

MyAllianz User Guide

Steps to submit and check the status of Allianz General claim for non-policyholders on MyAllianz



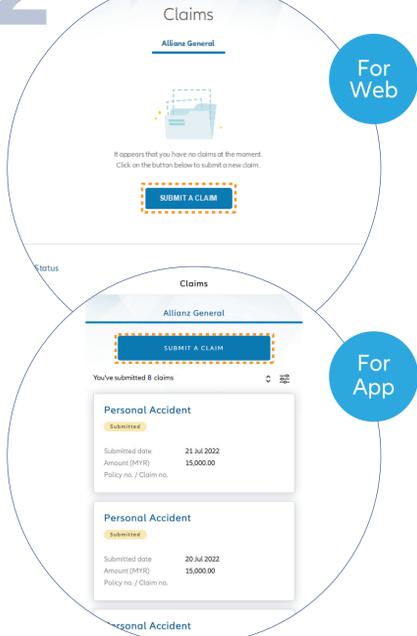
1



Log in to MyAllianz.

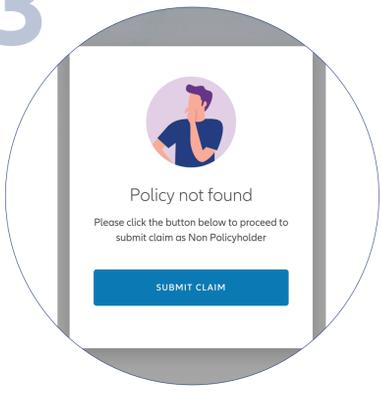
Click [here](#) to view the user guide for registration of a new user account.

2



Click 'SUBMIT A CLAIM' button on the homepage under 'Allianz General' tab.

3



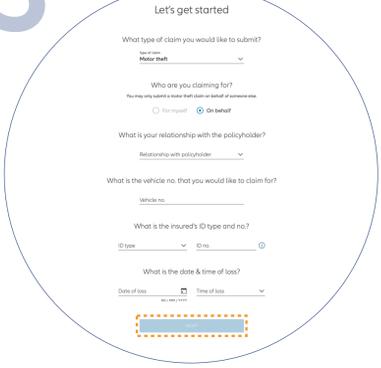
Click 'SUBMIT CLAIM' to proceed.

4



Select the type of claim you would like to submit for from the drop-down list.

5



Select the claim type and enter the required details. Click 'NEXT'.

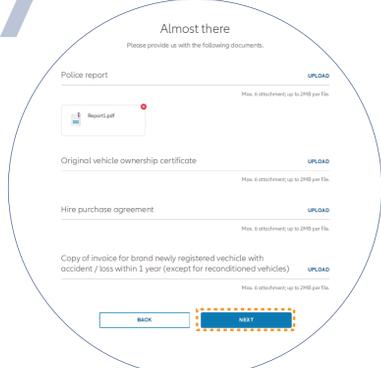
Note: If submitting on behalf of a family member or others, please select the relationship with policyholder from the drop-down list.

6



Enter the required claim details and click 'NEXT'.

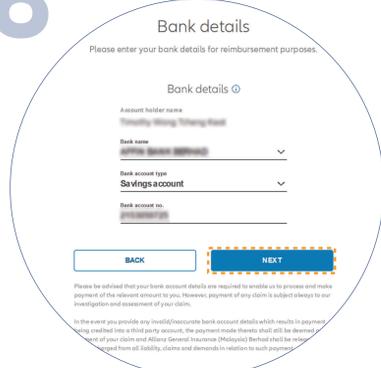
7



Upload the required claim supporting documents and click 'NEXT'.

Note: Suitable file formats are JPG, JPEG, PDF, PNG.

8



Check/Enter your bank details and click 'NEXT'.

9

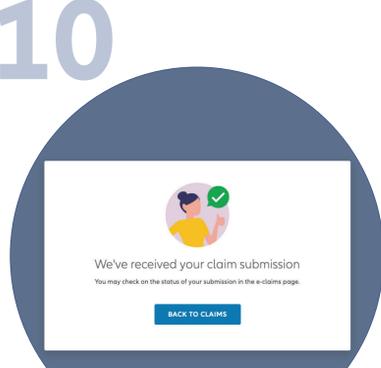


On the 'SUMMARY' page, check and ensure that the information provided is accurate.

Acknowledge and agree that you have read and understood the claim terms and conditions.

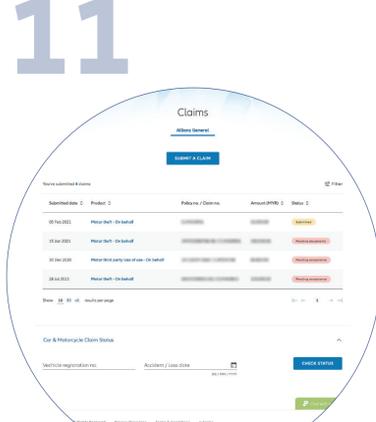
Click 'NEXT'

10



You've successfully submitted your claim.

11



Check claim status
You can check the status of your policy claims on the claim page.