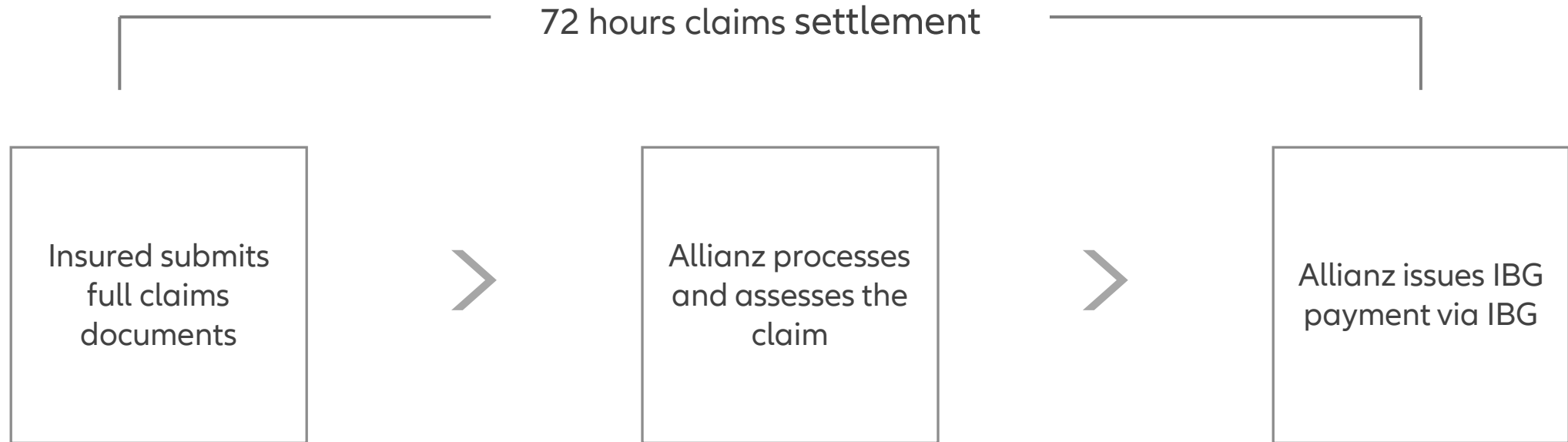


Claims less than RM3,000



The turnaround time from the receipt of complete documents till date of payments is 72 hours.

Claims up to RM 20,000



The turnaround from date of notification till date of payment is 21 days.

Claims up to RM 50,000



The turnaround from date of notification till date of payment is 28 days.

Checklist on the required supporting documents of Claims

Benefits	Documents
Death/ Permanent Disablement	1. Medical report
	2. Death Certificate
	3. Postmortem report;
	4. Police Report
	5. Driving license (for Motor Vehicle Accident where Insured Person was the driver/ rider);
	6. Completed Allianz e-payment form.
	7. Confirmation email from Touch' n Go Opt-in
	8. Payment Transaction history from Touch' n Go as proof of Opt-in
Loss of/ Damage to Personal Effects	1. Police Report
	2. Completed Allianz e-payment form .
	3. Confirmation email from Touch' n Go Opt-in
	4. Payment Transaction history from Touch' n Go as proof of Opt-in
	5. Parking Transaction History

Benefits	Documents
Key Care	1. Police Report
	2. Completed Allianz e-payment form.
	3. Confirmation email from Touch' n Go Opt-in
	4. Payment Transaction history from Touch' n Go as proof of Opt-in
Touch & Go NFC Card	1. Completed Allianz e-payment form.
	2. Confirmation email from Touch' n Go Opt-in
	3. Payment Transaction history from Touch' n Go as proof of Opt-in
Transport Allowance	1. Police Report
	2. Completed Allianz e-payment form.
	3. Confirmation email from Touch' n Go Opt-in
	4. Payment Transaction history from Touch' n Go as proof of Opt-in
	5. Medical Report/ Admission or Discharge Form

The Company reserves the right to request for any relevant document(s) as may be applicable and reasonable to support an Insured Person's/Claimants claim at the Insured Person's/Claimants expenses.