

MyAllianz User Guide

Steps to submit and check the status of Allianz General claim for non-policyholders on MyAllianz

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	User ID
	Possword → FORGOT USER ID / PASSWORD LOG IN
	New to MyAllianz? Registe

Log in to MyAllianz.

Click <u>here</u> to view the user guide for registration of a new user account.



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button on the homepage under 'Allianz General' tab.



required details. Click 'NEXT'.

Enter the required claim details

Note: If submitting on behalf of a family member or others, please select the relationship with policyholder from the drop-down list.

and click '**NEXT**'.



Upload the required claim supporting documents and click 'NEXT'.

Note: Suitable file formats are JPG, JPEG, PDF, PNG.



Check/Enter your bank details and click 'NEXT'.



	D otono y		
	Type of claim Claiming for Relationship with policyholder ID type & no. Vehicle no. Date & time of loss Incident location Incident location type Estimated loss amount (MYR) Brief circumstances of loss	Motor theft On behalf Third party NRIC, 01/02/2021, 14:00 - 14:59 City road Parked his car at the incident location road side at night and were to dinner at nearby restaurant. When he came back his car was gone and there was glass on the floor.	
	Documents 🖍		
	By submitting this e-claim, I ac	knowledge and agree that I have read and understood the terms and conditions .	
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On the 'SUMMARY' page, check and ensure that the information provided is accurate.

Acknowledge and agree that you have read and understood the claim terms and conditions.

Click 'NEXT'

We've received your claim submission You may check on the status of your submission in the e-claims page BACK TO CLAIMS

You've successfully submitted your claim.



Check claim status You can check the status of your policy claims on the claim page.