

MyAllianz User Guide

Steps to submit and check the status of Allianz General claim for policyholders on MyAllianz

在 MyAllianz 提交 Allianz General 保单和查询索赔进展步骤

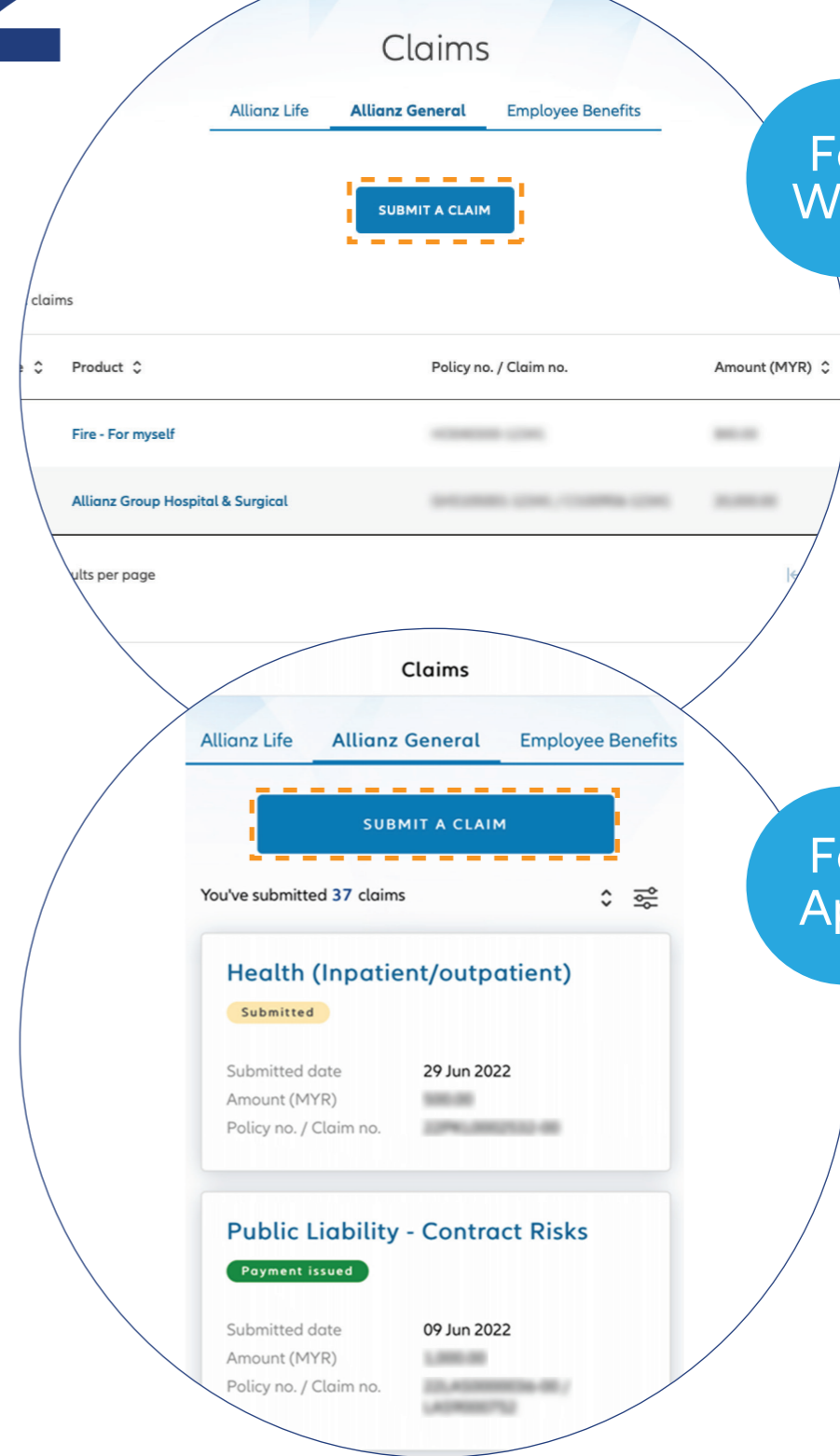
1



Login to MyAllianz.

登录 MyAllianz。

2



Click "Submit a claim" button on the homepage under "Allianz General" tab.

点击主页上 "Allianz General" 选项, 再点击 "Submit a claim" 按钮。

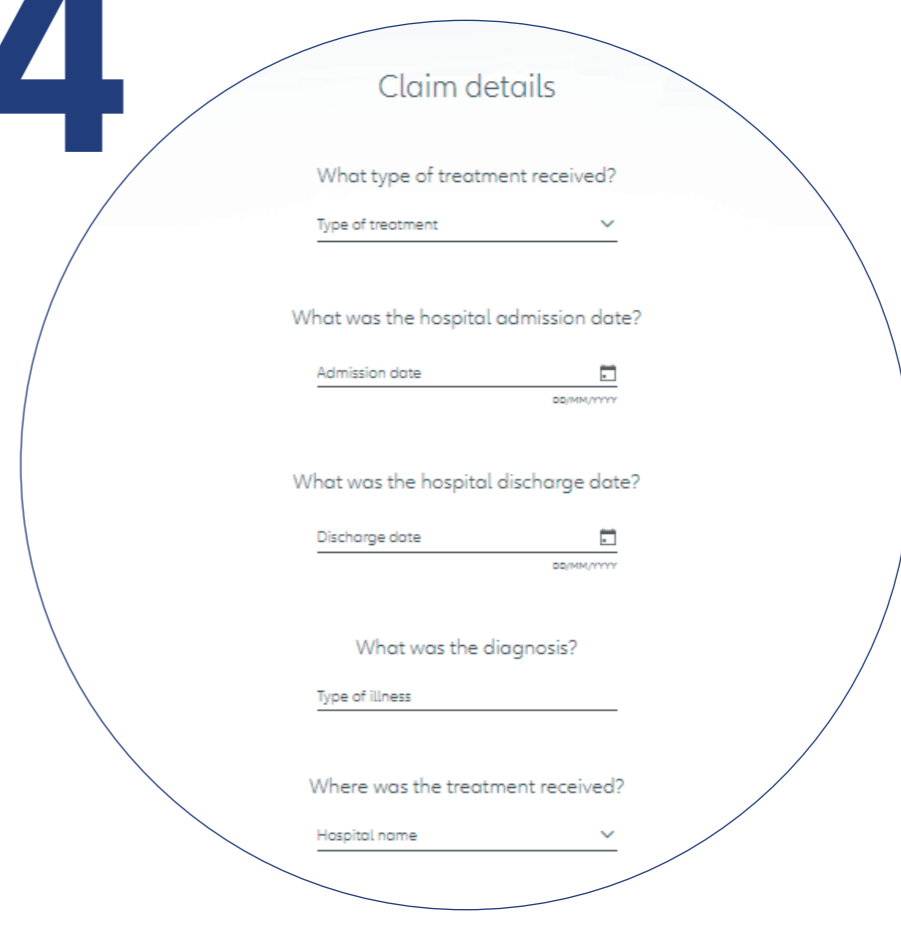
3



Select the policy you would like to submit for claim.

选择您要提交索赔的保单。

4



Enter the required claim details and click "NEXT".

输入所需的索赔详细信息, 然后点击 "NEXT"。

5



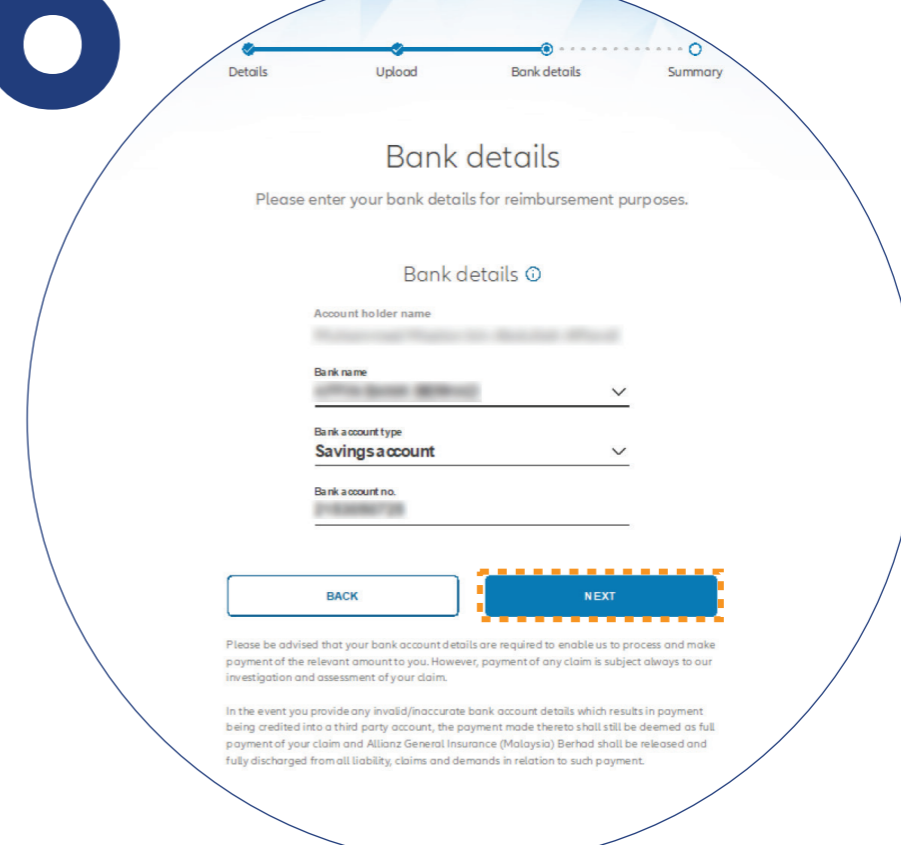
Upload the required claim supporting documents and click "NEXT".

Note: Suitable file formats are JPG, JPEG, PDF, PNG.

上传所需的索赔证明文件, 然后点击 "NEXT"。

注明: 只适合上传 JPG, JPEG, PDF, PNG 文档格式。

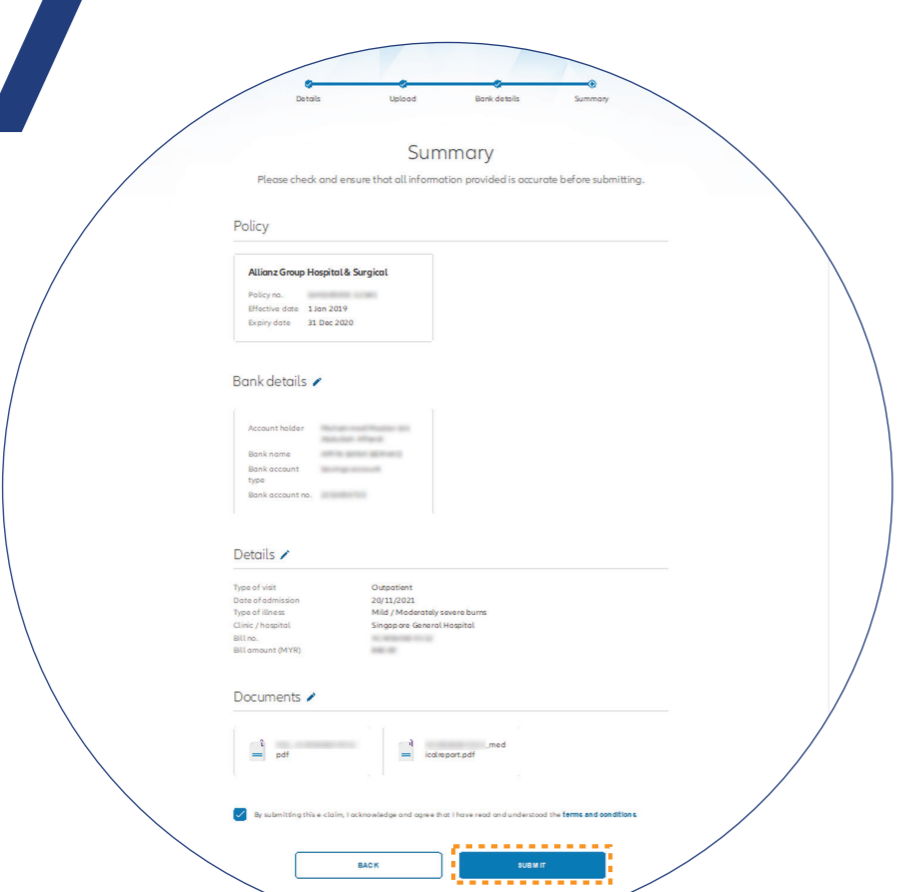
6



Check/Enter your bank details and click "NEXT".

检查/输入您的银行账户资料后点击 "NEXT"。

7



On the "SUMMARY" page, check and ensure that the information provided is accurate.

Acknowledge and agree that you have read and understood the claim terms and conditions.

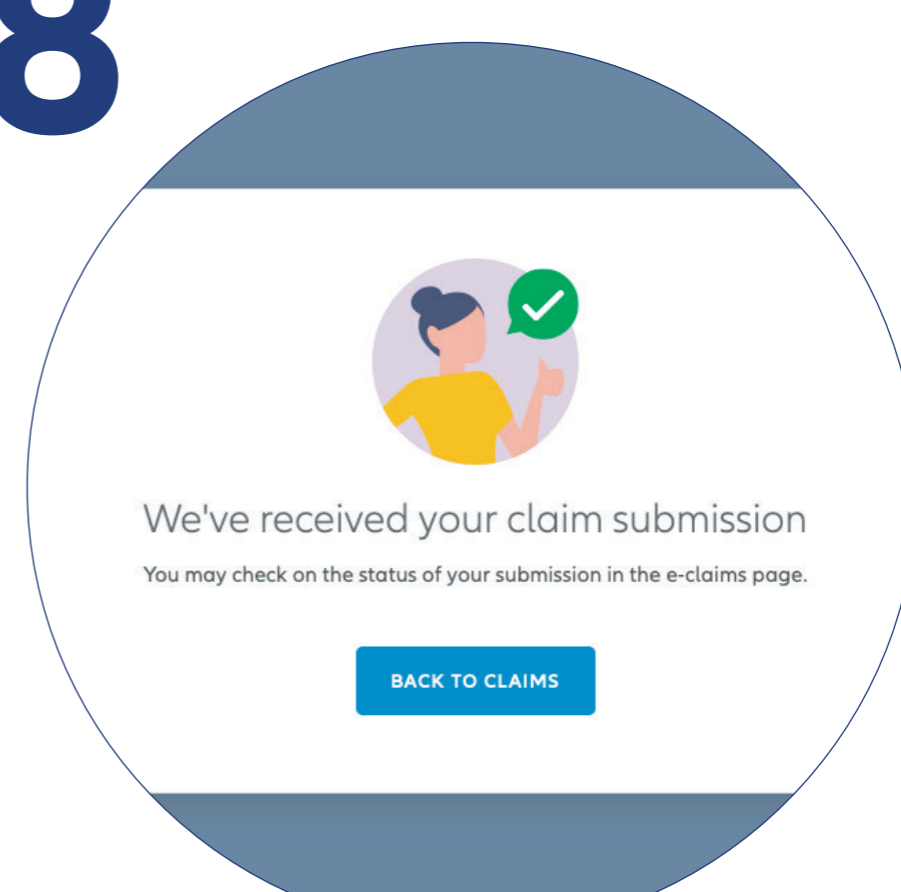
Click "NEXT".

在 "SUMMARY" 页面上, 检查并确保提供的信息准确无误。

确认并同意您已阅读并理解索赔条款和条件。

点击 "NEXT"。

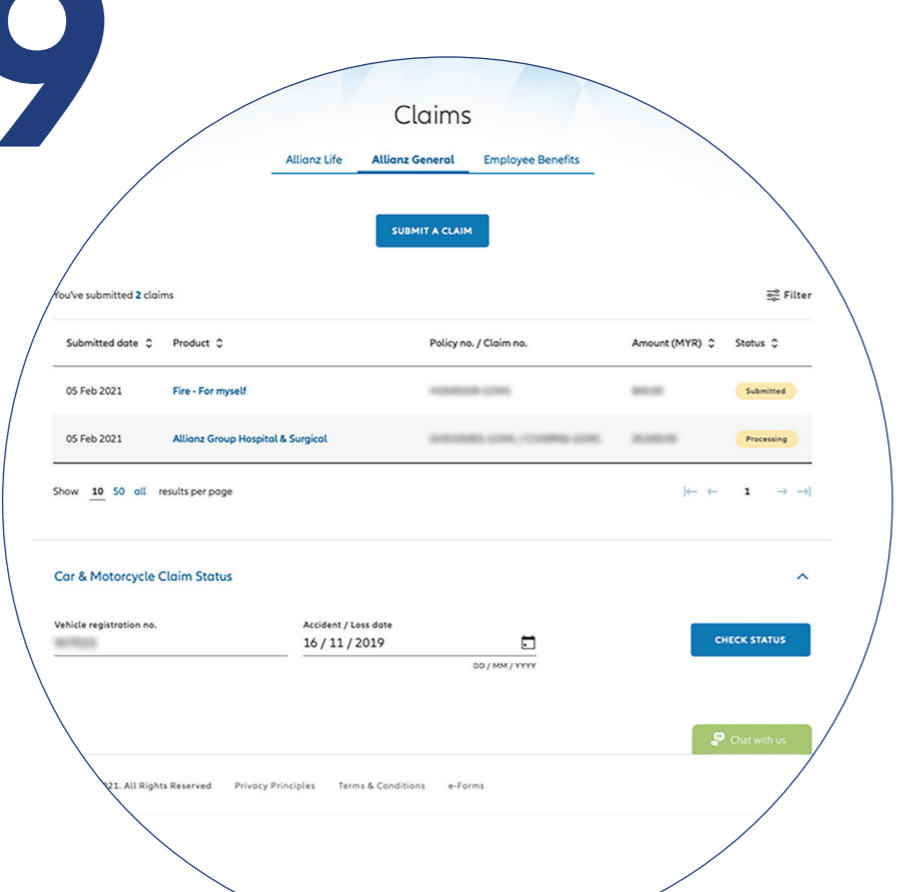
8



You've successfully submitted your claim.

您已提交保单索赔申请。

9



Check claim status

You can check the status of your claims on the claim page.

检查索赔的进展

您可以在索赔页面上查看您的保单索赔进展。