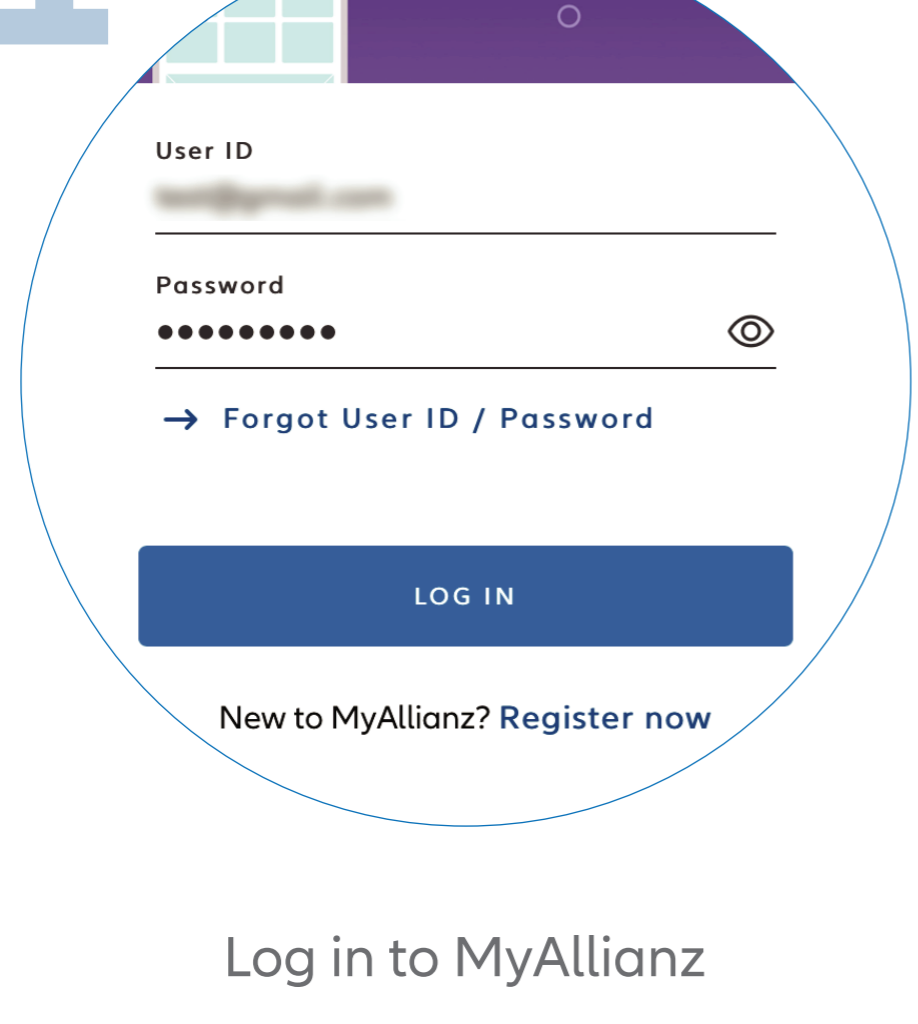


# MyAllianz User Guide

Steps to submit and check the status of claim for Allianz Life / Employee Benefits policy on MyAllianz

Langkah-langkah untuk menghantar dan menyemak status tuntutan untuk polisi Allianz Life / Employee Benefits di MyAllianz

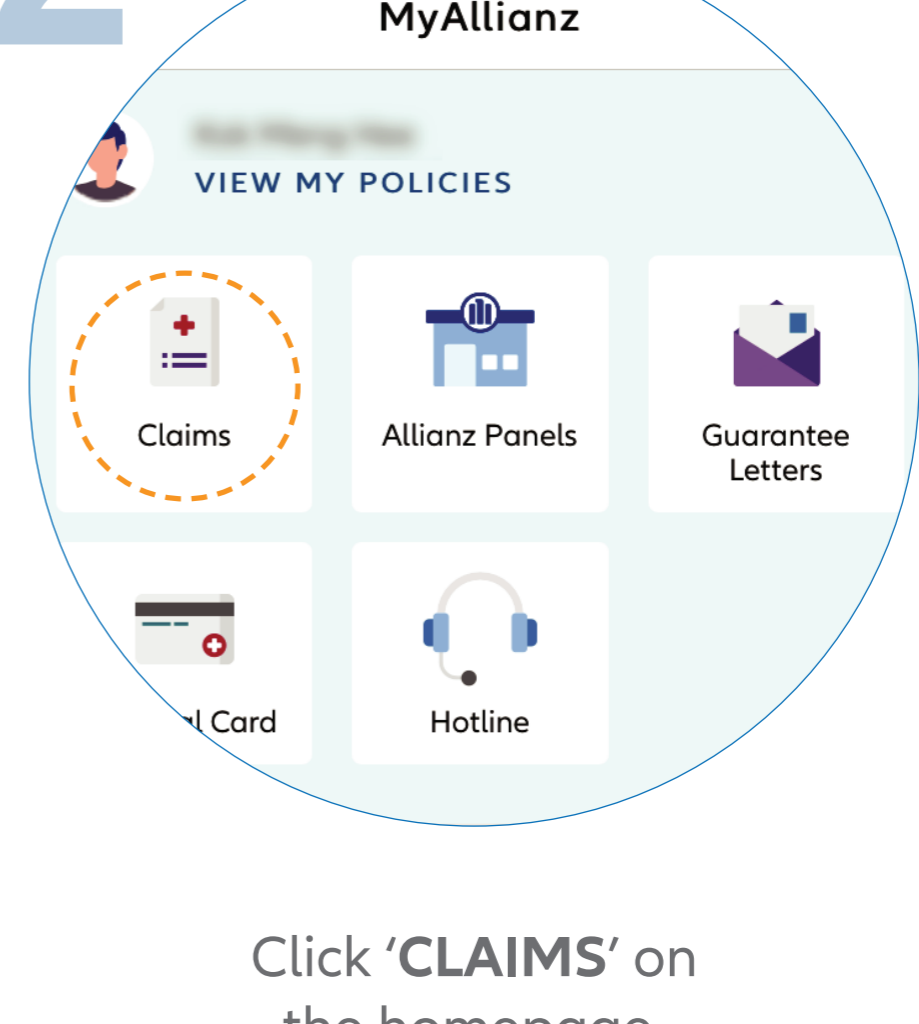
1



Log in to MyAllianz

Log masuk ke MyAllianz

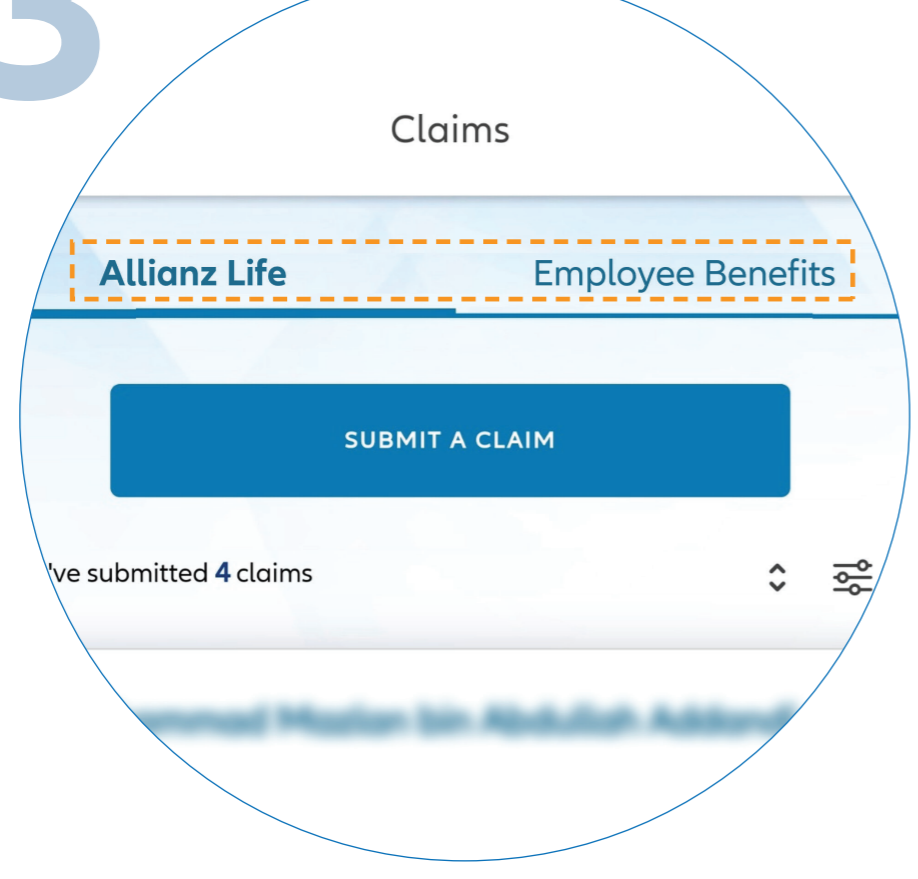
2



Click 'CLAIMS' on the homepage.

Klik 'CLAIMS' di laman utama.

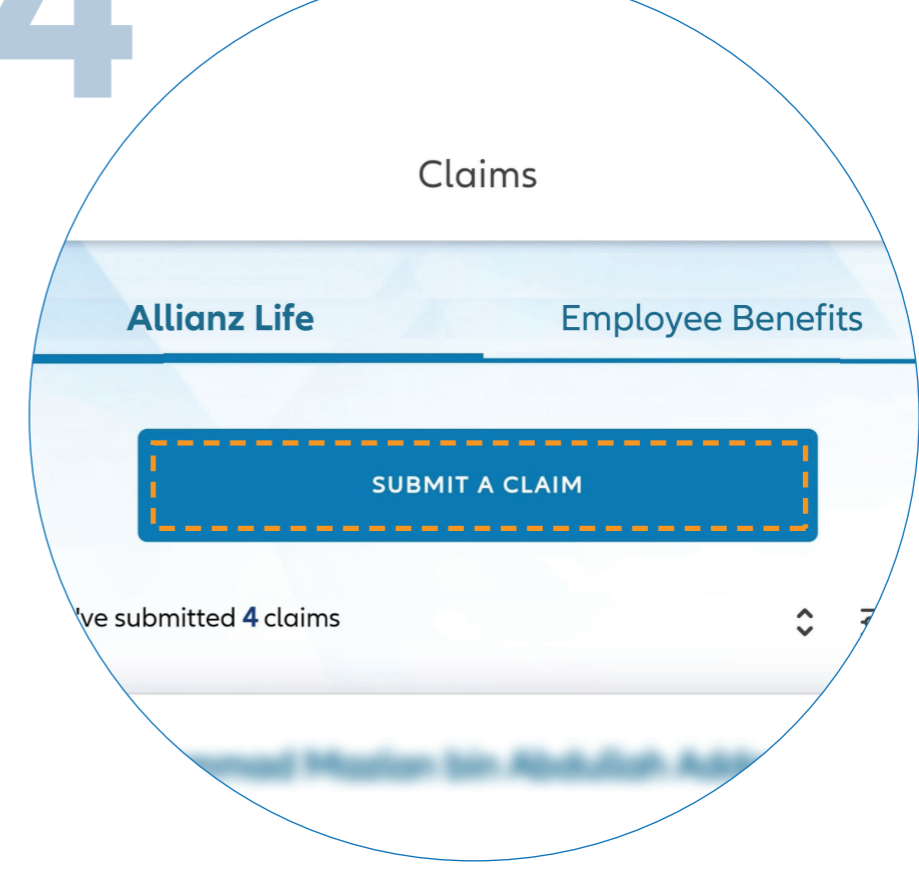
3



Click on Allianz Life or Employee Benefits tab based on the policy you would like to submit for claim.

Klik pada tab Allianz Life atau Employee Benefits berdasarkan polisi yang anda ingin serahkan tuntutan.

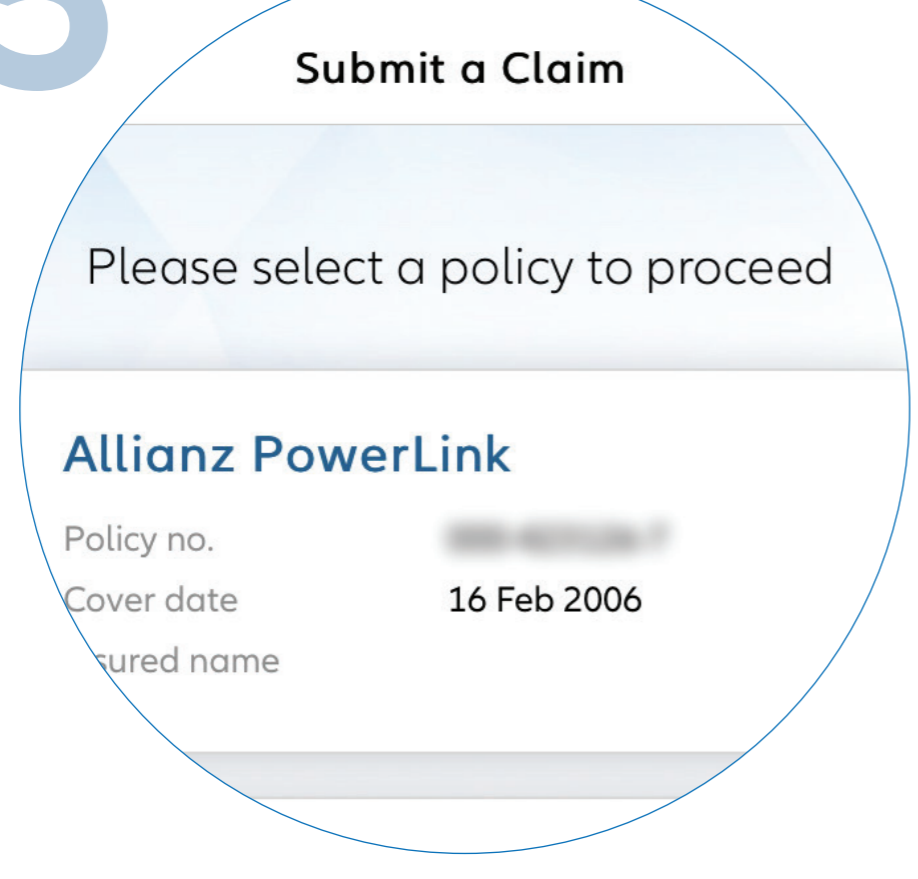
4



Click 'SUBMIT A CLAIM' to submit a new claim.

Klik 'SUBMIT A CLAIM' untuk menghantar tuntutan baru.

5



Select the policy you would like to submit for claim.

Pilih polisi yang anda ingin serahkan tuntutan.

6



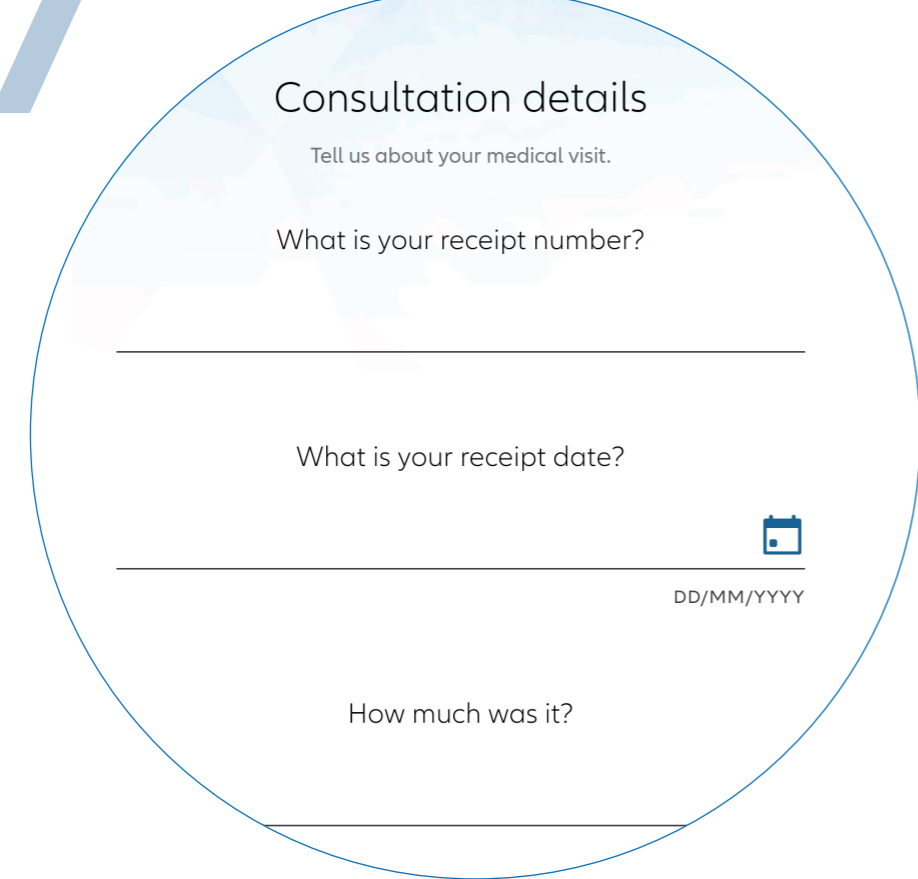
For Allianz Life policy, enter your bank details and type of treatment. Click 'NEXT'.

For Employee Benefits, enter your bank details, insured's name, and type of treatment. Click 'NEXT'.

Untuk Allianz Life polisi, Masukkan butiran bank anda dan jenis rawatan. Klik 'NEXT'.

Untuk Employee Benefits, masukkan butiran bank anda, nama yang diinsuranskan dan jenis rawatan. Klik 'NEXT'.

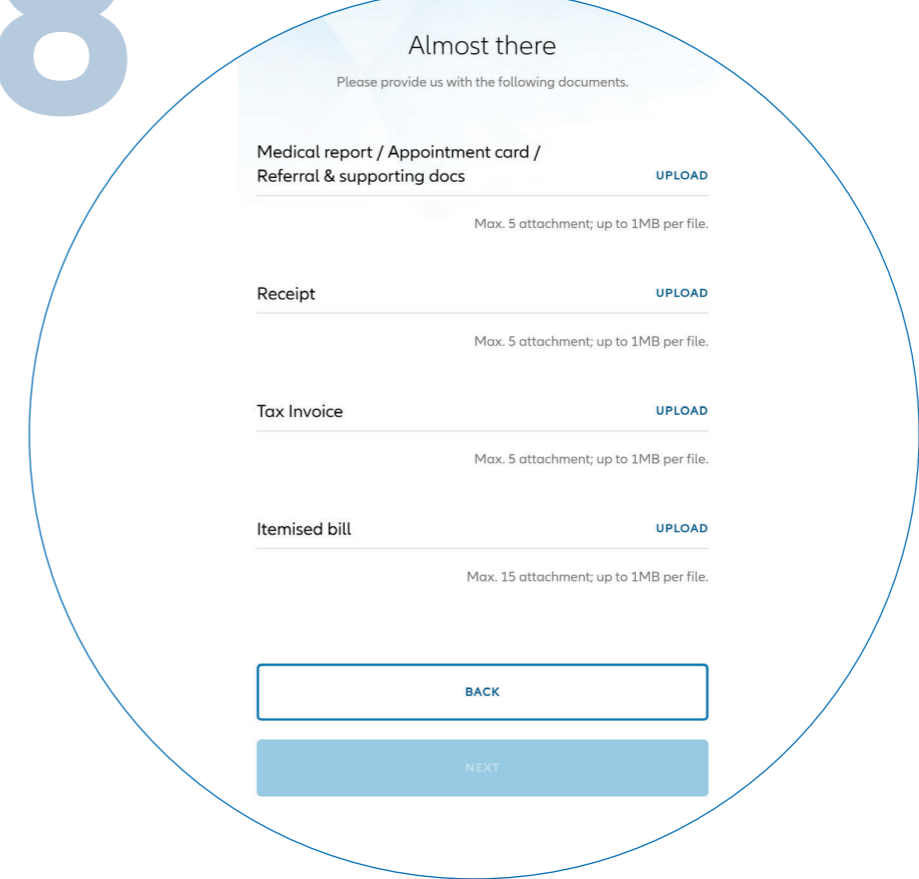
7



Enter the required claim details and click 'NEXT'.

Masukkan butiran tuntutan yang diperlukan dan klik 'NEXT'.

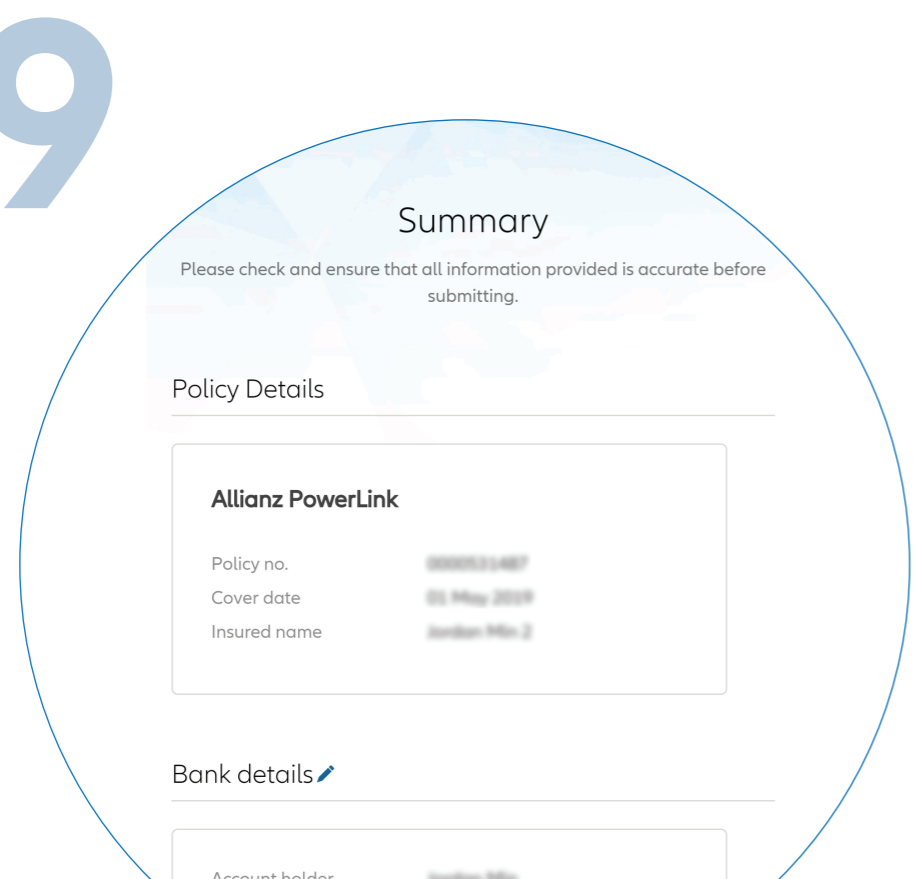
8



Upload the required claim supporting documents and click 'NEXT'.

Muat naik dokumen tuntutan yang diperlukan dan klik 'NEXT'.

9



On the 'SUMMARY' page, check and ensure that the information provided is accurate.

Acknowledge and agree that you have read and understood the claim terms and conditions.

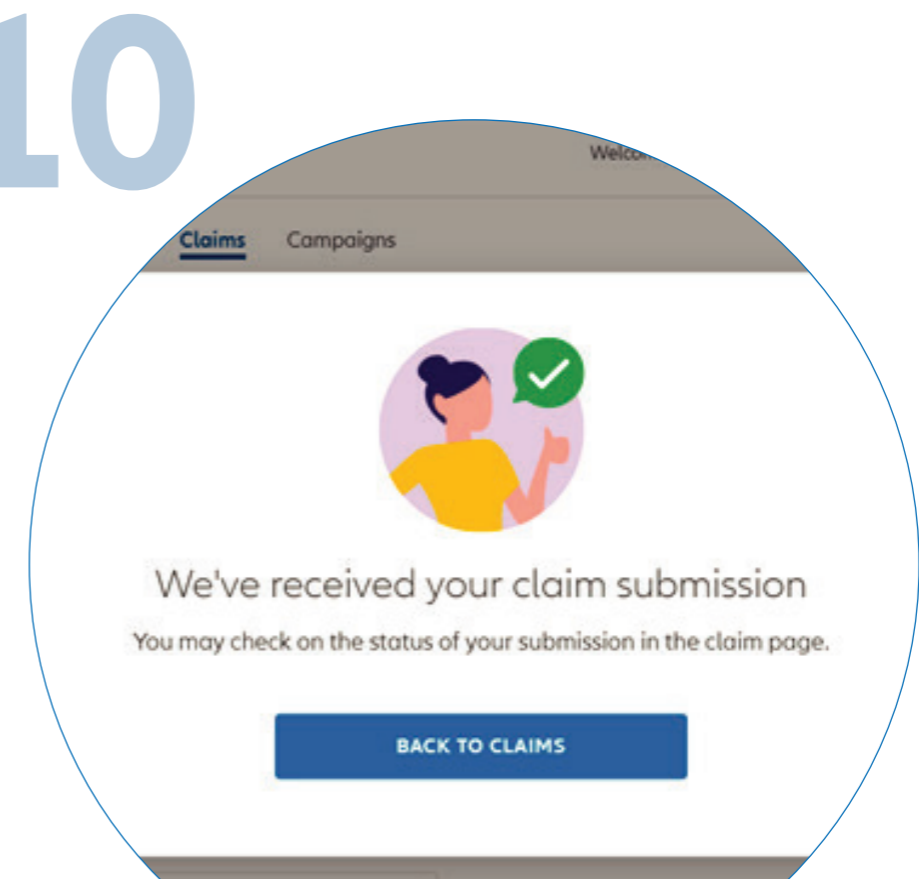
Click 'SUBMIT'.

Pada laman 'SUMMARY', semak dan pastikan butiran yang dimasukkan adalah betul.

Baca dan bersetuju dengan terma dan syarat tuntutan.

Klik 'SUBMIT'.

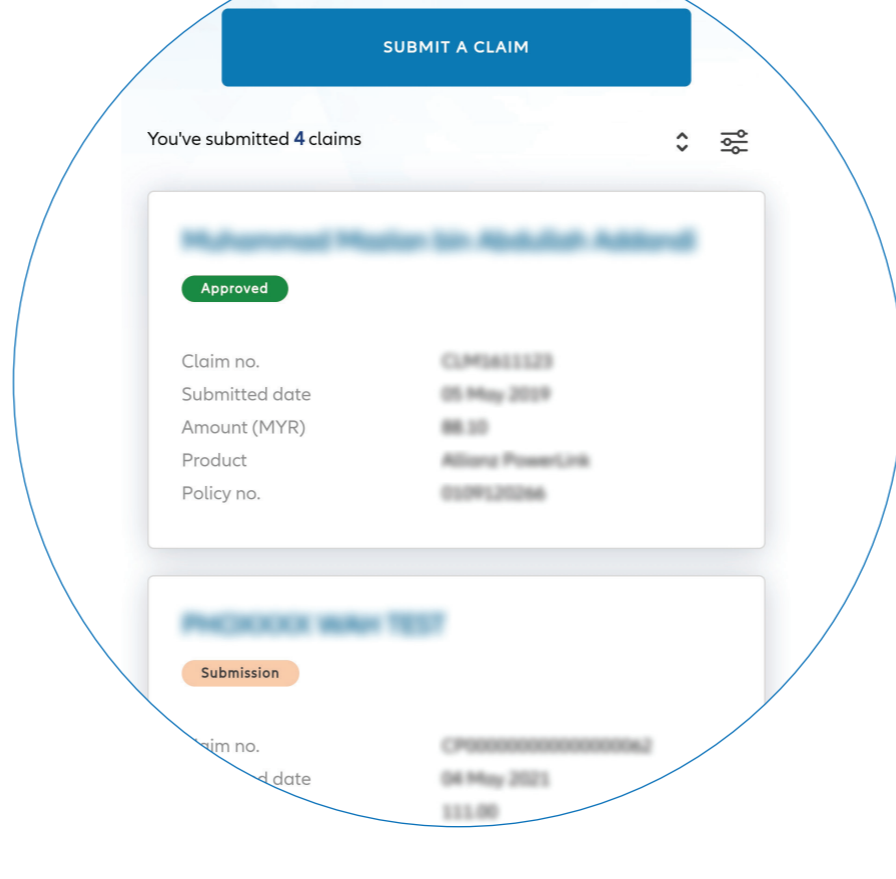
10



You've submitted the claim for your policy.

Tuntutan polisi anda telah dihantar.

11



CHECK CLAIM STATUS

You can check the status of your policy claims on the claim page.

SEMAK STATUS TUNTUTAN

Anda boleh menyemak status tuntutan polisi anda di laman tuntutan.