

Terms and Conditions (English version)

Flood Relief Benefit under Insurance Rahmah Initiative

1. In line with the Insurance Rahmah Initiative by the government of Malaysia, Allianz General Insurance Company (Malaysia) Berhad (“**Us**” or “**We**”) will be offering an additional flood relief benefit on top of your Motorcycle Plus Comprehensive or Third-Party policy (“**Policy**”).
2. If your motorcycle covered under the Policy is damaged due to flood during the period of insurance, We will pay you a one-time payout of Ringgit Malaysia One Thousand (RM1,000).
3. To claim this benefit, you must notify Us as soon as possible but in any event:
 - (i) within seven (7) days of the flood incident if you are not physically disabled or hospitalized following the flood incident; or
 - (ii) within thirty (30) days or as soon as practicable if you are physically disabled and hospitalized as a result of the flood incident.
4. You must also provide Us the following as supporting documents for your claim:
 - (i) a copy of the police report on the flood incident;
 - (ii) original repair invoice/receipts for the expenses incurred; and
 - (iii) photographs of your motorcycle before and after the repair works and/or any additional document as We may require.
5. You may only make a claim for this benefit once during the Policy period of insurance and this benefit shall cease to be in force immediately upon Our payment of the one-time payout.

Terma dan Syarat (versi Bahasa Melayu)

Faedah Bantuan Banjir di bawah Inisiatif Insurans Rahmah

1. Selaras dengan Inisiatif Insurans Rahmah oleh kerajaan Malaysia, Allianz General Insurance Company (Malaysia) Berhad (“**Kami**”) akan menawarkan faedah tambahan iaitu faedah bantuan banjir di samping polisi Komprehensif atau Pihak Ketiga Motosikal Plus Anda (“**Polisi**”).
2. Jika motosikal anda yang dilindungi di bawah Polisi rosak akibat kejadian banjir semasa tempoh perlindungan Polisi, Kami akan membayar anda bayaran sekaligus sebanyak Ringgit Malaysia Seribu (RM1,000).
3. Untuk membuat tuntutan bagi faedah ini, anda mesti memberi notis kepada Kami dengan secepat mungkin, namun apapun notis mestilah diberi:
 - (i) dalam masa tujuh (7) hari dari kejadian banjir jika anda tidak hilang upaya dari segi fizikal atau tidak dimasukkan ke hospital akibat kejadian banjir; atau
 - (ii) dalam masa tiga puluh (30) hari atau secepat yang boleh dilakukan jika anda hilang upaya secara fizikal dan dimasukkan ke hospital akibat kejadian banjir.

4. Anda juga mesti memberi kepada Kami dokumen-dokumen yang berikut untuk menyokong tuntutan anda:
 - (i) salinan laporan polis mengenai kejadian banjir;
 - (ii) invois/resit pembaikan asal bagi perbelanjaan yang ditanggung; dan
 - (iv) gambar-gambar motosikal anda sebelum dan selepas kerja-kerja pembaikan dan/atau sebarang dokumen tambahan yang Kami perlukan.

5. Anda boleh membuat tuntutan di bawah faedah ini hanya sekali sahaja dalam tempoh perlindungan Polisi dan faedah ini tamat berkuatkuasa dengan serta-merta apabila Kami membayar tuntutan anda.

Allianz Customer Service Centre