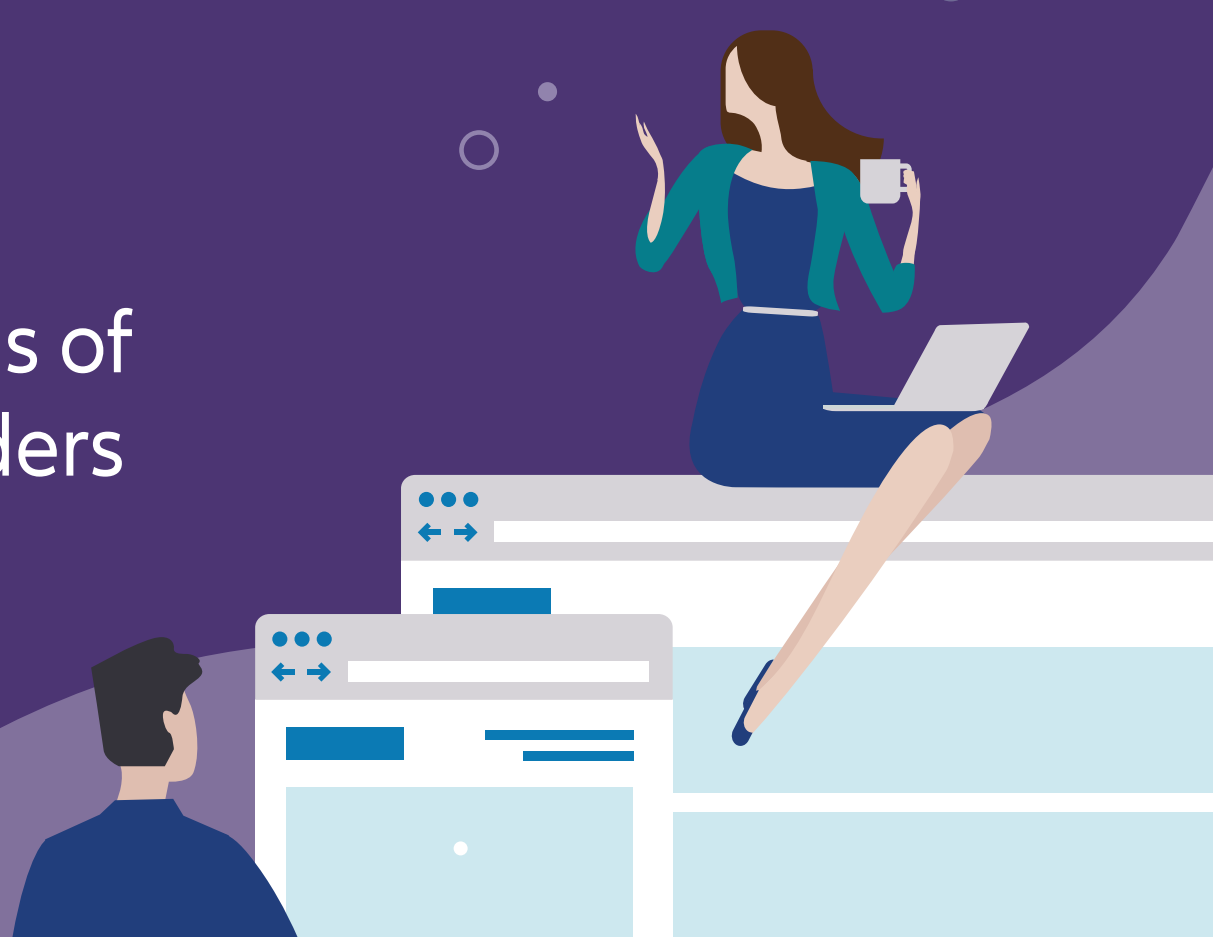
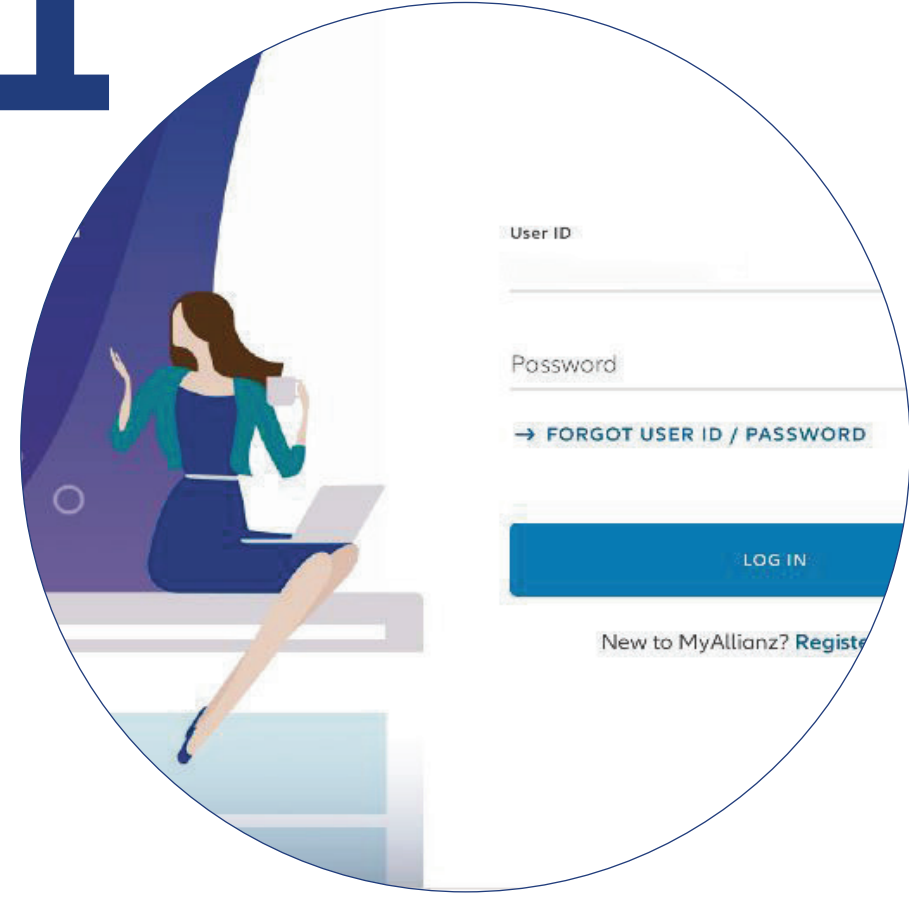


# MyAllianz User Guide

Steps to submit and check the status of Allianz General claim for policyholders on MyAllianz

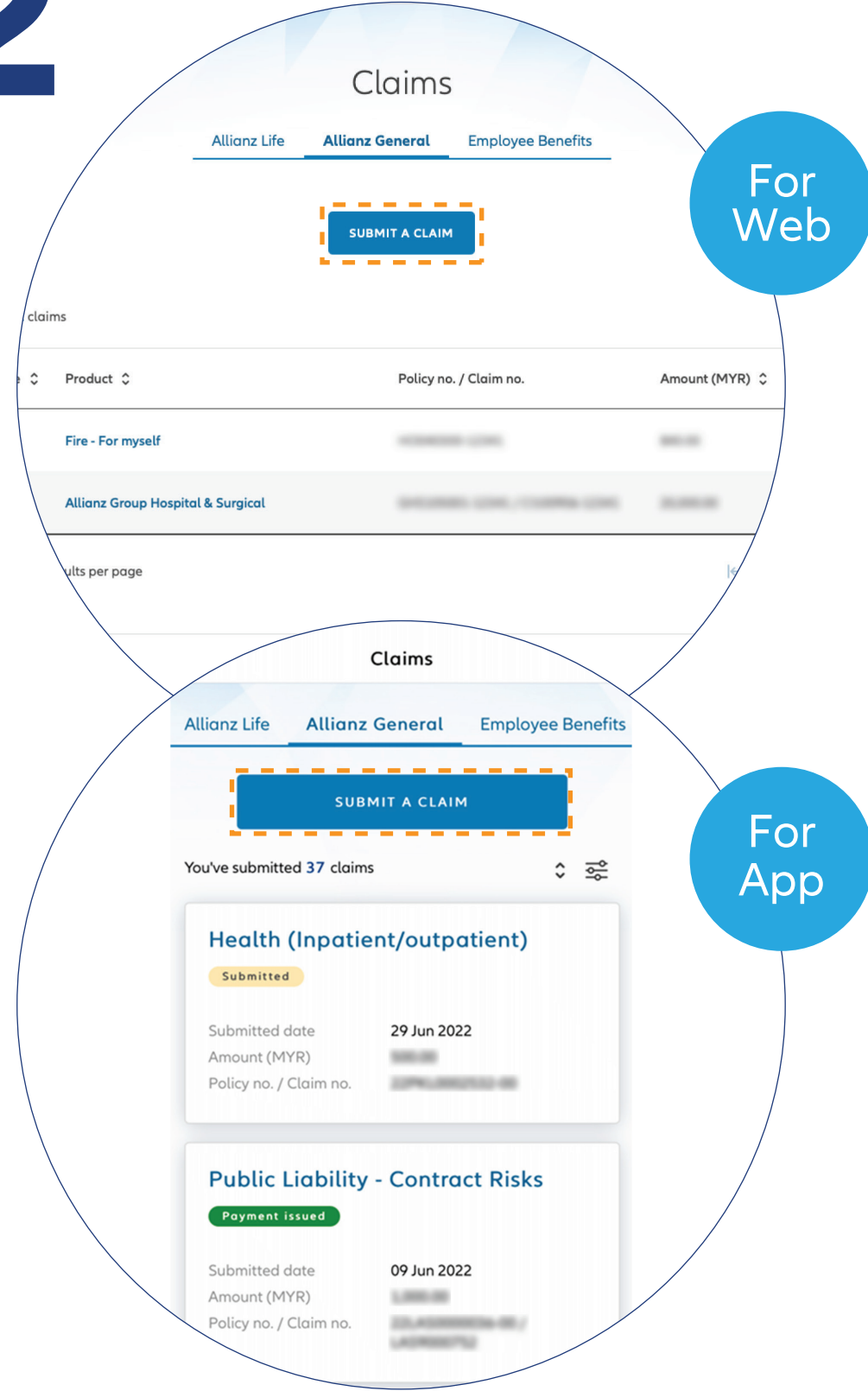


1



Login to MyAllianz.

2



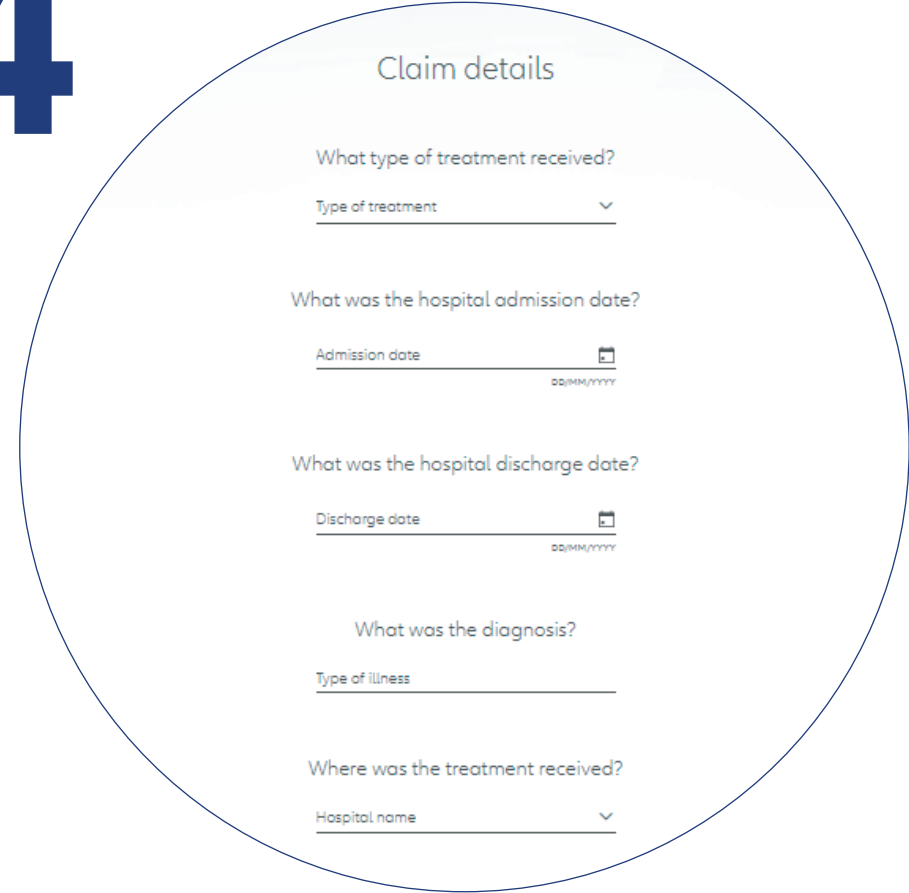
Click “Submit a claim” button on the homepage under “Allianz General” tab.

3



Select the policy you would like to submit for claim.

4



Enter the required claim details and click “NEXT”.

5



Upload the required claim supporting documents and click “NEXT”.

Note: Suitable file formats are JPG, JPEG, PDF, PNG.

6



Check/Enter your bank details and click “NEXT”.

7

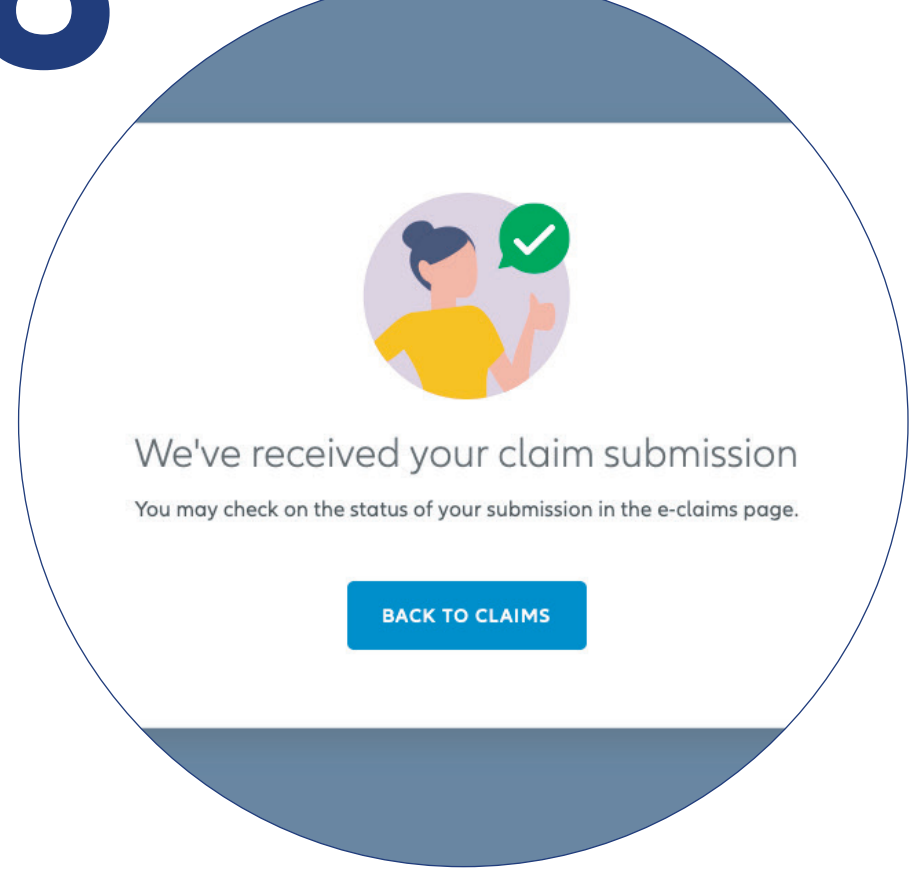


On the “SUMMARY” page, check and ensure that the information provided is accurate.

Acknowledge and agree that you have read and understood the claim terms and conditions.

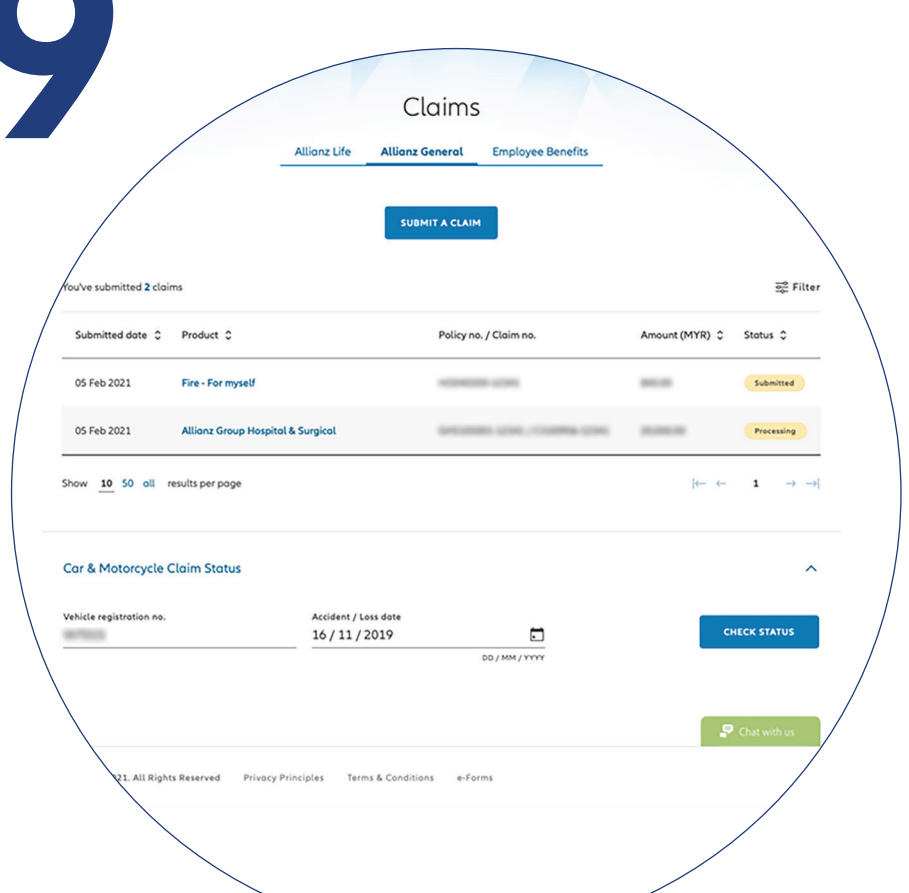
Click “NEXT”.

8



You’ve successfully submitted your claim.

9



**Check claim status**  
You can check the status of your claims on the claim page.