Allianz Malaysia Berhad (12428-W)

Financial Results 3Q 2014

Analyst Briefing 24 November 2014







2014 Campaigns



## Allianz Kampungku: We insure wooden houses





# "Let's get personal" campaign for General and strengthening our retirement pillar in Life



# Let Allianz Protect Your Retirement.

- Have you started to plan your retirement?
- Can you afford to retire?
- Does your retirement income support your desired lifestyle?

With you from A-Z



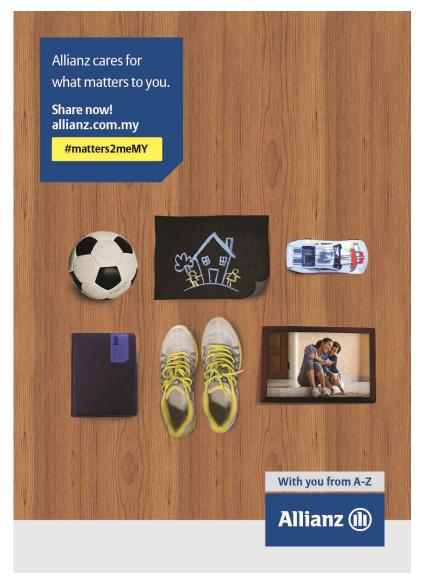


For more information, please visit www.allianz.com.my

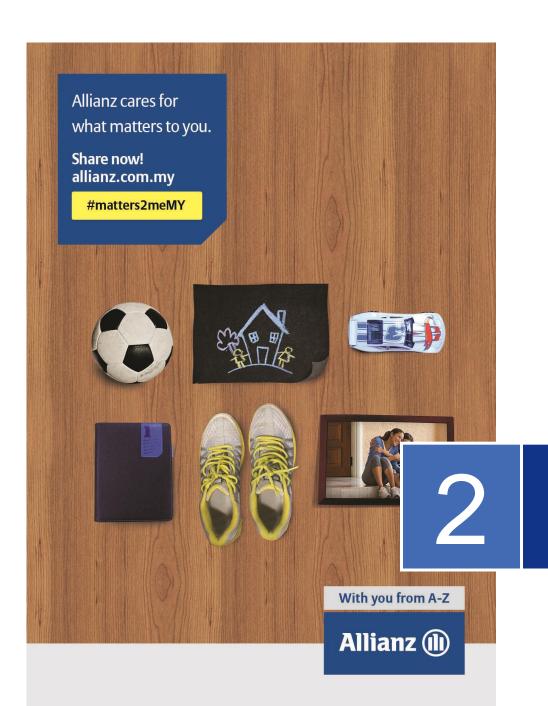




# The one thing that matters campaign







AMB Group Results



## Double digit growth

#### **Operating revenue**

- Group operating revenue of RM3.15 billion, an increase of 16.0% compared to corresponding period of RM2.72 billion due mainly to higher gross earned premiums and investment income by RM391.9 million and RM41.6 million respectively.
- General business recorded an operating revenue of RM1.63 billion, an increase of 13.2% compared to corresponding period of RM1.44 billion.
- Life business recorded an operating revenue of RM1.52 billion, an increase of 19.7% compared to corresponding period of RM1.27 billion.

#### Profit before tax ("PBT")

- Group consolidated profit before tax of RM323.5 million increased by 19.5% compared to corresponding period last year of RM270.6 million.
- General business contributed a profit before tax of RM247.8 million due mainly to better underwriting results.
- The life insurance operations recorded a higher profit before tax of RM74.1 million due mainly to favorable claims ratio from investment-linked business.

#### Earnings per share

- Earnings per share (before dilution) at 136.10 sen (2013 9m : 119.41 sen).
- Earnings per share (after dilution) at 54.46 sen (2013 9m: 49.64 sen).



#### **Financial Overview**

RM'mil	12M 2011 <sup>2</sup>	12M 2012	12M 2013	9M 2013	9M 2014
Gross Written Premiums	2,606.8	2,983.5	3,578.5	2,665.1	3,018.5
Management Expenses	270.5	338.4	400.0	293.2	331.3
Expense Ratio (Non Life)	17.0%	19.7%	17.9%	18.4%	17.6%
Expense Ratio (Life) <sup>1</sup>	8.4%	9.3%	10.6%	10.3%	10.9%
Local Consolidated PBT	248.8	297.8	339.2	270.6	323.5
Total Assets	7,932.8	9,190.5	10,758.8	10,309.1	12,098.1
Shareholders' Equity	1,638.0	1,840.8	2,024.2	1,989.8	2,246.9
Basic earnings per share (sen)	106.09	132.21	149.24	119.41	136.10
Diluted earnings per share (sen)	43.74	54.41	58.94	49.64	54.46

Note 1: Expense ratio for Life weighted for 10% of Single Premium.

<sup>2:</sup> The financial results of 2011 are restated upon transition to Malaysian Financial Reporting Standards framework on 1 January 2012.



# Summary of Unaudited Financial Results

RM'mil	9M 2013	9M 2014	△14/13 %
Operating revenue	2,717.5	3,151.1	16.0%
Gross earned premiums	2,483.9	2,875.8	15.8%
Premiums ceded to reinsurers	(444.1)	(464.0)	(4.5%)
Net earned premiums	2,039.8	2,411.8	18.2%
Net change in benefits and claim paid	(756.5)	(934.1)	(23.5%)
Net change in contract liabilities	(643.8)	(836.5)	(29.9%)
Management expenses	(293.2)	(331.3)	(13.0%)
Net fee and commission expenses	(313.3)	(349.5)	(11.6%)
Fair value (losses)/gains	(45.7)	41.1	>100.0%
Net investment results	292.4	327.0	11.8%
Net operating expenditure	(9.1)	(5.0)	45.1%
Profit before tax	270.6	323.5	19.5%
Taxation	(80.6)	(98.7)	(22.5%)
Profit after tax	190.0	224.8	18.3%
Earnings per share before dilution (sen)	119.41	136.10	14.0%



## Summary of Unaudited Financial Results (continued)

## Result by operating segments (after consolidation adjustment)

RM'mil		tment ding		eral ness	Li busi	fe ness	То	tal
YTD 9M Ended	2013	2014	2013	2014	2013	2014	2013	2014
Operating revenue	8.3	9.1	1,443.9	1,626.0	1,265.3	1,516.0	2,717.5	3,151.1
Gross written premiums	-	-	1,546.3	1,676.6	1,118.8	1,341.9	2,665.1	3,018.5
Segment (loss)/profit	(1.1)	1.6	209.4	247.8	62.3	74.1	270.6	323.5
Segment assets	406.6	407.1	4,696.3	5,363.1	5,206.2	6,327.9	10,309.1	12,098.1
Segment liabilities	64.7	64.4	3,366.5	3,822.3	4,888.0	5,964.5	8,319.2	9,851.2





General Business



#### **General Business**

#### **Gross Written Premiums**

Stable growth of 8.4%.



#### **Investment results**

Higher investment income driven mainly by bigger asset size.

#### Profit before tax

 Higher profit attributable to better underwriting results and higher investment income.

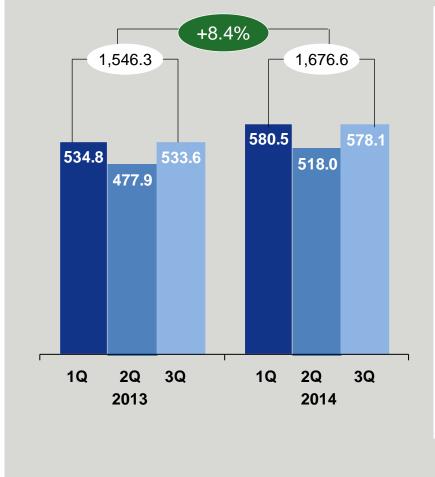
#### **Combined ratio**

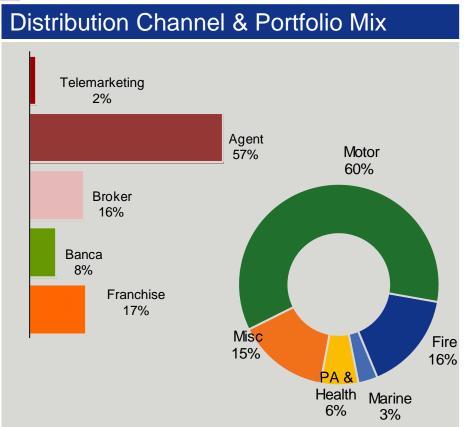
Combined ratio of below 90%.



## General business: Stable growth of 8.4% in GWP

#### Gross Written Premiums (RM 'mil)

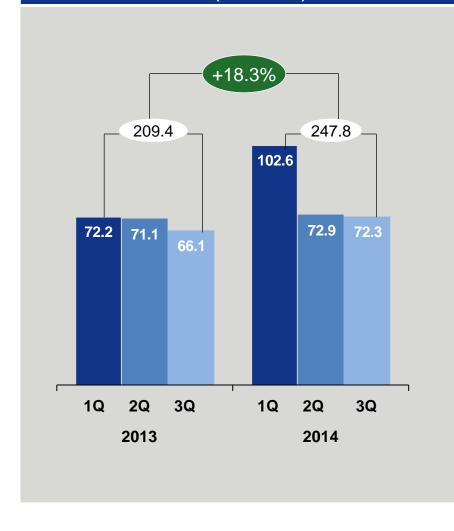


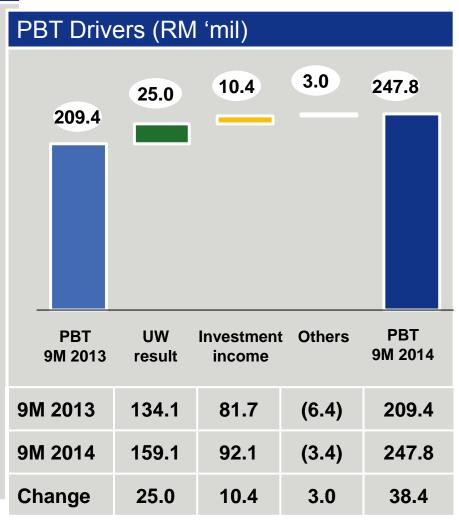




# General business: Higher profit attributed to better underwriting results and higher investment income

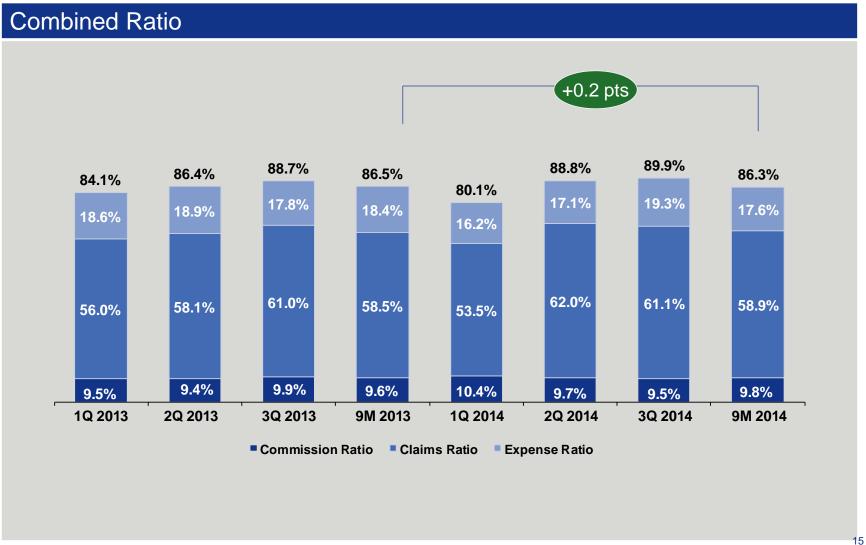
#### Profit Before Tax (RM 'mil)







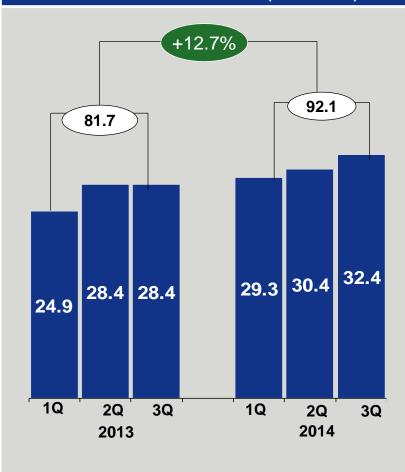
# General business: Better combined ratio attributed to lower expense ratio

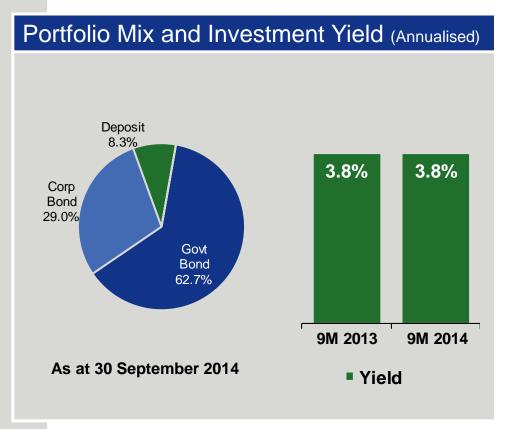




# General Business: Higher investment income from bigger asset size

#### Net Investment Results (RM 'mil)



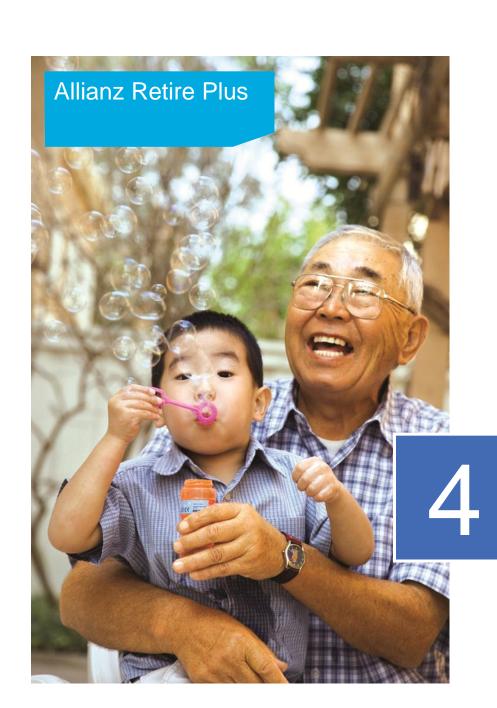




# General Business: Unaudited financial results at a glance

RM'mil	9M 2013	9M 2014	△14/13 %
Gross written premiums	1,546.3	1,676.6	8.4%
Gross earned premiums	1,365.0	1,534.0	12.4%
Net earned premiums	994.4	1,160.9	16.7%
Net change in claims paid	(470.8)	(575.3)	(22.2%)
Net change in contract liabilities	(110.5)	(108.4)	1.9%
Management expenses	(183.1)	(204.1)	(11.4%)
Fee and commission expenses	(95.9)	(114.0)	(18.9%)
Underwriting result	134.1	159.1	18.6%
Net investment results	81.7	92.1	12.7%
Net operating expenses	(6.4)	(3.4)	46.9%
Profit before tax (after consolidation adjustment)	209.4	247.8	18.3%
Commission Ratio	9.6%	9.8%	0.2 pts
Claims Ratio	58.5%	58.9%	0.4 pts
Expense Ratio	18.4%	17.6%	(0.8 pts)
Combined Ratio	86.5%	86.3%	(0.2 pts)





Life Business



#### Life Business

#### **Gross Written Premiums**

Strong gross written premium growth of 19.9%.

#### **Distribution**

- Build multi distribution capabilities with focus on expanding agency and bancassurance channels.
- Enlarged agency force (7,088 agents in Sep 2014 vs 6,532 agents in Sep 2013).

#### **Product Mix**

 Focus on profitable products. Investment-linked ANP and GWP grew by 26.2% and 30.4% respectively.

#### **Investment results**

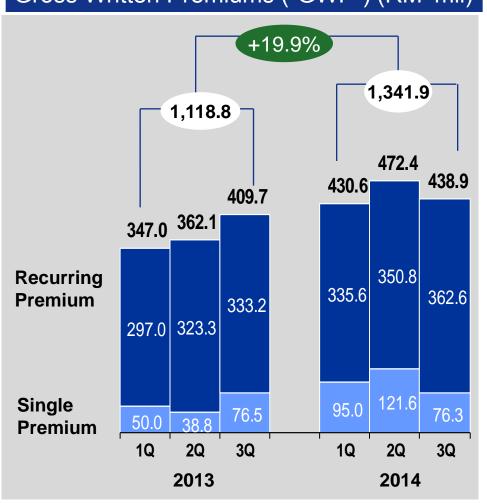
 Higher net investment results due to higher investment income and fair value net gains.

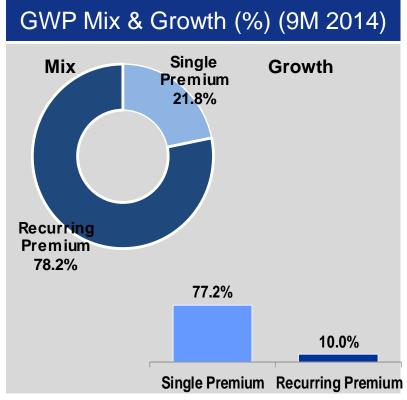




# Life Business: Revenue growth due to higher renewal premium and single premiums

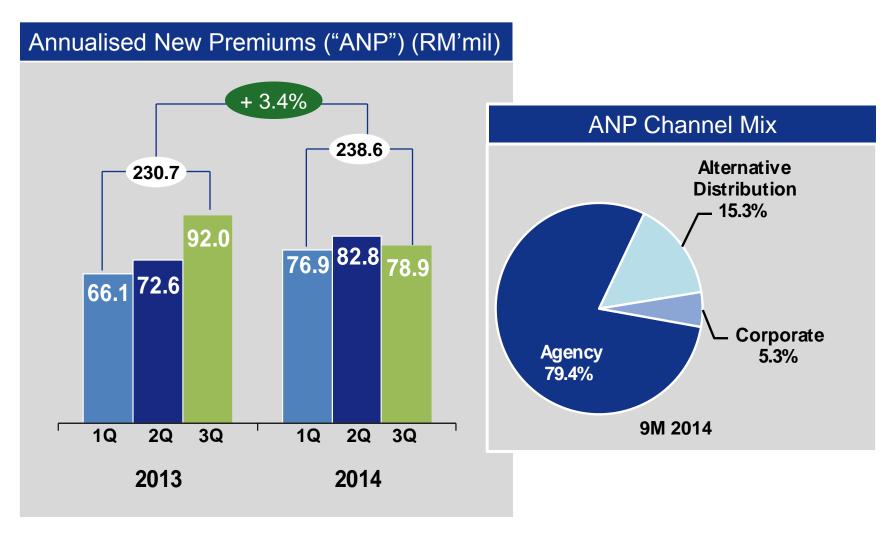
## Gross Written Premiums ("GWP") (RM 'mil)







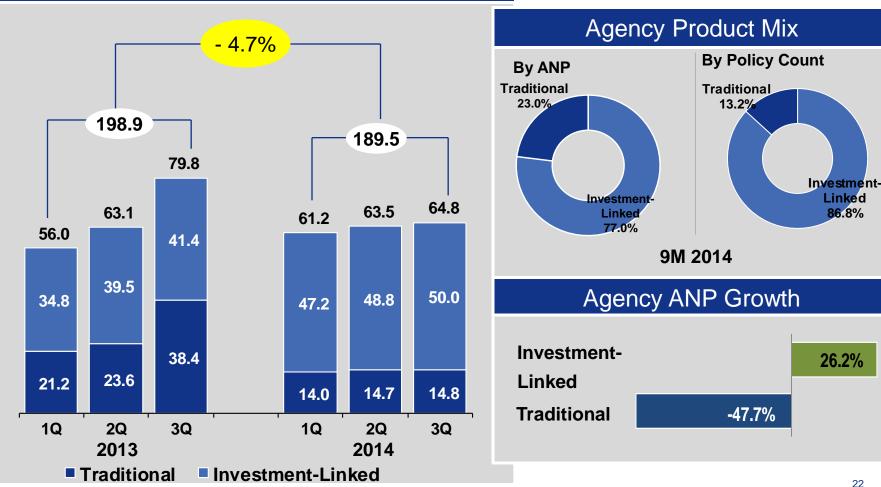
# Life Business: Lower new business growth due to softening of traditional business





## Life Business: New business affected by dampened sales in traditional business

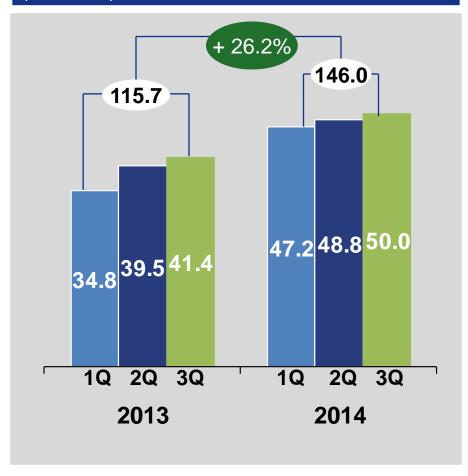
#### Agency Annualised New Premium (RM 'mil)



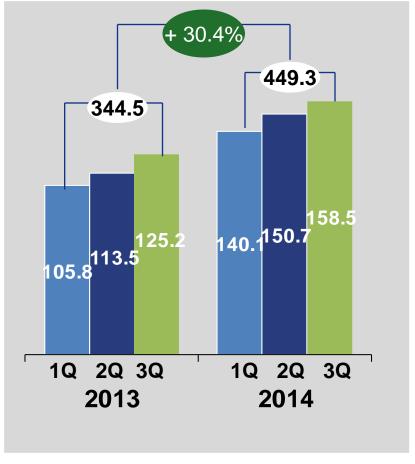


#### Life Business: Investment-linked business continue to perform well

# Annualised New Premiums ("ANP") (RM 'mil)



# Gross Written Premiums ("GWP") (RM 'mil)

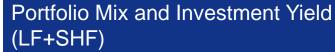


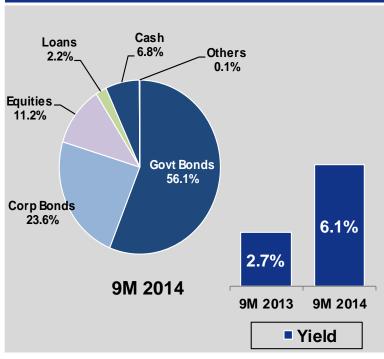


## Life Business: Higher investment results from higher investment income and fair value gains

#### Net Investment Results (RM 'mil) (LF+SHF)







Note: Net investment results include Fair Value Gains/(Losses), Investment Income and Realised Gains/(Losses).

Note: Yield % includes unrealised gains/losses from equities and fixed income.

24

LF = Life Fund

SHF = Shareholders' Fund



# Life Business: Unaudited financial results at a glance

RM'mil	9M 2013	9M 2014	△14/13 %
Gross written premiums	1,118.8	1,341.9	19.9%
Premiums ceded to reinsurers	(73.6)	(90.9)	(23.5%)
Net earned premiums	1,045.2	1,251.0	19.7%
Net change in benefits and claims paid	(285.6)	(358.8)	(25.6%)
Net change in contract liabilities	(533.3)	(728.1)	(36.5%)
Management expenses	(96.4)	(113.9)	(18.2%)
Fee and commission expenses	(217.6)	(235.5)	(8.2%)
Fair value (losses)/gains	(45.7)	41.1	>100.0%
Net investment results	202.4	225.5	11.4%
Net operating expenditure	(6.7)	(7.2)	(7.5%)
Surplus before tax (after consolidation adjustment)	62.3	74.1	18.9%
Annualised New Business Premium	230.7	238.6	3.4%
Expense Ratio	10.3%	10.9%	(0.6 pts)
Local Investment Yield (LF+ SHF)	2.7%	6.1%	3.4 pts
Lapse Ratio (total company)	6.6%	8.7%	(2.1 pts)
Persistency (13th month by premium)	82.9%	82.0%	(0.9 pts)

# Thank You for Your Attention





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