

MyAllianz User Guide

Steps to submit and check the status of Allianz General claim for policyholders on MyAllianz





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Click "**Submit a claim**" button on the homepage under "**Allianz General**" tab.



	Completed claim form	UPLOAD	\backslash
		Max. 6 attachment; up to 2MB per file.	$\langle \rangle$
	HKL_ACM56060-0112.		
	Medical report	UPLOAD	
		Max. 6 attachment; up to 2MB per file.	\
	ACM560000112_med icolreport.pdf		
	Original medical invoice	UPLOAD	
		Max. 6 attachment; up to 2MB per file.	
	Original itemised bills and receipts	UPLOAD	
		Max. 6 attachment; up to 2MB per file.	
	Copy of passport depicting the entry and e treatment only)	xit date (for overseas UPLOAD	
		Max. 6 attachment; up to 2MB per file.	
	BACK	NEXT	
U	oload the rea	uired claim	

Upload the required claim supporting documents and click "**NEXT**".

Note: Suitable file formats are JPG, JPEG, PDF, PNG.

Detuis	opour	Durik detais	Summary
	Bank	details	
Please	enter your bank deta	ils for reimbursement p	ourposes.
	Banko	details 🛈	
	Account holder name		
	Bank name	~	·
	Bank account type		-
	Savingsaccount	\sim	-
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	BACK	NEXT	
Please be advise	ed that your bank account det	ails are required to enable us to p	process and make
payment of the investigation an	relevant amount to you. Howe d assessment of your claim.	wer, payment of any claim is subj	ect always to our
In the event you	provide any invalid/inaccurat	e bank account details which res	ults in payment
payment of your	r claim and Allianz General Ins	surance (Malaysia) Berhad shall surance in relation to such a sure	be released and
ruty discharged	nomal liability, claims and d	emanus in relation to such playm	

Check/Enter your bank details and click "**NEXT**".





Acknowledge and agree that you have read and understood the claim terms and conditions.

Click "NEXT".



You've successfully submitted your claim.



Check claim status You can check the status of your claims on the claim page.