam, agen, pemegang serah hak yang dicadangkan, daripada mana maklumat sebegitu adalah penting untuk pemprosesan data yang sepatutnya untuk tuntutan yang dinyatakan di sini.

2. Purposes of Collecting and Using Your Personal Data / Tujuan Mengumpul dan Menggunakan Data Peribadi Anda

Your Personal Data will be collected, used and otherwise processed by the Company for the following purposes: / Data Peribadi anda akan dikumpul, diguna dan sebaliknya diproses oleh Syarikat untuk tujuan-tujuan berikut:

- (a) for claims processing, evaluation, administration and claim settlement; / untuk memproses tuntutan, menilai, mentadbir dan penyelesaian tuntutan;
- (b) for detection and prevention of criminal activity or fraud in connection with a claim herein and/or improper claim; / untuk mengesan dan mengelakkan aktiviti jenayah atau penipuan berkaitan dengan tuntutan di sini dan/atau tuntutan tidak betul;
- (c) to ensure that the Personal Data in our Company's records are updated; / untuk memastikan bahawa Data Peribadi dalam rekod Syarikat adalah terkini;
- (d) for statistical analysis and surveys; / untuk analisis statistik dan kaji selidik;
- (e) for data transfer to, and sharing with, other members of the Group and/or third parties acting on behalf of the Company, including those located outside Malaysia. / untuk pemindahan data kepada, dan berkongsi dengan, ahli-ahli lain dalam Kumpulan Syarikat dan/atau pihak ketiga yang bertindak bagi pihak Syarikat, termasuk yang berada di luar Malaysia.

3. Your Rights of Access to Your Personal Data / Hak Anda Untuk Akses Kepada Data Peribadi Anda

You have the right to request in writing access to, enquire, correct and complain in respect of your Personal Data held by the Company by contacting the Company's Customer Service Officer at 1300-22-5542 from 8.00 a.m. to 8.00 p.m., Monday to Friday or email at customer.service@allianz.com.my or via our Fax No. 03-2264 8499. You also have the right to request in writing for the Company to cease processing your Personal Data, which may result in the Company being unable to process your claim. / Anda berhak untuk meminta secara bertulis akses kepada, membuat apa-apa pertanyaan, pembedulan atau aduan berkaitan dengan Data Peribadi anda yang disimpan oleh Syarikat dengan menghubungi Pegawai Perkhidmatan Pelanggan Syarikat di 1300-22-5542, dari 8.00 pagi hingga 8.00 petang, Isnin hingga Jumaat atau emel kepada customer.service@allianz.com.my atau melalui No. Faks 03-22648499. Anda juga boleh meminta secara bertulis kepada Syarikat untuk berhenti memproses Data Peribadi anda, yang mungkin akan mengakibatkan Syarikat tidak dapat memproses tuntutan anda.