# ALLIANZ MALAYSIA "MOTORCYCLE SWEEP CAMPAIGN" ("CAMPAIGN") TERMS AND CONDITIONS

#### A. PARTICIPATION CRITERIA AND ENTRIES

- 1. This Campaign is organised by Allianz General Insurance Company (Malaysia) Berhad ("Organiser") and is open to all Malaysian citizens and permanent residents of Malaysia aged eighteen (18) and above who have purchased or renewed any listed Allianz Motorcycle policies during the Campaign Period, except:
  - (a) Employees of the Organiser and the Allianz group of companies, whether employed on a permanent or contractual basis and their immediate family members; and
  - (b) Vendors, suppliers, advertisers, and agents (managing this Campaign for the Organiser) who are directly or indirectly involved in organising this Campaign.
- 2. This Campaign will run for six (6) months from 12.01am on 1st July 2022 and will end at 11.59pm on 31st December 2022 ("Campaign Period").
- 3. The Campaign Period is subject to change without prior notification from the Organiser.
- 4. Customers who have purchased or renewed any of the following policies during the Campaign Period and have provided a valid email and mobile contact details will be auto enrolled in this Campaign and will be allocated entries according to the policies purchased as set out in the table below:

Policy	Entries
Allianz Motorcycle Plus (Comprehensive)	3
Allianz Motorcycle Plus (Third Party)	1
Allianz Motorcycle (Comprehensive)	3
Allianz Motorcycle (Third Party)	1

(collectively, the "Allianz Motorcycle Policies" or individually, "Allianz Motorcycle Policy").

5. The policy issuance date for the Allianz Motorcycle Policy purchased or renewed by the participants must be during the Campaign Period and the policy must continue to be valid from 1 July 2022 until 31 January 2023. Any Allianz Motorcycle Policy that has a policy issuance date after expiry of the Campaign Period will not be considered and will be automatically disqualified.

- 6. Participants must also ensure that their personal contact details (valid mobile number and email address) registered with the Organiser are updated. The Participants can update their details via:
  - (a) MyAllianz and edit on the Profile page; or
  - (b) through Participant's servicing agent where the servicing agent will assist to update his/her details.
- 7. Failure to comply with these requirements shall result in the automatic disqualification of the participant's entry and no appeal will be entertained.

#### B. CAMPAIGN AND PRIZES

1. This Campaign is designed to reward shortlisted participants with a chance to win AEON Gift Vouchers and to participate in the Sweep Gempak Event.

Winners	Entitlement / Prizes	Number of	Prizes
		Winners	
Monthly Prizes	Selected winners will be entitled to AEON Gift Vouchers ("Vouchers").	360 winners	Vouchers worth RM 1,200 per winner
Sweep Gempak Grand Prizes	The shortlisted     participants will get to     participate and attend	3 winners	Vouchers worth RM 10,000 per winner
Sweep Gempak Consolation Prizes	the Sweep Gempak Event; and	27 winners	Vouchers worth RM 5,000 per winner
Sweep Gempak Groceries	The shortlisted     participant will get win     Vouchers and groceries     worth up to RM 2,000.	30 winners	Up to RM 2,000 worth of groceries per winner

# (i) MONTHLY PRIZES

1. The details in relation to the qualifying activity for monthly prizes are set out in the table below:

Qualifying Activity	Date which the	Prizes
by Policy Issuance	Shortlisted Participants	
Date / Round	will be notified	
By 31 July 2022	15 August to 19 August	Vouchers worth RM 1,200 each
("Round 1")	2022	for 60 winners
By 31 August 2022	16 September to 23	Vouchers worth RM 1,200 each
("Round 2")	September 2022	for 60 winners
By 30 September	17 October to 21 October	Vouchers worth RM 1,200 each
2022	2022	for 60 winners
("Round 3")		
By 31 October 2022	15 November to 21	Vouchers worth RM 1,200 each
("Round 4")	November 2022	for 60 winners
By 30 November	15 December to 21	Vouchers worth RM 1,200 each
2022	December 2022	for 60 winners
("Round 5")		
By 31 December	17 January to	Vouchers worth RM 1,200 each
2022	23 January 2023	for 60 winners
("Round 6")		

- 2. The Participants will be shortlisted by the Organiser using a randomiser tool ("Monthly Prize Shortlisted Participants" or individually, "Monthly Prize Shortlisted Participant").
- 3. The Organiser will contact the Monthly Prize Shortlisted Participants to inform them they have been shortlisted and will be required to perform the following steps to win the monthly prize:
  - (a) Verify their identity; and
  - (b) Answer a question correctly.
- 4. In the event the Monthly Prize Shortlisted Participants fail to answer/respond to the calls after two (2) attempts made by the Organiser, another Monthly Prize Shortlisted Participant will be selected.
- 5. The Monthly Prize Shortlisted Participant who has been verified and has answered the question correctly, he/she shall be deemed as a winner ("Monthly Winner" or collectively, "Monthly Winners") and will be entitled to receive the Vouchers.
- 6. The Monthly Winners' full name as per NRICwill be announced on Allianz Malaysia's website on the twentieth (20th) working day of the following month.

# Prize redemption

- 7. The Monthly Winners will need to provide their details and inform the Organiser of their preferred Allianz branch to collect the Vouchers.
- 8. The Monthly Winners must collect their Vouchers at their preferred Allianz branch by the dates stipulated in the table below and failure to collect the Vouchers within the stipulated period will result in the forfeiture of the Vouchers:

Winner Selection Round	Date To Collect By
Round 1	30 September 2022
Round 2	31 October 2022
Round 3	30 November 2022
Round 4	31 December 2022
Round 5	31 January 2023
Round 6	28 February 2023

- 9. Monthly Winners must collect their Vouchers in-person and the Monthly Winner will be verified via the proof of National Registration Identity Card ("NRIC").
- 10. All costs and expenses incurred for the purpose of collection of the Vouchers (e.g. transportation to branch) shall be solely borne by the Winners.
- 11. The Monthly Winner may appoint a representative to collect the Vouchers on his/her behalf. The appointed representative must provide the following items during the redemption of the Vouchers to ensure the prizes are collected by the authorised representative:
  - (a) Letter of authorisation duly signed by the Winner;
  - (b) Photocopy of the Winner's NRIC;
  - (c) NRIC of the appointed representative.
- 12. The Organiser will not be held liable for any failure or wrongful collection of the Vouchers.

# (ii) SWEEP GEMPAK EVENT

1. The details in relation to the qualifying activity for Sweep Gempak Event are set out in the table below:

Qualifying Activity by Policy Issuance Date / Draw Round	Date which the Shortlisted Participants will be notified	Prizes
By 15 August 2022 ("Round 1")	29 August to 9 September 2022	10 winners to participate in the Sweep Gempak Event, with chance to win Vouchers worth RM 10,000 or RM 5,000 and groceries worth up to RM 2,000
By 15 September 2022 ("Round 2")	29 September to 12 October 2022	10 winners to participate in the Sweep Gempak Event, with chance to win Vouchers worth RM 10,000 or RM 5,000 and groceries worth up to RM 2,000
By 15 October 2022 ("Round 3"	28 October to 10 November 2022	10 winners to participate in the Sweep Gempak Event, with chance to win Vouchers worth RM 10,000 or RM 5,000 and groceries worth up to RM 2,000

- 2. Participants will be shortlisted by the Organiser using a randomiser tool ("Sweep Gempak Shortlisted Participants" or individually, "Sweep Gempak Shortlisted Participant").
- 3. The Organiser will contact the Sweep Gempak Shortlisted Participants to inform them they have been shortlisted and will be required to perform the following steps to qualify for the Sweep Gempak Event:
  - (a) Verify their identity; and
  - (b) Answer a question correctly.

- 4. In the event the Sweep Gempak Shortlisted Participants fail to answer/respond to the calls after two (2) attempts made by the Organiser, another Sweep Gempak Shortlisted Participant will be selected.
- 5. The Organiser will send an email ("Email") to the Sweep Gempak Shortlisted Participants setting out:
  - a. details of the Sweep Gempak Event in which they are required to attend; and
  - b. steps to confirm the registration for the Sweep Gempak Shortlisted participant and his/her Companion.
- 6. The Sweep Gempak Shortlisted Participants are required to complete the event registration form ("Form") and submit the completed Form together with the supporting documents to <a href="mailto:a2z@allianz.com.my">a2z@allianz.com.my</a> within three (3) working days from the date of the Email. Failure to submit the completed Form and required supporting documents within the stipulated time will result in the disqualification from the Sweep Gempak Event.
- 7. The Sweep Gempak Shortlisted Participant must participate and attend one (1) of the Sweep Gempak Events, as set out in the table below which had been assigned to him/her ("Assigned Sweep Gempak Event"):

Sweep Gempak Event	Event Time	Event Location
27 September 2022	6:00AM to 9:00AM	AEON Mall Kota Bharu,
		Kelantan
26 October 2022	6:00AM to 9:00AM	AEON Mall Bukit Mertajam,
		Penang
30 November 2022	6:00AM to 9:00AM	AEON Mall Shah Alam,
		Selangor

Note: The Organiser may vary or amend the venue/location, date and/or time of Sweep Gembak Event.

## **Representative**

8. The Sweep Gempak Shortlisted Participants who are sixty-five (65) years old and above and/or have a medical condition, can send a representative to participate in the Sweep Gempak Event ("Representative").

9. The Representative must be a Malaysian citizen or permanent resident of Malaysia aged eighteen (18) and above, except the categories of persons in Item 1 of Section A.

#### Companion

- 10. The Sweep Gempak Shortlisted Participant must have a companion ("Companion") to form a team of two to participate in the Sweep Gempak Event.
- 11. The Companion must be a Malaysian citizen and permanent resident of Malaysia aged eighteen (18) and above, except the categories of persons in Item 1 of Section A.

#### **Expenses**

- 12. The Organiser will provide:
  - (a) transportation allowance of RM1,000 in the form of travel vouchers ("Travel Vouchers") with the Organiser's appointed travel agency ("Agency"); and
  - (b) one (1) night accommodation in one (1) hotel room for the Sweep Gempak Shortlisted Participant and his/her Companion at a hotel arranged by the Agency, for the night before the Assigned Sweep Gempak Event. In the event the Sweep Gempak Shortlisted Participant and his/her Companion wish to request for a room upgrade/book an additional room, the Sweep Gempak Shortlisted Participant and his/her Companion may utilise the Travel Vouchers and any excess of the costs incurred shall be borne by the Sweep Gempak Shortlisted Participant and his/her Companion. Any changes to the hotel which has been arranged by the Agency is not allowed.

Note: Any additional expenses (e.g. COVID-19 test kits, transportation to the airport, travel insurance) shall be borne by the Sweep Gempak Shortlisted Participant and his/her Companion.

- 13. The Sweep Gempak Shortlisted Participants who have confirmed their attendance and participation must sign a consent form authorising the Organiser to:
  - a. film and publish their participation in the Assigned Sweep Gempak Event;
  - b. use their photos and videos taken during the Assigned Sweep Gempak Event for marketing and advertising purposes;

- c. upload their images and videos on Allianz platforms such as website, social media channels and etc.; and
- d. their experience and personal stories of this Campaign.
- 14. The Sweep Gempak Shortlisted Participants must adhere to the rules and regulations of the Sweep Gempak Events as stipulated by the Organiser including the standard operating procedures in place, and any failure to comply with the rules and regulations will result in an automatic disqualification. The Organiser reserves all rights to disqualify Sweep Gempak Shortlisted Participants for cheating, refusing to adhere to these terms and conditions and/or behaving in a manner which the Organiser in its absolute discretion finds to be offensive or inappropriate.
- 15. In the event the Sweep Gempak Shortlisted Participant is unable to attend and Assigned Sweep Gempak Event, his/her entry to the Motorcycle Sweep Campaign will be forfeited. Allianz reserves the rights to request compensation for the monetary loss incurred due to participants' no-show or late notice to withdraw from the Assigned Sweep Gempak Event.

#### **Sweeping Round**

- 16. The Sweep Gempak Shortlisted Participant and his/her companion will be required to perform the following to earn extra time and points:
  - (a) Answer a series of questions set by the Organiser;
  - (b) Complete the challenges set by the Organiser;
  - (c) "Sweep" the groceries at the selected location of the Sweep Gempak Event ("Swept Groceries").
- 17. The team with the highest points will win the grand prize and is entitled to bring home RM 10,000 worth of Vouchers and the Swept Groceries.
- 18. The other teams will win the consolation prizes and is entitled to bring home RM 5,000 worth of Vouchers and the Swept Groceries.
- 19. For the avoidance of doubt, the maximum amount of Swept Groceries allocated for each winner for the Sweep Gempak Event is RM 2,000. The winners are

encouraged to only sweep/collect goods within this amount during the Sweep Gempak Event. If the Swept Groceries are more than RM 2,000, the winners must either pay for the additional groceries if the winners want to bring the groceries home or return the additional groceries.

- 20. Payment for the additional groceries by the winners must made by credit card only and no cash, e-wallet payment or other payment method will be accepted.
- 21. The Organiser will distribute the rules in relation to Sweep Gempak Event prior the event and the Sweep Gempak Shortlisted Participant and the Companion must adhere to the said rules.
- 22. All eligible retail items collected and checked out by the winners and during the Event are NOT entitled for return or refund under AEON's Return & Refund policy.
- 23. The Vouchers will be awarded after the winners have completed all activities at the Assigned Sweep Gempak Event.
- 24. Due to safety reasons, pregnant ladies are not encouraged to participate in the Sweep Gempak Event. If the Sweep Gempak Shortlisted Participant and/or the Companion is/are pregnant, she/they shall inform the Organiser and the Organiser reserves the absolute right to prevent the Sweep Gempak Shortlisted Participant and/or the Companion from attending and participating in the Assigned Sweep Gempak Event.
- 25. The Organiser shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) suffered, in any circumstances, by third parties or participants, before, during and after the Sweep Gempak Event.

# <u>Others</u>

- 26. The Organiser may contact the any of shortlisted participants from time to time via email, telephone call, short message service and WhatsApp. Any notice relating to this Campaign or Sweep Gempak Event sent to the registered e-mail address shall be deemed as received by the shortlisted participants.
- 27. Shortlisted participants who are disqualified will not be eligible for any entitlements, refunds, rewards or prizes. The Organiser's decision is final and no further correspondence or appeal will be entertained.

## C. AEON VOUCHERS

 Vouchers will come in the denomination value of RM 10 and RM20. Winners can use the Vouchers at any AEON outlet nationwide, subject to the AEON Gift Vouchers' terms and conditions. The Vouchers are not refundable and cannot be exchanged for cash or with any other vouchers of other denomination.

#### D. MISCELLANEOUS

- 1. If the shortlisted participants/winners provide any information that is untrue, inaccurate, not current and/or incomplete, and/or if the Organiser has grounds to suspect that such information is untrue, inaccurate, not current and/or incomplete, the Organiser may disqualify the shortlisted participants/winners.
- 2. The decision of the Organiser in relation to every aspect of this Campaign including but not limited to shall be deemed final and conclusive and no appeal, enquiry and/or correspondence will be entertained.
- 3. By participating in this Campaign, participants/shortlisted participants/winners agree that:
  - (a) they shall bound by these terms and conditions;
  - (b) the Organiser is entitled to contact them using the contact details provided; and
  - (c) any personal data provided to the Organiser pursuant to this Campaign may be processed and used for purposes relating to this Campaign in accordance with the Personal Data Protection Act 2010 and that the Organiser is entitled to use, publish, or feature their full name, and their photos for publicity and advertising purposes without any compensation or need for prior notification.
- 4. The details which consist of personal data ("Details") provided pursuant to this Campaign may be used by the Organiser and any other Allianz Group of Companies for the following purposes:
  - (a) Operations and administrative process of this Campaign;
  - (b) Update Allianz Group of Companies' records;
  - (c) Market research and statistical analysis and surveys with the aim of improving Allianz Group of Companies' products and services;

- (d) Advertising and promotion purposes; and
- (e) Any purposes required by law or regulation.
- 5. If the Participant chooses not to provide Details required, the Participant may not be eligible to participate in this Campaign and entitled to win the prizes as described in these terms and conditions.
- 6. If the Participant wishes for the Organiser to cease processing the personal data provided by the Participant during this Campaign and/or to cease receiving any marketing material or no longer wish to be contacted for marketing and promotional purposes, the Participant may email Allianz at a2z@allianz.com.my. Please note that the Organiser will take (2) two to (4) four weeks to comply with such request.
- 7. This Campaign is in no way sponsored, endorsed, administered by, or associated with any third party.
- 8. The Organiser reserves the absolute right to disqualify participants who fail to comply with these terms and conditions. The Organiser also reserves the right to delete, remove, not consider, or reject any entry deemed to be improper, unsuitable, or offensive.
- 9. The Organiser shall not be liable for any loss or damage of any kind howsoever arising or suffered by any participant or Winner in connection with this Campaign.
- 10. The Organiser reserves the right to cancel, terminate, or suspend this Campaign without giving any prior notice or reason.
- 11. These terms and conditions shall prevail over any inconsistent terms, conditions, provisions, or representations contained in any other promotional or advertising materials for this Campaign.
- 12. The Organiser reserves the right to vary or amend these terms and conditions and/or substitute or replace the prizes with items of similar value without any prior notice.
- 13. These terms and conditions shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 17 November 2022