'First Fuel on Allianz!' Campaign Terms and Conditions

The **'First Fuel on Allianz!'** Campaign ("**Campaign**") is organised by Allianz General Insurance Company (Malaysia) Berhad ("**AGIC**") and shall be subjected to the terms and conditions contained herein.

1. **Campaign Period**

   This **Campaign** will run from 16th November 2026 until 31st December 2026 (both dates inclusive) or until the RM600,000 **Campaign** fund allocation has been fully utilised, whichever occurs earlier ("**Campaign Period**"). The **Campaign** giveaway is on a "first-come, first-served basis". Notwithstanding the aforesaid, **AGIC** reserves the right to change the **Campaign Period** without prior notification.

2. **Campaign Eligibility**

   To be eligible to participate in this Campaign, the following criteria must be met:

   i. the policyholder must purchase a brand-new vehicle and insure the vehicle under an Allianz Private Car (Comprehensive) policy **("Eligible Policy")** issued through any distribution channels of **AGIC** during the **Campaign Period**;
   ii. the policyholder must provide a valid mobile number and email address at the point of purchase of the **Eligible Policy;** and
   iii. the issuance date of the **Eligible Policy** must be within the **Campaign Period**.

   The policyholders who fulfil the criteria above will be deemed eligible participants and will be automatically enrolled in this **Campaign** ("**Eligible Participants**"), subject to the **Campaign's** terms and conditions.

3. **Campaign Reward Fulfilment**

   a) The **Eligible Participants** shall be automatically eligible for a **complimentary fuel subsidy reward worth RM30 ("Reward")**, which will be fulfilled either in the form of fuel pre-filled into the **Eligible Participant's** brand-new vehicle or a Touch 'n Go eWallet Reload PIN **("Reload PIN")**, on a first-come, first-served basis.

   b) In the event the **Eligible Participant** purchases more than one (1) **Eligible Policy** during the **Campaign Period**, he/she will be entitled to enjoy one (1) **Reward** for each **Eligible Policy** purchased.

   c) The **Reward** fulfilment method shall be as follows:

      i. For **Eligible Policies** purchased through participating franchise dealers appointed by **AGIC** as authorised agents:

a. the **Reward** will be provided in the form of fuel pre-filled into the **Eligible Participant's** brand-new vehicle by the servicing **AGIC** authorised dealer upon collection of the vehicle.
b. Upon collecting the vehicle, the **Eligible Participants** shall complete and submit an e-declaration form for **Reward** fulfilment, record and verification purposes.

ii. For **Eligible Policies** purchased through all other **AGIC** distribution channels, including selected manufacturers under **AGIC**-appointed franchise dealers:

a. The **Eligible Participants** will receive the **Reward** in the form of a **Reload PIN**.
b. The **Reload PIN** will be sent by **AGIC** via its email AGIC.Campaign@allianz.com.my to the **Eligible Participant's** email address registered with **AGIC**.
c. The **Reload PIN** will be issued within thirty (30) working days from the issuance date of the **Eligible Policy**.

4. Rewards Terms and Conditions

a) The **Reload PIN** must be utilised during the respective validity period as stipulated by the issuing company, namely TNG Digital Sdn Bhd ("**TNGD**").
b) **AGIC** will not issue any replacement if the **Reload PIN** is not utilised during its validity period.
c) The use and redemption of the **Reload PIN** is subject to the terms and conditions of the **Reload PIN** or as stipulated by **TNGD**. **AGIC** excludes all liabilities for any representations and warranties in connection with the **Reload PIN** to the extent permitted by law.
d) In the event of a dispute relating to the **Reload PIN**, the **Eligible Participant** is to deal directly with the **TNGD** Customer Service at careline@touchngo.com.my.
e) **AGIC** shall not be liable for any issues arising from the status, use or operation of an **Eligible Participant's** Touch 'n Go eWallet's account, including but not limited to inactive, suspended, terminated or unverified accounts; wallet balance limits, transaction limits or any other restrictions imposed by **TNGD**.
f) In the event an **Eligible Participant** rejects, forgoes or fails to claim or redeem the **Reward** for any reason whatsoever, the **Eligible Participant** will disclaim all rights, interests and claims to that **Reward**, and **AGIC** reserves the right, at its sole discretion, to deal with the **Reward** as it deems fit.
g) Any unclaimed **Reward** that is returned to **AGIC** will be forfeited and **AGIC** reserves the right, at its sole discretion, to deal with the **Reward** as it deems fit.

h) The **Rewards** given out to the **Eligible Participants** are non-transferrable, non-redeemable and non-exchangeable for cash or other kinds, whether in part or in full.

i) The **Eligible Participants** are responsible for ensuring that their details including, but not limited to, the information submitted in the e-declaration form, email address and mobile number provided to **AGIC** are accurate, valid, and active for record and verification purposes. **AGIC** shall not be held liable for any issues arising from incorrect, invalid, or incomplete information provided.

j) Any request for reimbursement of the **Reward(s)** not received or delayed that is not due to the fault of **AGIC**, shall not be entertained.

k) **AGIC** shall not be responsible for any delays, losses, injury, damage, theft or unauthorised use of the **Reward or** arising from participation in the **Campaign**.

l) **AGIC** reserves the absolute right to change and/or substitute the type and number of **Reward(s)** for this **Campaign** with other prize(s) of similar value at any time without prior notice or reason.

m) This **Campaign**, **Rewards** are not sponsored, endorsed, administered by, or associated with **TNGD**.

n) Nothing in these **Campaign** terms and conditions shall alter or affect the terms, benefits, exclusions or conditions of the **Eligible Policy**, which shall remain subject to the applicable policy schedule and policy wording.

o) Rewards images shown in any marketing and advertisement materials are for illustration purposes only and may vary in certain aspects from the actual Reward received.

5. Other Terms and Conditions

a) By participating in this **Campaign**, the participants hereby agree to be bound by the terms and conditions stipulated herein and all decisions made by **AGIC** in respect of this **Campaign** which shall be final, conclusive and absolute and no appeals and related correspondence in relation to the decisions of **AGIC** will be entertained.

b) **AGIC** reserves the absolute right and discretion to cancel, terminate or suspend the **Campaign** or vary its terms and conditions with or without any prior notice or reason. For the avoidance of doubt, the participants hereby agree that they are not entitled to any form of compensation whatsoever arising from any losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension or variation by **AGIC**.

c) **AGIC** reserves the absolute right and discretion to disqualify a participant from this **Campaign** in the following events if:

   i. the participant fails to comply with the terms and conditions of this **Campaign** stipulated herein;

   ii. the participant is found or suspected to have done anything which conflicts with the terms and conditions of this **Campaign** and/or its process or operations, including but not limited to fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the participation of this **Campaign**; or

iii. the participant is found or suspected to have provided any information that is untrue, inaccurate and/or incomplete.

For the avoidance of doubt, the above list of events is non-exhaustive. **AGIC** is entitled to exercise its rights and discretion as it deems fit.

d) By participating in this **Campaign**, the participants agree and consent to allow their personal data being collected, processed, and used by Allianz Malaysia Berhad, Allianz Life Insurance Malaysia Berhad and/or **AGIC** (collectively, "**Allianz Group of Companies**") in accordance with the Personal Data Protection Act 2010. In addition, the participants agree and consent to their personal data or information being collected, processed, and used by **Allianz Group of Companies** for the following purposes:

- Operations and administrative process of this **Campaign**;
- Update **Allianz Group of Companies** records;
- Market research and statistical analysis and surveys with the aim of improving **Allianz Group of Companies** products and services;
- For advertising and promotion purposes; and
- For any purposes required by law or regulation.

e) If the participants wish to cease receiving any **Allianz Group of Companies'** marketing material or no longer wish to be contacted for marketing and promotional purposes by **Allianz Group of Companies**, please send an email to customer.service@allianz.com.my. Please note that A**llianz Group of Companies** will take two (2) to four (4) weeks to comply with such request.

f) For any enquiries related to this **Campaign**, please contact **AGIC** via email at customer.service@allianz.com.my or at 1300 22 5542, Monday to Friday from 9.00am to 6.00pm.

g) The terms and conditions herein shall prevail over any inconsistent terms, conditions or representations contained in any other materials, including but not limited to promotional or advertising materials, for this **Campaign**.

h) The terms and conditions herein shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 12th November 2026