

ALLIANZ MALAYSIA BERHAD (197201000819)

Q1 2025
FINANCIAL RESULTS

Analyst Briefing 3 June 2025





### AMB GROUP FINANCIAL RESULTS





Group	General Insurance	Life Insurance	Investment Holding	
Gross Written Premium (RM'mil	)			
2,008.8 (+5.5%)	978.0 (+10.6%)	1,030.8 (+1.1%)		
Insurance Revenue (RM'mil)				
1,528.7 (+14.3%)	862.5 (+14.3%)	666.2 (+14.4%)		
Profit Before Tax (RM'mil)				
283.7 (+13.0%)	159.7 (+20.7%)	126.9 (+3.8%)	(2.9) (+19.4%)	
Shareholders' net income (in RM'mil) +11.5% 211.7	Combined ratio (in %)  -1.2 pts  87.0%  85.8%	New business value (in RM'mil)  -6.4%  102.9  96.3	Contractual service margin (in RM'mil) +4.3% 3,381.9 3,526.1	
3M 24 3M 25 © Copyright Allianz Malaysia Berhad	3M 24 3M 25	3M 24 3M 25	3M 24 3M 25	



### ROBUST TOP LINE GROWTH AND RESILIENT EARNINGS



### **Comments**

#### Insurance revenue

- Group insurance revenue of RM1.53 billion, an increase of 14.3% from RM1.34 billion in 2024 due to strong insurance revenue from both insurance segments.
- General business recorded an insurance revenue of RM862.5 million, an increase of 14.3% compared to corresponding period of RM754.8 million mainly from increase in gross earned premium from motor and commercial business.
- Life business recorded an insurance revenue of RM666.2 million, an increase of 14.4% compared to corresponding period of RM582.1 million mainly attributed to higher insurance revenue from investment-linked protection and savings business.

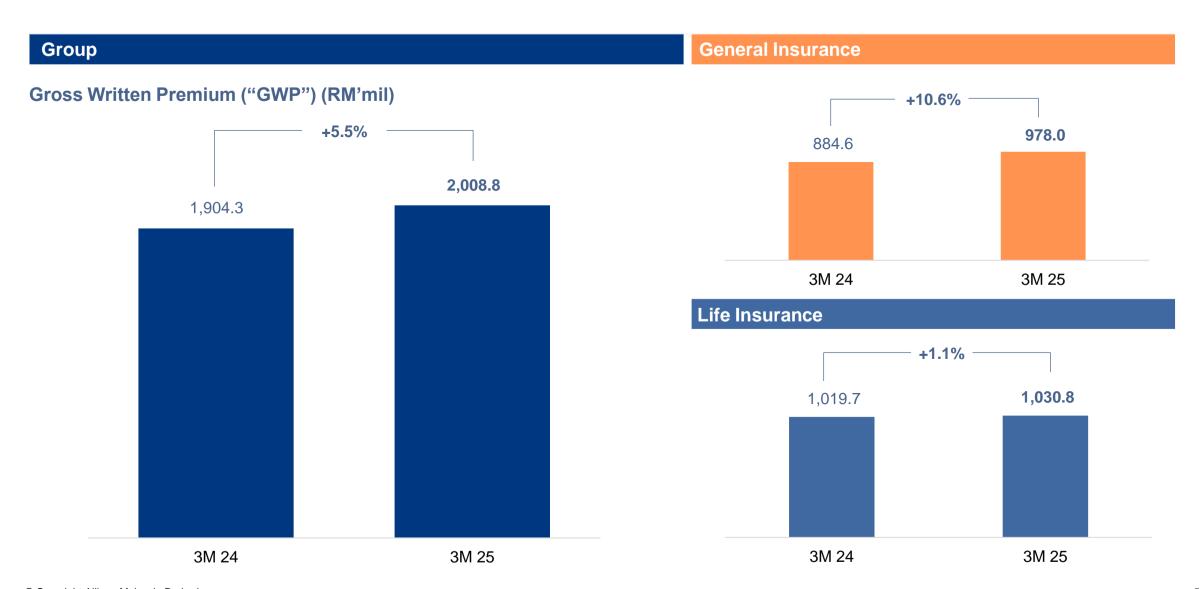
### Earnings per ordinary share

- Basic earnings per ordinary share at 117.79 sen (3M 2024: 106.66 sen).
- Diluted earnings per ordinary share at 61.26 sen (3M 2024: 54.83 sen).

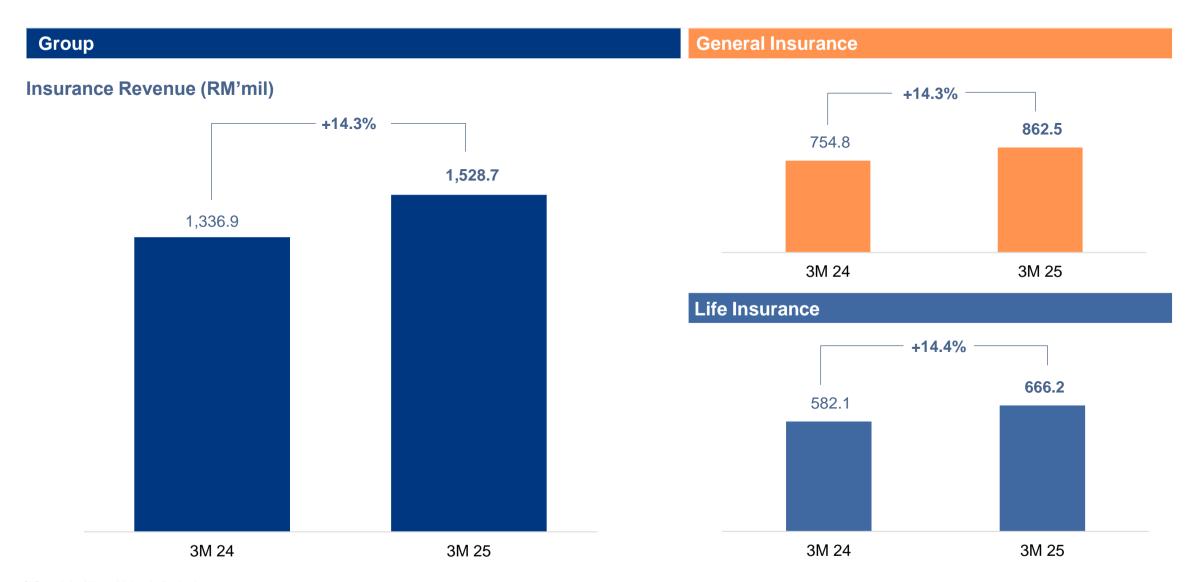
### **Profitability**

- Group profit before tax of RM283.7 million, increased by 13.0% (3M 2024: RM251.0 million) due to higher profit contribution from both insurance segments.
- General business contributed a profit before tax of RM159.7 million, an increase of 20.7% (3M 2024: RM132.3 million). The increase was mainly contributed by higher net insurance and investment results for the period. Net combined ratio improved to 85.8% as at 3M 2025 which remain at a strong level below market average.
- Life insurance business recorded a profit before tax of RM126.9 million, an increase of 3.8% (3M 2024: RM122.3 million) due to higher net insurance and investment results offset by lower other operating income from investment-linked protection and employee benefit business.

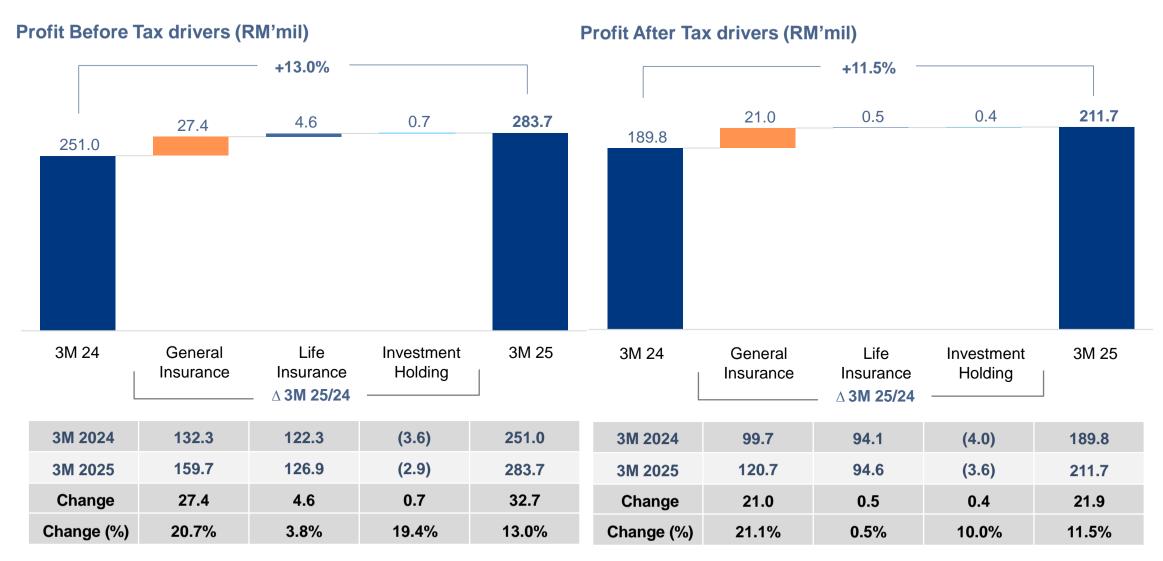








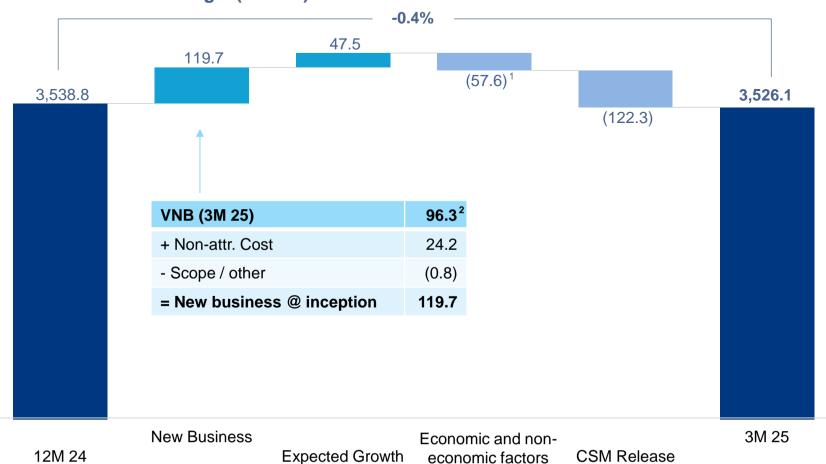






## LIFE BUSINESS: CSM GROWTH LARGELY MODERATED BY INVESTMENT MARKET RETURN

**Contractual Service Margin (RM'mil)** 



CSM (net)	2,298.1
Reinsurance	151.5
Non-attributable cost	350.8
Tax	725.7
CSM (gross)	3,526.1

Note 1: Decline in economic factors is mainly driven by weaker unit fund performance for investment-linked and universal life portfolios, as a result of underperformance/fair value losses due to adverse market movements.

Note 2: New business value was RM96.3 million, decreased by 6.4% compared to the period ended 31 March 2024 due to lower sales partially offset by lower expense overrun.

Local regulatory interim measure has posed negative market sentiment and sales challenges to medical plans in the market.



### **FINANCIAL OVERVIEW**

RM'mil	2022	2023	2024	2 Year CAGR (2022 – 2024)	3M 2024	3M 2025
Gross Written Premiums	6,023.0	6,546.5	7,244.8	9.7%	1,904.3	2,008.8
CSM Release	368.6	433.1	487.1	15.0%	115.6	122.3
Expense Ratio (Non Life) <sup>1</sup>	26.6%	26.3%	25.4%	(1.2 pts)	24.1%	22.8%
Expense Ratio (Life) <sup>2</sup>	9.8%	12.1%	11.2%	1.4 pts	11.1%	11.3%
Local Consolidated PBT	873.7	956.9	1,005.4	7.3%	251.0	283.7
Total Assets	23,989.7	25,921.9	28,488.4	9.0%	26,794.2	28,586.1
Shareholders' Equity	4,677.2	5,140.6	5,828.1	11.6%	5,336.3	6,074.9
Dividends declared (for financial year)	322.88	381.75	339.67 <sup>3</sup>	2.6%	-	-
Diluted earnings per ordinary share (sen)	177.29	211.12	223.21	12.2%	54.83	61.26
Return on equity	13.3%	14.8%	14.1%	0.8 pts	-	-
Return on equity (Non Life)	14.9%	18.1%	15.4%	0.5 pts	-	-
Return on equity (Life)	14.2%	14.8%	14.8%	0.6 pts	-	-

Note 1: Expense ratio for Non Life insurance segment consists of both attributable and non attributable acquisition and administration expenses.

Note 2: Expense ratio for Life insurance segment weighted for 10% of Single Premium.

Note 3: Inclusive of proposed final dividend of 63.0 sen per ordinary share and 75.6 sen per irredeemable convertible preference share ("ICPS") for the financial year ended 31 December 2024, subject to the shareholders' approval at the Company's 51st Annual General Meeting.



### **SUMMARY OF UNAUDITED FINANCIAL RESULTS**

RM'mil	3M 2024	3M 2025	△25/24 %
Insurance revenue	1,336.9	1,528.7	14.3%
Claims and benefits	(684.4)	(774.3)	(13.1%)
Acquisition and administrative expenses (net)	(319.5)	(339.3)	(6.2%)
Losses on onerous contracts	(3.7)	(5.3)	(43.2%)
Insurance service expenses	(1,007.6)	(1,118.9)	(11.0%)
Net expenses from reinsurance contracts held	(75.0)	(94.1)	(25.5%)
Insurance service results	254.3	315.7	24.1%
Net investment income/(expenses)	524.3	(113.2)	(>100%)
Net insurance finance (expenses)/income	(498.6)	126.1	>100%
Net financial and investment results	280.0	328.6	17.4%
Other operating income	11.3	0.5	(95.6%)
Other operating expenses	(40.0)	(45.1)	(12.8%)
Other finance expenses	(0.3)	(0.3)	0.0%
Profit before tax	251.0	283.7	13.0%
Tax expense	(61.2)	(72.0)	(17.6%)
Profit after tax	189.8	211.7	11.5%



# **GENERAL BUSINESS**





### **GENERAL BUSINESS**



### **Comments**

### **Gross written premiums**

 Continued growth momentum in the first quarter with gross written premium increased by 10.6% as compared to prior year. Higher premium stemming from motor business (+ 11.7%).

### **Profitability**

 Higher profit before tax mainly contributed by higher net insurance and investment results for the period.

### **Distribution and Portfolio**

- 58.5% (3M 2024: 57.1%) of GWP from Agency and 27.8% (3M 2024: 29.0%) from Franchise.
- Both distribution channels remained as the main growth contributors, with growth mainly coming from Motor class.

### **Combined ratio**

 Better combined ratio of 1.2 pts mainly contributed by lower expense ratio. This is attributed to lower acquisition cost ratio from higher motor mix for the period.

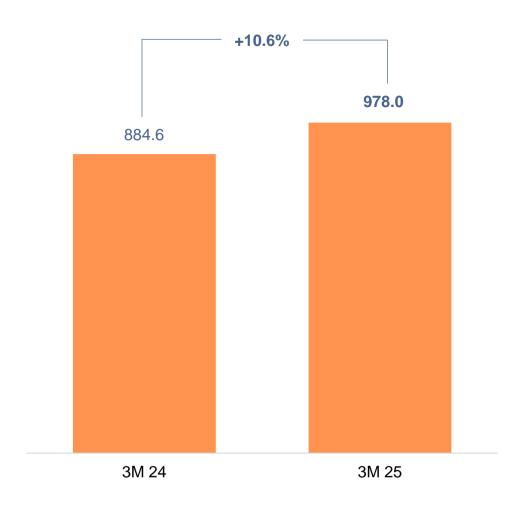
### Market growth

 Market share stood at 14.9% in 3M 2025 as compared to 12M 2024 of 14.8%.

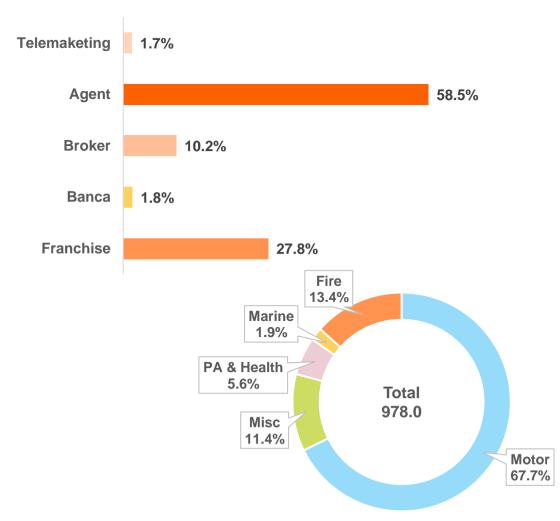


## GENERAL BUSINESS: GOOD SALES MOMENTUM WITH DOUBLE DIGIT GWP GROWTH

### **Gross Written Premium (RM'mil)**



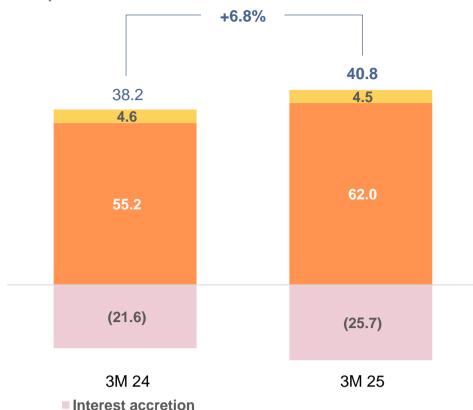
### **Distribution Channel & Portfolio Mix**





### GENERAL BUSINESS: GROWTH IN INVESTMENT INCOME IN LINE WITH HIGHER YIELD AND GROWTH IN INVESTMENT ASSETS

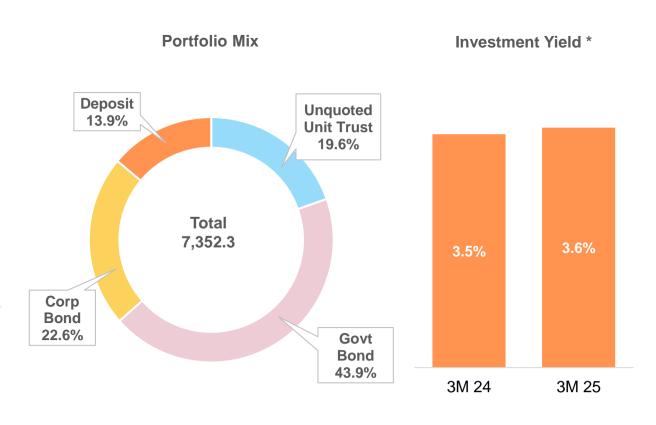
Net investment income/ **Net (re-)insurance finance expenses** (RM'mil)



Realised gains/losses, valuation results and others

Interest and similar income

### **Portfolio Mix and Investment Yield (Annualised)**

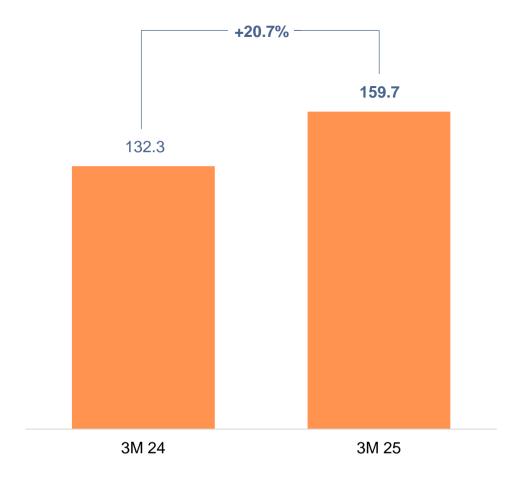


<sup>\*</sup> Investment yield is excluding fair value gains/losses

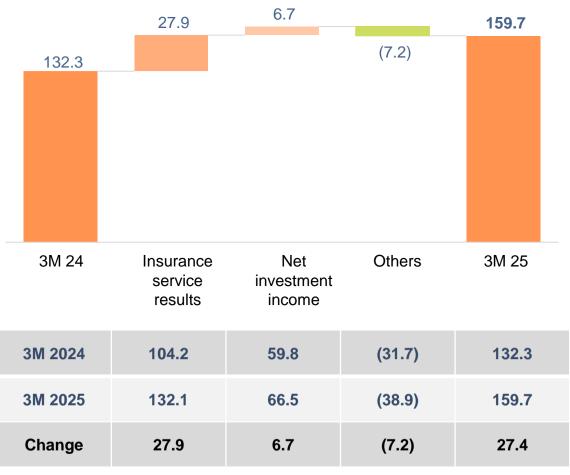


### GENERAL BUSINESS: HIGHER PBT DUE TO HIGHER NET INSURANCE AND INVESTMENT RESULTS

### **Profit Before Tax (RM'mil)**



### PBT Drivers (RM'mil)





### GENERAL BUSINESS: BETTER COMBINED RATIO DUE TO LOWER EXPENSE RATIO

### **Combined Ratio**



<sup>\*</sup> Include reinsurance results - reinsurance ratio 7.9% in 3M 24, 9.1% in 3M 25.



### **GENERAL BUSINESS: FINANCIAL RESULTS AT A GLANCE**

RM'mil	3M 2024	3M 2025	△25/24 %
Insurance revenue	754.8	862.5	14.3%
Claims	(413.0)	(463.3)	(12.2%)
Acquisition and administrative expenses (net)	(175.9)	(186.9)	(6.3%)
Losses on onerous contracts	(2.1)	(1.5)	28.6%
Net expenses from reinsurance contracts held	(59.6)	(78.7)	(32.0%)
Insurance service result	104.2	132.1	26.8%
Net investment income	59.8	66.5	11.2%
Net insurance finance expenses	(21.6)	(25.7)	(19.0%)
Other operating income	0.3	0.5	66.7%
Other operating expenses	(10.2)	(13.5)	(32.4%)
Other finance expenses	(0.2)	(0.2)	0.0%
Profit before tax (after consolidation adjustment)	132.3	159.7	20.7%
Tax expense	(32.6)	(39.0)	(19.6%)
Profit after tax (after consolidation adjustment)	99.7	120.7	21.1%
Claims ratio	62.9%	63.0%	0.1 pts
Expense ratio*	24.1%	22.8%	(1.3 pts)
Combined ratio	87.0%	85.8%	(1.2 pts)

<sup>\*</sup> Expense ratio consists of both attributable and non attributable acquisition and administration expenses.



### **GENERAL BUSINESS: PERFORMANCE COMPARED TO INDUSTRY (JAN-MAR 2025)**

KPIs	AGIC <sup>1</sup>	Industry <sup>1</sup>	Takaful <sup>1</sup>
	3M 2025	3M 2025	3M 2025
GWP growth	11.1%	2.6%	6.4%

Market Share (3M 2025) <sup>2</sup>	14.9%
Market Ranking (12M 2024) <sup>3</sup>	No. 1

### Notes:

1) Source: ISM Market Performance Report Jan-Mar 2025 (General Insurance & General Takaful) – GWP growth is different as ISM statistic exclude business outside of Malaysia.

2) Source: AGIC Revenue Account and ISM Market Performance Report Jan-Mar 2025

3) Source: ISM Market Performance Report Jan-Dec 2024



### LIFE BUSINESS





### LIFE BUSINESS



### **Comments**

### **Gross written premiums**

• Gross written premiums grew by 1.1% with growth from Bancassurance (+9.0%) and Employee Benefit (+1.8%).

### Market growth

- ANP declined by 9.1% while industry detracted further by 9.6%.<sup>1</sup>
- Market share for 3M 2025 increased to 11.8% (12M 2024: 10.4%).

### **Distribution**

- Employee benefit ANP increased by 1.6%.
- Agency remained the main contributor of ANP (49.3%). Continue to focus on strategy to intensify agency recruitment and uplift agency productivity.

#### Note 1: Market share based on statistics from LIAM.

#### **Product mix**

- Remain focused on sales of investment-linked products with protection rider which provides higher margins but to also cater for demand for saving products.
- Investment-linked ANP declined by 11.7% while GWP grew by 3.7%.

### **Profitability**

 Profit before tax of RM126.9 million (3M 2024: RM122.3 million) due to higher net insurance and investment results offset by lower other operating income from investment-linked protection and employee benefit business.

#### **CSM**

CSM of RM3.53 billion as at 31 March 2025, a decrease of RM12.7 million as compared to 31 December 2024. The movement in CSM is primary driven by weaker unit fund performance and release in CSM, partially offset by new business generated and interest accretion for the period.

### Value of new business

 New business value was RM96.3 million, decreased by 6.4% due to lower sales partially offset by lower expense overrun. Lower sales mainly from Agency and Bancassurance channels. Local regulatory interim measure has posed negative market sentiment and sales challenges to medical plans in the market.

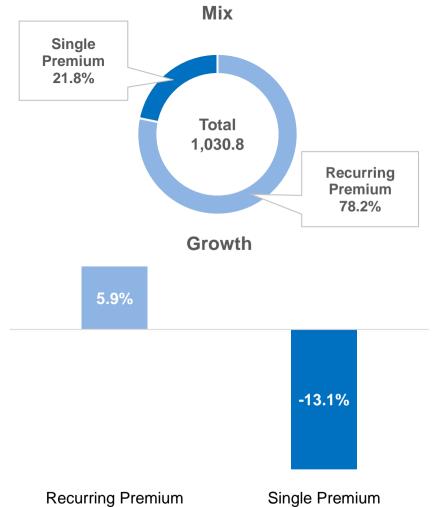


### LIFE BUSINESS: GROWTH DRIVEN BY FIRST YEAR PREMIUM AND IN-FORCE PREMIUM

### **Gross Written Premiums ("GWP") (RM'mil)**



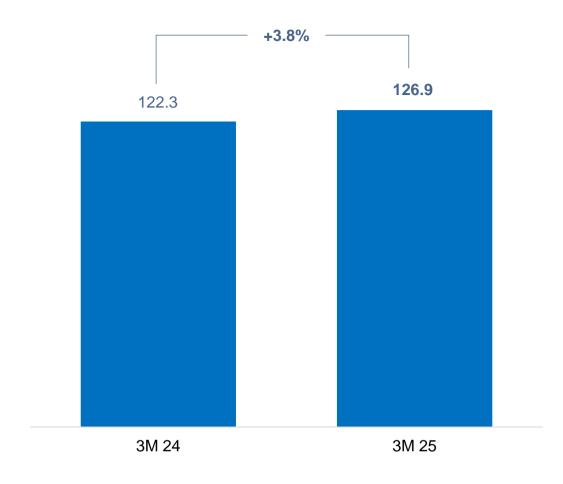
### **GWP Mix & Growth (%) (3M 2025)**



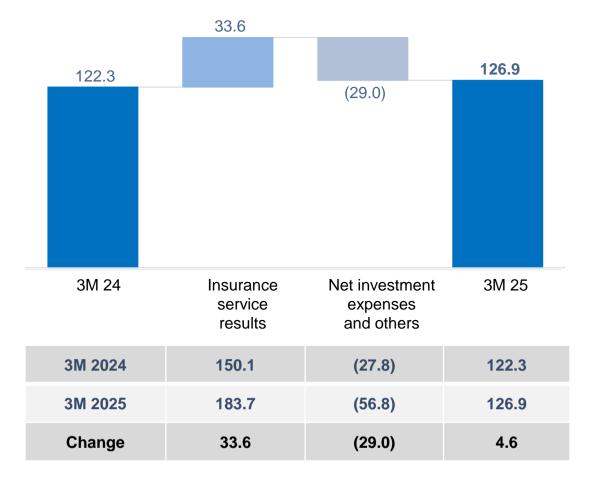


### LIFE BUSINESS: HIGHER PBT DUE TO HIGHER INSURANCE SERVICE RESULTS

### **Profit Before Tax (RM'mil)**



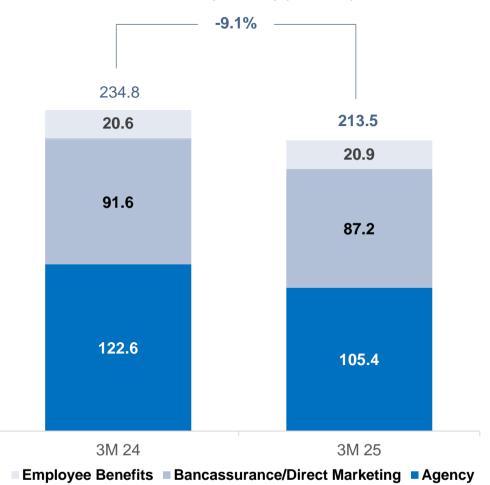
### PBT Drivers (RM'mil)



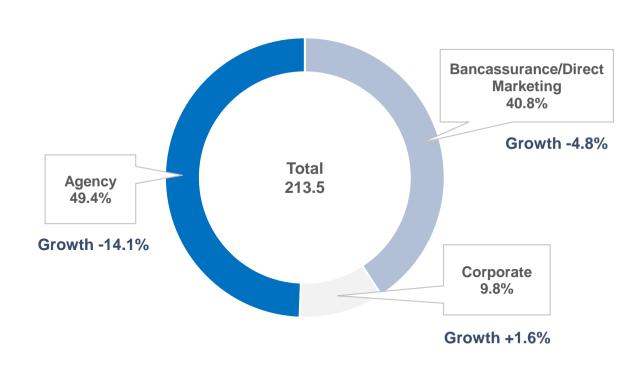


## LIFE BUSINESS: NEGATIVE MARKET SENTIMENT AND SALES CHALLENGES TO MEDICAL PLANS DUE TO LOCAL REGULATORY INTERIM MEASURE





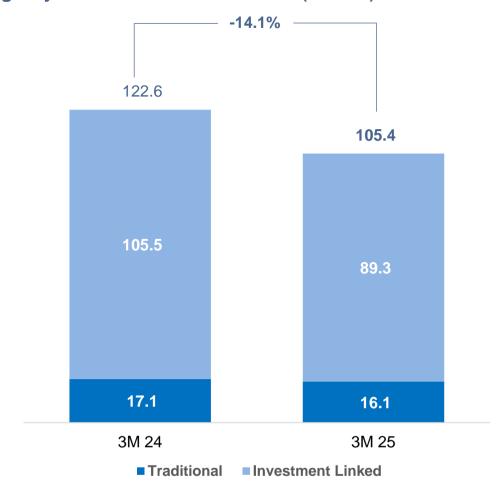
**ANP Channel Mix (%) (3M 2025)** 



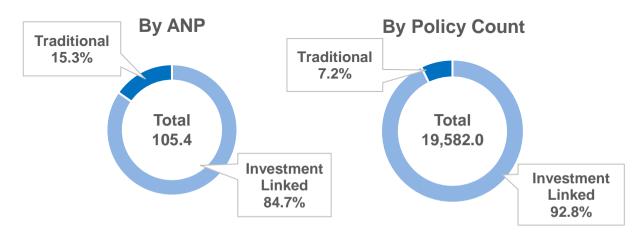


## LIFE BUSINESS (AGENCY): LOWER SALES MOMENTUM FROM AGENCY WHILE INDUSTRY DETRACTED FURTHER

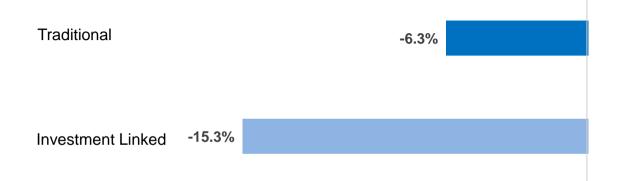
### Agency Annualised New Premiums (RM'mil)



### Agency Product Mix (%) (3M 2025)

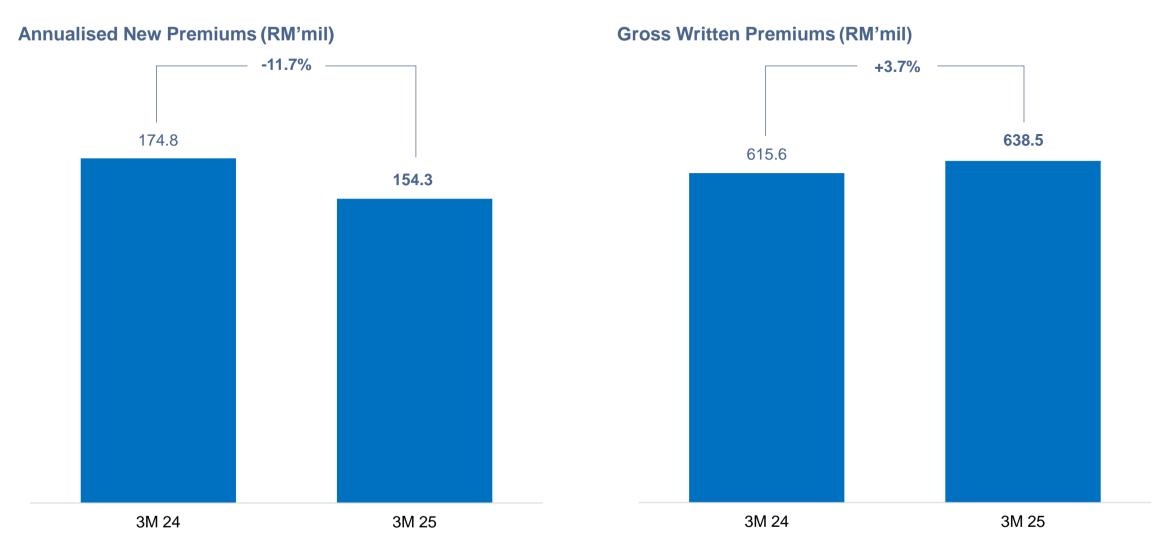


### Agency ANP Growth (%) (3M 2025)



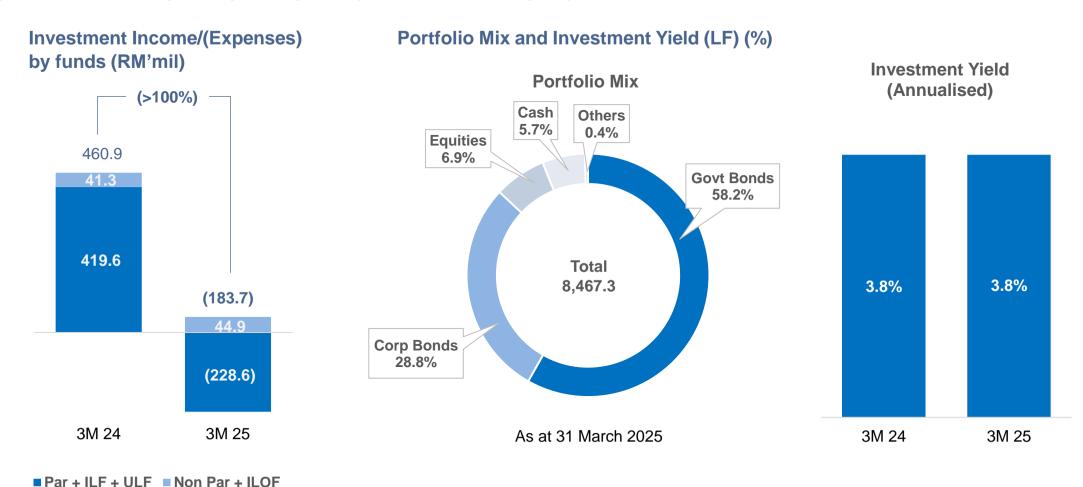


# LIFE BUSINESS: INVESTMENT-LINKED WITH PROTECTION FEATURES GWP CONTINUES TO GROW DESPITE LOWER NEW BUSINESS





## LIFE BUSINESS: INVESTMENT INCOME LOWER DUE TO FAIR VALUE LOSSES AND LOWER REALISED GAINS FROM MARKET UNCERTAINTY



Note: Investment yield is computed for Life Fund (excluding Par, ILF and ULF as well as fair value gains/losses).

### LIFE BUSINESS: FINANCIAL RESULTS AT A GLANCE

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RM'mil	3M 2024	3M 2025	<b>△25/24</b> %
Insurance revenue	582.1	666.2	14.4%
- Release contractual service margin	115.6	122.3	5.8%
- Release of expected cash flows, risk adjustments and others	466.5	543.9	16.6%
Claims and benefits	(271.4)	(310.9)	(14.6%)
Acquisition and administrative expenses (net)	(143.6)	(152.4)	(6.1%)
Losses on onerous contracts	(1.6)	(3.8)	(>100%)
Net expenses from reinsurance contracts held	(15.4)	(15.4)	0.0%
Insurance service result	150.1	183.7	22.4%
Net investment income/(expenses)	460.9	(183.7)	(>100%)
Finance (expenses)/income from insurance contracts issued	(476.4)	152.5	>100%
Finance expenses from reinsurance contracts held	(0.6)	(0.7)	(16.7%)
Other operating income	11.0	0.0	(100%)
Other operating expenses <sup>1</sup>	(22.6)	(24.8)	(9.7%)
Other finance expenses	(0.1)	(0.1)	0.0%
Profit before tax (after consolidation adjustment)	122.3	126.9	3.8%
Tax expense	(28.2)	(32.3)	(14.5%)
Profit after tax (after consolidation adjustment)	94.1	94.6	0.5%
Annualised new premiums	234.8	213.5	(9.1%)
Expense ratio (LF+SHF)	11.1%	11.3%	0.2 pts
Local investment yield (LF)	3.8%	3.8%	0.0 pts
Block persistency ratio	82.9%	84.3%	1.4 pts

Note 1 : Includes impact of foreign exchange movement from IL funds. © Copyright Allianz Malaysia Berhad

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### Allianz (II)

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