

ALLIANZ MALAYSIA BERHAD (197201000819)

Q2 2025
FINANCIAL RESULTS

Analyst Briefing 26 August 2025





01

AMB GROUP FINANCIAL RESULTS





Group	General Insurance	Life Insurance	Investment Holding
Gross Written Premium (RM'mi	1)		
3,913.9 (+8.5%)	1,875.8 (+11.3%)	2,038.1 (+6.1%)	
Insurance Revenue (RM'mil)			
3,048.9 (+12.6%)	1,748.5 (+13.9%)	1,300.4 (+10.8%)	
Profit Before Tax (RM'mil)			
568.0 (+19.4%)	314.0 (+26.4%)	257.1 (+12.1%)	(3.1) (-47.6%)
Shareholders' net income (in RM'mil) +19.7% 427.1	Combined ratio (in %) -1.5pts 88.4% 86.9%	New business value (in RM'mil) +22.4%	Contractual service margin (in RM'mil) +5.5% 3,456.2
6M 24 6M 25 © Copyright Allianz Malaysia Berhad	6M 24 6M 25	6M 24 6M 25	6M 24 6M 25



ROBUST TOP LINE GROWTH AND RESILIENT EARNINGS



Comments

Insurance revenue

- Group insurance revenue of RM3.05 billion, an increase of 12.6% from RM2.71 billion in 2024 due to strong insurance revenue from both insurance segments.
- General business recorded an insurance revenue of RM1.75 billion, an increase of 13.9% compared to corresponding period of RM1.53 billion mainly from increase in gross earned premium from motor and fire business.
- Life business recorded an insurance revenue of RM1.30 billion, an increase of 10.8% compared to corresponding period of RM1.17 billion mainly attributed to higher insurance revenue from investment-linked protection and employee benefit business.

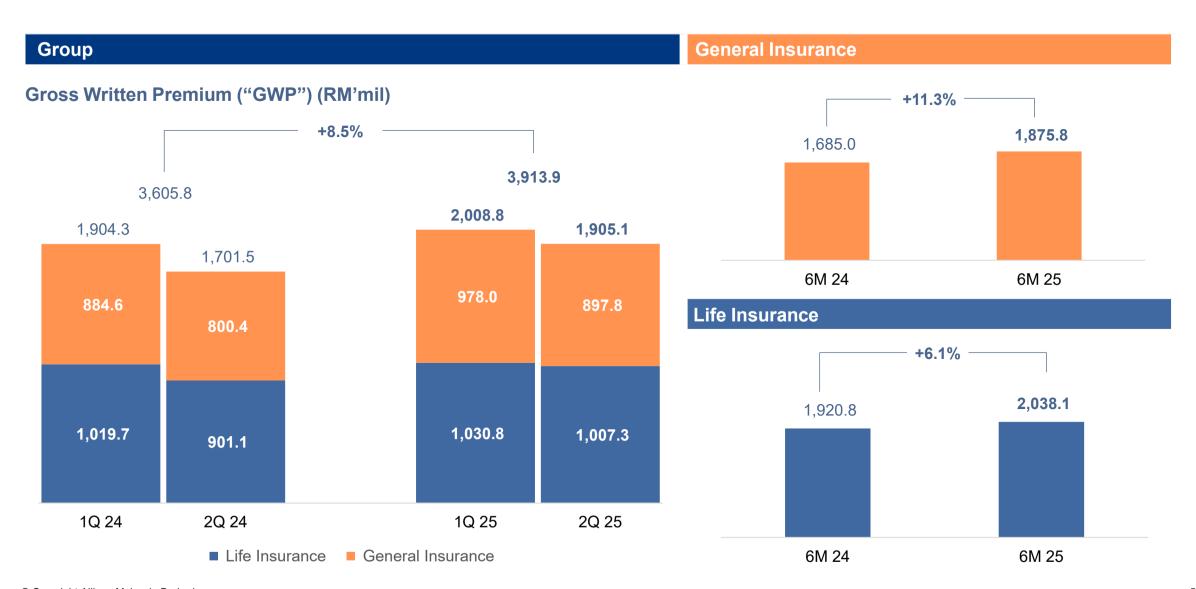
Earnings per ordinary share

- Basic earnings per ordinary share at 167.74 sen (6M 2024: 170.44 sen).
- Diluted earnings per ordinary share at 123.70 sen (6M 2024: 103.31 sen).

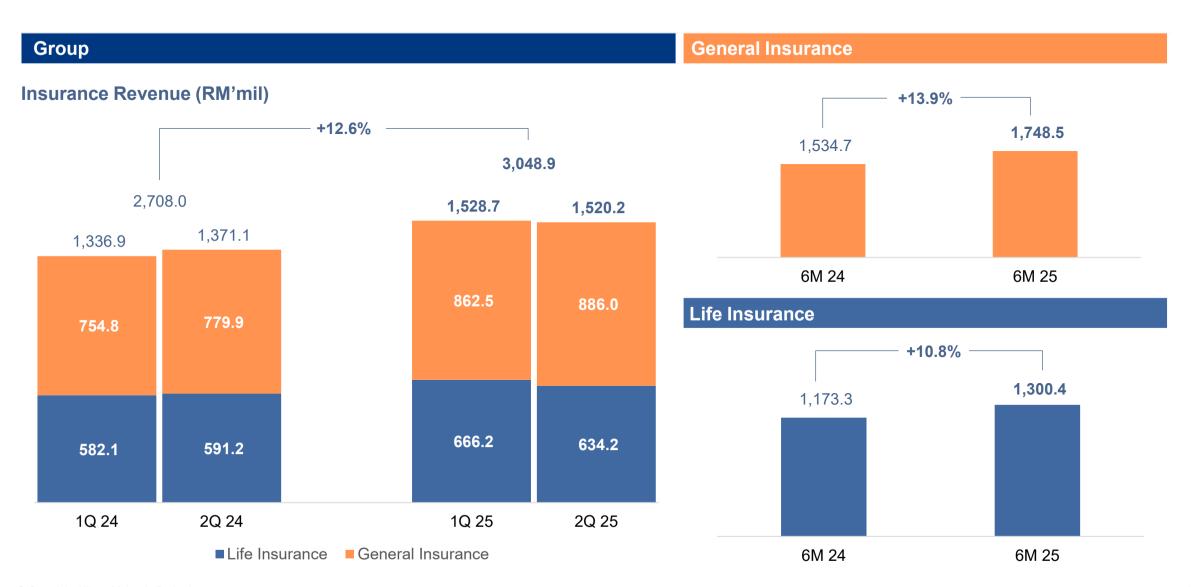
Profitability

- Group profit before tax of RM568.0 million, increased by 19.4% (6M 2024: RM475.8 million) due to higher profit contribution from both insurance segments.
- General business contributed a profit before tax of RM314.0 million, an increase of 26.4% (6M 2024: RM248.5 million). The increase was mainly contributed by better claims experience and higher net insurance and investment results for the period. Net combined ratio improved to 86.9% as at 6M 2025 which remain at a strong level below market average.
- Life insurance business recorded a profit before tax of RM257.1 million, an increase of 12.1% (6M 2024: RM229.4 million) due to higher net insurance and investment results from investment-linked protection and employee benefit business. Increase in CSM for the period supported by strong new business growth.

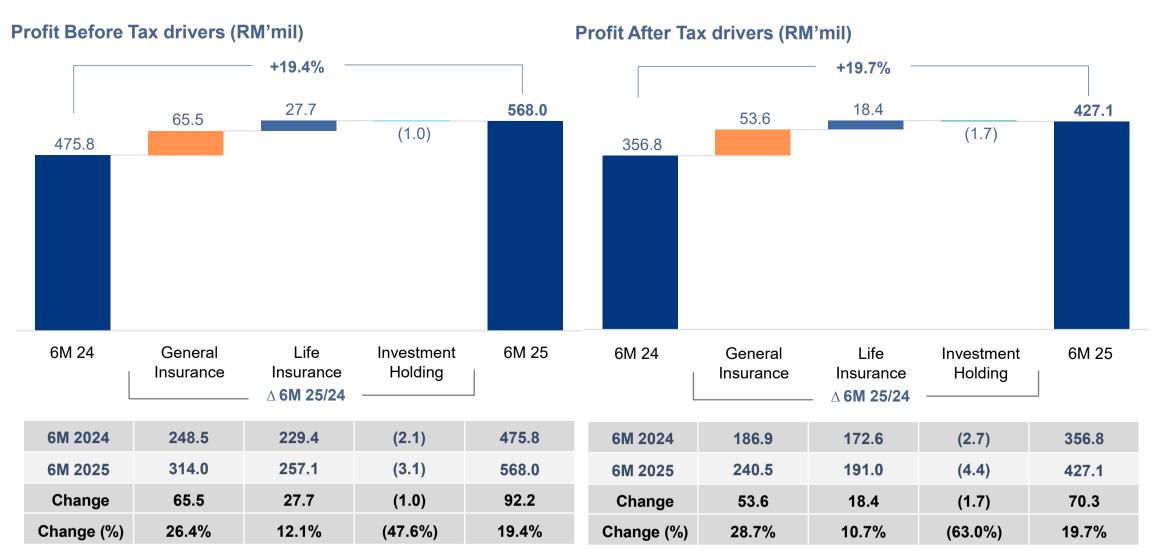








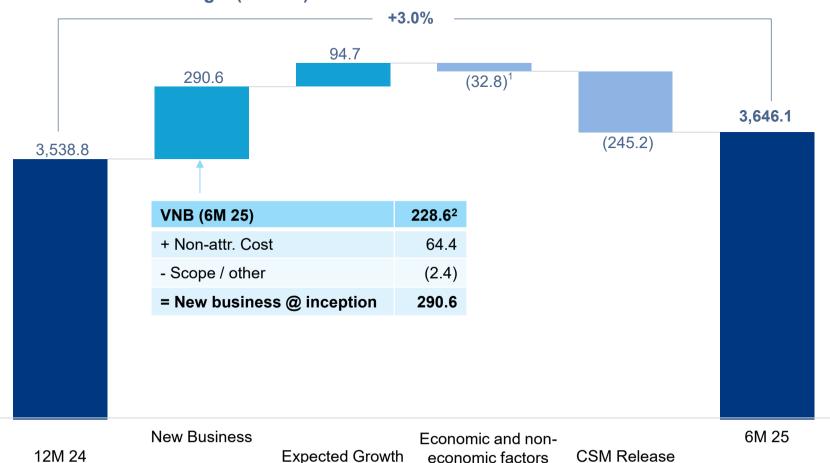






LIFE BUSINESS: CSM GROWTH GOOD AT 3.0%

Contractual Service Margin (RM'mil)



2,376.4
154.0
365.3
750.4
3,646.1

Note 1: Decline in economic factors is mainly driven by weaker unit fund performance for investment-linked and universal life portfolios, as a result of underperformance/fair value losses due to adverse market movements.

Note 2: New business value was RM228.6 million, increased by 22.4% compared to the period ended 30 June 2024 due to higher sales supported by the newly launched co-payment products and lower expense overrun.



FINANCIAL OVERVIEW

RM'mil	2022	2023	2024	2 Year CAGR (2022 – 2024)	6M 2024	6M 2025
Gross Written Premiums	6,023.0	6,546.5	7,244.8	9.7%	3,605.8	3,913.9
CSM Release	368.6	433.1	487.1	15.0%	236.6	245.2
Expense Ratio (Non Life) ¹	26.6%	26.3%	25.4%	(1.2 pts)	24.3%	24.2%
Expense Ratio (Life) ²	9.8%	12.1%	11.2%	1.4 pts	11.7%	11.4%
Local Consolidated PBT	873.7	956.9	1,005.4	7.3%	475.8	568.0
Total Assets	23,989.7	25,921.9	28,488.4	9.0%	27,313.4	29,469.0
Shareholders' Equity	4,677.2	5,140.6	5,828.1	11.6%	5,401.2	6,107.5
Dividends declared (for financial year)	322.88	381.75	339.67	2.6%	100.66	239.01
Diluted earnings per ordinary share (sen)	177.29	211.12	223.21	12.2%	103.31	123.70
Return on equity	13.3%	14.8%	14.1%	0.8 pts	-	-
Return on equity (Non Life)	14.9%	18.1%	15.4%	0.5 pts	-	-
Return on equity (Life)	14.2%	14.8%	14.8%	0.6 pts	-	-

Note 1: Expense ratio for Non Life insurance segment consists of both attributable and non attributable acquisition and administration expenses.

Note 2: Expense ratio for Life insurance segment weighted for 10% of Single Premium.

Note 3: Final dividend of 63.0 sen per ordinary share and 75.6 sen per irredeemable convertible preference share ("ICPS") declared for the financial year ended 31 December 2024 and paid on 16 July 2025.



SUMMARY OF UNAUDITED FINANCIAL RESULTS

RM'mil	6M 2024	6M 2025	△25/24 %
Insurance revenue	2,708.0	3,048.9	12.6%
Claims and benefits	(1,583.0)	(1,641.3)	3.7%
Acquisition and administrative expenses (net)	(654.4)	(710.2)	8.5%
Losses on onerous contracts	(4.3)	(4.7)	9.3%
Insurance service expenses	(2,241.7)	(2,356.2)	5.1%
Net expenses from reinsurance contracts held	(50.0)	(163.0)	>100%
Insurance service results	416.3	529.7	27.2%
Net investment income	950.9	315.4	(66.8%)
Net insurance finance expenses	(821.4)	(155.0)	(81.1%)
Net financial and investment results	545.8	690.1	26.4%
Other operating income	5.4	0.7	(87.0%)
Other operating expenses	(74.7)	(122.0)	63.3%
Other finance expenses	(0.7)	(0.8)	14.3%
Profit before tax	475.8	568.0	19.4%
Tax expense	(119.0)	(140.9)	18.4%
Profit after tax	356.8	427.1	19.7%



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GENERAL BUSINESS



GENERAL BUSINESS: STRATEGIC EXECUTION, TANGIBLE RESULTS



15.1%

GI Market Share (**+1.0%pts** vs LY) +11.7%

GWP Growth (GI Industry: **+4.0%**) **Market Share Outperformance**

Outpaced industry's growth.

24.0%

GI Market Share (**+1.3%pts** vs LY) No.1 Market Leader in Motor

Attained 47% of market growth

+12.0% **GWP** Growth

(GI Industry: **+2.7%**)

Non-Motor

Significantly outpaced the GI industry driven by strong Fire arowth

Value-Driven Customer Expansion

- Comprehensive RSA that covered wide range of vehicle types
- Allianz EV Shields offers 5 comprehensive coverage including industry first on-the-go charaina coverage
- Allianz Travel Xpert: new enhanced travel product design and coverages

JALUE DRIVERS Growth Customer Satisfactio Next-gen distribution Efficiency AGIC Excellence Financial Strenath Resilience

Process Optimisation

- Workspace Optimisation
- Streamline Claims Service Operations

Expense Excellence

Optimize Ops & non-Ops expenses

24.2%

Expense ratio

(-0.1% vs LY)

Profitable Growth

Strong PBT Momentum

314.0_{mn} Profit before Tax

8

(+26.4% vs LY)

Market **Best-in-class TEX**

- Leverage on further tariff liberalization
- Geocoding & Flood Mapping

Data Source: GWP and Combined Ratio Data from ISM KMS as at 6M 2025 for comparability purpose with Industry (Number excludes GWP for risk outside of Malaysia) © Copyright Allianz Malaysia Berhad



GENERAL BUSINESS



Comments

Gross written premiums

 Continued growth momentum in the second quarter with gross written premium increased by 11.3% as compared to prior year. Higher premium stemming from motor business (+ 11.5%).

Profitability

 Higher profit before tax mainly contributed by better claims experience and higher net insurance and investment results for the period.

Distribution and Portfolio

- 57.6% (6M 2024: 56.6%) of GWP from Agency and 28.2% (6M 2024: 29.5%) from Franchise.
- Both distribution channels remained as the main growth contributors, with growth mainly coming from Motor class.

Combined ratio

 Better combined ratio of 1.5 pts mainly contributed by lower claims ratio due to better claims experience from fire and engineering businesses.

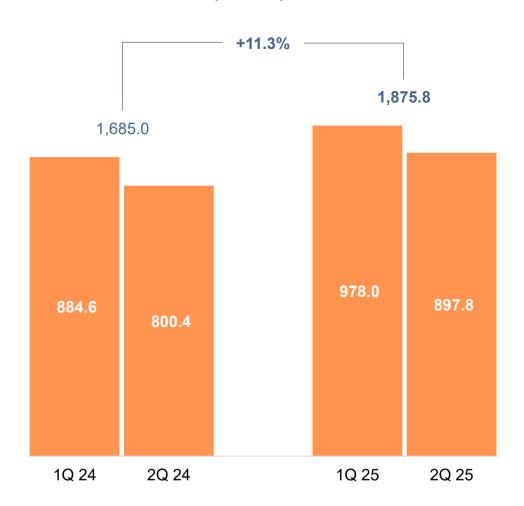
Market growth

 Market share stood at 15.1% in 6M 2025 as compared to 12M 2024 of 14.8%.

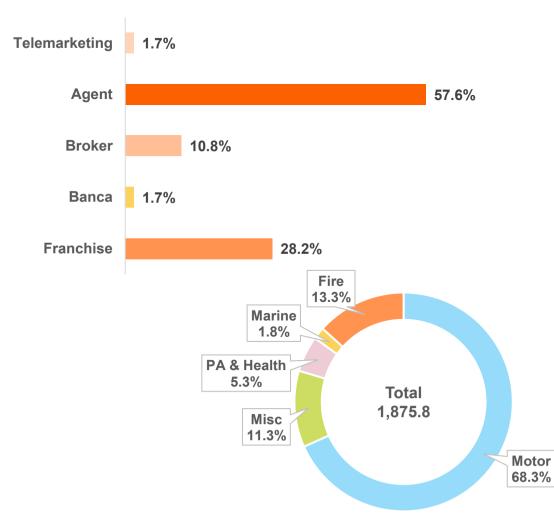


GENERAL BUSINESS: GOOD SALES MOMENTUM WITH DOUBLE DIGIT GWP GROWTH

Gross Written Premium (RM'mil)



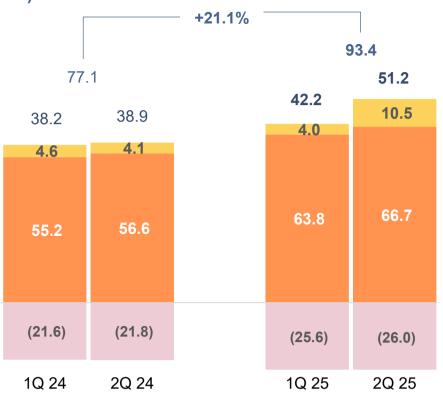
Distribution Channel & Portfolio Mix





GENERAL BUSINESS: GROWTH IN INVESTMENT INCOME IN LINE WITH HIGHER YIELD AND GROWTH IN INVESTMENT ASSETS

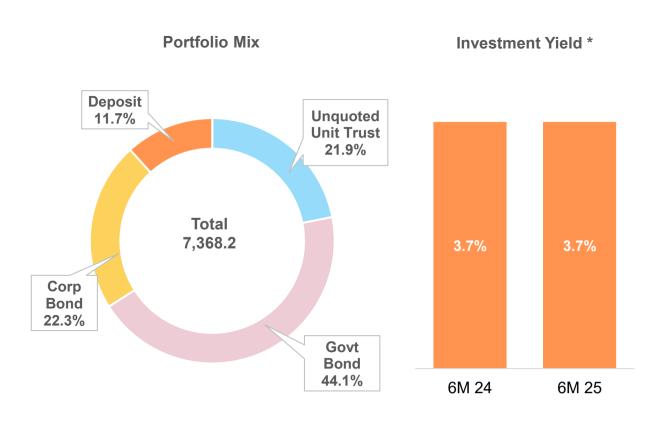
Net investment income/ Net (re-)insurance finance expenses (RM'mil)



■ Interest accretion

- Realised gains/losses, valuation results and others
- Interest and similar income

Portfolio Mix and Investment Yield (Annualised)

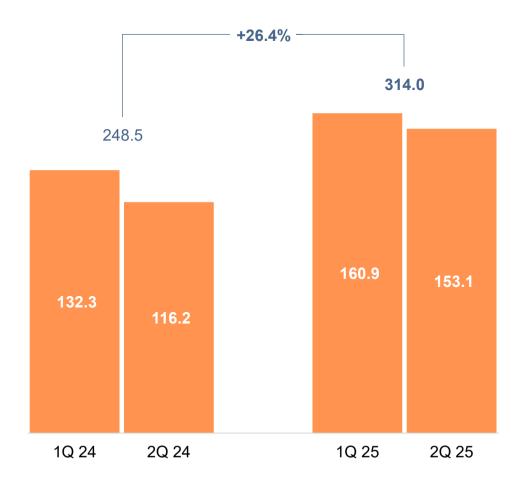


^{*} Investment yield is excluding fair value gains/losses

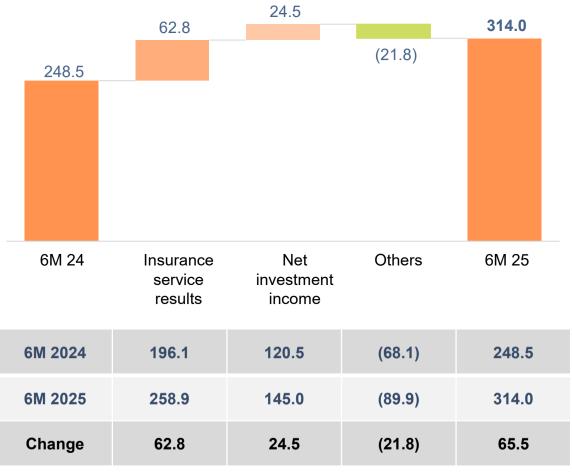


GENERAL BUSINESS: HIGHER PBT DUE TO BETTER CLAIMS EXPERIENCE AND HIGHER NET INSURANCE AND INVESTMENT RESULTS

Profit Before Tax (RM'mil)



PBT Drivers (RM'mil)





GENERAL BUSINESS: BETTER COMBINED RATIO DUE TO LOWER CLAIMS RATIO

Combined Ratio



^{*} Include reinsurance results - reinsurance ratio 1.9% in 6M 24, 7.3% in 6M 25.



GENERAL BUSINESS: FINANCIAL RESULTS AT A GLANCE

RM'mil	6M 2024	6M 2025	△25/24 %
Insurance revenue	1,534.7	1,748.5	13.9%
Claims	(951.4)	(967.5)	1.7%
Acquisition and administrative expenses (net)	(355.1)	(392.2)	10.4%
Losses on onerous contracts	(3.6)	(1.5)	(58.3%)
Net expenses from reinsurance contracts held	(28.5)	(128.4)	>100%
Insurance service result	196.1	258.9	32.0%
Net investment income	120.5	145.0	20.3%
Net insurance finance expenses	(43.4)	(51.6)	18.9%
Other operating income	0.5	0.7	40.0%
Other operating expenses	(24.7)	(38.3)	55.1%
Other finance expenses	(0.5)	(0.7)	40.0%
Profit before tax (after consolidation adjustment)	248.5	314.0	26.4%
Tax expense	(61.6)	(73.5)	19.3%
Profit after tax (after consolidation adjustment)	186.9	240.5	28.7%
Claims ratio	64.1%	62.7%	(1.4 pts)
Expense ratio*	24.3%	24.2%	(0.1 pts)
Combined ratio	88.4%	86.9%	(1.5 pts)

^{*} Expense ratio consists of both attributable and non attributable acquisition and administration expenses.



GENERAL BUSINESS: PERFORMANCE COMPARED TO INDUSTRY (JAN-JUN 2025)

KPIs	AGIC ¹	Industry ¹	Takaful ¹
	6M 2025	6M 2025	6M 2025
GWP growth	11.7%	4.0%	9.7%

Market Share (6M 2025) ²	15.1%
Market Ranking (3M 2025) ³	No. 1

Notes:

- 1) Source: ISM Market Performance Report Jan-Jun 2025 (General Insurance & General Takaful) GWP growth is different as ISM statistic exclude business outside of Malaysia.
- 2) Source: AGIC Revenue Account and ISM Market Performance Report Jan-Jun 2025
- 3) Source: ISM Market Performance Report Jan-Mar 2025



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LIFE BUSINESS





LIFE BUSINESS: STRATEGIC EXECUTION, TANGIBLE RESULTS

12.1%

Company Market Share

(+0.9% vs LY)

+4.5%

Agency Growth

(Industry: **-7.6%**)

Market Share Outperformance

Outpaced industry in all channels.

228.6_{mn} **Company** NBV

(**+22.4%** vs LY)

Distribution Reboot

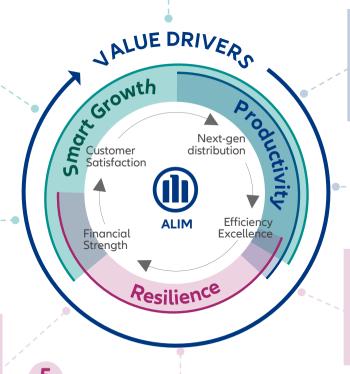
- Agency Promote new medical product with copayment
- Bancassurance Steering towards healthier product mix

Value-Driven Customer Expansion

- Experience Allianz customer campaign
- Employee Benefit (EB): Launch of new SME product

Best-in-class CX

Most trusted brand and insurer in Market with best customer satisfaction



Process Optimisation

- Health Co-Pilot MVP
- Allianz 360
- Rapid Productivity

~70%

A360 Average Adoption rate

Expense Excellence

Optimize Ops & non-Ops expenses

Expense ratio

(-0.3% vs LY)

Profitable Growth

Strong PBT Momentum with **Robust CSM Backina**

257.1_{mn} Profit before Tax

(+12.1% vs LY)

3.6_{bn} **CSM**

(+5.5% vs LY)

Market **Best-in-class TEX**

> Leading across Investmentlinked & Traditional

Retail **Health Loss** Ratio

-6.5% vs LY -7.1% vs LY **EB** Combined

Ratio (Group Health)



LIFE BUSINESS



Comments

Gross written premiums

• Gross written premiums grew by 6.1% with growth from Bancassurance (+8.1%) and Employee Benefit (+12.9%).

Market growth

- ANP increased by 0.6% with significant improvement in Q2 2025 despite challenging market conditions (industry declined by 7.4%¹).
- Market share for 6M 2025 increased to 12.1% (12M 2024: 10.4%).

Distribution

- ANP growth is driven by Employee Benefits (+13.3%) and Agency (+4.5%).
- Agency remained the main contributor of ANP (58.2%). Higher ANP mainly attributed to the conversion campaign which customer convert existing medical plan to newly launched medical plan with co-payment features.

Note 1: Market share based on statistics from LIAM.

Product mix

- Remain focused on sales of investment-linked products with protection rider which provides higher margins but to also cater for demand for saving products.
- Agency protection business grew by 20.0%.
- Investment-linked ANP grew by 2.1% while GWP grew by 8.4%.

Profitability

 Profit before tax of RM257.1 million (6M 2024: RM229.4 million) due to higher net insurance and investment results from investmentlinked protection and employee benefit business.

CSM

CSM of RM3.65 billion as at 30 June 2025, an increase of RM107.3 million as compared to 31 December 2024. The movement in CSM is primary driven by the new business generated, in-force movements including growth in CSM, offset by release for the period.

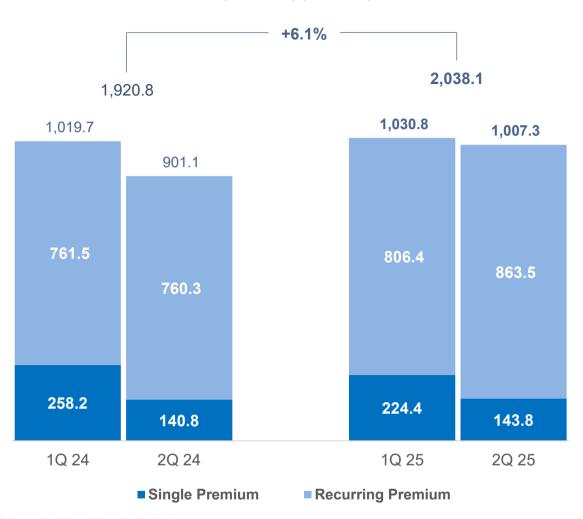
Value of new business

 New business value was RM228.6 million, increased by 22.4% due mainly to Agency channel with higher sales supported by the newlylaunched co-payment products and lower expense overrun.

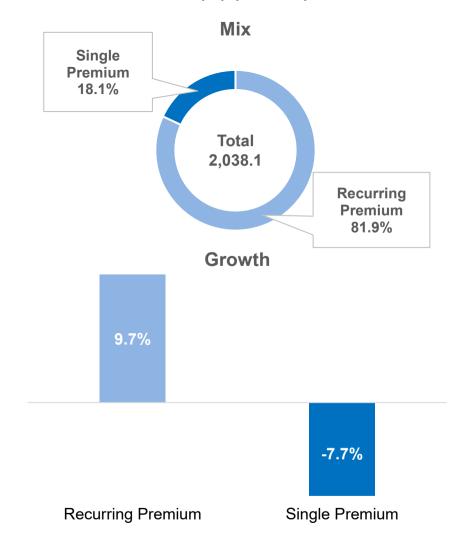


LIFE BUSINESS: GROWTH DRIVEN BY RECURRING PREMIUM

Gross Written Premiums ("GWP") (RM'mil)



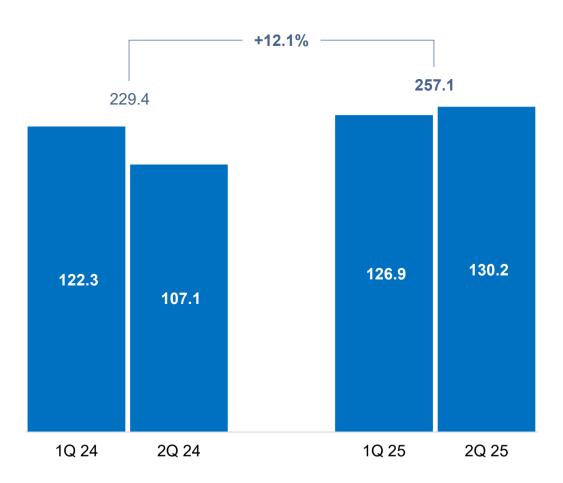
GWP Mix & Growth (%) (6M 2025)



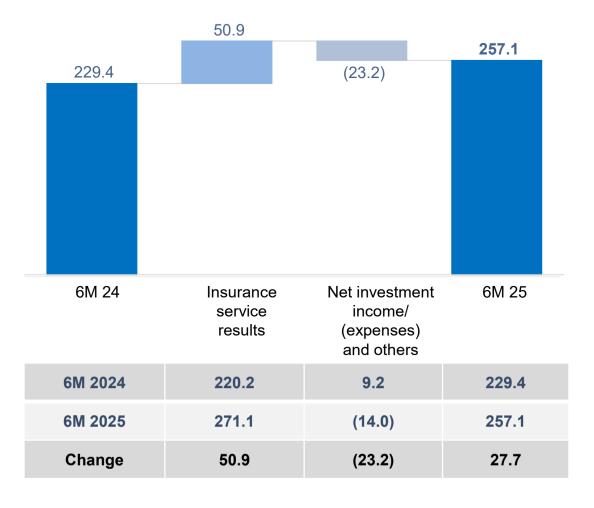


LIFE BUSINESS: HIGHER PBT DUE TO HIGHER INSURANCE SERVICE RESULTS

Profit Before Tax (RM'mil)



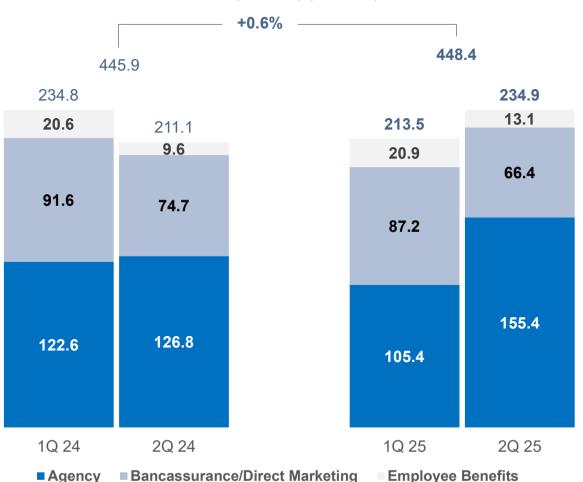
PBT Drivers (RM'mil)



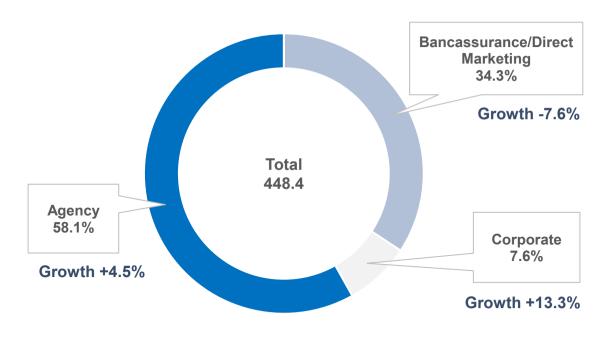


LIFE BUSINESS: GROWTH IN ANP WITH SIGNIFICANT IMPROVEMENT IN Q2 WITH ALIM OUTPACING THE INDUSTRY



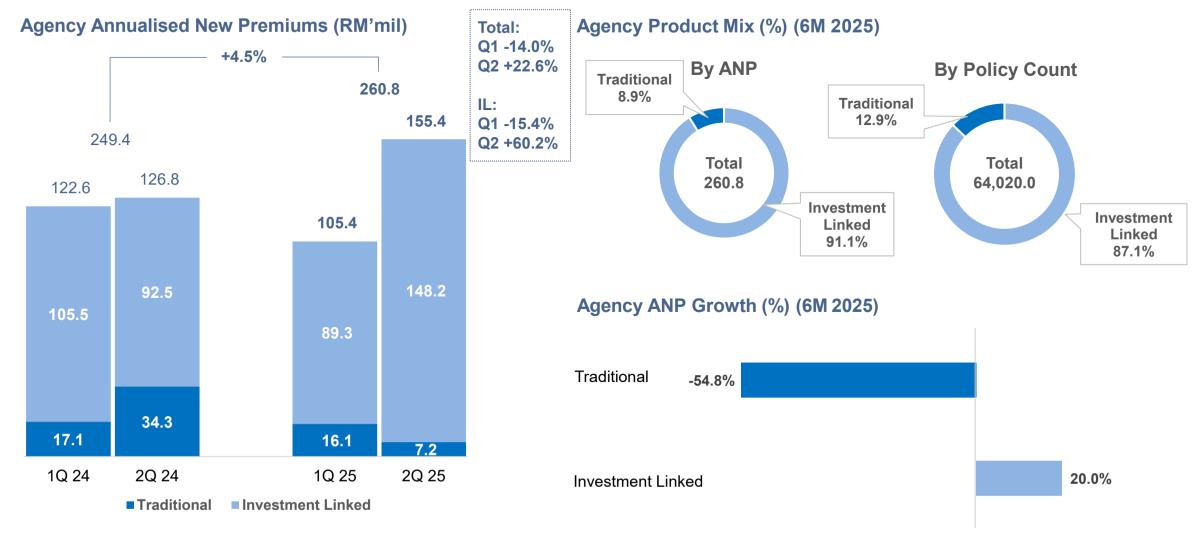


ANP Channel Mix (%) (6M 2025)





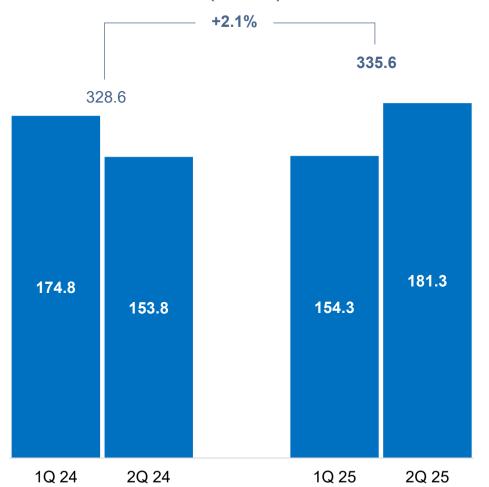
LIFE BUSINESS (AGENCY): CONTINUE FOCUS ON PREFERRED SEGMENT OF REGULAR INVESTMENT-LINKED PRODUCTS WITH BETTER MARGINS



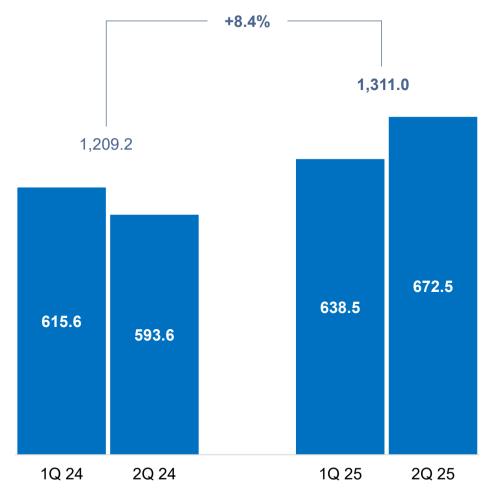


LIFE BUSINESS: INVESTMENT-LINKED WITH PROTECTION FEATURES CONTINUES TO GROW

Annualised New Premiums (RM'mil)



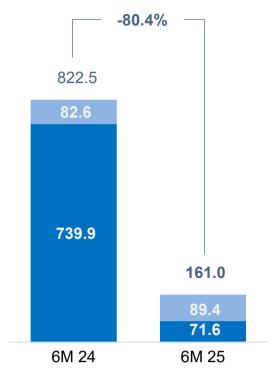
Gross Written Premiums (RM'mil)



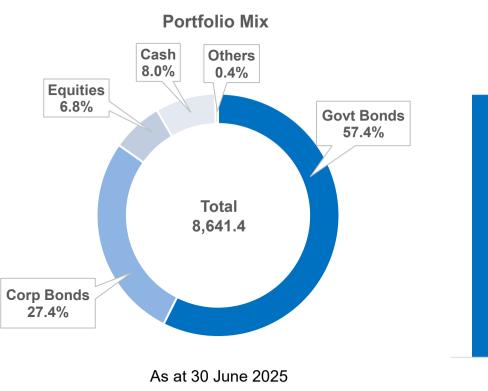


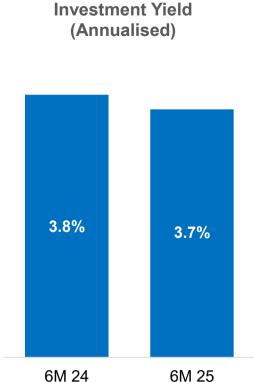
LIFE BUSINESS: LOWER INVESTMENT INCOME DUE TO FAIR VALUE LOSSES AND LOWER REALISED GAINS FROM MARKET UNCERTAINTY





Portfolio Mix and Investment Yield (LF) (%)





■ Par + ILF + ULF ■ Non Par + ILOF

Note: Investment yield is computed for Life Fund (excluding Par, ILF and ULF as well as fair value gains/losses).

LIFE BUSINESS: FINANCIAL RESULTS AT A GLANCE

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RM'mil	6M 2024	6M 2025	△25/24 %
Insurance revenue	1,173.3	1,300.4	10.8%
- Release contractual service margin	236.6	245.2	3.6%
- Release of expected cash flows, risk adjustments and others	936.7	1,055.2	12.7%
Claims and benefits	(631.6)	(673.5)	6.6%
Acquisition and administrative expenses (net)	(299.3)	(318.0)	6.2%
Losses on onerous contracts	(0.7)	(3.2)	>100%
Net expenses from reinsurance contracts held	(21.5)	(34.6)	60.9%
Insurance service result	220.2	271.1	23.1%
Net investment income	822.5	161.0	(80.4%)
Finance expenses from insurance contracts issued	(777.1)	(103.3)	(86.7%)
Finance expenses from reinsurance contracts held	(0.9)	(0.1)	(88.9%)
Other operating income	4.9	0.0	(100%)
Other operating expenses ¹	(40.0)	(71.5)	78.8%
Other finance expenses	(0.2)	(0.1)	(50.0%)
Profit before tax (after consolidation adjustment)	229.4	257.1	12.1%
Tax expense	(56.8)	(66.1)	16.4%
Profit after tax (after consolidation adjustment)	172.6	191.0	10.7%
Annualised new premiums	445.9	448.4	0.6%
Expense ratio (LF+SHF)	11.7%	11.4%	(0.3 pts)
Local investment yield (LF)	3.8%	3.7%	(0.1 pts)
Block persistency ratio	82.2%	88.7%	6.5 pts

Note 1 : Includes impact of foreign exchange movement from IL funds. © Copyright Allianz Malaysia Berhad

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