

“ALLIANZ FOUR SEASONS ODYSSEY” CAMPAIGN

TERMS AND CONDITIONS

The “Allianz Four Seasons Odyssey” Campaign (“Campaign”) is organised by Allianz General Insurance Company (Malaysia) Berhad (“Organiser”) and shall be subject to the terms and conditions contained herein.

1. CAMPAIGN PERIOD

This Campaign will run from 12.01am, 1 January 2024 until 11.59pm, 30 June 2024 (“Campaign Period”). Notwithstanding the aforesaid, the Organiser reserves the right to change the Campaign Period without prior notification.

2. ELIGIBILITY

To be eligible to participate in this Campaign, the following criteria must be met:

- a) the participant must be an individual aged eighteen (18) and above and is the policyholder on record insured under an active Allianz Shield Plus policy issued to an individual (“ASP Policy”)
- b) the participant must provide his/her own valid mobile number and email contact details during the purchase or renewal of the ASP Policy; and
- c) the ASP Policy issuance date must be within the Campaign Period.

Individuals who fulfil the criteria above will be deemed eligible participants (“Eligible Participants”), and will be automatically enrolled in this Campaign, subject to the Campaign Terms and Conditions.

3. ENTRY PROCEDURE AND CAMPAIGN TERMS AND CONDITIONS

- a) This Campaign shall not be applicable to ASP Policies where the policyholder is a corporate entity/group (e.g., companies, societies, associations, etc.).
- b) Eligible Participants will be allocated entries into the Campaign when they purchase or renew their ASP Policy during the Campaign Period as set out in the table below:

ASP Policy	No. of Entry(ies)
Individual Plan	1
Family Plan	2 for each insured person covered under the Family Plan

- c) The Eligible Participant’s entries shall be automatically entered into the Campaign unless the Eligible Participant expressly notifies the Organiser that he/she does not wish to participate in the Campaign.

4. WINNER SELECTION, ANNOUNCEMENT, AND REDEMPTION OF PRIZES

- a) **Eligible Participants** who fulfil the eligibility criteria and all entry procedures as specified above will be allocated entries to participate in the **Campaign** and will be shortlisted by the **Organiser** using a randomiser tool (“**Shortlisted Participants**” or, individually, “**Shortlisted Participant**”).
- b) The decision of the **Organiser** in relation to every aspect of this **Campaign** including but not limited to the type of prizes and **Shortlisted Participants** shall be deemed final and conclusive and no appeal, enquiry and/or correspondence will be entertained.
- c) The **Campaign Period** is divided into two phases:
 - (i) **Phase 1** from 1 January 2024 to 31 March 2024; and
 - (ii) **Phase 2** from 1 April 2024 to 30 June 2024.
- d) The details in relation to the prizes to be given away are as set out in the table below:

Policy Issuance Date/Month	Date which the Shortlisted Participants will be notified	Prizes
1 January 2024 to 31 March 2024	14 April to 28 April 2024	<ul style="list-style-type: none"> • Osaka Travel Package for 2 pax worth RM25,000 x 1 winner • Seoul Travel Package for 2 pax worth RM25,000 x 1 winner • Maldives Travel Package for 2 pax worth RM25,000 x 1 winner • Europe Travel Package for 2 pax RM25,000 x 1 winner
1 April 2024 to 30 June 2024	14 July to 28 July 2024	<ul style="list-style-type: none"> • Osaka Travel Package for 2 pax worth RM25,000 x 1 winner • Seoul Travel Package for 2 pax worth RM25,000 x 1 winner • Maldives Travel Package for 2 pax worth RM25,000 x 1 winner • Europe Travel Package for 2 pax RM25,000 x 1 winner

Note:

- i) Subject to the Terms and Conditions of the respective Travel Packages, the Travel Package grants each Winner flexibility in their journey, covering expenses such as round-trip flight tickets, hotel bookings, etc. Alternatively, Winners can opt for a guided tour provided by the designated travel agency.

- ii) Any travel arrangements not mentioned above and/or not stipulated in the Travel Package terms and conditions will not be borne by the Organiser.
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- e) Four (4) **Eligible Participants** will be shortlisted for each phase in the **Campaign Period**, with a total of eight (8) Prizes to be given away in this **Campaign**.
 - f) Each **Eligible Participant** is only eligible to win one (1) Prize throughout the **Campaign**.
 - g) The **Shortlisted Participants** will be sent a form via email from AGIC.Campaign@allianz.com.my ("**Form**") in which they will be required to:
 - i) provide their full name, NRIC no. and contact details for verification purposes;
 - ii) correctly answer a question asked by the **Organiser** ("**Question**");
 - iii) express interest in traveling to the awarded destination ("**Trip**") by choosing the corresponding option in the form; and
 - iv) submit the form.
 - h) If the **Shortlisted Participants** express that they are not interested in traveling on the trip by selecting the corresponding option in the provided Form, the Prize will be forfeited. Any unclaimed Prize will also be considered forfeited.
 - i) The completed **Form** must be received by the **Organiser** within five (5) working days from the date of the **Organiser's** email to the **Shortlisted Participants**, failing which, the **Organiser** reserves the right to disqualify the **Shortlisted Participants**.
 - j) Any incomplete or inaccurate information in the **Form** will also result in the automatic disqualification of the **Shortlisted Participants** from this **Campaign**.
 - k) The **Shortlisted Participants** who have been verified and have correctly answered the **Question** will be deemed the winners ("**Winners**") and will be officially notified by the **Organiser** via email ("**Confirmation Email**").
 - l) If the **Shortlisted Participants/Winners** provide any information that is untrue, inaccurate, not current, incomplete, and/or if the **Organiser** has grounds to suspect that such information is untrue, inaccurate, not current and/or incomplete, the **Organiser** may disqualify the **Shortlisted Participants/Winners**.
 - m) The **Winners** will be contacted by an authorised travel agency appointed by the **Organiser** to arrange for the redemption of the Travel Package. In the event **Winners** choose to redeem the Travel Package at a later point, the **Winners** shall be responsible for making their own arrangements to contact the authorized travel agent for the redemption of the Travel Package. The **Organiser** will not be held liable for any failure or wrongful delivery in relation to the redemption of the Travel Package.
 - n) The Prize(s) are valid for 2 years only from the date the relevant Prize redemption letter is issued by the **Organiser** or the **Organiser's** appointed travel agent, as the case may be.
 - o) The Prizes are strictly not transferable nor it is exchangeable for cash.
 - p) **Winners** may be required to attend a prize presentation ceremony and/or other publicity programmes at their own costs and expenses as and when required as notified by the **Organiser** via call and shall be informed of the date, time and venue of the prize presentation ceremony and/or other publicity programmes accordingly.
 - q) The **Winners'** full name and the last four digits of their mobile number will be announced on Allianz Malaysia's Facebook Page and Allianz Malaysia's website on the twentieth (20th) working day two (2) months after the end of each phase of the **Campaign Period**.

5. OTHER CONDITIONS

- a) By participating in this **Campaign**, the **Eligible Participants** hereby agree to be bound by the terms and conditions stipulated herein and all decisions made by the **Organiser** which shall be final and conclusive.
- b) The **Organiser** reserves the absolute right and discretion to cancel, terminate or suspend this **Campaign** or vary its terms and conditions without any prior notice or reason. For the avoidance of doubt, the **Eligible Participants** hereby agree that they are not entitled to any form of compensation whatsoever arising from any losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension or variation by the **Organiser**.
- c) The **Organiser** reserves the absolute right to disqualify **Eligible Participants** who fail to comply with these terms and conditions. The **Organiser** also reserves the right to delete, remove, not consider, or reject any entry deemed to be improper, unsuitable, or offensive.
- d) In the event a **Winner** chooses not to accept the Prize, he/she will disclaim all rights, interests and claims to that Prize and the Prize will be dealt with according to the sole and absolute discretion of the **Organiser**.
- e) The **Organiser** shall not be liable for the specific terms of use applicable to the Prize, or any rules or regulations stipulated by the authorised travel agency appointed to arrange for the redemption of the Prize, or the benefits and services provided by any third-party service providers under this **Campaign**.
- f) The **Organiser** shall not be liable for loss or damage whatsoever suffered by the **Eligible Participants**, whether directly or indirectly, arising out of or in connection with this **Campaign**.
- g) The **Organiser** shall not be responsible or liable for any loss, damage, claim, injury (including death) or accident incurred or suffered, in any circumstances, by third parties or the **Eligible Participants**, before, during and after the trip taken as redeemed under this **Campaign**.
- h) The processing of any personal data provided pursuant to this **Campaign** shall be in accordance with the Personal Data Protection Act 2010.
- i) The **Shortlisted Participants** and/or **Winners** hereby acknowledge and agree that the **Organiser** is entitled to use, publish, or feature their full names and photos (which may be taken during any organised prize presentation ceremony or other publicity programmes) for publicity and advertising purposes without any compensation.
- j) For any enquiries related to this **Campaign**, please contact Allianz via email at customer.service@allianz.com.my, Monday to Friday from 9.00am to 6.00pm.
- k) The terms and conditions herein shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 23 October 2023