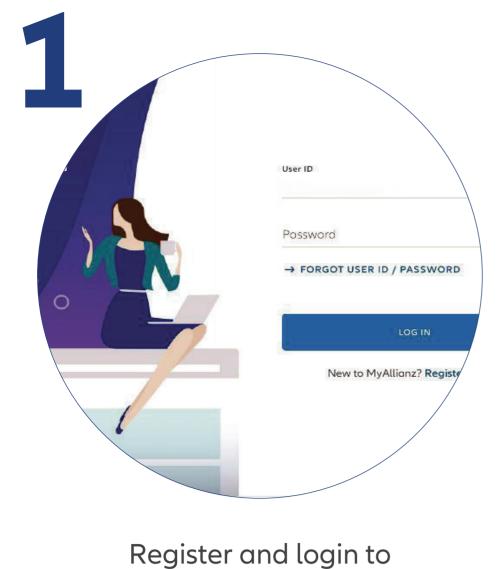


MyAllianz User Guide

Steps to submit and check the status of Allianz General claim for non-policyholders on MyAllianz

非保单持有人如何在 MyAllianz 提交 Allianz General 索赔和检查索赔进展步骤

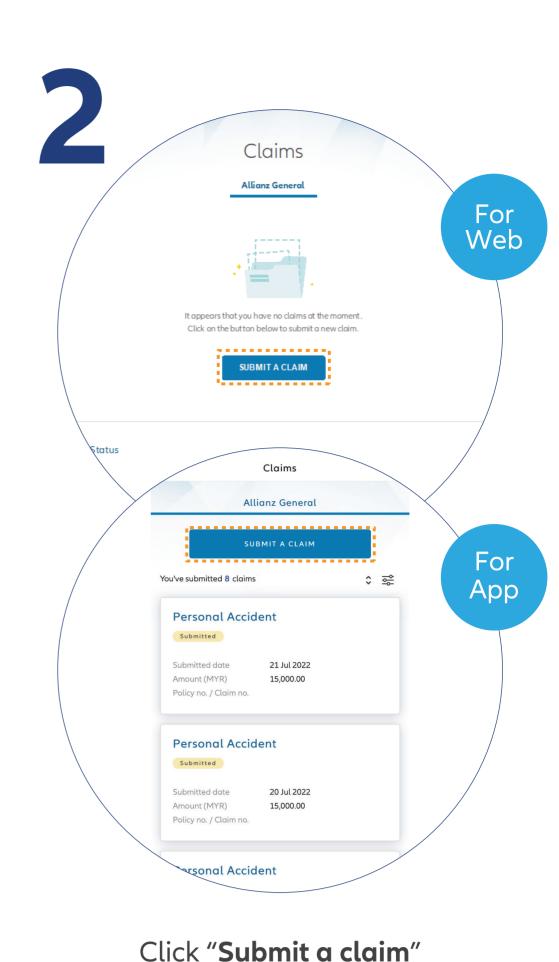


MyAllianz.

Click <u>here</u> to view the user guide for registration of a new user account.

注册及登录 MyAllianz。

点击此处查看注册新用户帐号 的用户指南。



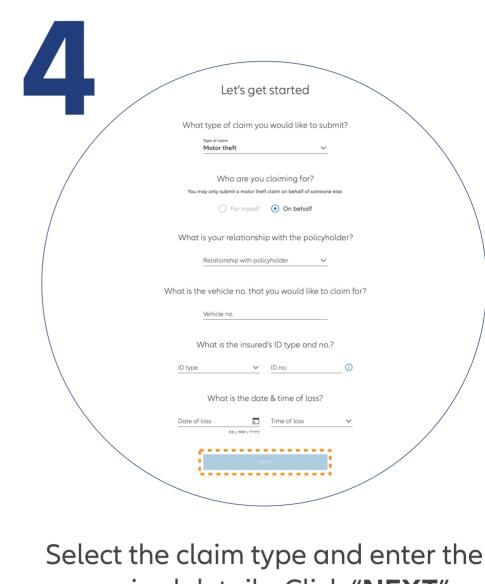
button on the homepage under "Allianz General" tab.

点击主页上 "Allianz General" 选项, 再点击 "Submit a claim" 按钮。



like to submit for from the drop-down list.

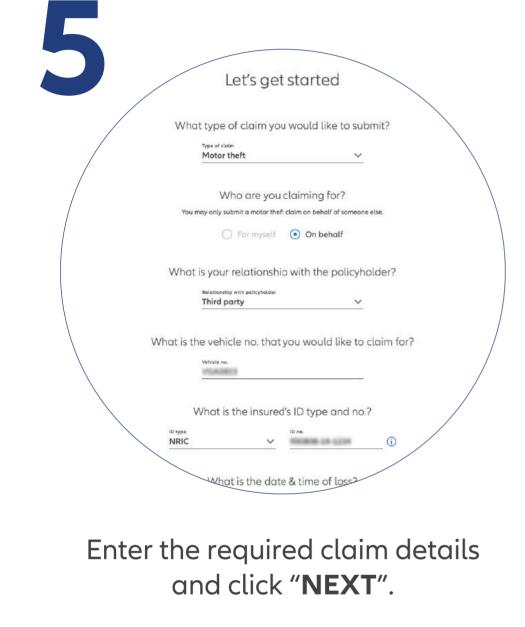
> 从下拉列表中选择您 要提交索赔的索赔类型。



required details. Click "NEXT". Note: If submitting on behalf of a family

member or others, please select the relationship with policyholder from the drop-down list. 选好索赔类型后,点击"NEXT"。

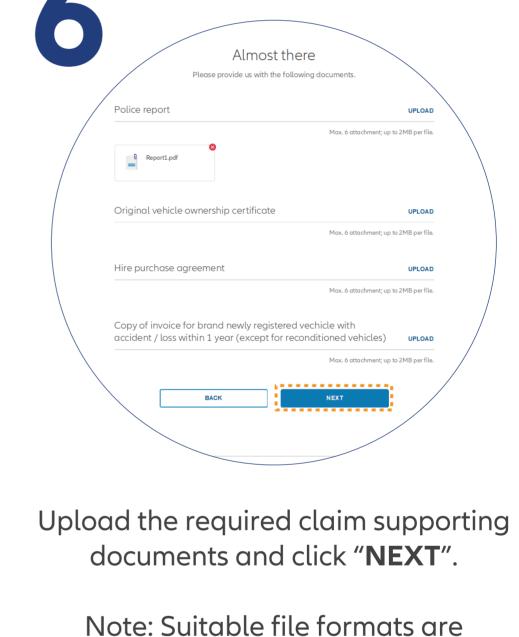
注明:如果代表家庭成员或其他人提交, 请从下拉列表中选择与投保人的关系。



然后点击 "NEXT"。

输入所需的索赔详细信息,

Bank details Please enter your bank details for reimbursement purposes.



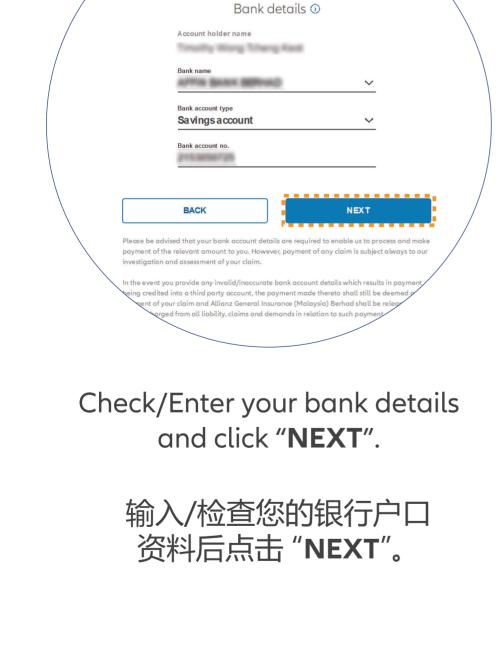
JPG, JPEG, PDF, PNG.

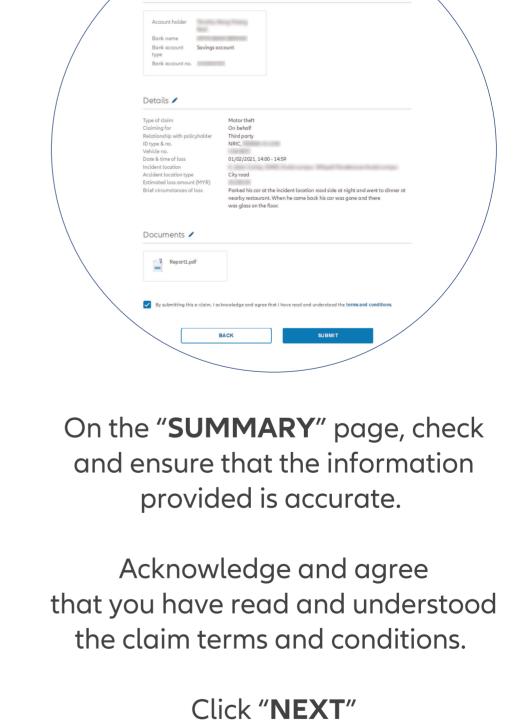
上传所需的索赔证明文件,

然后点击 "NEXT"。 注明: 只适合上传

JPG, JPEG, PDF, PNG文档格式。

Summary



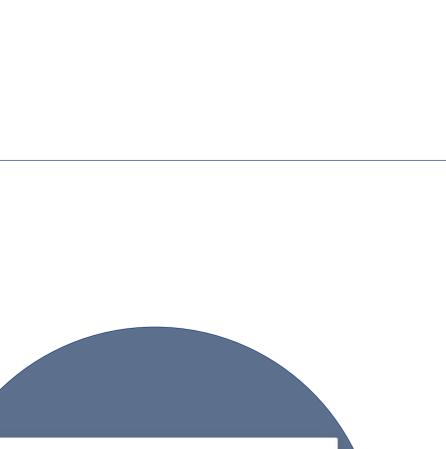


检查并确保提供的信息准确无误。 确认并同意您已阅读并理解

索赔条款和条件。

点击 "NEXT"。

在 "SUMMARY" 页面上,

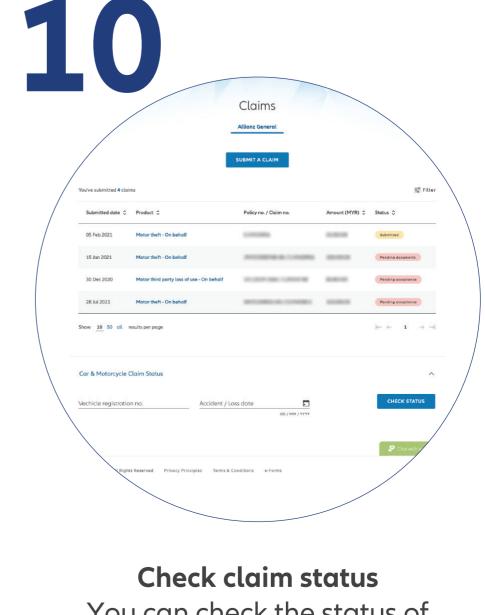


We've received your claim submission

You've successfully submitted your claim.

您已提交保单索赔申请。

You may check on the status of your submission in the e-claims page.



You can check the status of your policy claims on the claim page.

> 查询索赔的进展 您可以在索赔页面上 查看您的保单索赔进展。