

Over at branches FAQ

1. Can I walk in to any your branches to pay for my premium?

Yes, and you can pay your premium via any of the following methods:

- **Cash**
- **Cheque** - *Cheques should be crossed to "Allianz Life Insurance Malaysia Berhad".
Maximum 8 policies are allowed in one cheque.*
- **Credit Card** - *Only Visa and Master Card are acceptable*

2. Can my family members pay for my premium on my behalf?

Yes, family members are allowed to pay on customer's behalf at branches.

3. How do I find your branch?

You can search for any of nearest branch using the Allianz Locator feature on our website [here](#) or via the Allianz A to Z mobile app.

4. What are your opening hours?

You may find the opening hours of each branch via the Allianz Locator feature on our website [here](#).

5. Will I receive a receipt?

Yes, you will receive an official receipt from Allianz Life as confirmation of payment.

6. What if I can't walk in to your branch to pay for my premium?

You can pay for your premium conveniently via MyAllianz Customer Portal or JomPay.

7. Can I deposit cash/cheque at the self-service terminals or deposit machines?

Please note that Allianz Life does not accept cheque deposits at self-service terminal machines e.g. cash/cheque deposit machines at banks.