

# ALLIANZ “SHIELD AND WIN” CAMPAIGN (“CAMPAIGN”) TERMS AND CONDITIONS

Allianz “Shield and Win” Campaign is organised by Allianz General Insurance Company (Malaysia) Berhad (“Organiser”) and shall be subject to the terms and conditions contained herein.

## 1. CAMPAIGN PERIOD

This Campaign will run from 1<sup>st</sup> January 2023 until 31<sup>st</sup> March 2023 (“Campaign Period”). Notwithstanding the aforesaid, the Organiser reserves the right to change the Campaign Period without prior notification.

## 2. ELIGIBILITY

To be eligible to participate in this Campaign, the following criteria must be met:

- a) the participant must be an individual aged eighteen (18) and above and is the policyholder on record insured under an active Allianz Shield Plus policy issued to an individual (“ASP Policy”);
- b) the participant must provide his/her own valid mobile number and email contact details during the purchase or renewal of the ASP Policy; and
- c) the policy issuance date of the ASP Policy must be within the Campaign Period.

Individuals who fulfil the criteria above will be deemed eligible participants and will be automatically enrolled in this Campaign (“Eligible Participants”), subject to the Campaign Terms and Conditions.

## 3. ENTRY PROCEDURE AND CAMPAIGN TERMS AND CONDITIONS

- a) This Campaign shall not be applicable to:
  - i) policies where the policyholder is a corporate entity/group (e.g., companies, societies, associations, etc); and
  - ii) employees of the Allianz Malaysia group of companies, whether employed on a permanent or contractual basis and their immediate family members.
- b) Eligible Participants will be allocated entries into the Campaign when they purchase or renew their ASP Policy during the Campaign Period.
- c) By purchasing or renewing the ASP Policy, an Eligible Participant shall be allocated the corresponding number of entries set out in the table below:

Policy/Plan	Entries
Individual Plan	1
Family Plan	2 for each insured person
Optional Benefits (one or more)	Additional 1 for each benefit

- d) The Eligible Participant’s entries shall be automatically entered into the Campaign unless the Eligible Participant expressly notifies the Organiser that he/she does not wish to participate in the Campaign.

#### 4. WINNER SELECTION, ANNOUNCEMENT, AND REDEMPTION OF PRIZES

- a) **Eligible Participants** who fulfil the eligibility criteria and all entry procedures as specified above will be allocated entries to participate in the **Campaign** and will be shortlisted by the **Organiser** using a randomiser tool ("**Monthly Prize Shortlisted Participants**" or, individually, "**Monthly Prize Shortlisted Participant**").
- b) **Eligible Participants**, including the **Monthly Shortlisted Participants** who were not selected as **Winners** in the draw for the current month will be automatically eligible to be shortlisted again in the following month's draw during the **Campaign Period**.
- c) The decision of the **Organiser** in relation to every aspect of this **Campaign** including but not limited to the type of prizes and **Monthly Prize Shortlisted Participants** shall be deemed final and conclusive and no appeal, enquiry and/or correspondence will be entertained.
- d) The details in relation to the monthly prizes to be given away are as set out in the table below.

Month	Policy Issuance Date / Month	Date which the Shortlisted Participants will be notified	Prizes
January 2023	1 January to 31 January 2023 ("January")	12 February to 25 February 2023	2 Apple Watch Series 8 GPS 41mm 2 Nintendo Switch OLED 2 Dyson Airwrap™ multi-styler 2 iPhone 14 Pro (128GB) 2 iPad Air Wi-Fi (64GB) 2 PlayStation 5 (DISC VERSION) 2 Thermomix® TM6 2 Seiko Limited Edition Watch SPB253J1
February 2023	1 January to 28 February 2023 ("February")	14 March to 25 March 2023	2 Apple Watch Series 8 GPS 41mm 2 Nintendo Switch OLED 2 Dyson Airwrap™ multi-styler 2 iPhone 14 Pro (128GB) 2 iPad Air Wi-Fi (64GB) 2 PlayStation 5 (DISC VERSION) 2 Thermomix® TM6 2 Seiko Limited Edition Watch SPB253J1
March 2023	1 January to 31 March 2023 ("March")	14 April to 25 April 2023	2 Apple Watch Series 8 GPS 41mm Sport Band – Regular 2 Nintendo Switch OLED 2 Dyson Airwrap™ multi-styler 2 iPhone 14 Pro (128GB) 2 iPad Air Wi-Fi (64GB) 2 PlayStation 5 (DISC VERSION) 2 Thermomix® TM6 2 Seiko Limited Edition Watch SPB253J1

- e) Sixteen (16) **Eligible Participants** will be shortlisted each month.
- f) Each **Eligible Participant** is only eligible to win one (1) prize throughout the **Campaign**.
- g) The **Monthly Prize Shortlisted Participants** will first receive an SMS notifying them that they have been shortlisted for the current month's draw under the Campaign and subsequently be sent a form via email from [AGIC.Campaign@allianz.com.my](mailto:AGIC.Campaign@allianz.com.my) ("**Form**") in which they will be required to:

- (1) provide their full name, NRIC no. and contact details for verification purposes;
  - (2) correctly answer a question asked by the Organiser ("**Question**");
  - (3) select a prize of their choice; and
  - (4) select their preferred Allianz branch office to collect the prize.
- h) The completed **Form** must be received by the **Organiser** within five (5) working days from the date of the **Organiser's** email to the **Monthly Prize Shortlisted Participants**, failing which, the **Organiser** reserves the right to disqualify the **Monthly Prize Shortlisted Participants**.
  - i) Any incomplete or inaccurate information in the **Form** will also result in the automatic disqualification of the **Monthly Prize Shortlisted Participants** from this **Campaign**.
  - j) The **Monthly Prize Shortlisted Participants** who have been verified and have correctly answered the **Question** will be deemed the winners for the relevant month ("**Monthly Winners**") and will be officially notified by the **Organiser** via email.
  - k) The **Organiser** will separately call the **Monthly Winners** on their verified mobile numbers once their respective prizes are ready for collection and the prizes must be collected in person at the preferred Allianz branch (selected in the **Form**) within one (1) month from the date the **Organizer** contacts the **Monthly Winners**.
  - l) Failure to collect the prize within the stipulated period will result in the forfeiture of the prize.
  - m) All prizes are on a first-come-first-serve basis and while stocks last and will be determined by the **Organiser** based on the completed **Form** received from the **Monthly Winners**.
  - n) For purposes of the prize collection, the **Monthly Winners** will be verified via their National Registration Identity Card.
  - o) Alternatively, the **Monthly Winner** may appoint a representative to collect the prize on his/her behalf. The appointed representative must provide the following items during the collection of the prize:
    - (1) Letter of authorisation duly signed by the **Monthly Winner**;
    - (2) Photocopy of **Monthly Winner's** NRIC; and
    - (3) NRIC of the appointed representative.
  - p) All cost and expenses incurred for the collection of the prize (e.g., transportation to Allianz branch) shall be solely borne by the **Monthly Winners**.
  - q) The **Organiser** will not be held liable for any failure or wrongful collection of the prize.
  - r) The **Monthly Winners'** full name and the last four digits of their **NRIC** number or passport number will be announced on Allianz Malaysia's Facebook Page on the twentieth (20<sup>th</sup>) working day of the following month.
  - s) The prizes are strictly non-transferable nor exchangeable for cash.

## 5. OTHER CONDITIONS

- a) By participating in this **Campaign**, the **Eligible Participants** hereby agree to be bound by the terms and conditions stipulated herein and all decisions made by the **Organiser** which shall be final and conclusive.
- b) The **Organiser** reserves the absolute right and discretion to cancel, terminate or suspend this **Campaign** or vary its terms and conditions without any prior notice or reason. For the avoidance of doubt, the **Eligible Participants** hereby agree that they are not entitled to any form of compensation whatsoever arising from any losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension or variation by the **Organiser**.
- c) The **Organiser** reserves the absolute right to disqualify **Eligible Participants** who fail to comply with these terms and conditions. The **Organiser** also reserves the right to delete, remove, not consider, or reject any entry deemed to be improper, unsuitable, or offensive.
- d) In the event a **Monthly Winner** chooses not to accept a prize, they will disclaim all rights, interests and claims to that prize and the prize will be dealt with according to the sole and absolute discretion of the **Organiser**.
- e) The **Organiser** shall not be liable for the specific terms of use applicable to the prizes, or the benefits and services provided by any third-party service providers under this **Campaign**.

- f) The **Organiser** shall not be liable for loss or damage whatsoever suffered by the **Eligible Participants**, whether directly or indirectly, arising out of or in connection with this **Campaign**.
- g) The processing of any personal data provided pursuant to this **Campaign** shall be in accordance with the Personal Data Protection Act 2010.
- h) For any enquiries related to this **Campaign**, please contact Allianz via Live Chat at [allianz.com.my](http://allianz.com.my), or email at [customer.service@allianz.com.my](mailto:customer.service@allianz.com.my) or at 1300 22 5542, Monday to Friday from 8.00am to 8.00pm.
- i) The terms and conditions herein shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.