

MYALLIANZ USER GUIDE

Steps to retrieve User ID / reset Password on MyAllianz

 \bigcirc

1	Allo
	User ID Possword
	→ FORGOT USER ID / PASSWORD
	8

On the MyAllianz login page <u>allianz.com.my/customer</u>,

STEP 1/4	
Forgot User ID / Passwo	rd
l want to retrieve my: 🔵 User ID 💿 Pass	word
ID type NRIC V ID no.	٥
Name as per ID	
60 V Mobile no.	_0 /
SUBMIT	

••• ← →

...

Select to retrieve User ID or Password. Enter your Full Name, Mobile No.

click "FORGOT USER ID/PASSWORD".

and Identification No. (new IC/old IC/passport), then click **"SUBMIT"**.



STEP 2/4 Check your phone We've sent your temporary password to 60******89. Temporary password VERIFY RESEND SMS 5:00

For User ID retrieval, an SMS will be sent to your registered mobile number with your User ID. Click **"GO TO LOGIN"** to proceed. For Password retrieval, an SMS will be sent to your registered mobile number with a temporary password. Key in your temporary password, then click "**VERIFY**".





We recom	mend creating a unique password – one you	don't use for other sites.
	New password	
	Confirm password	
	SUBMIT	

Set your new password. Password must contain a minimum of 8 characters with at least one uppercase letter, one lowercase letter, one numeric digit and one special character. Click "**SUBMIT**". You have successfully changed your password. Click "**GO TO LOGIN**" to proceed.